

# When to Notify Alcor About a Member's Health Decline or Life-Threatening Event

#### Why Prompt Notification is Critical

Alcor Life Extension Foundation must be notified as soon as possible when a member experiences a significant health decline or life-threatening event. Early notification allows Alcor to prepare for standby, stabilization, and transport, ensuring the best possible response.

### Who Should Notify Alcor?

- The member (if able)
- Family members or designated healthcare proxy
- Nursing staff, hospice personnel, or hospital care team
- Friends or caregivers aware of the member's Alcor status

#### **Situations Requiring Immediate Notification**

Contact Alcor **immediately** if any of the following occur:

- Member is hospitalized for a serious medical condition.
- Member is diagnosed with a terminal illness or enters hospice care.
- Member experiences a sudden or severe decline in health.
- Life-threatening medical events occur (e.g., cardiac arrest, sepsis, organ failure, stroke, respiratory failure).
- Death is imminent or expected within 7-14 days.
- Death has occurred (notify Alcor before contacting a funeral home or coroner).

#### **How to Notify Alcor**

- 1. Call Alcor's Emergency Line: 800-367-2228 (Available 24/7)
- 2. Provide the Following Information:
  - Member's full name and Alcor ID (if available)



- Current location (hospital, hospice, home, etc.)
- o Brief summary of health condition or event
- o Name and contact information of the reporting individual
- Attending physician's name and contact (if applicable)

#### 3. Follow Alcor's Guidance:

- o Alcor will provide instructions for next steps.
- o If death is imminent, Alcor may deploy a standby team.
- o If the member has already passed, Alcor will guide the transport process.

## **Important Reminders**

- **Do not** allow embalming or autopsy without consulting Alcor.
- **Do not** delay notification—early coordination is critical for cryopreservation success.
- Keep this document accessible and share it with caregivers, family, and medical providers.

For non-emergency inquiries, contact Alcor's Medical Response Director at **(480) 550-0279** or email **Shelby.calkins@alcor.org**