

Yonathan Alejandro Tovar Diaz

IT Support Engineer | Tech Infrastructure | Server & Database



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🌐 LANGUAGES

- Spanish ● ● ● ● ●
- English B1 ● ● ● ● ●

🧠 SKILLS

- Java OOP ● ● ● ● ●
- SQL ● ● ● ● ●
- GIT ● ● ● ● ●
- Linux Server ● ● ● ● ●
- Docker ● ● ● ● ●
- Shell script ● ● ● ● ●
- Fortinet ● ● ● ● ●
- Hosting ● ● ● ● ●

👤 PROFILE

I'm a Computer Engineer with 3 years of experience working as an IT Support Engineer at a stop-motion animation studio. I have also worked as Pipeline Director in short films and animation series. My main activities include managing the full tech infrastructure of the studio, providing technical support to animation teams and staff, building websites (WordPress, HTML, CSS, JS), structured cabling, and installing security cameras (Dahua and Hikvision). I also manage Linux servers with Proxmox hypervisor, work with suppliers, handle IT inventory, and manage software licenses. I'm passionate about everything related to technology, especially databases and server management. My goal is to gain new knowledge that helps me grow to the next level—both in technical skills and soft skills.

🎓 EDUCATION

Computer Engineering
University of Guadalajara
08/2015 – 06/2022 | Guadalajara, Jalisco

📁 PROFESSIONAL EXPERIENCE

Animation International Center ✓
IT Support Assistant
02/2022 – present | zapopan, jalisco, México

- Resolved support tickets, diagnosed hardware/software issues, and maintained computer equipment.
- Managed structured cabling, CCTV installations (Dahua & Hikvision), and server infrastructure (Linux, Proxmox).
- Developed static websites using WordPress, HTML, CSS, and JavaScript.
- Handled server backups, software license management, and IT inventory control.
- Skilled in documentation, vendor coordination, and user training.

IBM
Test Analyst

- Developed and executed test cases to ensure the quality and performance of servers during manufacturing.
- Performed hardware and stress tests, reported defects, and worked with engineering teams to solve issues.
- Analyzed test results and documented procedures to improve reliability and support production processes.
- Maintained clear records for traceability and continuous improvement in server testing.

📁 PROJECTS

Landing Page TDC ✓
06/2024 – 06/2024
Implemented his landing page with the help of a UX designer, using HTML and CSS as the primary technologies.

Taller del chucho ✓
present
Perform website content updates.

QubitServices ✓
10/2024 – present
Qubit Services is my business, and I am starting to offer my services as a web developer. I use WordPress to build websites quickly and effectively, with the WooCommerce plugin for online stores. I also offer my knowledge in CCTV systems and infrastructure, including installation and maintenance.

🏆 AWARDS

Modular projects 2022A
CUCEI
05/2022
I developed a third-place-winning Android app for a project at CUCEI, focusing on public safety. Users could log in with Google accounts, report crimes, see incidents on a map, add friends, and send messages. The app featured a Python-based Random Forest algorithm to analyze nearby crime data and alert users of potential risks.