



Using Foursquare location data to determine clusters for potential new business locations

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IBM Data Science Capstone



Introduction/Business Problem

- Restaurants and bars have been closing in Toronto in 2020 due to the COVID-19 pandemic¹.
- Some businesses, like those related to the pet industry have seen strong gains in the same time period².
- Together, these factors suggest an opportunity for a bar and dog park once restrictions are lifted.
- Businesses in the Canadian service sector see greater turnover than any other industry³.
- Identifying proper location is essential for any new business to maximize success.

^{1.} https://nowtoronto.com/tood-and-drink/toronto-restaurants-closed-2020-during-covid-19

² https://www.retail-insider.com/retail-insider/2021/01/pet-focused-retailers-in-canada-see-sales-gains-during-pandemic-amid-work-from-home/

³ https://www.ic.ac.ca/eic/site/061.nsf/eng/h_03126.htm

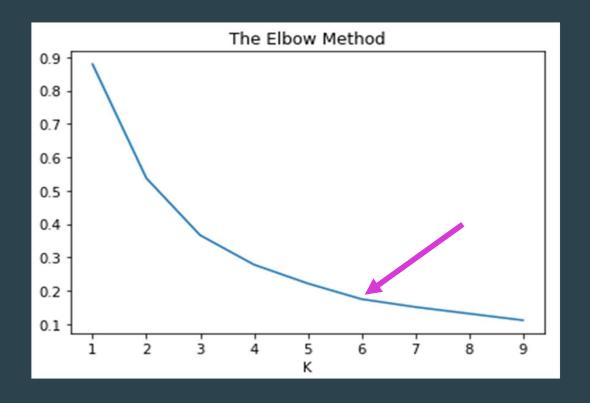
Data

- Postal codes and neighborhoods scraped from Wikipedia
- Venue name, category, and geographic location was extracted from Foursquare

Methodology

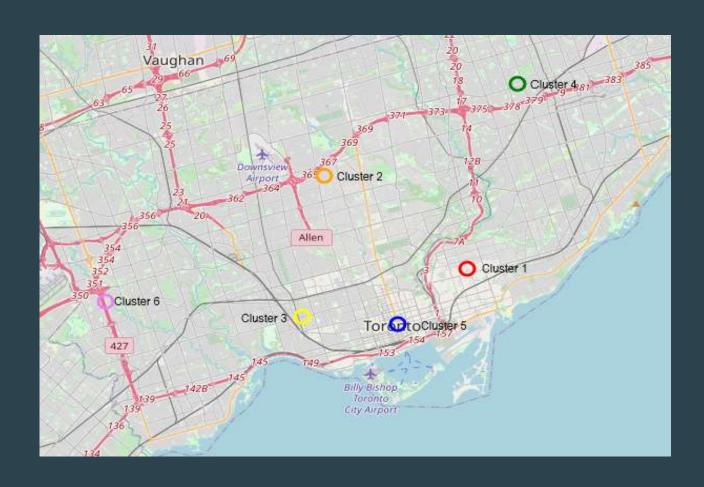
- Venue data limited to categories related to drinking, pets, and outdoor activity.
 - 215 total venues
- Elbow method used to determine optimal number of clusters.
- K-means clustering to identify potential new business locations

The Elbow Method for Optimal Number of Clusters



Graph appears to flatten after a K of six

Toronto Cluster Centers



Discussion

- Six potential centers were identified around Toronto.
- These can be used as starting points for searching for a good business location and future expansion opportunities.
- The model could be refined more.
 - Different weights could be added to the venues.
 - Add income and wealth into calculations.
 - Add pet ownership and online pet supplies sales data.
 - Include foot traffic through areas.

Conclusion

- It is difficult to start a small business and many fail.
- Using machine learning to identify potential areas to start can help maximize chances of success.