

DAW2A/B

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How Can You Define Your Target Audience?

Are you going to target every single consumer on the planet? I do not think it is wise to do so. Targeting a niche market is a smart way to identify exactly the type of people who will want to buy your product.

If you're looking to define your target audience, take a look at this list of target market questions to help you nail it down.

- 1. When you came up with your idea for your products or service, who did you think it would help?
 - Local businesses, small businesses, family businesses.
- 2. What problems are you attempting to solve with your product or service? Getting back to a stable form of income for them by promoting their business, products, offering discounts.
- 3. What are your target audience's demographics? (Age, gender, income level, education level, marital status, occupation, etc.) These core elements are fairly basic, but determine the most important aspects of your strategy. We have people from all sorts of ages. Also then things can vary, our target's audience has all sorts of income level, education level, etc.
- 4. Where does your target audience live?

The most target audience live near the stores area

5. What specific things do your buyers have in common? Every person is different, but their motivations for buying your product or using your service are usually quite similar

They like buying and supporting the local business right next to where they live and the fact that it is runned by people like them.

- 6. What are your marketing psychographics? (Personality, attitudes, values, interests/hobbies, lifestyles, behaviors, etc.)
 Our marketing psychographics are people that enjoy walking around their neighbourhood finding new local businesses, that can offer them what they are looking for or might be interested in. They like socializing and meeting new people that live near them, who can share some similarities.
- 7. Are your potential customers <u>shoproomers or webroomers?</u>
 They are shoproomers in most of the cases, they will occasionally try something in a shop and then buy it online, but it's not very usual as that product might not always be available online.
- 8. Where is your target audience "hanging out" online? A younger audience will be more likely to hang out on Instagram, while an older audience will be more likely to hang out on Facebook. You can also identify if there are fan sites or forums centered around products or services similar to yours.

It is true that younger people are more often on Instagram, older people on Facebook. Twitter has a mix of both.

9. What drives your target audience to make buying decisions?

Normally we use promotions, offers and confidence

10. How can you best reach your target audience?

The first launch normally start from a reference of the same stores and other consumers





Based on **15 QUESTIONS THAT WILL DEFINE YOUR TARGET AUDIENCE** by Hannah Davis on https://avalaunchmedia.com/how-to-define-target-audience/

You've Defined Your Target Audience—Now What?

Well, it is time to draw a profile of your target customer.

You are going to draw a picture of this persona (target customer) so that it is present with you all the time when deciding what you are going to do, what you are going to put on your landing page and what games you are going to develop. Use the information you have just been thinking, include a picture and you can even give him/her a name

You will find some examples below so that you can get ideas, but you are totally free to use <u>canva</u>, <u>piktochart</u>, <u>postermywall</u> or any other web or app that can help you design it.

Once done, upload it in this task and I will print it and laminate it for you.

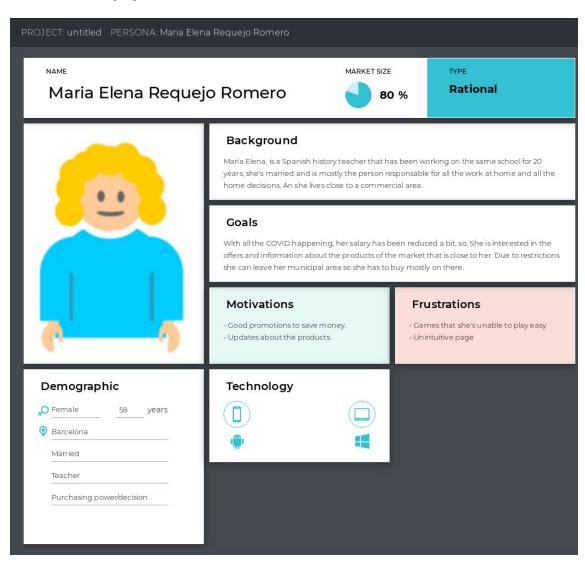
Persona profile

- Man / Woman
- Young / Mid
- Have electronic devices with web technology and internet access (PC / mobile / tablet)
- Live in borough or near commercial area
- With purchasing power and purchase decision





