



## Order Form Q-86690

### Customer Details

#### Sold-to

Brose Group  
Brose Fahrzeugteile SE & Co. KG, BAMBERG,  
Berliner Ring 1  
Bamberg  
Bamberg  
96052  
Germany

#### Bill-to

Attn: Andreas Hanf  
Brose Fahrzeugteile SE & Co. KG, BAMBERG,  
  
Berliner Ring 1, 96052 Bamberg  
Bamberg  
Bamberg  
96052  
Germany  
andreas.hanf@brose.com

**Customer ID/Account:** Brose Group

### Subscription Details

Start Date	05/02/2024	Billing Frequency	Annual
End Date	05/01/2025	Payment Terms	Net 30
Term (Months)	12	Payment Method	Bank Transfer
Auto Renewal	No	Currency	USD
Tax Exempt	No	Edition	Professional Plus

PRODUCTS	QUANTITY	PER MONTH RATE	PER MONTH TOTAL
Talkdesk Licenses	18	\$ 83.93	\$ 1,510.74
Talkdesk for Salesforce	18	\$ 10.00	\$ 180.00

Contract Total \$ 20,288.88

### Other Terms

Customer's subscription to the Talkdesk Services is governed by the Master Subscription Agreement located at <https://www.talkdesk.com/terms-of-service/>. If Customer and Talkdesk have mutually signed a separate Master Subscription Agreement, that Master Subscription Agreement shall take precedence over the referenced online terms. Any discount reflected in the pricing above is applicable only to the Initial Term and will not apply to any renewal term.

### Communication Services.

Communication Services provided pursuant to this Order Form are supplied by TCS LLC., a wholly owned subsidiary of Talkdesk with address in 440 N Barranca Avenue #4375 Covina, CA 91723 and are subject to the terms located at <https://www.talkdesk.com/legal/tax/terms-for-communication-services/>, as updated by Talkdesk from time to time.

This Order Form is hereby incorporated into and subject to the terms and conditions as set forth the Master Subscription Agreement and its exhibits (collectively, "Agreement"). Customer acknowledges and agrees that any reference to a purchase order in this Order Form or any associated invoice is solely for Customer's convenience in record keeping, and no such reference or any delivery of Service to Customer following receipt of any purchase order shall be deemed an acknowledgement of or an agreement to any terms or conditions associated with any such purchase order or in any way be deemed to modify, alter, supersede or supplement the Agreement. The terms and conditions of the Agreement are the exclusive agreement of the parties with respect to the subject matter hereof and no other terms or conditions shall be binding upon Talkdesk or otherwise have any force or effect. The person signing on behalf of Customer represents that it has the full authority to execute and bind Customer to this Order Form. This Order Form shall only be valid and binding if executed by both parties. This Order Form may be executed in one or more counterparts, each of which is an original, and all of which taken together constitute one single document.

Agreed to and accepted:

**Brose Group**

\_\_\_\_\_  
Signature

**Name:** Andreas Hanf  
**Title:** IT Manager  
**Date:** May 29, 2024

Agreed to and accepted:

**Talkdesk Inc.**

\_\_\_\_\_  
Signature

**Name:** Raymond Yue  
**Title:** Senior Vice President, Finance and Operations  
**Date:** May 29, 2024