

ALDRIN JOHN REVALE

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Aspiring software developer with a strong foundation in software and hardware integration, specializing in mobile and web development, IT support, and system troubleshooting. Passionate about building efficient, tech-driven solutions while continuously learning and adapting to emerging technologies. Proven experience in leading projects, collaborating with teams, and delivering functional prototypes.

EDUCATION

Pamantansan ng Lungsod ng Muntinlupa

Sept 2021 - July 2025

Bachelor of Science in Information Technology

- Focused on mobile and web app development using modern programming languages
- Strong foundation in programming, networking, and database management
- Trained in systems analysis and design for real-world tech solutions
- Developed critical thinking and problem-solving skills in IT environments

Muntinlupa National High School (Main)

June 2019 - July 2021

Information and Communication Technology

- Learned Java programming fundamentals and basic software development
- Strengthened logical reasoning through coding challenges and ICT projects
- Proficient in Microsoft Office tools (Word, Excel, PowerPoint)

AREA OF EXPERTISE

Technical Support and Troubleshooting

- Skilled in diagnosing and resolving hardware/software issues on desktop and laptop systems
- Experienced in performing software installations, system re-imaging, and updating drivers
- Proficient in identifying and replacing faulty hardware components such as RAM, storage drives, and peripherals
- Capable of providing end-user technical support and documenting issues through ticketing systems

IT Asset Management

- Knowledgeable in maintaining and documenting assets inventory for tracking purposes
- Familiar with coordinating asset transfers, replacements, and returns with internal teams

Network Support

- Experienced in assisting Hub Room and Server Room operations.
- Skilled in basic network monitoring, cable routing, and labeling of network equipment

Software Development

- Proficient in multiple programming languages and web technologies: **HTML, CSS, JavaScript, C, C++, C#, Java, PHP**
- Skilled in Android development using **Android Studio and Firebase**
- Experienced in Python desktop applications using **Tkinter or PyQt**

Backend Development

- Experienced in backend services using **Firebase (Realtime Database, Auth), PHP, and MySQL**
- Working knowledge of database design, SQL querying, and basic data security measures

PROFESSIONAL EXPERIENCE

IT Operations Intern

February 2025 - May 2025

Concentrix CVG Alabang

- Handled IT asset management and inventory tracking of equipment and devices
- Managed user/computer groups via **Active Directory** (password resets, access permissions)
- Ensured VLAN routing compliance by monitoring workstation network assignments
- Performed on-site hardware and software troubleshooting and maintenance
- Created and managed SLA-based tickets using **BMC Helix / Solve Now**
- Conducted basic network diagnostics using ping and traceroute to resolve connectivity issues
- Ensured endpoint compliance by imaging devices with the latest Windows builds
- Assisted in data center operations: physical server checks and structured cable management

Freelance Programmer

June 2022 - Present

Private Clients / Unnamed Group

- Delivered custom software and hardware solutions for diverse clients
- Specialized in **web development, Android apps, and Arduino-based systems**
- Collaborated with a small team to ensure efficient and timely project delivery

CERTIFICATION

Responsive Web Design Certification

freeCodeCamp.org (July 2025)

- Covers **HTML5, CSS3, Flexbox, and Responsive Design Principles**

Certificate of Completion

Concentrix CVG Alabang (2025)

- Completed **500-Hour Internship Program** under IT Operations

Certificate of Recognition

Dapat Alam Mo, GTV – GMA Network (2023)

- Awarded For developing the **Arduino-Based Fire Alarm with SMS Alert System** using a Smoke Sensor (*Mobile Smart Smoke Alarm*)