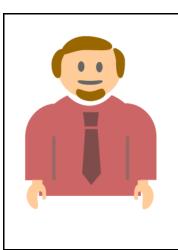
Maria Elena Requejo Romero







Jose Francisco Solis i Planas



- 36 years
- Single (with girlfriend)
- Work as a C # programmer in a cleaning product sales SME (PYMES)
- He likes gadgets, technology, video games, online movies, travel and cruises, fast food and sushi
- He lives alone in a small apartment 2 streets parallel to the commercial axis
- He likes to go out with his girlfriend and friends to shopping centers because they have all the shops and restaurants together

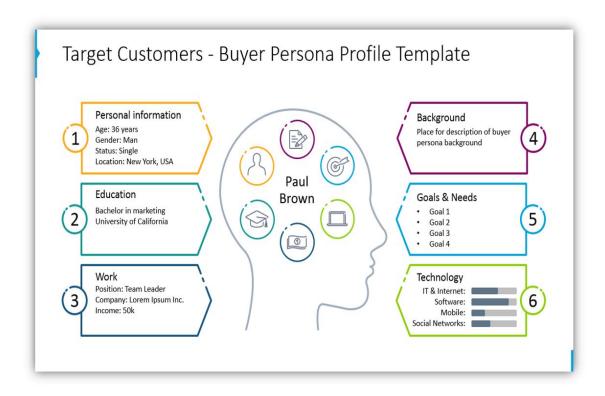
Communications Boot Camp

Target Audience Profile

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	Age Range Under 18 18 - 24 25 - 29	 30-49 50+			
Gender					
Male	Female N	ot Applicable			
Regionality Is your audience tied to a specific geographical area? (Eg. Your only store is in Vancouver, or you can only deliver within Canada.) Yes No If yes, what region					
Hashtags for this region (eg. #YYC, #Alberta)					
Interests					
☐ Sports	Business	Politics			
Fitness / Wellness	Family & Relationships	Design			
Film / Television	Food & Drink	Music/Insturments			
Fashion / Design	Computer/ Console	Other			
	gaming				
Hashtags based on Interest	s:				





Customer Persona

Psychographics

Beliefs: Newfound belief in the law of attraction Values: Leadership, ambition, playfulness

Desires: Drop 30 pounds in 3 months for reunion

Fears: Looking her age

Expertise: Has hardly exercised since college

Demographics

Age: 48
Marital Status: Single
Children: 2 teenagers
Geography: Portland, OR
Education: Business, UC Berkeley
Occupation: Director of Marketing

Income: \$130,000

Behavior

Lifestyle: Works 9am-6pm, only time for exercise is 6-8am Hobbles: Crossword puzzles, Stephen King before bed Socializing: Saturday with friends, Sunday farmer's market Buying: Buys local, but also shops at Amazon and Etsy Products: Coffee from A.N.D. Cafe, Nuvrei macaroons

Mary





CREATE CUSTOMER PROFILES



SOURCES

http://www.hubspot.com/state-of-inbound-marketing/ Gartner Predicts 2012: Marketers Must Adapt. Differentiate and Innovate in Social CRM, SaaS and IMM http://www.gartner.com/it/page_isp?id=1541415 http://marketingsherpa.com/heap/WisdomReport2011.pdf Salesforce.com Customer Relationship Survey Results (May 2012)

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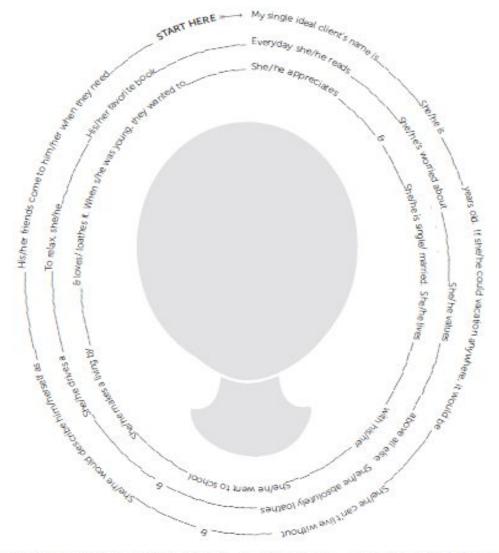




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MEET MY SINGLE IDEAL CUSTOMER





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