



# ALEJANDRO GUERRA

## Computer Engineer

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## EXPERIENCE

### Application System Specialist

#### HCL Technologies

Aug 2020 – Oct 2022

Panama

- Planning, design, implementation and updating of business systems.
- Review of end user incidents to schedule system changes and identify permanent solutions.
- Coordination of logistics processes, eCommerce, Order to cash, Pricing and WMS.
- Coordination and resolution of problems in business applications and systems.

### IT Manager CCA

#### Stanley Black & Decker

Jan 2007 – Aug 2020

Panama

- Supervision, analysis, maintenance and development of the business management system for the Logistics.
- Customer Service and MFG/PRO Sales department.
- Enforce the objectives of the corporation in those areas that interact with the systems department.
- Evaluate new technical developments from the perspective of the organization's plans and objectives.
- Integration with WMS, JDA, BI, eCommerce systems.

### Project Engineer

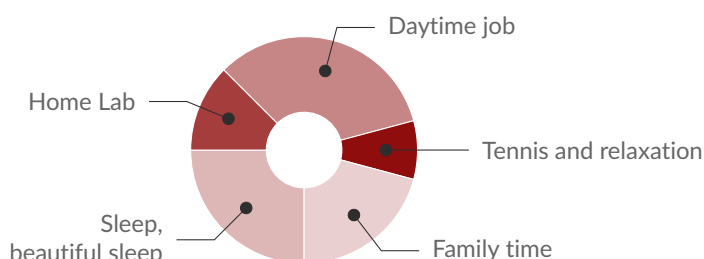
#### Arango Software International

Jan 1998 – Dec 2007

Panama

- Analysis, maintenance and development of the modules of Loans, Guarantees, Credit Applications,
- Lines of Credit and Judicial Collection of the ABANKS System.
- Optimization of daily closing processes in Hipotecaria Crédito y Casa, Mexico, from 14 hours to 1:50 hours.
- Design of the multiprocessing scheme for the closure of Loans for the ABANKS system.

## A DAY OF MY LIFE



## MY LIFE PHILOSOPHY

*"Make improvements, not excuses. Seek respect, not attention."*

## STRENGTHS

Hard-working

Eye for detail

Motivator & Leader

## SKILLS

Progress 4GL



PL/SQL



Oracle Database



Oracle Forms/Report



Linux



Python



Docker



## LANGUAGES

English



Spanish



## EDUCATION

### Computer System Engineer

#### Universidad Tecnologica de Panama

Jan 1993 – Dec 1998

### MBA Business Administration

#### Universidad Latina de Panama

Jan 2012 – Jun 2013