

Alexander Replyansky

054-877-3839 | alexander9replyansky@gmail.com

[LinkedIn](#) | [Github](#) | [Portfolio](#)

SKILLS

Customer Service, CRM Systems, Troubleshooting, Network Protocols, Debugging, Python, SQL, Flask, Django, Javascript, HTML5, CSS3, OOP, Git, Github, Heroku

EXPERIENCE

Full Stack Developer

Internship

2023 - present

- Collaborating on a task manager project using JavaScript, React, HTML, and CSS
- **Enhancing user experience** through frontend design modifications
- Work closely with both **frontend and backend code**, utilizing **Redux** for state management
- Managing tasks via Trello and contributing to GitHub for version control
- Participating in regular meet-ups for project review and future planning

Service Representative

Bnei Brak, Israel

Bynet Semech

2023 - present

- Handle a high volume of appeals, averaging **2000 cases monthly**, promptly addressing inquiries, concerns, and requests for assistance
- Maintain **accurate records** of customer interactions, transactions, and inquiries using CRM systems
- Address customer inquiries, resolve issues, and guide them through **troubleshooting** processes to ensure timely resolution and maximum satisfaction
- Identify and escalate **complex customer issues** to appropriate teams, ensuring **prompt resolution** and **minimizing customer downtime**

Checkpoint guard

Atlit, Israel

IDF Service

2014 - 2016

TECHNICAL PROJECTS

Web application - [Github](#) | [Project](#)

This project is a movie recommendation app. It allows users to sign in, register, and create their watchlist of movies. The system generates movie recommendations based on the user's watchlist and provides statistical insights on user preferences.

- Implemented user authentication, allowing registration, sign-in, and personalized watchlist creation
- Provided statistical insights on user preferences using **Pandas for compiling statistics**
- Deployed the system on **Render's cloud infrastructure**, utilizing Gunicorn as the web server for smooth performance
- Technologies used: Flask, Postgresql, Bootstrap, Pandas, Flask-Migrate, Flask-SQLAlchemy, Gunicorn

Telegram Bot - [Github](#) | [Project](#)

This project is a marketplace bot built with Python and the Telegram Bot API. It allows users to place items for rent or sale, browse and rent equipment, and make purchases within the Telegram platform.

- Utilized the Flask web framework to **handle routing and request handling**, while leveraging the SQLAlchemy library for **database management**
- Integrated the Telegram Bot API to enable real-time communication and interaction with users
- Implemented various commands and message handling functionalities to provide a seamless user experience

EDUCATION

Google IT Support Professional Certificate

Full Stack Web Development, Python and JavaScript program

Ramat Gan, Israel

Developers Institute, TLV Coding Bootcamp

12/2022 - 05/2023

B.A. Liberal Arts and Sciences

Saint Petersburg State University

Saint Petersburg, Russia

2017-2019

LANGUAGES

English - fluent

Hebrew - fluent

Russian - native