

Abdul Al-Dukhn

Front end Developer

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↪ [Linkedin,](#)
<https://github.com/aldukhn>

Skills

PHP



React



HTML5



Git



JavaScript



HIGHLIGHTS OF QUALIFICATIONS

- 2 years' experience as a Software Developer creating projects such as loyalty program, document management system, and websites
- Designed User Interface and User Experience for Mobile and web applications
- Managed time-sensitive updates, including content changes and database upgrades
- Team player, organized, planner, problem-solver, and creative • M.S Office, Front-End, and Back-End

Employment History

Programmer, Nojoom Alsalaam Co

September 2019 — January 2021

- Developed client-facing platforms across multiple languages
- Managed, optimized, and updated PHP database as necessary
- Developed applications integration with REST and other APIs for Google Maps, social media logins, payment processors, and other services
- Researched new trends and technologies, leading to testing, and justification for deployment
- Tested and debugged company's applications
- Experienced with an IDEs

Tech SupportTier 2, Nojoom Alsalaam Co

October 2019 — January 2021

- Specified system components to ensure conformance with engineering design and performance specifications
- Proactively followed appropriate escalation process of unresolved issues
- Installed the operating systems and software as per need and demand of the organization
- Coordinated with tire 1 technical support specialists to take over calls outside their level of support
- Onboarded and trained all incoming junior tech support specialists

Education

Bachelor of Computer Applications, Osmania University, Hyderabad

February 2015 — February 2019

Courses

Succeeding in Web Development: Full Stack and Front End, LinkedIn Learning

November 2021

UX Foundations: Accessibility, LinkedIn Learning

November 2021

ACHIEVEMENTS

- Planned, executed, and deployed a web application that reduced the time of paying the utility bills by 95% and reduced the cost of the process by 80%
- Developed reward system for cafes, restaurants, and gyms, which raised the number of repeated business and customers renewal subscriptions by 50%
- Suggested a Slack system for the company and trained employees to ensure the improvement of the communication
- Solved 99% of Tier 2 tech support tickets without needing to escalate to level 3 tech support engineers

References

REFERENCES PROVIDED UPON REQUEST