

To Whom it may concern,

Subject: Alessandra Guerinoni
McMaster Engineering Intern
MHIRJ Aftermarket

I am writing you as a reference for Alessandra Guerinoni, who as a second-year University Intern was a working member of the CRJ Aircraft Product Support team, from June 2019 through August 2020.

Alessandra is currently in her fourth year mechatronics engineering program at McMaster University and is seeking a full time position towards completion of her undergraduate degree.

During the time of Alessandra's internship, the CRJ program was going through a challenging period of a divestiture of the aircraft program from Bombardier to MHIRJ ULC, and the onset the Covid 19 pandemic that resulted in the almost total suspension of commercial airline industry. During this period of change not only did we rely on Alessandra's technical and coordination strengths but also on her flexibility, maturity and emotional toughness.

As a fully integrated member of the MHIRJ team, Alessandra was responsible for software application development, project management and business standards & governance.

Alessandra's coding skills, planning and collaboration skills made her a standout member of the team throughout the internship, often working late into the evenings and on weekends to ensure that deadlines were met.

We heavily depended on Alessandra, so much so that we added onto her responsibilities the 2020 intern recruitment and onboarding program (26 new 16-month interns). This role required her to independently collaborate across the company HR, IT, Security organizations, and directly with the Universities and students. Despite the challenges associated with this role and external influences at the time, the program was executed to the expectations on time. I found Alessandra to always be professional, dependable, well respected and capable beyond her years.

In summary, I feel that Alessandra would be an asset to any organization which chooses to leverage her technical and organizational skills and mostly her enthusiasm.

Sincerely yours,



Robert (Bob) Duffield, PEng.

Head, Aftermarket Customer and Product Support

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