



## Redeemers Group, Inc. Proposal

Quote: PR64859

Project 1

Date Issued: 10/30/2025

Redeemers Group, Inc.

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Memphis, TN 38118

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Prepared for:

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Prepared by:

Alex Hacker

Job Location:

946 River Landing Dr  
Memphis, TN 38103



**Redeemers  
Group**

# Project Overview

## Proposal Summary

Total Investment		\$25,537.50
Same Day Savings		(\$1,276.88)
<b>Total Contract Price</b>		<b>\$24,260.63</b>
Deposit Required		\$7,278.19
<b>Amount Due Upon Installation</b>		<b>\$24,260.63</b>

## Customer Consent

Any alteration from the above specifications and corresponding price adjustment (if necessary) will be made only at the Customer's request or approval. Completing the work in this Estimate at the time scheduled is contingent upon accidents or delays beyond our control. This Estimate is based primarily on the Customer's description of the problem. This Estimate may be withdrawn if not accepted by the Customer within 30 days.

**Authorized Signature** \_\_\_\_\_ **Date** \_\_\_\_\_

Acceptance: I/we agree to, and have carefully read the contents of this proposal, the job detail sheet, the recommendations page that I have opted not to include in the scope of this project, and the attached Limited Warranty, (together, the "Contract"). You are authorized to do the work as specified in the Contract; I understand the Contract specifies what the expected results are and aren't. Payment is due the day of project completion as defined by this Contract, and I acknowledge a lien may be filed on the property where the work was performed for non-payment. An interest charge of 1-1/3% per month (16% per annum) will apply if the account is 30+ days past due, plus our attorney's fees and costs to collect and enforce this Contract. This Contract requires that I resolve any dispute by alternative dispute resolution under TN law despite project location, including a period of negotiation and mediation before submitting the dispute to arbitration and waives litigation to resolve my dispute.

**Customer Signature** \_\_\_\_\_ **Date** \_\_\_\_\_

Customer has chosen to amend the original recommendations. See rec pg. Initial \_\_\_\_\_

Customer has read and is aware of 3 day cancellation policy. Initial \_\_\_\_\_

# My Project

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Qty	Product Name
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## Foundation: Permanently Stabilize Foundation

12        3" Push Pier, Low Profile Bracket

Install Push Pier(s) to support the foundation as shown on job drawing using a low profile bracket. Final Location of pier(s) is subject to field conditions.

Includes: A1, Remainder of Foundation

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## Foundation: Stabilize Slabs Post Piering / PolyLevel

43.2      PolyLEVEL

Install PolyLEVEL as indicated on job drawing.

Includes: A1

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## Foundation: Custom

3        Concrete R & R, Per Pier

Remove and replace concrete as indicated on job drawing. Match of concrete is not guaranteed.

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## Foundation: Material Preparation and Delivery

1        Material Preparation and Delivery

Assessed per crew being dispatched to job site. Customer prework (electrical, HVAC etc.) is to be completed prior to the project date to ensure there are no delays in the installation. If work is not completed and not communicated, customer understands trip charge will apply if crew is dispatched and installation cannot be completed.

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<b>Total Investment</b>	<b>\$25,537.50</b>
Same Day Savings	(\$1,276.88)
<b>Total Contract Price</b>	<b>\$24,260.63</b>

# Product Specifications

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## 3" Push Pier, Low Profile Bracket

Install Push Pier(s) to support the foundation as shown on job drawing using a low profile bracket. Final Location of pier(s) is subject to field conditions.

## PolyLEVEL

Install PolyLEVEL as indicated on job drawing.

