* Why I am not able to select Frame type?

To select a frame type you must first choose a frame.

* I can´t add thickness and measurements

To add thickness and measurementes you need to add a lens in the lenses view list.

* Is the Interest rate fixed or floating?

Interest rate is fixed for the entire tenure of the Loan.

* Can I get credit of loan amount in Account other than mentioned on the screen?

Amount will be credited to your stated Account only. You can however, transfer these funds to your any other Account through our Fund Transfer facility, Net Banking facility, RTGS, etc.

* Can I select my EMI amount?

You can select a combination of loan amount & tenure to suit your EMI

* If I Pay some Lumpsum amount, will my EMI reduce?

No

* I have not received any letter asking my confirmation

This letter is sent to the Borrowers with loan of more than Rs. 75,000/-

* Can I avail 2 Pre-approved Loans (e.g. if the eligibility is 1,00,000/- can I take 2 loans of Rs.50,000/-, one now & other Next month)?

No. This loan can be availed only once for the full eligibility.