

# EaseExpress

## User Case

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ID	UC	Name	Pre-condition	Test data	Expected result
TC-01	UC-01 Correct	Log In EaseExpress as executive.	System is displaying the login form	Username: Executive Password: 123	Executive successfully logs in.
TC-02	UC-01 Correct	Log In EaseExpress as employee.	System is displaying the login form	Username: Employee Password: 123	Employee successfully logs in.
TC-03	UC-01 Correct	Log In EaseExpress as customer.	System is displaying the login form	Username: Employee Password: 123	Customer successfully logs in.
TC-04	UC-01 Incorrect	Credentials are wrong.	User has tried to log in.	Username: Employee Password: 321	System rejects the user and notifies that the credentials were wrong.
TC-05	UC-02	Log Out of EaseExpress.	User is logged in and in the home page.	User presses the log out button.	User successfully logs out.
TC-06	UC-03 Correct	Create an account as a customer.	Customer is in the registration page.	Name: Max. E-mail: <a href="mailto:max@gmail.com">max@gmail.com</a> Username: maxense Password: 123 BirthDate: 17/12/2004 Adress: ElPuig PhoneNumber: 3323453	Customer successfully registers in the system.

TC-07	UC-03 Incorrect	Account already exists.	Customer has tried to registrate.	Name: Miguel. E-mail: miguel@gmail.com Username: miguel Password: 123 BirthDate: 16/12/2004 Address: Puzol PhoneNumber: 11111111	System notifies that the account already exists and customer is sent to the log in page.
TC-08	UC-04 Correct	Searching a place to go.	User is in the home page and sees the search bar.	Origin: Eindhoven. Destination: Amsterdam. Date: 07/03/2023	System displays a list of all the trains that go from Eindhoven to Amsterdam on 07/03/2023.
TC-09	UC-04 Incorrect	User doesn't fill all the fields.	User has forgotten to fill a field.	Origin:  Destination: Amsterdam. Date: 07/03/2023	System does not show any available trips and notifies the user hasn't filled all the required fields.
TC-10	UC-05	Adding the trip to the cart.	User is in the travel page and has selected a trip.	User presses "Add To Cart".	User adds to cart and system notifies it.
TC-11	UC-06	Removing a trip from the cart.	User is in the Check Out page and sees the item in the cart.	User selects trip. User removes from the cart,	System removes the item from the cart.
TC-12	UC-07 Correct	Checking out the cart.	User is in the check out page.	Method of paying: IDEAL.	User buys the ticket.
TC-13	UC-07 Incorrect	User can't pay the ticket.	User has tried to buy the ticket.	Method of paying: IDEAL.	System notifies that the transaction was not possible and User is sent back to the cart.

TC-14	UC-08	Banning a User.	Employee is in the managing system.	Admin selects on the user. Admin presses on "ban".	System successfully bans a User.
TC-15	UC-09 Correct	Add Employee.	Executive is in the managing employees system.	Name: Alec. E-mail: <a href="mailto:solaalec@gmail.com">solaalec@gmail.com</a> Username: solaalec Password: 123 BirthDate: 18/12/2004 Adress: Europalaan PhoneNumber: 1212232 Role: Employee	Admin adds an employee
TC-16	UC-09 Incorrect	Fails to Add Employee	Executive does not fill in all the required fields in order to add an employee.	Name: Alec. E-mail:  Username: solaalec Password: 123 BirthDate: 18/12/2004 Adress: Europalaan PhoneNumber: 1212232 Role: Employee	System notifies the executive that it wasn't able to add an employee because all the fields weren't filled.
TC-17	UC-10	Removing an employee from the system.	Executive is in the managing employees system and selects an employee.	Name: Alec	System removes the employee from the system
TC-18	UC-11	Adding a Location.	Employee is in the managing locations system.	Location: El Puig.	Employee adds new location.

TC-19	UC-12	Removing a Location.	Employee is in the managing locations system and selects an existing location.	Location: El Puig.	System removes the location.
TC-20	UC-13	Viewing Season Tickets	User has navigated to the Season Ticket section		System display all the season tickets.
TC-21	UC-14	Purchasing Season tickets.	User is in the Season Tickets page.	Season Ticket: Premium ticket.	User selects the ticket and buys it.
TC-22	UC-15	Managing Season Tickets.	Employee is in the managing season tickets system and selects an existing ticket.	Season Ticket: Premium Ticket Price: 500€	System updates the Season Tickets.
TC-23	UC-16	Collect points after order.	User has made an order.	User makes an order. System notifies the amount of points the user has received.	User collects points.
TC-24	UC-17	Redeem points.	User is in the prizes page	User goes to the prize section. User selects desired prize.	User wins a prize with the points.
TC-25	UC-20	Chat helper.	User has a question.	User asks for help in the settings section and asks questions in the chat.	User is helped by the chat helper.

TC-26	UC-21	Customer service.	User has a problem or a question.	Customer Service: 876.	User is helped by an employee.
TC-27	UC-22	Returning Tickets.	User has contacted for help.	User selects the ticket. System checks if ticket has been used.	User returns the ticket.