

Contact

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Top Skills

Hotel Management
Hospitality Management
Hotels

Languages

French (Professional Working)
Portuguese (Native or Bilingual)
Italian (Limited Working)

João Pedro Marques

Manager at Pestana Hotel Group
Lisbon Area, Portugal

Summary

Main Skills:

Operational Management | Guest satisfaction | F&B controller |
Process improvement | Standards development | Leading by the
example | Leading, managing and developing People |
Meeting/Events organizer | Lean Management | Hotel Pre Opening
and Opening experience

Experience

Pestana Hotel Group

1 year 7 months

Pestana Royal 5* Hotel Manager - Ilha da Madeira

July 2019 - Present (10 months)

Madeira, Portugal

5 Stars Hotel | 313 Rooms | 6 F&B Outlets | 2 Meeting Rooms

Pestana Palace 5* Resident Manager - Lisboa

October 2018 - July 2019 (10 months)

Lisboa

Leading Hotel

5 Stars Hotel | 194 Rooms | 5 F&B Outlets | 21 Meeting Rooms

Discovery Hotel Management

Santiago Cooking & Nature 4* - General Manager

May 2018 - October 2018 (6 months)

Design Hotel

4 Stars Hotel | 32 Rooms | 1 Meeting Room | 3 F&B Outlets

Pestana Hotel Group

Pousda Mosteiro Do Crato - Hotel Manager

April 2017 - May 2018 (1 year 2 months)

Pousada Mosteiro do Crato a member of Small Luxury Hotels of the World

Small Luxury Hotel

24 Rooms | 1 Meeting Room | 3 F&B Outlets

NAU Hotels & Resorts

Hotel Nau Palácio do Governador 5* - Resident Manager & Interim Manager

October 2015 - April 2017 (1 year 7 months)

Lisbon Area, Portugal

60 Rooms | 7 Meeting Rooms | 3 F&B Outlets

(Pre Opening and Opening Hotel Nau Palácio do Governador)

Porto Bay Hotels & Resorts

Portobay Liberdade 5* - F&B Controller

January 2015 - October 2015 (10 months)

101 Rooms | 5 Meeting Rooms | 4 F&B Outlets

(Pre Opening and Opening)

VILA GALE, S.A.

Vila Galé Coimbra 4* - Resident Manager

November 2013 - August 2014 (10 months)

229 Rooms | 7 Meeting Rooms | 4 F&B Outlets

Socinger

Hotel Skyna Luanda 4* - CEO Assistant | F&B Controller | Duty Manager

January 2013 - December 2013 (1 year)

Angola

231 Rooms | 5 F&B Outlets | 11 Meeting Rooms

Tivoli Hotels & Resorts

Account and Finance Trainee (Headquarters)

October 2012 - January 2013 (4 months)

Hotel Ilhamar

F&B Manager (Opening)

January 2012 - July 2012 (7 months)

Abertura da Unidade Hoteleira

Direcção e organização do departamento de F&B

Pesquisa e selecção de Fornecedores

Definição e implementação de padrões de serviço

Programação de Software Back e Front Office (New Hotel)

Education

ISCTE - Instituto Universitário de Lisboa

Master, Management · (2010 - 2011)

Escola Superior de Hotelaria e Turismo do Estoril

Bachelor's degree, Hospitality Administration/Management · (2007 - 2010)