

#15 Inquiry Regarding Invoice Details

Submitted	Received via	Requester			
May 8, 2025 at 17:45	Web Form	Travis Head <travis.head@manulife.com>			
Status category	Ticket status	Type	Priority	Group	Assignee
Solved	Solved	Question	Low	Support	Aleeza Tabassum

Topic

Other

Aleeza Tabassum May 8, 2025 at 17:45

Customer contacted through Google chat requesting for Invoice Details as he is unable to locate invoice or requires clarification on invoice details.

Aleeza Tabassum May 8, 2025 at 17:49

Subject: Re: Request for Invoice Details

Dear Travis,

Thank you for reaching out to us regarding your inquiry about invoice details. We're happy to assist you.

Invoice Details:

After verifying your account, we have retrieved the invoice details for your reference. Below are the details you requested:

- Invoice Number: [insert invoice number]
- Invoice Date: [insert invoice date]
- Total Amount: [insert total amount]
- Payment Status: [insert payment status]

If you require a copy of the invoice, please let us know, and we will be happy to provide one. You can also access your invoices online through our [insert portal/website name]. If you have any further questions or concerns about your invoice, please don't hesitate to contact us. We're here to help.

Thank you for your patience, and we appreciate your business.

Best regards,
Aleeza Tabassum
Roco IT Support Team

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