# Recommendation of the mobile phone plans for the mobile operator's company

After the completed analysis in Porject 5 it's required to create a system that could predict the clients behavior and suggest to the client to swith on a new plans (such as "Smart" and "Ultra"). Using the provided data from project 5 it's required to train the classification models for selection of the optimal plan for clients.

#### Additional tasks:

- to get the accuracy score on models testing higher than 0.75;
- · check the efficacy of the models

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## Data import and overview

### Libraries import

```
In [1]:

1 import pandas as pd
2 import math
3 from sklearn.tree import DecisionTreeClassifier
4 from sklearn.ensemble import RandomForestClassifier
5 from sklearn.linear_model import LogisticRegression
6 from sklearn.model_selection import train_test_split
7 from sklearn.metrics import accuracy_score
8 from sklearn.model_selection import GridSearchCV
9 from sklearn.model_selection import RandomizedSearchCV
10 import warnings
11 warnings.filterwarnings("ignore", category=FutureWarning)
```

### **Data loading**

```
1 df_data = pd.read_csv('users_behavior.csv')
         2 df data.head()
Out[2]:
           calls minutes messages mb_used is_ultra
        0 40.0
                311.90
                           83.0 19915.42
                           56.0 22696.96
        1 85.0
                516.75
        2 77.0
                467.66
                           86.0 21060.45
                                            0
        3 106.0
               745.53
                           81.0 8437.39
               418.74
                            1.0 14502.75
In [3]:
       1 df data.info()
        <class 'pandas.core.frame.DataFrame'>
       RangeIndex: 3214 entries, 0 to 3213
       Data columns (total 5 columns):
        # Column Non-Null Count Dtype
        0 calls 3214 non-null float64
            minutes 3214 non-null float64
        1
        2 messages 3214 non-null float64
        3 mb used 3214 non-null float64
        4 is_ultra 3214 non-null int64
       dtypes: float64(4), int64(1)
       memory usage: 125.7 KB
```

#### Conclusion

- 1) Data was successfully loaded, the target columns is named 'is\_ultra', other columns to be used as parameters for model training.
- 2) Dataset has 3214 rows and 5 columns: quanity of calls, used minutes, used messages, used internet traffic and type of plan.

## Splitting of dataset to samples

```
In [8]:
         1 # features check
          2 features_valid_temp.info()
         <class 'pandas.core.frame.DataFrame'>
         Int64Index: 1286 entries, 1415 to 711
         Data columns (total 4 columns):
         # Column Non-Null Count Dtype
         0 calls 1286 non-null float64
         1 minutes 1286 non-null float64
         2 messages 1286 non-null float64
         3 mb_used 1286 non-null float64
         dtypes: float64(4)
         memory usage: 50.2 KB
 In [9]: 1 # splitting data to test and valid
          2 features_valid, features_test, target_valid, target_test = train_test_split(features_valid_temp, target_valid_temp, test_size=0.5, random_state=12345)
In [10]: 1 # percentage check
          2 features_valid['calls'].count()/features['calls'].count()
Out[10]: 0.2000622277535781
In [11]: 1 # percentage check
          2 features_test['calls'].count()/features['calls'].count()
Out[11]: 0.2000622277535781
```

### Conclusion

Dataset was splitted on target and features, train sample has 60% of data, valid and test 20%

## 3 Model training

Decision tree model training (model\_a)

Searching for optimal depth (from 1 to 10)

```
In [12]: 1 best model a = 'none'
           2 best accuracy a = 0
           3 best_depth a = 0
          4 for depth in range (1,10):
                 model a = DecisionTreeClassifier(random state=12345, max depth = depth)
                 model a.fit(features train, target train)
          7
                 predictions valid a = model a.predict(features valid)
                 accuracy a = accuracy score(target valid.predictions valid a)
          9
                 if accuracy a > best accuracy a:
          10
                     best_model_a = model_a
          11
                     best accuracy a = accuracy a
          12
                     best depth a = depth
          13
          14 print('\n', 'Best model =', best model a, '\n', 'Best accuracy:', best accuracy a, '\n', 'depth:', best depth a)
```

Best\_model = DecisionTreeClassifier(max\_depth=3, random\_state=12345)
Best accuracy: 0.7853810264385692
depth: 3

