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QnA Maker Overview
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Microsoft QnA Maker is a free, easy-to-use, web-based service that **trains artificial intelligence to respond to user's questions in a natural, conversational way**. One of the primary benefits of QnA Maker is the focus on compatibility across development platforms, hosting services, and (most importantly) bot channels.

Designed for both content owners and developers, QnA Maker is fully driven by a graphical user interface—making it easy for non-developers to train, manage, and use it for a wide range of solutions. providing a completely no-code way of managing the valuable content powering your bots.
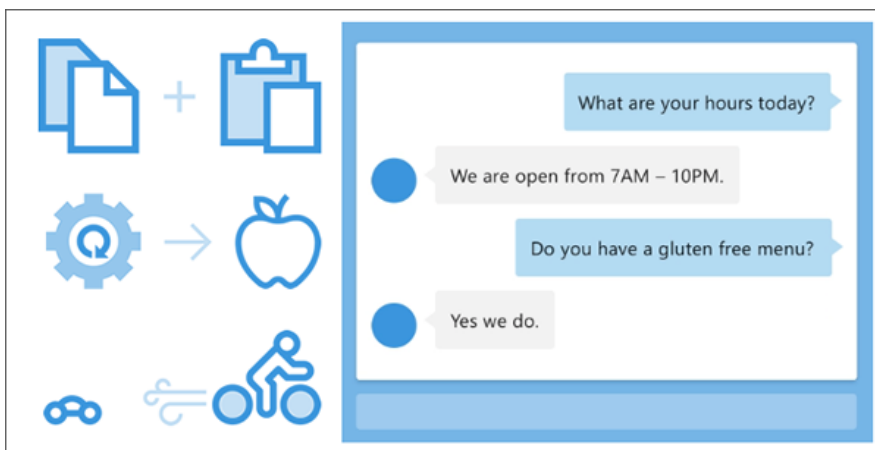
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Since one of the basic requirements in writing your own bot service is to "seed" it with questions and answers, and since, in many cases, these questions and answers are already available in existing knowledge bases, such as FAQs, QnA Maker is a perfect fit for integration with Azure Bot Service and the Microsoft Bot Framework. With optimized machine learning logic and the ability to integrate industry-leading language processing with ease, QnA Maker distills masses of information into distinct, helpful answers.

Populating a QnA Maker project is simple and straightforward, and is accomplished by creating or importing an existing **knowledge base**.

Quick Check (True or False)

1/1 point (graded)

Creating a knowledge base with QnA Maker requires extensive coding experience and programmatic access to an API. (True or False)

○ True

⦿ False
   ✔

Submit   You have used 1 of 2 attempts

✔ Correct (1/1 point)

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