

Phase 7: Integration & External Access

1. Named Credentials

Simplify authentication when connecting Salesforce to external systems.

2. External Services

Allow Salesforce to connect to external APIs declaratively.

3. Web Services (REST & SOAP)

Used for data exchange between Salesforce and external applications.

4. Callouts

Apex or Flow can invoke external services using HTTP callouts.

5. Platform Events

Enable real-time messaging between Salesforce and external systems.

6. Change Data Capture

Tracks record changes in real time for synchronization.

7. OAuth & Security

Ensures secure authentication and authorization for integrations.