

# BEAUTY SPA MANAGEMENT

Under the Guidance of

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# **ABSTRACT**

**TOPIC:** BEAUTY SPA MANAGEMENT

**PROJECT NATURE:** MINI PROJECT EXTENSION

**COMPLETION LEVEL:** 40%

Beauty spa management system is a project is developed in PHP and MySQL. The objective of this project is to facilitate accessing beauty spa services.

## **EXISTING SYSTEM**

Existing system doesn't offer users much flexibility. Users can go through the services and book them individually. They do not have options to select particular staffs to attend them.

## **PROPOSED SYSTEM**

Proposed system will enable users find a service based on their needs. It is most helpful when they do not really know what really suits their needs. Proposed system also introduces carts so users can choose multiple services and pay on one go. Users will be able book for a staff for a particular service.

## **Functional Modules**

- **Registration**

Registration module only allows only the registered users to access website. It is also a security measure that the unauthorised users can't access the site. When a user register in the site he/she can access his account by a valid email id. If the user has forgot the password, there is an option for forgot password in the website. Registration requires OTP verification which is an effective way to verify identity of the person.

- **Carts**

Users can go through available services and add them to cart and pay for them on the go. Carts offers much flexibility while selecting services and offers. They can add and remove services and find the total costs. Carts helps users to finalize their bookings before payment.

- **Appointment**

Users can choose to get an appointment on their preferred services and offers.

- **Service Recommendations**

Sometimes users may be searching for a service for a specific problem and they may find it difficult to choose a specific one. This feature is able to suggest them a service that best suit their needs through predictions.

- **Chat**

Chat is a very helpful feature when users needs some clarification on the services delivered by the system. It is interactive and provides instant responses to their queries.

- **Payment**

This module describes the payment done by the customer. The payment information can include information like the services, taxes included and mode of payment i.e., cash on delivery or credit card payment or debit card payment.

### **Types of user in this system:**

- **User/customer**

Users/Customers can login through their accounts and view the services and offers. users can find a service based on their needs. Users can also clarify their doubts to interactive

chat with the staff or employees. After that users can choose to get an appointment on their preferred services and offers. After choosing a service, users can opt to pay either online or offline. After availing the service user has an option to submit feedback. User has a cart where he can add services and pay for it together.

- **Employees**

Employee has their own login through which they can update available services and offers. They are also responsible for clarifying users' enquires. Employees can request for leaves from admin through the application.

- **Admin**

Admin has control over the users and employees of the application. Admin is responsible for adding employees to the application when they join. Their login credentials are forwarded to their email.

Services and offers are added and modified by the admin. Admin can view the users' feedbacks and give response to it.