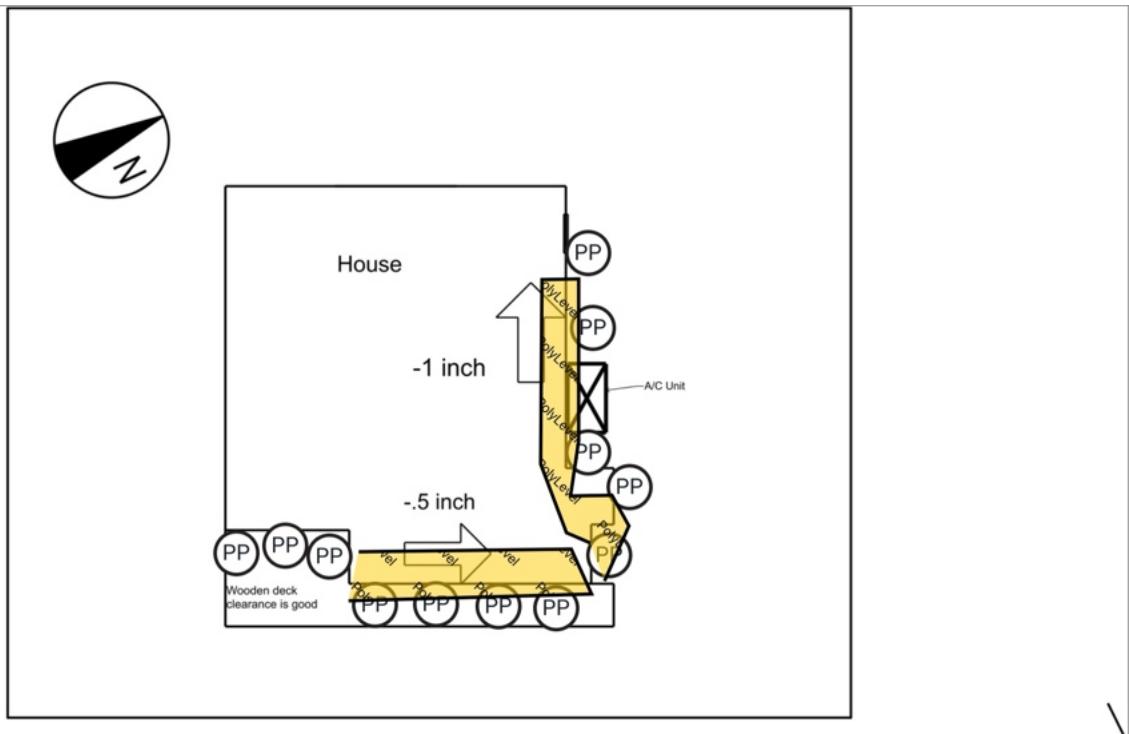
## Concrete R & R, Per Pier

Remove and replace concrete as indicated on job drawing. Match of concrete is not guaranteed.

## Material Preparation and Delivery

Assessed per crew being dispatched to job site. Customer prework (electrical, HVAC etc.) is to be completed prior to the project date to ensure there are no delays in the installation. If work is not completed and not communicated, customer understands trip charge will apply if crew is dispatched and installation cannot be completed.

# Drawing



# Job Details

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## Contractor Will

1. Remove and haul away any landscaping in the work area. Not responsible for replacement.
2. Attempt to lift the foundation, but is not responsible for cosmetic damage that may result. (Achieving lift is not guaranteed)
3. Lifting to level is not guaranteed.
4. Attempt to correct cosmetic issues. Some cosmetic issues will resolve themselves, while others will not.  
During lifting, pressure can cause new cracks to form.
5. When piers are purchased, contractor will install piers to any depth necessary at no additional cost to the customer.
6. Remove finished walls as necessary. Not responsible for replacement.

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## Customer Will

1. Replace any landscaping that is in the work area.
2. Move items at least 10 feet away from the work area.
3. Install dedicated circuit with 110v and 20amp GFCI electrical outlet necessary for system components to function within warranty standards.
4. Remove cabinets/shelving.
5. Remove and replace carpet when necessary.
6. Replace concrete upon completion of the job.
7. Remove and replace the AC unit, water heater, or other obstructions from the work area.
8. Repair any sprinkler lines that may be damaged during the installation.
9. Mark any private lines that may be hidden underground, and assumes all liability if damage should occur to such lines.
10. Customer prework (electrical, HVAC etc.) is to be completed prior to the project date to ensure there are no delays in the installation. If work is not completed and not communicated, customer understands trip charge will apply if crew is dispatched and installation cannot be completed.
11. Secure financing and be prepared to remit final payment on the day of project completion.
12. Be present for the initial and final walkthrough of project.
13. Be available for telecommunication at halfway point during project.
14. Customer understands that they will make progress payments for work as it is completed if installation dates are not contiguous and/or the project calls for separate crews of installation expertise.

