

Dynamic Foundation Experts

[www.dfxrepair.com](http://www.dfxrepair.com)

[info@dfxrepair.com](mailto:info@dfxrepair.com)

901-701-6222

5661 E Shelby DR

Memphis, TN 38141

License #: TN: 80121 MS: 18993 AR: 0415990724



**Date** 10-24-2025

**Site Address** 946 River Landing Dr, Memphis, Shelby, TN 38103

### Client Details

Alex Cash

[\(614\) 593-6899](tel:(614)593-6899)

[alex.e.cash28@gmail.com](mailto:alex.e.cash28@gmail.com)

946 River Landing Dr

Memphis, Shelby, TN 38103

### Product List

Category	Description	Quantity
Utilities Insurance	Utilities Insurance	
	Base Price:	1
	Subtotal	\$199.00
Material Preparation & Delivery	Material Prep & Delivery	
	Base Price:	1
	Subtotal	\$475.00
Annual Maintenance	DFX Service Plan - 2 Year	
	Base Price: Tier 2	1
	Subtotal	
Secure The Perimeter Foundation	DFX Push Pier	
	Base Price:	5
	Subtotal	\$8,000.00

<b>Divert Surface Groundwater</b>	<b>Quantity</b>
<b>DFX External Water Management System</b>	
Base Price:	56 ft
<b>DFX External Pump</b>	
Base Price:	1
<b>Buried Downspout Extension - 10ft Schedule 40</b>	
<b>PVC With Pop Up Surface Emitter</b>	
Base Price:	1
Subtotal	\$7,483.60

<b>Stabilize Concrete</b>	<b>Quantity</b>
<b>DFX Precision Poly</b>	
Base Price:	704 sq ft
Subtotal	\$6,343.04
Subtotal	\$22,500.64
Discount	(-10%) -\$2,250.06
<b>Total</b>	<b>\$20,250.58</b>

