

Alexey Li

ServiceNow consultant

I have developed a deep interest in the field of IT over the years and I am currently working for a startup and want to grow like a professional to focus on ServiceNow consulting/developing as my area of expertise. Through this experience, I have honed my skills in teamwork, problem-solving, time management, and maintaining a high level of resilience in stressful situations. I am driven by my proactive approach and an insatiable curiosity to learn, which constantly fuels my desire to enhance my efficiency on a daily basis.

Skills

Work Experience

ServiceNow

- HTML || CSS || XML || Angular || Java || Spring Boot
- CSDM | CMDB | MID Server | Integration Hub | Workflow || Flow Designer || Playbook
- Service Portal | | Widgets | | Service Catalog | | Record producer | | Virtual Agent Implementation
- Performance Analytics | | User Acceptance Testing (UAT) || ATF || Debug
- Script Include | | Business rules | | UI Script | | Client Script | | REST Message
- Integration/Implementation external applications

Mockup / wireframes

- SmartDraw
- Adobe Photoshop
- Corel Draw

Version control / management

- Git
- Jira/Trello
- **UML**
- Agile/Scrum

Devops:

- AWS
- Kubernetes

Languages

- Russian native
- Kazakh native
- English professional proficient
- Dutch professional proficient
- Chineese pre-intermediate

ServiceNow Consultant HappeningIT / Vilvoorde, Belgium Sept 2023 - Aug 2024

During my work I have dealt with different tasks and projects here are some examples:

- Create GLPI integration for custom CI.
- Created a portal similar to Immoweb.
- Made an integration with LinkedIn for the HR department. (Job creation, selection, interviewing, onboarding/offboarding processes).
 Created MongoDB integration via MID server, not using
- Discovery.
 Timesheet project with custom widgets.
- Project with creating presentations by using ChatGPT.

I got my certificates: CSA, CIS-ITSM, HRSD, ITIL4

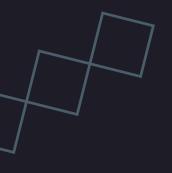
Java developer (Apprenticeship) Intec Brussel / Brussels, Belgium Sept 2022 - Sept 2023

- Designed and developed a universal WEB application for messaging API using Spring Boot + Security for the backend.

 MongoDB for the database, and Redis for connection
- management.
 Implemented **Twillio for authentication,** to ensure secure access to the application (**2FA**)
- Used Angular for front-end development.
 I performed automated testing with Selenium to ensure high code quality.
- Swagger for documentation.
- Developed containers, and deployment using Docker and Kubernetes
- Developed a concierge WEB application "My life"
- for managing work processes.

 Using Spring Boot for the backend.

 MySQL for the database and JPA-Hibernate for connection management with **REST API**
- **Swagger** for documentation. Used **Angular** for front-end development.
- Developed a webshop WEB application "Vitrine".
- Using Spring Boot for the backend.
 MySQL for the database and JPA-Hibernate for connection management with **REST API**Used **Angular** for front-end development.
- I performed testing with JUnit.
- Developed containers, and deployment using Docker and Kubernetes



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I am currently looking for a new challenge in my career. I am looking for ServiceNow Consultant.



Education

Intec Brussel / Brussels, Belgium (N L) Java Enterprise Developer 2022 - 2023

ITlogia.ru E-learning IT (RU) Frontend development Bootcamp

2023 - 2023

Udemy.com / E-learning IT (EN)

Java Bootcamp

2022 - 2022

<u>SpringBoot Bootcamp</u> 2023 - 2023

IT-planet Academy (N L)

Devops engineer workshop 2023 - 2023

CVO Lethas & Semper / Brussels, Belgium (N L) **Dutch courses for non-native speakers**

2022 - present

Beijing Insitute of Technology (BIT)/ Beijing, China (CN)

Economics and Management 2011 - 2013

Kainar university/Almaty, Kazakshtan (RU/KZ) Finance, accounting, analysis and audit 2006 - 2011

Contact / information

Driver license: B

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Interests & hobbies

- Web design & development
- UI/UX
- Photography
- Gaming
- Twitch streaming

Work Experience

- Sales manager Carat Gold Almaty, Kazakhstan Jun 2020 - Aug 2021
 - Jewelry counseling

 - Valution
- **CNC** milling machine specialist **Dunpo / Asan, South Korea** Oct 2018 - Dec 2019

- Responsible for operation of CNC milling machine.
 Quality control of manufactured units.
- Deputy general manager Vitrine solutions / Almaty, Kazakhstan May 2016 - Aug 2018

 - Creating SRS (Software requirements specification) for project.
 I worked with design team for approving design for application.
 I worked with testars form for LIX LIX.

 - I worked with testers team for UX-UI design and functional testing for all application.
 I have involved 23 clients in the project, in the development phase (before project release)
- PR manager business website "Kursiv.kz" / Almaty, Kazakhstan Dec 2014 - Apr 2016
 - Sold website placements and developed advertising strategies for B2B clients.
 - I have worked with such companies as Kcell, Allur Auto, Beeline, Samsung.
- Entertaiment Department (Supervisor manager) Park resort "8ozer.kz" / Almaty, Kazakhstan Jul 2013 - Sept 2014
 - HR management
 - Sales
 - Customer service traning
 - Accounting inventory