# Limited Warranty

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## Foundation Piers

Contractor warrants that the foundation piers will stabilize the affected areas(up to a 4' radius from the center of the pier bracket) against further settlement for 25 years from the date of installation, or else Contractor will provide the labor and materials, at no cost to Customer, to correct the problem with the foundation piers. This warranty is applicable specifically and only to the areas in which Contractor has done stabilization work, and does not imply that other areas that have not been stabilized by Contractor will not see effects of settlement in the future. Contractor does not warrant to lift, to close cracks, to render doors and windows operational, or to move walls back to their original position, but will do its best to achieve positive results in this regard. Customer should be aware that damage can occur to the structure during a lift operation and that Contractor is not responsible for such damages. Should contractor encounter previous work that wasn't disclosed during the inspection, a passthrough cost might become necessary. Foundation piers provide vertical support only and cannot be expected to provide lateral support. If lateral movement occurs, additional work may be needed at an additional cost. Should, during installation, old repair efforts that were previously undisclosed lengthen the installation time or require rental of additional equipment and/or additional cost may be incurred.

## Concrete

### CONCRETE REPAIR LIMITED WARRANTY

This Limited Warranty is from Redeemers Group, Inc. ("Contractor") to each purchaser ("Customer") of any of the products described in the "Limited Warranty" section below ("Products") which are installed by Contractor at Customer's property ("Property"). This Limited Warranty is made by Contractor in lieu of and excludes all other warranties, express or implied, relating to the Products and to any services or other products provided by Contractor in connection therewith, including any IMPLIED WARRANTY OF MERCHANTABILITY AND IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. In the event applicable law prohibits the disclaimer of any implied warranty, all such implied warranties shall be limited in duration to the term of the Limited Warranty set forth below. This Limited Warranty is transferrable to subsequent owners of the Property (\$75), provided that any such transfer shall not extend the duration of the term of the Limited Warranty set forth below. This Limited Warranty is null and void if full payment is not received. Any claims made pursuant to this Limited Warranty should be addressed in writing to Contractor at 3955 Whitebrook Drive Memphis, TN 38118

### LIMITED WARRANTY

Remedial work completed under this Limited Warranty will not extend the Warranty Period. Subject to the Exclusions from Coverage set forth below, Contractor provides the following Limited Warranty for the Products:

**Concrete Leveling.** In the event cracking of the concrete occurs during the installation process, Contractor will rout out the crack and apply Sealant at no additional cost to the Customer. Contractor does not represent that POLYLEVEL® will lift the Customer's slab to meet any criteria of levelness, but instead that it will lift the slab as much as practical. This Warranty is void if Customer does not maintain grade around slabs and seal joints between slabs.  
**Exclusion:** Contractor does not warrant heave of any slab where the work is performed, nor any damages caused by such heave.

**Joint and Crack Sealant.** For areas where Contractor has installed NEXUSPRO® Joint Sealant ("Sealant"), Contractor warrants that, for a period of one year from the original date of installation, the Sealant will remain intact. In the event the Sealant does not stay intact, Contractor will re-apply the Sealant to the area at no additional cost to the Customer.

**Concrete Protection System.** For areas where Contractor has installed Concrete Protection Systems, Contractor

# Limited Warranty (Continued)

warrants that, for a period of five years from the original date of installation, the concrete will not experience settlement that causes a trip hazard of more than  $\frac{1}{4}$  inch and the Sealant will remain intact. In the event the concrete settles causing a trip hazard of more than  $\frac{1}{4}$  inch and/or Sealant does not stay intact, Contractor will repair the area at no additional cost to Customer.

**Exclusion:** Contractor does not warrant heave of any slab where the work is performed, nor any damages caused by such heave.

## ADDITIONAL EXCLUSIONS FROM COVERAGE

This Limited Warranty does not cover Defects caused directly or indirectly by any of the following: (1) Neglect, misuse, abuse, or alteration of the Product; (2) Failure to seal all joints and cracks in areas surrounding the work area; (3) Failure to keep gutters, downspouts, and underground plumping in good working order and sufficiently directed away from the foundation/concrete slab; (4) Failure or delay in performance or damages caused by acts of God (flood, fire, storm, etc.), acts of civil or military authority, or any other cause outside of Contractor's control; and (5) any items mentioned in this Contract under "Customer Will", "Contractor Will", "Specifications", "Labels", and "Additional Notes".

