

# Augustin Aldrin KJ

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## PROFILE

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I consider myself responsible and orderly person. I am looking forward for my first work experience. To accept challenging career in an organization where I can contribute my skills, knowledge and talent in an environment of open communication activity, vision and growth, which can harness my intellectual property and enable me to learn new technologies and methodologies in this changing era.

## SKILLS

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**Programming Languages:** *Java*

*C++*

*PHP*

*Python*

**Os:** *Windows*

*Linux*

*Ubuntu*

**Web Development:** *Html 5*

*Css*

*JavaScript*

**Databases:** *Mysql*

## EDUCATION

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KMM College of Arts and Science

Thrakkakara, Kerala

*Master of Computer Applications (MCA)*

*Graduation Date: Mar 2023*

Siena College of Professional Studies

Edakochi, Kerala

*Bachelor of Computer Application (BCA)*

*Graduation Date: Jun 2020*

SDPY Higher Secondary School

Palluruty, Kerala

*Computer Science*

*Graduation Date: May 2016*

## PROJECT EXPERIENCE

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*KMM College of Arts and Science*

City, State

### ELECTRICITY BILL MANAGEMENT SYSTEM



- A software package for electricity bill management.
- This system is made to keep the records about the bills of the customers.
- The admin can manage all the accounts and the registered users like employees.
- Customers can only manage their own accounts.
- A different module is there for employees to check the customer's details if their job requires it.
- Admin, employees, and customers all have a different interface and different privileges according to their needs.
- Functionalities like electricity bill payments, complaint registrations etc.,.
- Front End: PHP | Back End: MySql

## CERTIFICATES AND COURSES

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The Complete 2022 Software Testing Bootcamp .

Selenium WebDriver with Java -Basics to Advanced+Frameworks.

Introduction To Python Programming, IIRDC

## WORK EXPERIENCE

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**Align Minds Technologies**

City, State

Image Annotation Service



- Utilized computer-assisted tools to streamline the image annotation process, increasing accuracy by 20% and reducing human error.

**Flipkart**

City, State

Customer Service Representative



- Collaborated with cross-functional teams to develop standardized response templates for common customer inquiries, leading to a 40% increase in first-call resolution rate.

**PERSONAL DETAILS**

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**DOB:**27/01/1998

**Guardians name:** Shaly Jose, Jose KA

**Address:** Koyma Parambil House

Kale Paramu Road

Edakochi

Pin: 682010

**Martial Status:**Single

**LANGUAGES KNOWN**

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English.

Malayalam.

**HOBBIES**

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Cycling.

Drawing.

Weight Training.

Cross-Fit.

Reading.

**DECLARATION**

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I hereby declare that the facts given above are genuine to the best of my knowledge and belief.

All the information mentioned above in the resume is correct to the best of my knowledge and belief.

All the details mentioned above are true and correct to the best of my knowledge and beliefs.