

## Contato

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## Principais competências

Logistics  
Purchasing  
Supply Chain

## Languages

Spanish (Professional Working)  
Portuguese (Native or Bilingual)  
English (Full Professional)

## Certifications

Certificate of Professional  
Competence in Road Transport  
Operations Management (CPC)  
Certified Training Professional  
European Master logistician

# Helder ALves

Logistic Director | Supply Chain Manager | MBA | Operations |  
Purchasing | Procurement  
Lisbon Area, Portugal

## Resumo

About 15 years' experience in supply chain and logistics management roles, both nationally and internationally (London, Angola, Dubai) in industries such as, FMCG, Automotive, Pharmaceutical and Retail.

Great skills to analyse solutions, contribute for the strategic vision and united business targets, through negotiation process with global suppliers, as well as development new analysis and control tools aiming continuous improvement.

Leadership and coordination of cross function teams, high track record of results that need to have objectivity, problem framing, alternatives presentation and concrete solutions.

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## Experiência

### Sacoor Brothers

Supply Chain Manager Europe  
outubro de 2016 - julho de 2019 (2 anos 10 meses)  
Dubai, United Arab Emirates | Portugal

### Alliance Healthcare

Supply Chain Manager - Health & Beauty  
junho de 2015 - setembro de 2016 (1 ano 4 meses)  
London, United Kingdom

Responsible for replenishment of all lines within the category and delivery a robust processes within internal and manufacturer teams to deliver high inbound and outbound service levels to the customers, in line with budget

- Improvements and opportunities identification within supply chain (comparing data from different sources) and taking action to implement this improvements and opportunities.

- Managing the team to maintain stock holding within company budgets across the main depot and service centres, reducing stock losses and ineffective inventory;
- Managing an effective forecasting process within the department;
- Project development with suppliers, commercial, customer, sales, trading, and operations teams to resolve supply challenges across the business, in order to achieve better service level and reduction the over stocks.
- Align the supply chain team to manufacturers teams, driving collaboration and new ways of working with the Top partners;
- Commercial optimisation like promotional, clever buys pre and post launch, year-end buys, planning, process and delivery;
- Monthly team meetings, performance presenting;

## OXBOW, Comércio Geral e Representações

3 anos 10 meses

### Supply Chain Manager

dezembro de 2012 - fevereiro de 2015 (2 anos 3 meses)

Lisbon Area, Portugal

Supply chain management ( Dry cold and fridge) between international manufacturer's and warehouses in Angola.

- Orders deliver to manufactures; organize the international transport, customs clearance, and final deliver in the main warehouses. Daily problems resolution.
- Inventories control and maintenance in accordance with the established targets
- Importation process tracking, ensuring that lead time is kept within agreed, and in case of deviation analyse and report.
- Management of obsolete inventories, keeping it accurate and under control, and tracking any deviation or obsolescence risks. Establishment action with commercial team to reduce the obsolete inventories.
- Procedures development to coordinate the supply chain department, with other functional teams such as sales, finance and global suppliers.
- Procurement, commercial terms negotiation, calculation of the final cost of the products and final price.
- Development and maintaining long-term relationships with contract manufacturers suppliers;

### Logistic director

maio de 2011 - novembro de 2012 (1 ano 7 meses)

Luanda, Angola

Responsible for all warehouse processes (inbound outbound and storage) and final distribution (last mile).

- Planning, organizing and controlling all resources and costs in the most effective and efficient way in all warehouse segments, from inbound to outbound, in dry and cold warehouse;
- Organization and control of all the importation process;
- Managing aspects of output in warehouse: people management, metrics, productivity targets, process improvements, and equipment maintenance to assure the correct work in logistics dry and cold;
- Maintaining a high-level of compliance with inventory control while planning the future capacity requirements;
- Staff motivation by controlling daily tasks to ensure key milestones and delivery targets are met;
- Production of metrics and key performance indicators to support the output of the warehouse and distribution function dry and cold;
- Management of a road transports haulage operation to ensure a robust support chain by maintaining an optimum level of support to the customer;
- Supply chain processes equipment and internal flows definition and qualification;
- Achievement of productivity targets, such as reduce cost per unit, eliminate errors, and deliver excellent service dry and cold;

## GPT

Transport Director

novembro de 2009 - maio de 2011 (1 ano 7 meses)

Portugal

## DSV - Global Transport and Logistics

Logistic engineering and business development

agosto de 2008 - novembro de 2009 (1 ano 4 meses)

Portugal

## Logic

Transport business manager

agosto de 2004 - julho de 2008 (4 anos)

Portugal

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## Formação acadêmica

## INDEG-ISCTE Executive Education

Master of Business Administration - MBA, Business Administration and Management, General · (2018 - 2020)

## Instituto Politécnico de Setúbal

Master's degree, Management, Logistics Management · (2009 - 2012)

## Instituto Superior Técnico

Post Graduated, Transports and ways of communication · (2006 - 2007)

## ISCTE Business School

Bachelor's degree, Management and Industrial Engineering · (1999 - 2004)