

## **#46** Request for Invoice Details

**Submitted** Received via Requester

Web Form Steve Smith <steve.smith@manulife.com> May 13, 2025 at 13:21

**Status category Ticket status Type Priority** Group **Assignee** 

Solved Incident Aleeza Tabassum Solved Low Support

**Topic** 

Order

Aleeza Tabassum May 13, 2025 at 13:21

Customer contacted through Google chat requesting for Invoice Details as he is unable to locate invoice or requires clarification on invoice details.

Aleeza Tabassum May 13, 2025 at 13:34

Subject: Re: Request for Invoice Details

Dear Travis.

Thank you for reaching out to us regarding your inquiry about invoice details. We're happy to assist you.

Invoice Details:

After verifying your account, we have retrieved the invoice details for your reference.

Below are the details you requested:

Invoice Number: 20014532 Invoice Date: 13-05-2025 Total Amount: \$20,879 Payment Status: Pending

If you require a copy of the invoice, please let us know, and we will be happy to provide one.

You can also access your invoices online through our [insert portal/website name]. If you have any further

questions or

concerns about your invoice, please don't hesitate to contact us. We're here to help.

Thank you for your patience, and we appreciate your business.

Best regards, Aleeza Tabassum Roco IT Support Team

Support Software by Zendesk