## Payment

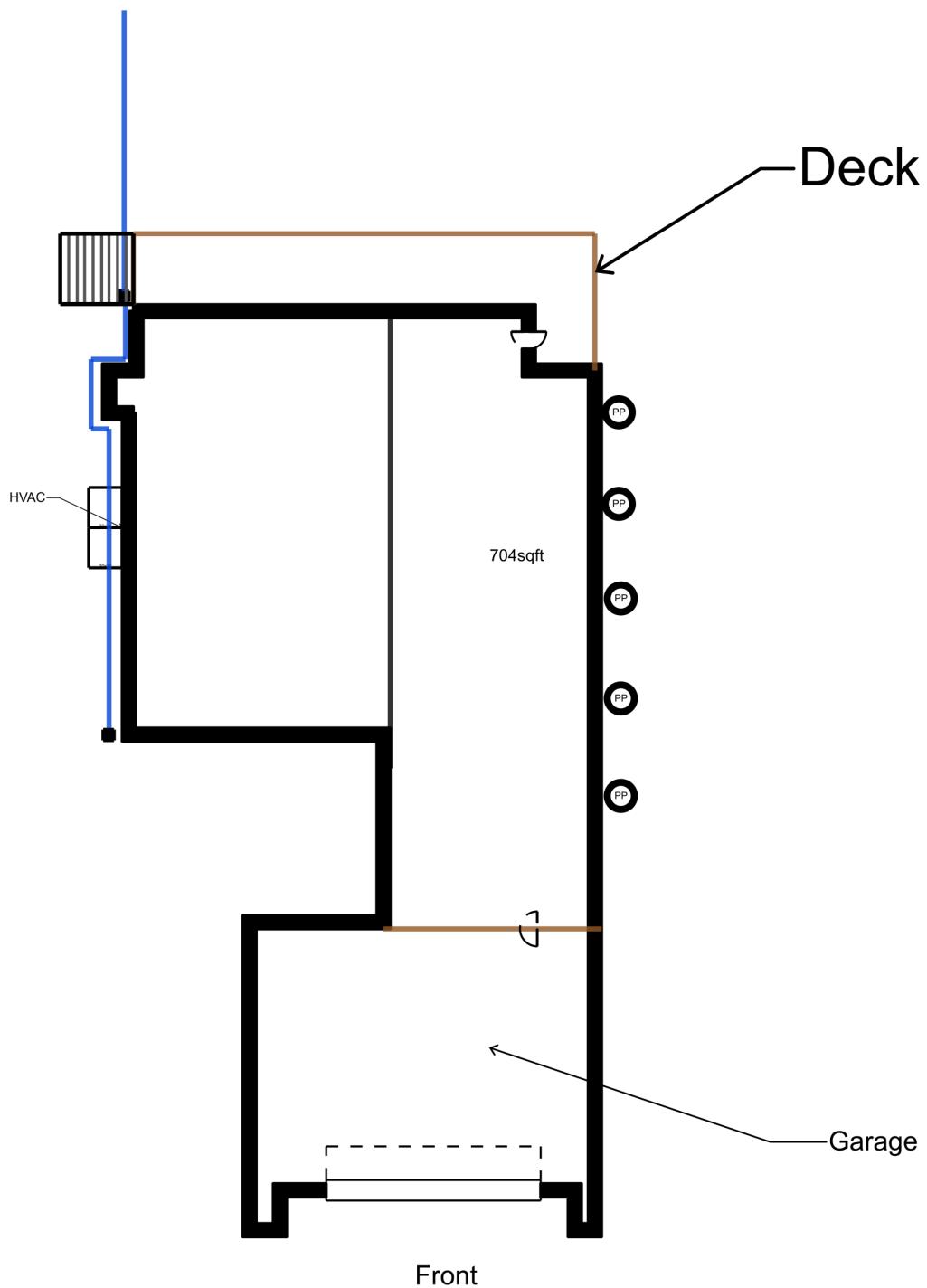
<b>Deposit</b>	
<b>Balance</b>	<b>\$20,250.58</b>
Payment Terms:	
Payment Upon Completion	
<b>Payment method</b>	<b>Financing</b>
Estimated monthly payment:	<b>\$225.23</b>
Loan amount:	\$20,250.58
Term:	150.0 months
Interest rate:	8.99%

This DFX proposal, herein referred to as the "Agreement," is valid for a period of 60 days from the date of issuance. During this period, the terms and conditions outlined in this Agreement, including the proposed pricing, remain unchanged.

After the specified validity period, DFX reserves the right to review and, if necessary, adjust the terms, conditions, and pricing in accordance with prevailing market conditions.

## Additional Information

## Detail Plan



**The term DFX shall refer to Dynamic Foundation Experts.**

**Unforeseen Conditions:** If unforeseen obstructions or obstacles or ground conditions not readily visible are uncovered or encountered during work that hinder the completion of the work described herein, DFX shall be compensated a fair and just amount to enable completion of work. DFX is not responsible for any damage or losses due to "acts of god".

**Underground Utilities:** DFX will call line locator service to mark all existing utility lines on property. DFX shall not be responsible for damage to any utilities not marked by line locator or any damage that results from improperly marked utilities. DFX has liability insurance limits and workers compensation as required by law. By signing below this agreement will hereby become an approved contract and authorizes DFX to commence work. Customer will pay balance to job foreman at completion of work.

**Customer understands a \$100 late fee will be charged if final balance is not paid when job has completed and the outstanding balance with accrue a 1% per day interest fee unless prior arrangements have been made. Customer will pay all costs related to the collection of the amount including reasonable attorney's fees and court costs.**

DFX reserves the right to cancel, decline or withdraw from any contracted project after further review and inspection by the DFX install crew or owner. DFX is not liable for any time delay or restraints due to the fact that DFX withdrew from project. DFX will refund any unearned money (deposit/project draw) paid by customer to DFX within 30 days of cancellation. If install crew shows up and are not allowed to work (with prior notice) customer will be rescheduled and will be charged for work delays.

