

# Alefiya Vahanvaty

alefiyaV



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## Employment

### Languages

JavaScript, CSS, Ruby, HTML

### Frameworks & Environments

NodeJS, jQuery, Bootstrap, Express.js, Git, GitHub, Wordpress CMS, PostgreSQL, MongoDB, React, Sass, Rails

### Design

Adobe Creative Cloud, Microsoft Suite, Responsive Web Design, Web Design Fundamentals, Quantitative and Qualitative Research design

### Communication + Spoken Languages

Public Speaking, Project Presentation, Concise Copy writing  
Francais, Gujarati

## Experience

- Years of customer success and sales means the experience and needs of the customer is always top of mind
- Leading diverse groups of 8 -15 to stay on track during project implementation.
- Planning new stores means that I'm a big picture thinker while maintaining an eye for details
- Quick prioritization of tasks, along with excellent time management skills ensures deadlines are met from always working in fast-paced and dynamically changing environments
- I integrate easily into new teams and bring an open perspective because of all the different working environments I've contributed to.
- Quantitative and qualitative research.
- Obsessed with providing clean and clear wire-framing, user stories, and, project planning steps.

## Hello!

I am a design-minded and community-focused Web Developer with a flare for colour and composition. I'm always focused on the customer experience and commerciality in my contributions to an excellent product. I confidently prioritize tasks in dynamic projects and environments.

## Employment

### IKEA Canada

*Sales Planning Merchandiser - Oct 2017 - Feb 2018*

Market relevant sales merchandise planning for the Quebec store. Collaboration between visual, sales, and, logistics counterparts.

*Display Build Lead - Jul 2017 - Sep 2017*

Lead and organized the building of showroom displays for Halifax store. Concurrently passing on company values and training to brand new staff.

*Project Sales Lead - Apr 2017 - July 2017*

Initiated a lead role throughout the project, coordinating the day-to-day and big picture tasks. Leading a diverse group of people.

*Sales Coworker May 2015 - Aug 2018*

Focus on range presentation, new product implementation and product research all with the customer and sales in mind and providing excellent customer experiences.

*Customer Success - Nov 2011 - Apr 2015*

Handle and solve escalated customer complaints and complex customer situations. Using excellent communication skills and strategies to become a decision-maker in the department

*Checkout Services - Aug 2010 - Nov 11*

Providing quick, efficient, and, accurate service to all customers in a fast-paced and hectic environment.

## Education

Lighthouse Labs Aug 2018 - Nov 2018

Web Development Diploma

BCIT 2015 - 2017

Certificate in Web Technologies

Simon Fraser University 2010 - 2013

BA in Communication and Anthropology