#### Random forest model training (model\_b)

Searchnig for optimal quantity of leaves (from 10 to 70 using step equal to 10) and optimal depth (from 1 to 10)

```
In [13]: 1 best_model_b = 'none'
          2 best accuracy b = 0
          3 best depth b = 0
          4 best est = 0
          5 for est in range(10,71,10):
                for depth in range (1,10):
          7
                     model b = RandomForestClassifier(random state=12345,n estimators = est, max depth = depth)
          8
                     model b.fit(features train, target train)
          9
                     predictions_valid_b = model_b.predict(features_valid)
         10
                     accuracy_b = accuracy_score(target_valid,predictions_valid_b)
         11
                     if accuracy b > best accuracy b:
         12
                         best model b = model b
         13
                         best_accuracy_b = accuracy_b
         14
                         best depth b = depth
         15
                         best est = est
         16
         17 print( '\n', 'Best model =',best model b, '\n', 'Best accuracy:',best accuracy b, '\n', 'Depth:',best depth b,
         18
                   '\n','Quantity of leaves =',best est)
```

Best model = RandomForestClassifier(max\_depth=8, n\_estimators=40, random\_state=12345)
Best accuracy: 0.8087091757387247
Depth: 8
Quantity of leaves = 40

Logistic regression model trainig (model c)

best model = LogisticRegression(random\_state=12345)
model accuracy: 0.7107309486780715

### Conclusion

During model training the different types of the models were trained using different hyperparameters.

Best models were selected for further use.

## Hyperparameters tuning

Hyperparameters tuning for random forest model using grid search

```
In [15]: 1 parameters = { 'n_estimators': range (10, 71, 10),
           2
                           'max depth': range (1,10)}
           4 grid_a = GridSearchCV(RandomForestClassifier(), parameters)
In [16]:
          1 grid_a.fit(features_train, target_train)
Out[16]:
                      GridSearchCV
           ▶ estimator: RandomForestClassifier
                 RandomForestClassifier
In [17]: 1 grid_a.best_params_
Out[17]: {'max_depth': 8, 'n_estimators': 70}
In [18]: 1 # display the accuracy of rf model with tuned hyperparameters
           2 model d = RandomForestClassifier(random state=12345,n estimators =grid a.best params ['m estimators'], max depth = grid a.best params ['max depth'])
          3 model d.fit(features train, target train)
          4 predictions_valid_d = model_d.predict(features_valid)
          5 | accuracy_d = accuracy_score(target_valid,predictions_valid_d)
           6 accuracy d
Out[18]: 0.7978227060653188
```

Hyperparameters tuning for randomforest model usig random search

```
In [19]: 1 grid_b = RandomizedSearchCV(RandomForestClassifier(),parameters)
```

```
In [20]:
          1 grid_b.fit(features_train, target_train)
Out[20]:
                   RandomizedSearchCV
           ▶ estimator: RandomForestClassifier
                 RandomForestClassifier
In [21]: 1 grid_b.best_params_
Out[21]: {'n_estimators': 30, 'max depth': 8}
In [22]: | 1 | # display the accuracy of rf model with tuned hyperparameters
           2 model_e = RandomForestClassifier(random_state=12345,n_estimators =grid_b.best_params_['m_estimators'],max_depth = grid_b.best_params_['max_depth'])
          3 model_e.fit(features_train, target_train)
          4 predictions valid e = model e.predict(features valid)
          5 | accuracy_e = accuracy_score(target_valid,predictions_valid_e)
           6 accuracy e
Out[22]: 0.7993779160186625
         Models testing
         model_a testing
In [23]: 1 test predictions a = best model a.predict(features test)
           2 test_accuracy_a = accuracy_score(target_test, test_predictions_a)
          4 print('model_a accuracy =', test_accuracy_a)
         model_a accuracy = 0.7791601866251944
         model_b testing
In [24]: 1 | test_predictions_b = best_model_b.predict(features_test)
          2 test_accuracy_b = accuracy_score(target_test, test_predictions_b)
          4 print('model_b accuracy = ', test_accuracy_b)
         model_b accuracy = 0.7962674961119751
         model_c testing
In [25]: 1 test predictions c = model c.predict(features test)
           2 test_accuracy_c = accuracy_score(target_test, test_predictions_c)
           4 print('model_c accuracy ', test_accuracy_c)
         model c accuracy 0.6842923794712286
```

model\_d testing

```
1 test_predictions_d = model_d.predict(features_test)
           2 test_accuracy_d = accuracy_score(target_test, test_predictions_d)
           4 print('model_d accuracy ', test_accuracy_d)
         model_d accuracy 0.8055987558320373
         model_e testing
In [27]: 1 test_predictions_e = model_e.predict(features_test)
           2 test_accuracy_e = accuracy_score(target_test, test_predictions_e)
           4 print('model_e accuracy', test_accuracy_e)
         model_e accuracy 0.7931570762052877
         comparison of results
In [28]:
              models_df = pd.DataFrame({'model_name': ['model_a','model_b','model_c','model_d','model_e'],
                                        'model_accuracy': [test_accuracy_a,test_accuracy_b,test_accuracy_c,
                     3
                                                           test_accuracy_e,test_accuracy_d,],
                     4
                                       'prediction':[test_predictions_a,test_predictions_b,test_predictions_c,test_predictions_d,test_predictions_e]})
In [29]:
          1 models_df = models_df.sort_values(by = 'model_accuracy', ascending = False).reset_index(drop = True)
          1 models df
In [30]:
Out[30]:
                                                          prediction
             model_name model_accuracy
```

