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(LinkedIn)
about.me/filipepontes (Personal)
ionline.sapo.pt (Portfolio)
visao.sapo.pt (Portfolio)

Principais competências

Internal Audit
Internal Controls
Financial Risk

Languages

Português (Native or Bilingual)
Inglês (Native or Bilingual)
Français (Limited Working)

Certifications

O Processo Criativo em Cinco
Etapas
DEVERES DE INFORMAÇÃO NO
CONTRATO DE SEGURO
Desenvolvimento da Inventividade
Transforme-se com a Inovação
Disruptiva
Pensamento Crítico

Honors-Awards

Companheiro Paul Harris
Certificado Wicta 2019

Publications

Ajuda da/à Troika: causas e
impactos no sector bancário
português
Portugal Primeiro – Empreendedores
precisam-se!
Fraude em Portugal - Causas e
contextos

Filipe Pontes

Coordenador de Auditoria | Fraude | Risco | Controlo | Seguros |
Banca | Docente | Colunista
Lisbon Area, Portugal

Resumo

➡ What I am

Audit Coordinator, teacher, and volunteer currently living in Lisboa, Portugal. My interests range from Economics to Finance. I am also interested in Bank, Real Estate, and Internal control in general.

➡ Highlights

- Strong experience as internal and external auditor
- With a Master in management and a degree in Finance;
- Highly experienced in Bank, Insurance and Financial Services;
- Clearly communicate ideal and thoughts so that all engaged parties are capable of understanding and implementing a plan of action.
- Performance of positions of Internal Audit Coordinator, Fraud Control Officer and Inspector.
- Participation as guest in various formations and post-graduations
- Exceptional communication skills at all levels, strong IT skills, always being ahead of new technologies. Ability to handle high levels of pressure and critical decision-making. High integrity and openness combined with commitment to good governance.
- Energetic, highly motivated, with an enquiring mind and passion for excellence and innovation in pursuit of business growth and success

➡ My Core Skills

Internal Audit | Internal Controls | Fraud | Financial Risk | Risk Management | Credit Risk | Economics | Accounting | Financial Audits | External Audit | Banking | Insurance |

*I am an open networker; if you'd like to connect, reach out at
filipepontes@gmail.com

Experiência

Grupo Ageas Portugal

Internal Audit Coordinator

setembro de 2011 - Present (8 anos 11 meses)

Lisboa e Região

- ➡ Planning and monitoring supervision of audit activities to approximately 3,000 agents (brokers, private mediators, exclusive mediators and not exclusive), on the continent and islands;
- ➡ Design of a new audit work plan oriented for the production, billing and claims;
- ➡ Preparation of planning and allocation of auditing costs, monitoring and follow up of the recommendations;
- ➡ Company representative in the Technical Committee of Fraud at the Portuguese Insurance Association,

ISEG - Executive Education

Invited Professor

junho de 2020 - Present (2 meses)

Lisboa, Lisboa, Portugal

- ➡ Guest Assistant of the module "Forensic Audit and Fraud" of the post-graduate course of Audit, Risk and Cybersecurity,

ISCAC | Coimbra Business School

Invited Professor

março de 2013 - Present (7 anos 5 meses)

Coimbra Area, Portugal

- ➡ Guest Assistant of the module "Fraud Audit and Management" of the post-graduate course of Audit, Risk and Control of Information Systems,

Instituto CRIAP

Invited Professor

fevereiro de 2020 - Present (6 meses)

Porto, Portugal

- ➡ Guest Assistant of the module "Financial Markets" and "insurance" of the post-graduate course of Economic Crime investigation,

Ageas Portugal

Fraud control officer

abril de 2016 - junho de 2017 (1 ano 3 meses)

Lisbon Area, Portugal

- ➡ Centralized the fraud investigations within and outside the company;

- ➡ Survey of major fraud risks of processes and introduction of preventive actions;
- ➡ Creation and management of a claim channel for fraud inside and outside;
- ➡ Preparation of reports of fraud and company representation towards judicial authorities, in the context of ongoing investigations;
- ➡ Over time, taught several courses, to a wide number of employees of the company, in the areas of "awareness and prevention of fraud risks";
- ➡ Company representative in the Technical Committee of Fraud at the Portuguese Insurance Association, since 2013.

AXA

Fraud control Officer

setembro de 2011 - abril de 2016 (4 anos 8 meses)

Lisbon Area, Portugal

- ➡ Centralized the fraud investigations within and outside the company;
- ➡ Survey of major fraud risks of processes and introduction of preventive actions;
- ➡ Creation and management of a claim channel for fraud inside and outside;
- ➡ Preparation of reports of fraud and company representation towards judicial authorities, in the context of ongoing investigations;
- ➡ Over time, taught several courses, to a wide number of employees of the company, in the areas of "awareness and prevention of fraud risks";
- ➡ Company representative in the Technical Committee of Fraud at the Portuguese Insurance Association, since 2013.

Universidade Europeia

Invited Professor

outubro de 2014 - dezembro de 2015 (1 ano 3 meses)

Lisbon Area, Portugal

- ➡ Guest Assistant of the module "Fraud Detection and Investigation Techniques" of the post-graduate course "Information System Audit GRC", in the Universidade Europeia in May 2015;

Porto Business School

Invited Professor

junho de 2014 - dezembro de 2015 (1 ano 7 meses)

Angola

- ➡ Invited Professor at FEP, Porto Business School, for the training provided in September 2014 in Angola at the ABANC;

Banco Espírito Santo (BES)

Internal auditor

março de 2003 - setembro de 2011 (8 anos 7 meses)

Lisbon Area, Portugal

- ➡ Developed and monitored the annual audit planning for the operational audit office and performed a risk assessment of the banks processes in Portugal and Spain, where I remained until August 2009;
- ➡ Head of auditing teams to counters, enterprise centers and private centers at the audit office of commercial structures

KPMG

External Auditor

setembro de 2002 - fevereiro de 2003 (6 meses)

Lisbon Area, Portugal

- ➡ Developed work as an external financial auditor for various clients in the financial sector (banking and insurance).

PMEInvestimentos

Staff Accountant

agosto de 2001 - agosto de 2002 (1 ano 1 mês)

Lisbon Area, Portugal

- ➡ Accounting and introduction of accounting data into the computer system.

Formação acadêmica

Nova School of Business and Economics

MBA, Management Business Acceleration at Ageas · (2019 - 2019)

ISCTE Executive Education

Master of Business Administration - MBA, Economia e Gestão
Empresarial · (2010 - 2012)

ISCTE Business School

Licentiate degree, Finanças · (1998 - 2002)