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Final Recordings with Transcripts External Inbox

Summary

- Naveen shared a link to new, high-resolution recordings and transcripts, noting Part 2 required specific cuts.
- Abhinav forwarded extensive feedback from Mehul regarding video presentation, persona changes, and legibility issues.
- Vishwa confirmed completing the video and shared a link, while Abhinav added Aldrin to the thread to review the feedback.

By Gemini; there may be mistakes. [Learn more](#)

N Naveen Krishnan 29 Oct 2025, 22:11 (9 days ago) Star

Hi Abhinav, We have redone the recording in a higher resolution in full screen and I am sharing the folder here : <https://drive.google.com/drive/folders/1AO2pWh>

A Abhinav Dharmpuri 29 Oct 2025, 23:09 (9 days ago) Star

@Moun Nimal @Vishwa Rengan : Here is the final recording.

V Vishwa Rengan 30 Oct 2025, 17:00 (8 days ago) Star

Hi everyone, I have completed the video. Please check it. https://drive.google.com/file/d/1IX33jKZAC12IDTUHCLhtnAktJwiXDEUV/view?usp=drive_link Thanks, Vishwa

A Abhinav Dharmpuri 5 Nov 2025, 09:41 (2 days ago) Star Reply More

to me, Naveen

----- Forwarded message -----
 From: **Mehul Shah [E]** <mhshah@ctisinc.com>
 Date: Mon, Nov 3, 2025 at 13:36
 Subject: FW: Final Recordings with Transcripts
 To: Akil u <akil@ainintell.com>, Abhinav Dharmpuri <abhinav.dharmpuri@atc.xyz>

1. For first few minutes, screen is blank with voice only. Its too long to hold attention. We can add slides which change on screen based on voice text or show actual voice in text.
 2. As we want to showcase this video in gocon environment, we should change persona to roles that client can easily associate with
 a. From Government – COR, Program Manager/Business team lead, department Group/stakeholder lead (internal or external org)
 b. From Project execution team: - Project Manager, Service team lead, Service team member

If they can provide source text, we can update and give it back...they are using persona like CIO, Customer success manager which are more product oriented...
 3. Agenda should be mentioned and slides of section breaks/starts (for each persona) should be included..currently it moves in one setting.
 4. 2 variants can be developed one for gov prog. Teams and one for gov CIO team...This way length also can be reduced...
 5. Most of the workflow text is small and is not legible..if the intent is not to show fine..else we need to zoom..

Here are the comments received thus far:

Date	Reviewer Name	Feedback Type (Feature Request, General Comment)	Feedback Description	Severity/Priority (Low, Medium, High)
10/29/2025	Mehul Shah	General Comment	For first few minutes, add key words fly in/out on screen during the initial talk – the screen is blank. e.g. End-to-End user request, Public and Private, RAG enabled, etc.	Medium
10/29/2025	Mehul Shah	General Comment	Add CTIS logo on top left corner	High
10/29/2025	Mehul Shah	General Comment	Add vid. title on the top	High
10/29/2025	Mehul Shah	General Comment	Write use cases	Medium
10/29/2025	Mehul Shah	General Comment	Possible to have CC enabled by default?	Low
10/31/2025	John Larkin	General Comment	First background improve visual and brand for CTIS. Also the lead/header line "AI that actually works" could be revised to align with ITSS and what you get. Perhaps... <i>AI-enhanced customer support services - saving costs and improving performance</i>	Medium
10/31/2025	John Larkin	General Comment	Change names. E.g. Marcus Johnson, Alex Rivera, Sarah Chin to avoid perceived stereotypes	Medium
10/31/2025	John Larkin	General Comment	Continue voiceover without the narrator visible once the use cases/demonstration parts start	Medium

Thanks,
 Mehul.

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