

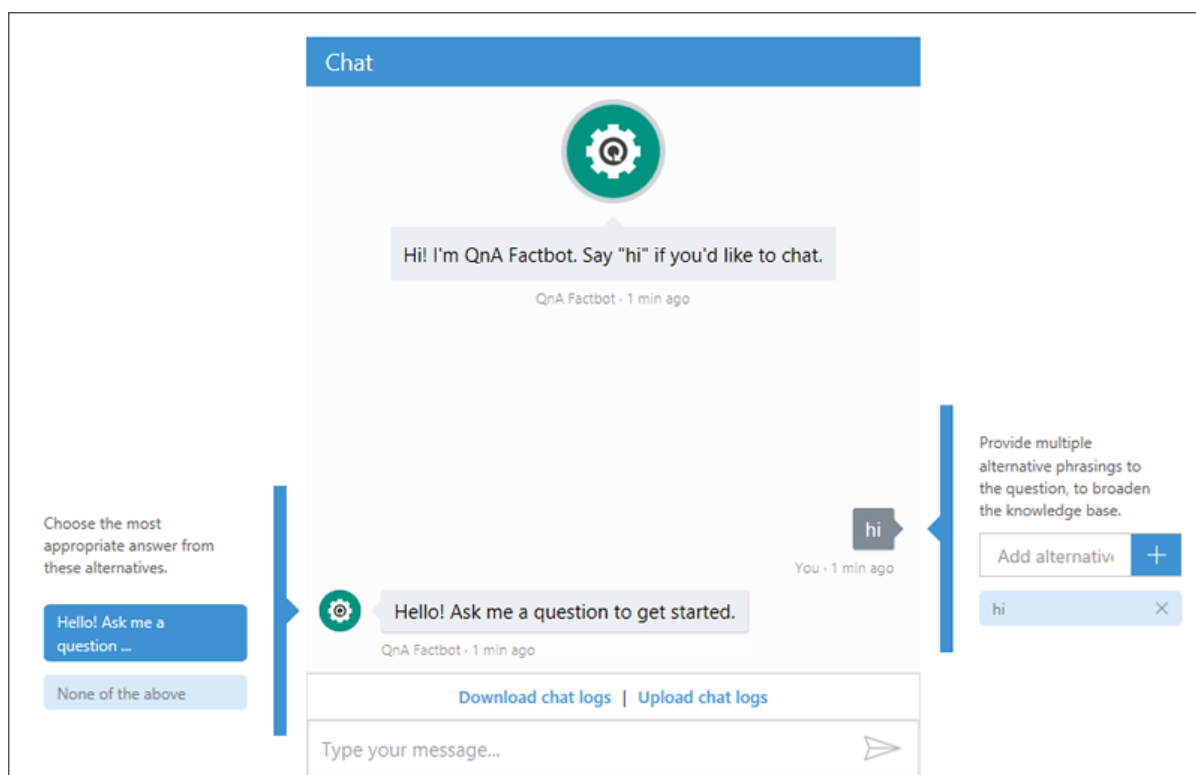


[Course](#) > [Module 2: Azure Bo...](#) > [Activity-Creating a...](#) > Activity: Testing a K...

Activity: Testing a Knowledge Base

Before connecting a QnA Maker knowledge base to a bot experience, it's important to test a few question and answer pair to determine the relevancy and quality of responses. In general, the responses you receive during testing will mimic actual response when your bot is in production.

1. In the QnA Maker portal, select the **Test** tab from the left navigation menu to display the "QnA Maker Test Chatbot".
2. Observe the initial conversation started by the bot, including the default greeting updated in an earlier step.



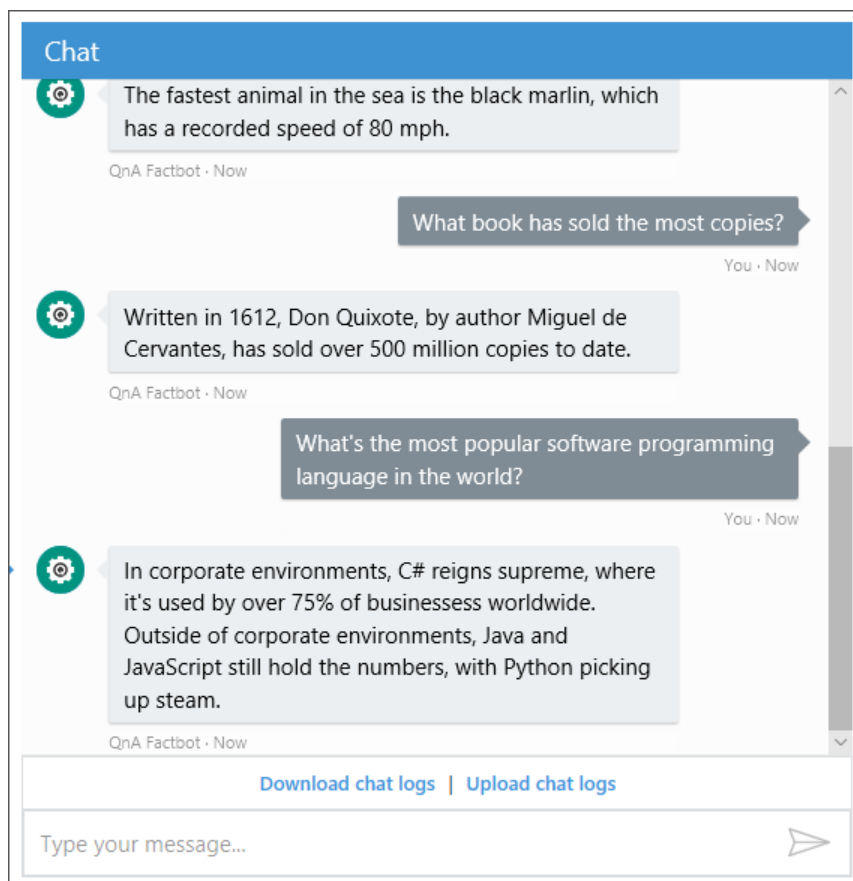
The default greeting in the QnA Maker Test Chatbot

3. Test bot responses by entering a question referenced in the knowledge base, such as:

What NFL team has won the most Super Bowls?

4. Continue testing bot responses with a few more questions, such as:

- What's the fastest sea animal?
- What book has sold the most copies?
- What's the most popular software programming language in the world?



Testing responses in the QnA Maker Test Chatbot

5. When you're satisfied with the accuracy and relevancy of the responses returned by the QnA Maker Chatbot, click **Publish** at the upper-right corner of the portal.



Publishing a knowledge base

6. Review your changes, then click Publish one more time to final changes and make your knowledge base content "live" for use in a bot experience.

Success! Your service has been deployed. What's next?

A successful knowledge base publishing

That's it, you did it! Pretty easy, right?

You might want to bookmark this location, as you'll be coming back to the QnA portal a bit later in this module while developing a knowledge base bot. For now, it's important to dig a bit deeper into managing bots and **service integration**.

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