Divyasri Lakshmi Alekhya Nakka

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Education

San Jose State University – M.S. Software Engineering, GPA: 3.8/4.0

Jan 2025 - Dec 2026

- **Coursework:** Software Systems Engineering, Enterprise Software Platforms, Software Quality Assurance Testing **SASTRA University** B.Tech Information technology, **GPA:** 3.7/4.0 Jan 2025 Dec 2026
- Coursework: Data Structures and Algorithms, Object Oriented Programming, C/C++/Java/Python, Web Development, DBMS, Operating Systems

Experience

Senior Firmware Engineer | HP Inc., Bengaluru, India

Oct 2022 - Nov 2024

- Led key firmware features including **Delayed Calibration**, **Jam Recovery**, and **Quiet Mode Scheduling**, improving recovery time by **20**% and reducing acoustic output by **35**%.
- Designed and documented **RESTful APIs** using **OpenAPI 3.0** for seamless integration across **EWS**, **CDM**, and **UI** layers.
- Enhanced communication layers and build pipelines using C++, CMake, and JSON, achieving 25% faster throughput and 15% reduced build time.
- Mentored 3+ developers and implemented **unit**, **integration**, and **regression testing** with Python, raising test coverage to **92**%.

Firmware Engineer | HP Inc., Bengaluru, India

Oct 2020 – Oct 2022

- Developed core firmware services in **modern C++ (14/17)** for Home, Enterprise, and Large Format printers under real-time constraints.
- Built multi-protocol communication frameworks using JSON schemas and robust RESTful APIs to ensure
 consistent data flow.
- Delivered automation with **Python/C++ test suites**, enabling hardware bring-up, integration, and validation across 10+ release cycles.
- Verified end-to-end firmware–hardware operation on ARM-based embedded systems, integrating with CI/CD infrastructure.

Technical Projects

Real-Time Print Job Interruption Feature | HP

February 2024 - June 2024

- Engineered a collated-copy interrupt mechanism allowing high-priority copy jobs to preempt print jobs, resuming seamlessly post-copy.
- Designed job state tracking using C++ STL maps for jobId/pageId, and implemented thread-safe coordination using mutexes and locks.
- Reduced print pipeline latency by **15**% through concurrency-safe scheduling algorithms across multi-core environments.

High-Performance Quiet Mode Scheduling Service | HP

August 2023 – January 2024

- Developed a time-based Quiet Mode scheduler in the C++ CDM service, allowing low-noise operation based on user-defined windows.
- Implemented state-aware scheduling logic, time-wrap deferral, and RESTful endpoint exposure via CDM →
 EWS → UI. Leveraged mutexes and STL maps for thread-safe schedule tracking across embedded OS threads.
- Achieved **99.9% scheduling accuracy** across 10+ printer models with 500+ automated test cases.

Secure Document Stamping Pipeline | HP

January 2023 - August 2023

• Built a secure image-stamping firmware module in C++ to decrypt, cache, and overlay client-provided stamps on raster pages.

- Managed secure caching in printer RAM (/mnt/images) and integrated upstream EWS and downstream raster layers. Ensured compliance for 20+ encrypted payload formats across ARM-based firmware platforms.
- Boosted pipeline throughput by 25% via optimized buffer management and multithreaded orchestration.

Technical Skills

- Programming Languages: C, C++, Python, Bash, Java, JavaScript, SQL
- Web APIs: HTML, CSS, Django, RESTful APIs, JSON, OpenAPI, Swagger
- Firmware Development: Embedded Systems, RTOS, Interrupt Handling, Memory-Constrained Programming, Multithreading, Real-Time Debugging, Peripheral Drivers, Printer Firmware, Jenkins, CI/CD Pipelines
- Protocols Interfaces: I2C, SPI, UART, USB, TCP/IP, HTTP
- **Testing Validation:** Unit Testing, Integration Testing, Regression Testing, Pytest, Python Scripting, System Testing
- Tools Environments: Git, GitHub, Jira, VS Code
- **Development Methodologies:** Agile, Scrum, Test-Driven Development (TDD)
- Operating Systems: Linux (Ubuntu), Windows, Mac OS

Leadership, Certifications & Recognition

- Completed certifications on **Understanding AI**, **Machine Learning**, **LLM Concepts**, **OpenAI Embeddings**, and **ChatGPT/Copilot** via the **DataCamp** platform.
- Trained interns during HP workshops; conducted "Printer Teardown" and "Know Your Product" sessions.
- Volunteered for HP's **Hour of Code**, teaching coding concepts to government school students.
- Participated in hackathons and coding events; won an award at HP Ideathon for an innovative idea.
- Member of the MY Culture team—organized cultural programs and participated in dance performances.
- Government Scholarship Recipient: INR 1 Lakh for academic excellence.
- HP Merit Award for exceptional delivery and innovation.