#### 

### Conclusion

Models testing were done, models E, B and D have the best accuracy score - higher than 79%

# Model efficacy testing

### Creating of test dataset

```
In [31]: 1 test_df = features_test
2 test_df = test_df.join(target_test,rsuffix='r')
3 test_df = test_df.rename(columns={'is_ultrar': 'is_ultra'})
4 test_df
Out[31]:
```

	calls	minutes	messages	mb_used	is_ultra
160	61.0	495.11	8.0	10891.23	0
2498	80.0	555.04	28.0	28083.58	0
1748	87.0	697.23	0.0	8335.70	0
1816	41.0	275.80	9.0	10032.39	0
1077	60.0	428.49	20.0	29389.52	1
2401	55.0	446.06	79.0	26526.28	0
2928	102.0	742.65	58.0	16089.24	1
1985	52.0	349.94	42.0	12150.72	0
357	39.0	221.18	59.0	17865.23	0
2313	40.0	301.03	102.0	6057.63	0

643 rows × 5 columns

### Monthly payment calculation

```
In [33]: 1 # function for calculation of monthly fee
          2 def total fee (df):
                 calls = df['minutes']
                 msgs = df['messages']
          5
                 internet = df['mb used']
                 tarif = df['is_ultra']
          6
          7
                 if tarif == 0:
          8
                     total_fee=smart['rub_monthly_fee'][0]
          9
                     if calls > smart['minutes included'][0]:
          10
                         total_fee += (calls-smart['minutes_included'][0])*smart['rub_per_minute'][0]
          11
                     if msgs>smart['messages included'][0]:
          12
                         total_fee+= (msgs-smart['rub_per_message'][0])*3
          13
                     if internet > smart['mb_per_month_included'][0]:
          14
                         total fee+= math.ceil((internet-smart['mb per month included'][0])/1024)*smart['rub per gb'][0]
          15
                     return(total fee)
          16
                 else:
          17
                     total fee=ultra['rub monthly fee'][0]
          18
                     if calls > ultra['minutes included'][0]:
          19
                         total_fee += (calls-ultra['minutes_included'][0])*ultra['rub_per_minute'][0]
          20
                     if msgs>ultra['messages included'][0]:
                         total fee+= (msgs-ultra['rub_per_message'][0])*3
          21
          22
                     if internet > ultra['mb_per_month_included'][0]:
          23
                         total_fee+= math.ceil((internet-ultra['mb_per_month_included'][0])/1024)*ultra['rub_per_gb'][0]
          24
                     return(total fee)
```

### Out[34]:

	calls	minutes	messages	mb_used	is_ultra	total_fee
160	61.0	495.11	8.0	10891.23	0	550.00
2498	80.0	555.04	28.0	28083.58	0	3315.12
1748	87.0	697.23	0.0	8335.70	0	1141.69
1816	41.0	275.80	9.0	10032.39	0	550.00
1077	60.0	428.49	20.0	29389.52	1	1950.00
			•••			
2401	55.0	446.06	79.0	26526.28	0	2978.00
2928	102.0	742.65	58.0	16089.24	1	1950.00
1985	52.0	349.94	42.0	12150.72	0	550.00
357	39.0	221.18	59.0	17865.23	0	1318.00
2313	40.0	301.03	102.0	6057.63	0	847.00

643 rows × 6 columns

### Insert of data obtained from three models with best accuracy score to dataset and check it efficacy

### Out[35]:

	calls	minutes	messages	mb_used	is_ultra	total_fee	model_e	model_b	model_d	correct_answer
160	61.0	495.11	8.0	10891.23	0	550.00	0	0	0	0
2498	80.0	555.04	28.0	28083.58	0	3315.12	1	1	1	1
1748	87.0	697.23	0.0	8335.70	0	1141.69	1	0	0	0
1816	41.0	275.80	9.0	10032.39	0	550.00	0	0	0	0
1077	60.0	428.49	20.0	29389.52	1	1950.00	0	0	0	1
2401	55.0	446.06	79.0	26526.28	0	2978.00	1	1	0	1
2928	102.0	742.65	58.0	16089.24	1	1950.00	0	0	0	1
1985	52.0	349.94	42.0	12150.72	0	550.00	0	0	0	0
357	39.0	221.18	59.0	17865.23	0	1318.00	0	0	0	0
2313	40.0	301.03	102.0	6057.63	0	847.00	1	1	1	0