## LIMITED REMEDY

Contractor's sole obligation to Customer with respect to this Limited Warranty is to provide the labor and materials necessary to replace or repair any Defect as set forth in the "Limited Warranty" section above. Contractor is not responsible for any consequential, incidental, or indirect damages, including without limitation and Customer holds Contractor harmless from: (a) water damage to the Property or personal property; (b) damage to real or personal property such as walls, wall coverings, sheetrock, finished /unfinished flooring, door and/or window framing, concrete, exterior veneers, cabinets, any other rigid materials, or including any damage alleged to have been done by the Contractor's use of heavy equipment necessary to complete the job, or alleged to have been done during a foundation lifting operation; (c) costs for any finish carpentry, painting, paneling, landscaping, or other work necessary to restore the Property after Contractor's work is completed; (d) utility damage that occurs as a result of Contractor's installation is limited to replacing/repair the area Contractor damaged and does not include any upgrades to utilities for code compliance or other reasons; (e) damages arising from heave, lateral movements/forces of hillside creep, land sliding, or slumping of fill soils; and (f) damages caused by mold or water seepage including, but not limited to, property damage, bodily injury, loss of income, loss of use, loss of value, emotional distress, adverse health effects, death, or any other effects.

## EXCLUDED PRODUCTS

All Other Products. Except for the Products listed in the "Limited Warranty" section above, Contractor makes no express warranty, and disclaims all implied warranties, for any other product or service provided by Contractor to Customer.

## General Terms

For the applicable time periods indicated below, this Warranty is transferable to future owners of the structure for a \$75 fee on which the work specified in this Contract is completed. This Warranty is in effect if the job specified in this Contract is completed and paid in full and, alternatively, is null and void if full payment is not received. Contractor does not warrant products not mentioned below, but some of such products may be covered by a manufacturer's warranty. Utility damage that occurs as a result of Contractor's installation is limited to replacing/repair the area Contractor

# Limited Warranty (Continued)

damaged and does not include any upgrades to utilities for code compliance or other reasons. All material used is warranted to be as specified in this Contract. All work will be completed in a workmanlike manner according to the standard practices of the industry. All warranties given at the time of work stay with the home. They are transferable for \$75 to any new home buyer. All legal proceedings with a customer will be settled in Shelby County, TN.

## Standard Exclusions Permitted By State Law

This Foundation Limited Warranty ("Warranty") is made in lieu of and excludes all other warranties, express or implied, and all other obligations on the part of Foundation Supportworks, Inc. ("Contractor") to the customer ("Customer"). There are no other verbal or written warranties and no warranties that extend beyond the description on the face hereof, including NO WARRANTIES OF EXPRESS OR IMPLIED MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

## Exclusions

THIS WARRANTY DOES NOT COVER, CONTRACTOR SPECIFICALLY DISCLAIMS LIABILITY FOR, AND CUSTOMER HOLDS CONTRACTOR HARMLESS FROM: 1) exterior waterproofing; 2) plumbing damage; 3) Customer-caused damage; 4) dust from installation; 5) damage to real or personal property such as walls, countertop, or floor coverings, framing, sheetrock, exterior materials, cabinets, appliances, and so on, including any damage alleged to have been done by the Contractor's use of heavy equipment necessary to complete the job; 6) any injury or damage caused by mold to property or person; 7) failure or delay in performance or damage caused by acts of God (flood, fire, storm, methane gas, etc.), acts of civil or military authority, or any cause outside Contractor's control; 8) damage from a lifting operation; 9) basement water seepage; and 10) damage from heave, lateral movements/forces of hillside creep, land sliding, or slumping of fill soils. While Contractor assumes responsibility for utility damage that occurs as a result of Contractor's installation, such protection is limited to replacing/repair the area Contractor damaged and does not include any upgrades to utilities for code compliance or other reasons.

