ALDRIN JOHN REVALE

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To Leverage my passion for both software and hardware by contributing to a dynamic and innovative team. I aim to utilize my skills in Software development, IT Support, and system troubleshooting to create efficient and impactful solutions. I am committed to continuously learning and staying updated with emerging technologies while contributing to meaningful tech-driven projects.

EDUCATION

Pamantansan ng Lungsod ng Muntinlupa　　　**Sept 2021 - July 2025**

Bachelor of Science in Information Technology

- Introduces students to software development, including mobile app creation, web development and the use of various programming languages.

- Provides strong foundational knowledge in programming, networking, and database management

- Equips learners with analytical and system design skills needed for implementing effective technology solutions.

- Enhances students' ability to think critically and make informed decisions when solving technical problems.

Muntinlupa National High School (Main)　　　**June 2019 - July 2021**

Information and Communication Technology

- Introduced to the fundamentals of programming and software development using the Java programming language.

- Enhanced logical thinking and problem-solving abilities through coding exercises and ICT-related tasks.

- Trained in using basic office applications (e.g., Microsoft Word, Excel, PowerPoint) for academic and professional tasks.

AREA OF EXPERTISE

Technical Support and Troubleshooting

- Skilled in troubleshooting hardware and software issues on desktop and laptop systems.

- Experienced in performing software installations, system re-imaging, and updating drivers.

- Proficient in identifying and replacing faulty hardware components such as RAM, storage drives, and peripherals.

- Capable of providing end-user technical support and documenting issues through ticketing systems.

IT Asset Management

- Knowledgeable in maintaining and documenting hardware and software inventory for organizational tracking.

- Knowledgeable in coordinating asset transfers, replacements, and returns with internal teams.

Network Support

- Experienced in supporting tasks within Hub Room and Server Room environments.

- Skilled in basic network monitoring, cable routing, and equipment labeling.

Software Development

- Proficient in multiple programming languages, including C, C++, C#, Java, PHP, VB.Net, and JavaScript.

- Knowledgeable in Developing Android applications using Android Studio and Firebase.

- Experienced in using Python for developing desktop applications with GUI frameworks like Tkinter or PyQt.

- Trained in debugging, testing, and improving software functionality.

Backend Development

- Experienced in developing and managing backend services using Firebase (Realtime Database & Firebase Authentication), PHP, and MySQL.

PROFESSIONAL EXPERIENCE

Concentrix CVG Alabang – IT Operations (OJT)
February 2025 - May 2025
- Handled asset management and inventory tracking of IT equipment and devices
- Managed user and computer organizational groups through Active Directory (including password resets and account access management)
- Ensured network compliance by monitoring workstations within proper VLAN routing
- Performed site maintenance by resolving on-site hardware and software issues
- Created and managed SLA-based tickets using ticketing systems (BMC Helix / Solve Now)
- Performed basic network diagnostics using ping and traceroute to investigate connectivity issues with reported applications and URLs experiencing outages.
- Ensured workstation compliance by imaging devices to the latest Windows build to meet security standards.
- Assisted in data center maintenance, including physical server checks and structured cable management.

Freelance Programmer (Unnamed Group)
June 2022 - January 2025
- Delivered custom software and hardware solutions for various clients.
- Specialized in web, mobile, and Arduino-based projects.
- Collaborated with team members to complete projects efficiently.

CERTIFICATION

Certificate of Completion
Concentrix CVG Alabang, 2025
- 500 Hours Internship Program

Certificate of Recognition for Remarkable Achievement
Dapat Alam Mo (GTV, GMA Network), 2023
- For developing the Arduino-Based Fire Alarm with SMS Alert System using a Smoke Sensor (Mobile Smart Smoke Alarm)