

#44 AT&T VPN Password Reset

Submitted		Received via		Requester		
May 13, 2025 at 12:49		Web Form		Soobin Do <soobin.do@example.com>		
Status category	Ticket status	Type	Due date	Priority	Group	Assignee
Solved	Solved	Task		Normal	Support	Aleeza Tabassum

Topic

Order

Aleeza Tabassum May 13, 2025 at 12:49

Received a customer inquiry via Slack for an AT&T VPN password reset.

Aleeza Tabassum May 13, 2025 at 12:57

Subject: AT&T VPN Password Reset

Dear Soobin,

Thank you for contacting us regarding your AT&T VPN password reset request. We've processed your request and reset your password.

New Password

Your one-time password is: QWnbv@123

To access your AT&T VPN:

1. Enter the one-time password correctly when prompted.

2. You will be required to reset your password following our password protocol.

Important

The one-time password will expire in 15 minutes. Please reset your password within this timeframe to avoid any issues.

Password Protocol

When resetting your password, ensure it meets our security requirements:

[Password length]

[Complexity requirements]

[Any other specific requirements]

If you encounter any issues or have further questions, please don't hesitate to contact us or raise a ticket. Thank you for reaching out to us for assistance.

Best regards,

Aleeza Tabassum

Roco IT Support Team