



Alberto Costinel Stan

-

Craiova

Contact details

Email: albertostan97@gmail.com

Tel: +40771142913

City: Craiova

About me

Objective: Expanding my knowledge and experience, relying on innovation, perseverance and trust.

Professional experience

Experience by departments

Alimentation: **4 months**

Banks : **1 year and 11 months**

Client Service / Call Center: **3 years and 1 month**

Sep 2021 - Jul 2023

1 year and 11 months

Customer and Operation Manager - BRD-Groupe Societe Generale

Craiova | Banks | Financial / Banking

Acquired skills and competencies:

customer support, Team work, Customer service, communication, - Microsoft Office

Aug 2018 - Aug 2021

3 years and 1 month

Call Center Operator - Pro Solution Leasing

Craiova | Client Service / Call Center | Call-Center / BPO

Acquired skills and competencies:

Microsoft Office, Communication, Customer service, negotiation techniques

May 2018 - Aug 2018

4 months

Waiter - Ciobanasu Restaurant

Craiova | Alimentation | Food and Drinks

Acquired skills and competencies:

Communication, Team work, organizational

Education

2019 - 2022

Bachelor's degree - Craiova University

Geography of tourism | Craiova

2012 - 2016

High School / Vocational school - Henry Coanda Theoretical High School

Skills

General skills

Adaptive communication, -Computer skills, Microsoft Office, Negotiation skills, CSS, JavaScript, HTML

Foreign languages

English: Advanced

Romanian: Advanced

Other sections

Hobbies **soccer, video games**

Driving license **Category B**
date acquired 17 Jan 2016