Alec Faustino

(403) 400-7522 | alecfaustino9@gmail.com | LinkedIn | Calgary, Alberta

Recent Web Development graduate with leadership experience, committed to continuous learning and eager to contribute to teams while building practical, effective web solutions.

Skills

Languages: JavaScript, Ruby, HTML, CSS

Frameworks & Libraries: React, Node.js, Express, Rails, ¡Query, Bootstrap, EJS, SASS, AJAX

Databases & Tools: MongoDB, SQL, Git, bcrypt, cookie-session, Mocha, Chai

Projects

Tweeter – *GitHub: alecfaustino/tweeter* | 2025

A front-end Twitter clone.

Front-end: HTML, CSS, SASS, jQuery **Back-end:** Node.js, Express.js

TinyApp – *GitHub*: <u>alecfaustino/tinyapp</u> | 2025

A full stack web application for shortening long URLs (à la bit.ly).

Front-end: HTML, CSS, EJS **Back-end:** Node.js, Express.js

Other Tools: bcryptjs, cookie-session, Mocha, Chai

LightBnB – *GitHub*: <u>alecfaustino/LightBnB</u> | 2025

A multi-page Airbnb clone built with server-side JavaScript and PostgreSQL.

Front-end: HTML, CSS, jQuery, AJAX **Back-end:** Node.js, Express.js, PostgreSQL

Education

Lighthouse Labs – *Diploma in Web Development* | 2025

Mount Royal University – BSc in Cellular and Molecular Biology | 2021

Experience

Independent Software Developer – thekidsplacedaycare.com | Personal Client Project | 2025

- Designed and built a fully responsive, SEO-friendly marketing website using vanilla HTML,
 CSS, and JavaScript with no external libraries or frameworks.
- Collaborated directly with the client to translate their vision into a polished user experience that highlights key services and encourages lead generation.
- Deployed and optimized the site for fast loading times and cross-device performance, contributing to a professional digital presence for a new local business.

Senior Lead, Client Experience – AnywhereWorks | Remote | 2023-Present

- Led a team of leads overseeing up to 20 associates each, ensuring alignment and consistency across multiple client experience teams.
- Initiated and implemented a cross-department communication system to streamline account setup and elevate the experience for both clients and frontline agents.
- Mentored and supported leads in performance management, team development, and quality assurance.

Sous Chef - Kinjo Sushi & Grill | Calgary, Alberta | 2019–2022

- Supervised kitchen operations and trained new staff, fostering a high-performing, collaborative team environment.
- Implemented workflow improvements that increased service efficiency during peak hours.
- Maintained quality control and problem-solved in high-pressure situations to ensure exceptional customer satisfaction.