page 42

indent → sangría italics → undo \rightarrow deshacer/ reiniciar highlight → subrayar justify → justificar $\mathsf{bold} \to$ align \rightarrow bullets → viñetas $template \rightarrow plantilla$ header → cabecero layout font format file footer → pie de pagina font size toolbar $spellcheck \rightarrow corrector$ print preview redo tells macro → instrucciones grabadas clipart table

1.

- a. undo
- b. bold
- c. italics
- d. align
- e. justify
- f. indent
- g. highlight

2.

- 1. bold
- 2. undo
- 3. align
- 4. highlight
- 5. indent
- 6. italics
- 7. justify

secret word :bullets

3. d

- a. template
- b. header
- c. footer
- d. spellcheck
- e. macro

page 43

right-click → click derecho place → localizar $choose \rightarrow elegir$ $\text{click} \rightarrow \text{click}$ drag → arrastrar press →presionar highlight → subrayar hold → teclear $spreadsheets \rightarrow hoja \; de \; c\'alculo$ databases → hoja de datos query operators formula cells worksheet $\text{field} \rightarrow \text{casilla}$ 4. a. highlight

- b. drag
- c. hold
- d. press
- e. click
- f. place
- g. right-click
- h. choose

5.

- a. spreadsheets
- b. databases
- c. spreadsheets
- d. spreadsheets
- e. databases

6.

- a. operators
- b. formula
- c. query
- d. field
- e. cells
- f. worksheet

- a. true
- b. false
- c. true
- d. true
- e. fa3 lse

```
page 44
```

```
tools → herramientas
purchasing → adquisitiva
widespread → extendido
according → acuerdo
meant → querer decir
loss → perdida
undeniable → indiscutible
harmful → dañino
counterfeit → falso
law → ley
purchased → comprar
infringement → violación de los derechos de autor
wait → esperar
damage → dañar
```

2.

- a. What are the two main reasons of software piracy?
 is expensive and is very easy and a make a copy
- b. What are the risks of using unlicensed?
 damage co computer or even lead to identity theft
- c. Which three examples of license violation does the text mention? cracking, copyright and
- d. Why are some open-source projects cancelled? many projects die because programmers quit or lose interest

3.

- a. T. línea 3
- b. T línea 6 y 7
- c. F línea 11
- d. F linea 18

4.

- a. B
- b. B
- c. A

helpful

popular

90₁

- a. useful
- b. well-known
- c. bugs
- d. fix

- a. a programmer
- b. the law
- c. problem
- d. money
- e. a license

```
page 46
```

- 2.
- a. is
- b. did
- c. have you lived
- d. do you
- 3.
- a. why are you crying?
- b. Where will you stay when you go to London?
- c. When did the film finish ?
- d. what do you do when you're sad?
- e. Where were you?
- f. what would you do?
- g. When are you going to buy a car?
- h. How long have you had your current mobile phone?

page 47 whether \rightarrow si if \rightarrow si

5.

- a. Who invented the internet? subjeto
- b. Who did you tell that story? objeto
- c. What makes you laugh? subjeto
- d. What does she study?object
- e. Who did the police arrest? object
- f. What happened last night? subject
- g. what did he steal? object

- a. I was wondering why you moved to England?
- b. Do you have any idea if Steve has ever studied abroad?
- c. I'd like to know how much this alarm clock costs?
- d. Could you tell me your parents are coming tomorrow?
- e. Do you know what time the shop closes
- f. I was wondering if you speak English?
- g. Could you tell me why you left that job?

```
page 48
on her own
set up → comenzar
abroad → en elextranjero
journalist → periodista
launched → comenzar
beginning →
tough → difícil
   1.

    a. F.She founded it with a.Martinez

          b. T
          c. T
          d. F.She worked as a journalist for two years
          e. F.The launched it half a year later 2013
          f. T
2.
   a. No, it was tough
   b. 30000
   c. they are ambitious and put a lot of effort
   d. They display their products on street markets, social networks and keep a blog.
   e. they are going to sell their products through some shops located in Valencia
3. page 105 y 48
   1. d
   2. b
   3. a
   4. e
   5. f
   6. c
4.
who long did it take you to carry out all the project?
page 49
dealing with complaints →manejando las quejas
salesperson \rightarrow vendedor, dependiente
customer →cliente
   1.
   a. S.I see. Would you like to exchange them for a new pair?7
   b. C. I don't need anything for now so i'll take the credit note. thank you 10
   c. S. good morning.Can i help you 1
   d. C.Yes,I bought these waterproof headphones last month and they're not working properly 2
   e. c Well, they aren't waterproof at all. ... 4
   f. s.l'm sorry about that. Have you got the receipt 5
   g. c.Well, actually i'd like money back, please 8
   h. c Yes, here it is 6
   i. S.What seems to be the problem, sir?3
   j. C.oh,I'm afraid we don't give cash refunds. ... 9
```

explaining what you want →explicando lo que quieres explaining a problem → explicando un problema apologising →Disculpándose offering a solution →ofreciendo una solución

2.

- a. explaining a problem
- b. offering a solution
- c. explaining what you want
- d. apologising

3.

- Good morning, can you help me?
- Yes, what is your problem?
- i bought a mobile last week and it's broken,i would like my money back
- What's wrong with the phone?
- The phone is faulty, it fails without any sense and turns itself off
- Has Something happened to make it stop working correctly?
- No,I haven't done anything to it,this has been happening since day one
- Ok let me look at it
- Ok

A few minutes later

I have looked at the mobile and the circuits damaged due to the water, so it is not our fault. Good luck trying to cheat next time.

page 50
nearly → casi todos
majority → mayoría
no one →> nadie
one out of 4 → uno de cada 4
half -< mitad
most → mayoría
a good part → granparte
one third of them → tercio de ello

- 1. between one month and one year
- 2. android
- 3. 15-30
- 4. chatting with friends
- 5. yes
- 6. yes

How many times have you traveled?

- a. o
- b. 1-5
- c. >5

100%

Which of the following types of travel do you prefer?

- a) Beach
- b) Mountain
- c) Cities

What type of accommodation do you prefer on your travels?

- a) guesthouse
- b) Hostels
- c) Rent a floor

What is the best time to travel?

- a) Spring
- b) Summer
- c) Autumn

What is the best method of transportation to get around a city?

- a) Subway
- b) Tourist bus
- c) Walking

	а	b	С
1			6
2		4	2
3	1	3	2
4			6
5	4	1	1