#### **NOTICE OF CANCELLATION**

**You may CANCEL this transaction, without any penalty or obligation, within THREE BUSINESS DAYS OF THE SIGNED CONTRACT DATE.**

If you cancel, any property traded in, any payments made by you under the Contract or sale, and any negotiable instrument executed by you will be returned within 30 BUSINESS DAYS following receipt by DFX of your cancellation notice, and any security interest arising out of the transaction will be canceled.

If you cancel, you must make available to DFX at your residence, in substantially as good condition as when received, any goods delivered to you under this Contract or sale; or you may if you wish, comply with the instructions of DFX regarding the return shipment of the goods at DFX's expense and risk.

If you do make the goods available to DFX and DFX does not pick them up within 30 days of the date of your notice of cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to DFX , or if you agree to return the goods to DFX and fail to do so, then you remain liable for performance of all obligations under the Contract.



**Client Details:**  
Alex Cash  
(614) 593-6899  
alex.e.cash28@gmail.com  
Memphis, TN 38103

To cancel this transaction, mail or deliver a signed and dated copy of this cancellation notice or any other written notice, or send a telegram, to:

**Memphis Territory:**

Dynamic Foundation Experts  
3725 Getwell Cove  
Memphis, TN 38118

**Nashville Territory:**

Dynamic Foundation Experts  
1232 Longleaf Drive  
Gallatin, TN 37066

I HEREBY CANCEL THIS TRANSACTION

(Date) \_\_\_\_\_

(Customer's signature) \_\_\_\_\_

If after three business days the transaction has not been canceled, then the deposit will be non-refundable.

**Final Walkthrough and Payment Terms**

Upon project completion:

- 1. Customer Presence:** Customer or authorized representative must be present for a final walkthrough with the foreman.
- 2. Payment Options:** Final balance due immediately, payable by cash, check, credit card, or approved financing through DFX.
- 3. Project Approval:** Customer approval during the walkthrough signifies satisfaction and obligates timely payment.
- 4. Completion Deadline:** Final walkthrough and payment must be completed at the conclusion of the project.

**Non-compliance:** Failure to attend or pay on time may result in additional charges and fees.

By signing below, the customer acknowledges and agrees to these terms.

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Customer Signature

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Date

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Authorized Rep. Signature

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Date



## **DFX Service Benefits**

All service plans include a comprehensive inspection of both the interior and exterior of your property, regardless of foundation type.

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## **Structural Services**

### **DFX Helical Piers and Push Piers**

- Utilize a rotary laser to verify that benchmarks remain aligned and no new vertical settlement has occurred in the repaired area.
- Conduct a thorough evaluation of the perimeter foundation to ensure no other areas are experiencing vertical settlement.

### **DFX Floor Supports**

- Inspect and adjust floor support locations as needed.
- Customers enrolled in our yearly service plan receive an extended warranty on DFX Supports and free adjustments when necessary.

### **DFX Carbon Fiber, Wall Brace, Earth Anchor, and Helical Tieback**

- Inspect each location to ensure there is no continued movement of the structure in the repaired area.
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**Waterproofing Services**

#### **DFX 125 Mil Encapsulation**

- Inspect the encapsulation liner for any rips, tears, or loose tape and perform necessary repairs.

#### **DFX Dehumidifier**

- Ensure the blower and compressor are functioning properly.
- Sample and record humidity levels.
- Replace the pleated filter.
- Verify proper drainage of the unit.

#### **Single or Double Pump**

- Clean mud or sediment from the basin.
- Replace the check valve.
- Ensure float switches are functioning properly.

#### **DFX Crawl Space Drainage System**

- Inspect the drainage system to ensure water is flowing to appropriate locations.
- Check the entire crawl space floor for standing or pooling water and make system adjustments as needed.

#### **DFX Basement Drainage System**

- Inspect the drainage system to ensure water is flowing to appropriate locations.
- Check the entire basement floor for standing or pooling water and make system adjustments as needed.