## Items For Which Customer Is Responsible

Customer shall: 1) make full payment to the crew leader upon completion of work; 2) prepare the work area for installation; 3) be responsible for any finish carpentry, painting, paneling, landscaping, etc. that may be necessary after Contractor's work is finished; 4) mark private lines (satellite, propane, sprinkler, etc.) 5) maintain positive drainage away from the repaired wall(s); 6) keep gutters clean and in good working order; 7) direct downspouts a sufficient distance away from the repaired wall(s); 8) maintain proper expansion joints in concrete slabs that are adjacent to the repaired wall(s); 9) any items mentioned in this Contract under "Customer Will" or "Additional Notes;" and 10) Maintain the system being installed through annual maintenance appointments (not included in project cost).

# Notice of Right to Cancel

You are entering into a contract. If that contract is a result of, or in connection with a salesman's direct contact with, or call to you at your residence without your soliciting the contract or call, then you have a legal right to void the contract or sale by notifying us within three business days from whichever of the following events occurs last:

1. The date of the transaction, which is: \_\_\_\_\_ or
2. The date you received this notice of cancellation.

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## How to Cancel

To cancel this transaction, you must notify Redeemers Group in writing. After 3 business days, there will be no refund of deposit money paid. If project does not move forward, all forfeited deposit money will be credited towards the customer for 1 year, should you choose to reinstate the project.

### Redeemers Group, Inc.

(901) 458-3424  
www.redeemersgroup.com  
3955 Whitebrook Drive  
Memphis TN 38118

You may use any written statement that is signed and dated by you and states your intentions to cancel, or you may use this notice by dating and signing below. Keep one copy of the notice because it contains important information about your rights.

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## I Wish to Cancel

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Owner's Signature

Date

---

Owner's Signature

Date

The undersigned acknowledges receipt of the Notice of Right to Cancel.

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Owner's Signature

Date

---

Owner's Signature

Date

# Project Recommendations

## Project 2

Qty	Product Name
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### Foundation: Permanently Stabilize Foundation

9        3" Push Pier, Low Profile Bracket

Install Push Pier(s) to support the foundation as shown on job drawing using a low profile bracket. Final Location of pier(s) is subject to field conditions.

Includes: A1

Excludes: Remainder of Foundation

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### Foundation: Stabilize Slabs Post Piering / PolyLevel

43.2      PolyLEVEL

Install PolyLEVEL as indicated on job drawing.

Includes: A1

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### Foundation: Custom

3        Concrete R & R, Per Pier

Remove and replace concrete as indicated on job drawing. Match of concrete is not guaranteed.

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### Foundation: Material Preparation and Delivery

1        Material Preparation and Delivery

Assessed per crew being dispatched to job site. Customer prework (electrical, HVAC etc.) is to be completed prior to the project date to ensure there are no delays in the installation. If work is not completed and not communicated, customer understands trip charge will apply if crew is dispatched and installation cannot be completed.

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<b>Total Investment</b>	<b>\$20,287.50</b>
Same Day Savings	(\$1,014.38)
<b>Total Contract Price</b>	<b>\$19,273.13</b>

# Project Recommendations

## Project 3

Qty	Product Name
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### Foundation: Permanently Stabilize Foundation

7        3" Push Pier, Low Profile Bracket

Install Push Pier(s) to support the foundation as shown on job drawing using a low profile bracket. Final Location of pier(s) is subject to field conditions.

Includes: A1

Excludes: Remainder of Foundation

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### Foundation: Stabilize Slabs Post Piering / PolyLevel

43.2      PolyLEVEL

Install PolyLEVEL as indicated on job drawing.

Includes: A1

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### Foundation: Custom

3        Concrete R & R, Per Pier

Remove and replace concrete as indicated on job drawing. Match of concrete is not guaranteed.

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### Foundation: Material Preparation and Delivery

1        Material Preparation and Delivery

Assessed per crew being dispatched to job site. Customer prework (electrical, HVAC etc.) is to be completed prior to the project date to ensure there are no delays in the installation. If work is not completed and not communicated, customer understands trip charge will apply if crew is dispatched and installation cannot be completed.

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<b>Total Investment</b>	<b>\$16,387.50</b>
Same Day Savings	(\$819.38)
<b>Total Contract Price</b>	<b>\$15,568.13</b>