



Actor Descriptions

| Actor | Description | Use Case(s) |
|----------------------------|---|--|
| Sales Person | Employee responsible for entering in initial quote information | Enters On Site Quote Information |
| Legacy Database | Legacy Database that contains records of all existing customers | Enter On Site Quote Information |
| System Administrator | Employee responsible for maintaining sales associate and quote information. | Manage Associate Database Manage Quote Database |
| Company HQ Worker | Employee responsible for editing the quote information | Manage Quote Database Finalize Purchase Order |
| External Processing System | A processing system responsible for the processing date and sales commission rate for the sales associate | Finalize Purchase Order |

Use Case Descriptions

Enters On Site Quote Information

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|--------------|--|
| Actors | Sales Person, Legacy Database |
| Descriptions | The sales associate enters the information for the quotes in the quote database including customer information. The customers stored in the legacy database is also entered into the quote information. |
| Data | Quote: Line items, customer, secret note Line item: free form description and price Customer: email |
| Stimulus | Sales Associate enters in data |
| Response | Confirmation that quote information is correct |
| Comments | Each quote should have a unique quote id |

Manage Associate Database

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|--------------|--|
| Actors | System Administrator |
| Descriptions | The system administrator can view edit and delete sales associate records in the sales associate database. |
| Data | Sales Associate: names, user id, password, accumulated commission, and address. |
| Stimulus | System Administrator enters in data |
| Response | Confirmation of edit of information. |
| Comments | |

Manage Quote Database

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|--------------|--|
| Actors | Company HQ Worker, System Administrator |
| Descriptions | A company HQ worker can finalize quotes, add/edit/remove line items, and change prices of quotes maintained by the Quote Database that the information can also be edited by the System Administrator. |
| Data | Quote: line items, discounts, secret notes, status Line Items: Prices |
| Stimulus | Company HQ worker and the System Administrator can edit the data |
| Response | Completed quotes are sent out via email to customer with all quote data |
| Comments | |

Convert Quote To Purchase Order

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| Actors | Company HQ Worker, External Processing System |
| Descriptions | The company HQ worker can convert a quote into a purchase order and sent to an external processing system which gives the processing date and sales commission rate which will be stored in the quote database. |
| Data | Processing Date, Sales Commission Rate, Final Amount, Final Discount |
| Stimulus | Customer indicates to go ahead with order and it is updated by the Company HQ Worker. |
| Response | An email is sent to the customer with all the purchase details. |
| Comments | |