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By signing up for our service plans, you ensure the longevity and functionality of your foundation and waterproofing systems. Regular inspections and maintenance can prevent costly repairs and give you peace of mind.



## **Utilities Insurance Coverage for Foundation Repair and Waterproofing Services**

### **1. Introduction**

At DFX Foundation and Waterproofing Experts, we take great care in performing foundation repair and waterproofing services. However, we recognize that accidents can happen, leading to damage to existing utilities connected to our customers' homes. To address these potential issues, we offer utilities insurance coverage designed to protect our clients and provide peace of mind.

### **2. Scope of Coverage**

This insurance policy covers accidental damages to the following utilities:

- Water pipes
- Gas lines
- Electrical wiring
- Sewer lines
- Internet and communication cables
- HVAC systems

#### **a. Coverage Limits:**

The insurance policy covers repair or replacement costs up to \$5,000.00 per incident.

#### **b. Exclusions:**

This policy does not cover:

- Pre-existing damage or faults in utilities
- Intentional damage or negligence by the homeowner

#### **C. Coverage Duration:**

The insurance coverage ends upon the completion of the job and the signing of the customer satisfaction form. After this point, no claims for damages will be accepted.

**Accept Coverage:** \_\_\_\_\_

I have read and understand the terms of the utilities insurance coverage policy and agree to accept the coverage.

**Decline Coverage:** \_\_\_\_\_

I have read and understand the terms of the utilities insurance coverage policy and choose to decline the coverage. I acknowledge that I am responsible for any damages to utilities that may occur during the service.

**Date:** \_\_\_\_\_

## DFX Push Pier

DFX, provides a fully transferable warranty for the life of the structure to the current property owner and any subsequent property owner. To initiate a warranty transfer, please contact our office.

**Foundation Piers** - DFX warrants that the foundation piers will stabilize the affected area(s) against further settlement from the date of installation for the lifetime of the structure. In the event that the foundation piers fail to stabilize the area, DFX will provide the necessary labor and materials, at no cost to the customer, to rectify the issue. It is important to note that this warranty does not cover settlement or issues beyond the area of influence, typically within 6 feet of a pier. Additionally, any cosmetic problems or improvements are not covered by this warranty. While DFX does not guarantee the lifting of structures, closure of cracks, restoration of operational doors and windows, or movement of walls to their original positions, we will make our best efforts to achieve positive results in these areas. It is important for customers to be aware that damage to the structure may occur during the lifting operation, and DFX is not responsible for such damages.

**Warranty Disclaimer:** Unless explicitly described above, DFX does not provide any express or implied warranty regarding its products and services.

**Utility Insurance:** DFX offers a non-refundable, optional utility insurance plan to customers for an additional cost of \$199. This insurance provides coverage for unmarked underground lines and utilities, including water lines, sewer lines, sprinkler lines, and other unmarked utilities and services. In the event of damage caused by excavation, this insurance will cover the repair and replacement costs associated with these items.

**Depth Clause:** In the event that push piers need to be installed beyond 21 feet to achieve the required pressure for stabilizing the home, the customer will be responsible for an additional charge of \$25 per each additional foot. If the piers are not driven to the required pressure, the warranty will not be applied.

Foundation work on your home or structure constitutes a major undertaking and falls under "heavy" construction. At DFX, we prioritize the success of your project and your overall satisfaction. However, it is important to understand and acknowledge the following possibilities throughout this process:

1. Existing or Developed Fractures: While we take precautions to avoid them, unforeseen circumstances may result in stress relief cracks appearing or opening in the foundation and/or brick fascia during or after the piercing process. DFX is not liable for such fractures as our primary goal is structural stability.
2. Unmarked Underground Lines and Utilities: Excavation work poses a challenge when it comes to unmarked water lines, sewer lines, sprinkler lines, and utilities. DFX will exercise great

care to prevent damage to these undergrounds; however, without the utility insurance coverage, DFX is not responsible for repair, replacement, or damages caused by unmarked utilities and services.

