

Submitted Received via Requester

May 6, 2025 at 21:30 Web Form Ivan McBae <ivan.mcbae@roco.com>

Status category Ticket status Type Due date Priority Group Assignee

Solved Solved Task May 6, 2025 Low Support Aleeza Tabassum

**Topic** 

Other

Aleeza Tabassum May 6, 2025 at 21:30

Dear Ivan,

We're pleased to inform you that your ADP account password has been reset. As part of our security protocol, we've generated a temporary password for you.

Your one-time password is: Temp@123P

To access your account, please follow these steps:

- 1. Log in with the provided one-time password.
- 2. Enter the password correctly, and you'll be prompted to reset it.
- 3. Create a new password following ADP's password protocol (combination of uppercase, lowercase, numbers, and special characters).

Important: This one-time password will expire in 15 minutes. Please reset your password within this timeframe to avoid any inconvenience.

Thank you for reaching out to us for assistance. If you have any further questions or concerns, please don't hesitate to contact us or raise a ticket through our support portal.

We're here to help.

Best regards,

**ADP Support Team** 

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