

#13 Password Reset for Manulife Account- RITM210978

Submitted Received via Requester

Web Form Steve Smith <steve.smith@manulife.com> May 8, 2025 at 11:40

Status category Ticket status Type **Priority** Group **Assignee**

Solved Solved Task **Due date** Support Aleeza Tabassum Low

Topic

Other

Aleeza Tabassum May 8, 2025 at 11:40

Dear Steve.

Thank you for contacting Roco and seeking assistance with resetting your Manulife account password. We're happy to help!

We've reset your password, and your new one-time password is: TempPass123

To access your account, please follow these steps:

- 1. Log in to your Manulife account using the one-time password provided above.
- 2. You will be prompted to enter the one-time password correctly.
- 3. After entering the one-time password, you will be asked to reset your password to a new one, following our password protocol.

Important: The one-time password will expire in 15 minutes. Please reset your password within this timeframe to avoid any inconvenience.

If you have any further questions or concerns, please don't hesitate to contact us or raise a ticket through our website. We're here to help!

Thank you for choosing Manulife, and we look forward to serving you better.

Best regards, Aleeza Tabassum Manulife Support Team

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