3. Damage to Landscaping and Sod: Excavation may cause damage to trees, bushes, plants, and sod in the immediate vicinity. Furthermore, equipment and material access paths may impact landscaping. While DFX will make every effort to minimize damage and restore the area to a plantable surface within the scope of work, we are not liable for any damage to landscaping, mulch, trees, bushes, plants, and/or sod. DFX will seed and straw the work area after installation has been completed.

## **DFX PRECISION POLY LIMITED WARRANTY**

Remedial work completed under this Limited Warranty will not extend the Warranty Period. Subject to the Exclusions from Coverage set forth below, DFX provides the following Limited Warranty for the Products:

### **Concrete Leveling:**

For concrete slabs raised by DFX with PRECISION POLY, DFX warrants that, for a period of five years from the original date of installation, the area where the slab of concrete was lifted will not settle causing a trip hazard of more than 1/4 inch or DFX will provide the labor and materials to re-lift the area at no additional cost to the Customer. In the event cracking of the concrete occurs during the installation process, DFX will rout out the crack and apply Crack Sealant at no additional cost to the Customer. DFX does not represent that PRECISION POLY will lift the Customer's slab to meet any criteria of levelness but instead that it will lift the slab as much as practical. This Warranty is void if the Customer does not maintain grade around slabs and seal joints between slabs. Exclusion: DFX does not warrant heave of any slab where the work is performed, nor any damages caused by such heave.

### **Joint and Crack Sealant:**

For areas where DFX has installed Crack Sealant, DFX warrants that, for a period of one year from the original date of installation, the Sealant will remain intact. In the event the Sealant does not stay intact, DFX will re-apply the Sealant to the area at no additional cost to the Customer.

## **ADDITIONAL EXCLUSIONS FROM COVERAGE**

This Limited Warranty does not cover Defects caused directly or indirectly by any of the following: (1) Neglect, misuse, abuse, or alteration of the Product; (2) Failure to seal all joints and cracks in areas surrounding the work area; (3) Failure to keep gutters, downspouts, and underground plumbing in good working order and sufficiently directed away from the foundation/concrete slab; (4) Failure or delay in performance or damages caused by acts of God (flood, fire, storm, etc.), acts of civil or military authority, or any other cause outside of DFX's control; and (5) any items mentioned in this Contract under "Customer Will," "DFX Will," "Specifications," "Labels," and "Additional Notes."

## **LIMITED REMEDY**

DFX's sole obligation to Customer with respect to this Limited Warranty is to provide the labor and materials necessary to replace or repair any Defect as set forth in the "Limited Warranty" section above. DFX is not responsible for any consequential, incidental, or indirect damages, including without limitation and Customer holds DFX harmless from: (a) water damage to the Property or personal property; (b) damage to real or personal property such as walls, wall coverings, sheetrock, finished/unfinished flooring, door and/or window framing, concrete, exterior veneers, cabinets, any other rigid materials, or including any damage alleged to have been done by DFX's use of heavy equipment necessary to complete the job, or alleged to have been done during a foundation lifting operation; (c) costs for any finish carpentry, painting, paneling, landscaping, or other work necessary to restore the Property after DFX's work is

completed; (d) utility damage that occurs as a result of DFX's installation is limited to replacing/repair the area DFX damaged and does not include any upgrades to utilities for code compliance or other reasons; (e) damages arising from heave, lateral movements/forces of hillside creep, land sliding, or slumping of fill soils; and (f) damages caused by mold or water seepage, including, but not limited to, property damage, bodily injury, loss of income, loss of use, loss of value, emotional distress, adverse health effects, death, or any other effects.

#### EXCLUDED PRODUCTS

##### All Other Products:

Except for the Products listed in the "Limited Warranty" section above, DFX makes no express warranty and disclaims all implied warranties for any other product or service provided by DFX to Customer.