ALDIR BORELLI JR

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Professional Summary

Engaged, team player, creative professional with more than 7 years' experience as a Systems Analyst and Project Manager, plus 2 years' experience in Customer Service. Seeking to leverage exemplary leadership, analytical, coding and customer service skills.

Work History

Research Assistant   03/2010 to present
UNSW- Sydney, Australia

Helping the research team in improving the quality of the database where data is being used to researches. Importing new data received from different partners, cleansing them and transferring into our database model.

· Managing 3 databases and more than 200.000 patients' data stored.

Teacher   02/2018 to 02/2019
Sydney Language Solutions- Sydney, Australia

Teaching the Portuguese language to students from all ages and different nationalities.

Night Manager   02/2018 to 01/2019
Meriton Suites- Sydney, Australia

Managing the operations of the 179 rooms onsite available, auditing, managing and training staff, guest accounting, greeting and welcoming guests, complaint handling and resolution, attending to guest enquiries, requests and following up if required.

Developer   06/2017 to 03/2019
Home Informatica- Sao Paulo, Brazil (Home Office from Sydney)

Working as programmer developing systems to companies, creating and modifying computer programs, maintaining historical records by documenting program development, maintaining professional and technical knowledge by attending educational workshops, and establishing personal networks;

Night Manager   08/2017 to 01/2018
Backpackers HQ - Sydney, Australia

Managing the operations of the hostel, ensuring all guests abide by hostel rules, high levels of customer service are maintained and also that the hostel identifies and meets the changing needs of guests.

Systems Analyst & Project Manager   09/2011 to 06/2017

Itau Unibanco (Brazilian International Bank)- Sao Paulo, Brazil

I worked in a plethora of IT projects, participating at all stages of the Development Life Cycle: planning, creating, testing, deploying and doing maintenance of systems. Most of the time, working with Mainframe Environment. Planning and executing updates in the system. Working in a system that covers over a billion number of data every day. Also worked with web development.

Acting as Project Manager, leading teams from 5 to 8 developers including professional of different areas in projects of different sizes.

·   Recognized every year with "exceed expectations" by the managers.

·   The only Junior Analyst of the original team promoted in the second year.

Front runner   12/2009 to 03/2010
McDonald's - Rawlins, United States of America
Greeting guests, taking orders personally and by headset, taking care of the work environment.

·   First real-life English experience, elected "the smile of the year".

Education
Master of Information and Communication Technology
Western Sydney University   - Sydney   present- 2020

MBA in Information Technology
University of Sao Paulo - USP - Brazil   2016

Bachelor in Medical Informatics
University of Sao Paulo - USP - Brazil   2011

Certifications
Project Manager Professional   - 2017, PMI
Scrum Fundamentals   - 2018, SCRUMstudy

Skills
Programming Cobol, Java, JCL, C, C++, HTML, PHP and SQL. With   notions of Python, R, MatLab, Swift, Objective-C, C#, .Net, JavaScript and CSS.
Database   Microsoft SQL Server, msSQL MySQL, PostgreSQL.
Software   MS Office Suite (Access, Word, Excel, PowerPoint, Project), Photoshop.
Systems   Linux, Windows and Macintosh OS X.