



# Alexey Li

ServiceNow consultant

I have developed a deep interest in the field of IT over the years and I am currently working for a startup and want to grow like a professional to focus on ServiceNow consulting/developing as my area of expertise. Through this experience, I have honed my skills in teamwork, problem-solving, time management, and maintaining a high level of resilience in stressful situations. I am driven by my proactive approach and an insatiable curiosity to learn, which constantly fuels my desire to enhance my efficiency on a daily basis.

## Skills

### ServiceNow

- **HTML** || **CSS** || **XML** || **Angular** || **Java** || **Spring Boot**
- **CSDM** || **CMDB** || **MID Server** || **Integration Hub** || **Workflow** || **Flow Designer** || **Playbook**
- **Service Portal** || **Widgets** || **Service Catalog** || **Record producer** || **Virtual Agent Implementation**
- **Performance Analytics** || **User Acceptance Testing (UAT)** || **ATF** || **Debug**
- **Script Include** || **Business rules** || **UI Script** || **Client Script** || **REST Message**
- **Integration/Implementation external applications**

### Mockup / wireframes

- SmartDraw
- Adobe Photoshop
- Corel Draw

### Version control / management

- **Git**
- **Jira/Trello**
- **UML**
- **Agile/Scrum**

### Devops:

- **AWS**
- **Kubernetes**

## Languages

- Russian - native
- Kazakh - native
- English - professional proficient
- Dutch - professional proficient
- Chinese - pre-intermediate

## Work Experience



### ServiceNow Consultant

**HappeningIT / Vilvoorde, Belgium**

Sept 2023 - Aug 2024

During my work I have dealt with different tasks and projects here are some examples:

- Create GLPI integration for custom CI.
- Created a portal similar to Immoweb.
- Made an integration with LinkedIn for the HR department. (Job creation, selection, interviewing, onboarding/offboarding processes).
- Created MongoDB integration via MID server, not using Discovery.
- Timesheet project with custom widgets.
- Project with creating presentations by using ChatGPT.

**I got my certificates:**

**CSA, CIS-ITSM, HRSD, ITIL4**



### Java developer (Apprenticeship)

**Intec Brussel / Brussels, Belgium**

Sept 2022 - Sept 2023

- Designed and developed a universal **WEB application** for **messaging API** using **Spring Boot** + **Security** for the backend.
- **MongoDB** for the database, and **Redis** for connection management.
- Implemented **Twilio for authentication**, to ensure secure access to the application (**2FA**)
- Used **Angular** for front-end development.
- I performed automated testing with **Selenium** to ensure high code quality.
- **Swagger** for documentation.
- Developed containers, and deployment using Docker and Kubernetes
- Developed a concierge **WEB application "My life"** for managing work processes.
- Using **Spring Boot** for the backend.
- **MySQL** for the database and **JPA-Hibernate** for connection management with **REST API**
- **Swagger** for documentation.
- Used **Angular** for front-end development.
- Developed a webshop **WEB application "Vitrine"**.
- Using **Spring Boot** for the backend.
- **MySQL** for the database and **JPA-Hibernate** for connection management with **REST API**
- Used **Angular** for front-end development.
- I performed testing with JUnit.
- Developed containers, and deployment using Docker and Kubernetes

# Alexey Li

ServiceNow Consultant

I am currently looking for a new challenge in my career.

I am looking for ServiceNow Consultant.

## Education

**Intec Brussel / Brussels, Belgium (N L)**  
**Java Enterprise Developer**  
2022 - 2023

**ITlogia.ru E-learning IT (RU)**  
Frontend development Bootcamp  
2023 - 2023

**Udemy.com / E-learning IT (EN)**  
**Java Bootcamp**  
2022 - 2022

**SpringBoot Bootcamp**  
2023 - 2023

**IT-planet Academy (N L)**  
Devops engineer workshop  
2023 - 2023

**CVO Lethas & Semper / Brussels, Belgium (N L)**  
**Dutch courses for non-native speakers**  
2022 - present

**Beijing Insitute of Technology (BIT)/  
Beijing, China (CN)**

**Economics and Management**  
2011 - 2013

**Kainar university/Almaty, Kazakshtan (RU/KZ)**  
**Finance, accounting, analysis and audit**  
2006 - 2011

## Contact / information

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## Interests & hobbies

- Web design & development
- UI/UX
- Photography
- Gaming
- Twitch streaming

## Work Experience

● **Sales manager**  
**Carat Gold Almaty, Kazakhstan**  
Jun 2020 - Aug 2021

- Jewelry counseling
- Sales
- Valution

● **CNC milling machine specialist**  
**Dunpo / Asan, South Korea**  
Oct 2018 - Dec 2019

- Responsible for operation of CNC milling machine.
- Quality control of manufactured units.

● **Deputy general manager**  
**Vitrine solutions / Almaty, Kazakhstan**  
May 2016 - Aug 2018

- Creating SRS (Software requirements specification) for project.
- I worked with design team for approving design for application.
- I worked with testers team for UX/UI design and functional testing for all application.
- I have involved 23 clients in the project, in the development phase (before project release)

● **PR manager**  
**business website "Kursiv.kz" / Almaty, Kazakhstan**  
Dec 2014 - Apr 2016

- Sold website placements and developed advertising strategies for B2B clients.
- I have worked with such companies as Kcell, Allur Auto, Beeline, Samsung.

● **Entertainment Department (Supervisor manager)**  
**Park resort "8ozer.kz" / Almaty, Kazakhstan**  
Jul 2013 - Sept 2014

- HR management
- Sales
- Customer service training
- Accounting inventory