643 rows × 10 columns

```
In [36]:
           1 test_df[models_df.iloc[0,0]+'_check'] = test_df[models_df.iloc[0,0]] == test_df['correct_answer']
            2 test_df[models_df.iloc[1,0]+'_check'] = test_df[models_df.iloc[1,0]] == test_df['correct_answer']
            3 test df[models df.iloc[2,0]+' check'] = test df[models df.iloc[2,0]] == test df['correct answer']
            4 test df
Out[36]:
                 calls minutes messages mb_used is_ultra total_fee model_e model_b model_d correct_answer model_e_check model_b_check model_d_check
            160 61.0
                       495.11
                                    8.0 10891.23
                                                          550.00
                                                                                                                 True
                                                                                                                               True
                                                                                                                                              True
           2498
                 80.0
                       555.04
                                   28.0 28083.58
                                                      0 3315.12
                                                                                                                 True
                                                                                                                               True
                                                                                                                                              True
                                                                                                                               True
           1748
                 87.0
                       697.23
                                   0.0
                                         8335.70
                                                      0 1141.69
                                                                               0
                                                                                       0
                                                                                                      0
                                                                                                                False
                                                                                                                                              True
           1816
                41.0
                       275.80
                                    9.0 10032.39
                                                          550.00
                                                                      0
                                                                               0
                                                                                       0
                                                                                                      0
                                                                                                                 True
                                                                                                                               True
                                                                                                                                              True
                                                                      0
                                                                                       0
           1077 60.0
                       428.49
                                   20.0 29389.52
                                                      1 1950.00
                                                                               0
                                                                                                                 False
                                                                                                                               False
                                                                                                                                             False
                 55.0
                       446.06
                                   79.0 26526.28
                                                      0 2978.00
                                                                                       0
                                                                                                                 True
                                                                                                                               True
           2401
                                                                                                      1
                                                                                                                                             False
           2928 102.0
                       742.65
                                   58.0 16089.24
                                                      1 1950.00
                                                                                                                 False
                                                                                                                                             False
                                                                                                                               False
           1985
                 52.0
                       349.94
                                   42.0 12150.72
                                                          550.00
                                                                      0
                                                                               0
                                                                                       0
                                                                                                     0
                                                                                                                 True
                                                                                                                               True
                                                                                                                                              True
            357 39.0
                       221.18
                                   59.0 17865.23
                                                      0 1318.00
                                                                      0
                                                                               0
                                                                                       0
                                                                                                      0
                                                                                                                 True
                                                                                                                               True
                                                                                                                                              True
           2313 40.0
                       301.03
                                  102.0
                                         6057.63
                                                          847.00
                                                                                       1
                                                                                                                 False
                                                                                                                               False
                                                                                                                                             False
          643 rows × 13 columns
          Efficacy Calculation
In [37]: 1 model e percentage = test df.query('model e check == True')['model e check'].count()/test df['model e check'].count()
            2 model e percentage
```

```
In [37]: 1 model_e_percentage = test_df.query('model_e_check == True')['model_e_check'].count()/test_df['model_e_check'].count()
2 model_e_percentage = test_df.query('model_e_check == True')['model_d_check'].count()/test_df['model_d_check'].count()
In [38]: 1 model_d_percentage = test_df.query('model_d_check == True')['model_d_check'].count()/test_df['model_d_check'].count()
2 model_d_percentage = test_df.query('model_b_check == True')['model_b_check'].count()/test_df['model_b_check'].count()
In [39]: 1 model_b_percentage = test_df.query('model_b_check == True')['model_b_check'].count()/test_df['model_b_check'].count()
2 model_b_percentage
```

### Conclusion

Out[39]: 0.7278382581648523

Based on performed testing of model the models has the following efficacy:

- Model e efficacy is 72,4%
- Model d efficacy is 73.0%
- · Model b efficacy is 72,78%

It's recommended to use the "model D" for dertmination of proposal to client to swith on different mobile plan

## **General Conclusion**

- 1) Data was successfully loaded, the target columns is named 'is\_ultra', other columns to be used as parameters for model training.
- 2) Dataset was splitted on target and features and three samples: train sample has 60% of data, valid and test 20%
- 3) Random forest, Decision tree and Regression models were trained. The validation accuracy scores are following:
- Random Forest model 0.78
- Decision Tree model 0.80
- Logistic Regression model 0.71
- 4) Hyperparameters were tuned for random forest models. The validation accuracy scores are following:
- GridSearchCV 0.79
- RandomSearchCV 0.79
- 5) Models testing was successfully executed. The accuracy scores on the test sample are following:
- Random Forest model 0.77
- Decision Tree model 0.79
- Logistic Regression model 0.68
- GridSearchCV 0.79
- RandomSearchCV 0.8
- 6) Models efficacy were tested, the model with higher efficacy is "model D". Efficacy is 73%.