QUICKDROP

Date: 15/12/2022

Guide: Mr. Binumon Joseph

1. **Project Overview?**

    Quick Drop is an online cab booking system. It is a web-based platform that allows customers to order taxis and executive cabs from their own home or office. The majority of individuals rely on cab services for their everyday transportation requirements. This project enables customers to simply go online and reserve any cab according to their choice.

2. **To what extend the system is proposed for?**
    - QuickDrop ensures that the users can book the cab as per their requirements by logging on to the website.
    - It increases the efficiency of the system in offering high-quality services to its customers.
    - They may order taxis from the convenience of their own homes or companies, which is handy for them.
    - QuickDrop allows users to book their cabs online, manage their bookings and cancel their bookings at any point of time.
    - It's incredibly secure since only logged-in users may book a cab, preventing attackers from viewing sensitive data.
    - The user can also drop in their suggestions or queries in the feedback form.
    - QuickDrop allows users to ask queries with the help of a chatbot using various Machine Learning technologies.

3. **Specify the Viewers/Public which is to be involved in the System?**
    - Customer
    - Driver

4. **List the Modules included in your System?**
    - Customer details

- Driver details
- Cab details
- Booking details
- Payment module
- Chat Bot
- Feedback and comments
- Offers

5. **Identify the users in your project?**

   1. **Administrator:** The administrator manages the customer details, driver details, vehicle details, transaction details and the booking details.
   2. **Customer:** The customers are required to enter their source and destination.
   3. **Driver:** Drivers can view the details such as time of pick up, source and destination of the customer.

6. **Who owns the system?**
   QuickDrop Cab Services

7. **System is related to which firm/industry/organization?**

   Transport Industry

8. **Details of person that you have contacted for data collection?**

   Mr. Sojan George
   Driver, EasyTrips

9. **Questionnaire to collect details about the project? (Min 10 questions, include descriptive answers, attach additional docs (e.g., Bill receipts, certificate models), if any?)**

   i. **How easy is it to book cab?**
      Our cab booking form makes your transfer reservation very simple and easy. You can make a booking in 2 minutes.
   ii. **Ways to book a Cab Service**

You can book a taxi with the Booking Application. Also, you can go to simple Contact form for booking and fill out the contact form.

iii. **How soon I should book the transfer?**

Sometimes you can arrange transportation in ten minutes, but we suggest that you book, at least two days prior to departure or we recommended booking when you already have arranged reservations

iv. **Is cancellation possible?**

Yes, cancellation of the service is completely free of charge 24 hours before the service, except for group services on a cruise where you share the transport with other passengers.

v. **Is your system secure?**

Yes, it is secure.

vi. **How can I pay?**

Online payment is currently support with Credit Card or PayPal account via PayPal.

For payment with Credit card or Cash to the driver, you must be reachable by phone on the day of making the reservation, as well a day before of actual transfer. Otherwise, the service will be cancelled.

vii. **Are your prices per vehicle or per person?**

Prices are in the majority per vehicle. When you are booking, be careful to select the right cab because of the number of passenger and luggage. Our company rarely shares the transport with other passengers, except the services for cruises.

viii. **What type of service do you perform?**

A Taxi service. Let us know when and where you would like to go and we will drive you carefree to the desired destination. We have different types of carbs and all trained and licensed drivers.

ix. **What kind of cabs do you have?**

We have vehicles like cars, vans, minibuses and buses.

x. **Does your company have the license?**

Yes, we have all the necessary licenses for transport of passengers.