Vijayawada, AP 521010 | 9908544644 | Sandeep.Yadlapally@gmail.com

SANDEEP YADLAPALLY

PROFESSIONAL SUMMARY:

Product Owner with 14+ years of experience in IT operations and data management. Skilled at defining product vision, prioritizing backlogs, and translating complex data requirements into actionable features that deliver measurable business value. Proven ability to collaborate with cross-functional teams, manage stakeholder expectations, and ensure product outcomes align with compliance, accuracy, and organizational standards. Experienced in leveraging Microsoft Azure Services, SAS, Power BI, and EDC systems to drive data-driven product enhancements and automated reporting workflows. Adept at facilitating sprint planning, refining user stories, and supporting audits while maintaining a strong focus on customer-centric solutions. Recognized for driving operational efficiency, mentoring teams, and delivering impactful products in fast-paced environments.

SKILLS:

- **Product & Workflow Management**: JIRA, Confluence, Zendesk, Microsoft Teams, SharePoint.

- **Process Automation & Efficiency**: Azure Data Services, Excel Macros

- **Data Management & Analytics**: SAS, Excel (Advanced), Power BI

- **Quality & Compliance**: QA/QC Documentation, Audit Trail Management, SOP Implementation

- **Communication & Leadership**: Client Relations, Cross-functional Team Leadership, Training & Onboarding Programs.

- **Data Platforms & Integration**: Microsoft Azure Data Services, EDC Systems

- **Reporting & Visualization**: Power BI, SAS Visual Analytics, Custom Dashboards

- **Study Build & Configuration**: Metadata Configuration, eConsent Integration, PPC Systems.

- **Operating Systems**: Windows 7, Windows 10, Windows Server

PROFESSIONAL EXPERIENCE:

PROJECT DETAILS

Role: Senior Product Owner   **SEP 2021 – TILL DATE**
Employer: Channel Soft
Project & Client: Data Delivery – Meta site Data Management| Science 37

RESPONSIBILITIES

- Defined product goals and roadmap for data delivery platforms, ensuring alignment with organizational strategy and client expectations.
- Translated complex data requirements into prioritized user stories, managed backlog

refinement, and ensured timely delivery of high-value features.
- Acted as the voice of the customer, liaising between project managers, technical teams, and quality leads to align product outcomes with client needs.
- Led product initiatives for system upgrades and migrations, ensuring zero data loss, full traceability, and improved platform performance.
- Partnered with IT security teams to embed role-based access controls and audit logs into product features, ensuring compliance with regulatory standards.
- Directed UAT cycles, validated product features against requirements, and collaborated with developers to resolve defects and deploy fixes.
- Defined KPIs and delivered dashboards, statistical reports, and trend analyses to support product decisions and demonstrate business value.
- Implemented product improvements that enhanced data quality, reduced turnaround times, and optimized team performance.
- Supported product delivery by forecasting resources, managing budgets, and onboarding new team members aligned with product goals.
- Built strong client relationships through consistent communication, ensuring product features met expectations and delivered measurable outcomes.
- Coordinated with diverse teams (data coordinators, QA specialists, developers, project managers) to deliver product increments successfully.

PROJECT DETAILS	**Role: Technical Product Owner**	**JUN 2017 – SEP 2021**
	Employer: Channel Soft	
	Project & Client: Data Delivery – Meta site Data Management| Science 37	

RESPONSIBILITIES

- Established product vision and strategic roadmap, achieving 95% alignment with organizational priorities and stakeholder expectations.
- Directed application and system integrations, improving interoperability and reducing manual processes by 30%.
- Owned delivery of end-to-end workflows, increasing scalability and compliance.
- Translated operational requirements into automated processes, streamlining workflows and reducing turnaround times by 18%.
- Implemented quality standards and embedded compliance checkpoints, improving audit readiness scores by 40%.
- Coordinated cross-functional teams, achieving 98% of sprint commitments across multiple product increments.
- Engaged stakeholders to capture requirements and validate outcomes, boosting customer satisfaction scores by 20%.
- Prioritized backlog items to optimize workflows, reducing cycle times by 25%.
- Managed resource planning and budgets, consistently delivering projects 10% under forecasted costs.

PROJECT DETAILS	**Role: Data Product Owner**	**JUN 2017 – SEP 2021**
	Employer: Channel Soft	
	Project & Client: Data Delivery – Meta site Data Management| Science 37	

RESPONSIBILITIES

- Supported data capture and integration using enterprise platforms, ensuring compliance with organizational standards.
- Consolidated records and reports for seamless integration into centralized databases.
- Ensured accurate documentation and timely data entry to support project deliverables.
- Collaborated with technical and analytical teams to validate outputs and maintain consistency across projects.

- Oversaw backlog tasks related to documentation and data entry, ensuring accuracy.

PROJECT DETAILS

Role: Product Manager   **JUN 2017 – SEP 2021**
Employer: Channel Soft
Project & Client: Data Delivery – Meta site Data Management| Science 37

RESPONSIBILITIES

- Built and maintained strong client relationships through consistent communication, driving long-term loyalty and satisfaction across projects.
- Produced daily performance reports and dashboards to capture operational metrics and feedback, supporting strategic planning and reviews.
- Compiled and escalated issues and suggestions to senior leadership, ensuring timely resolution and continuous improvement of processes.
- Supported team leads with tracking deliverables, preparing meetings, and managing escalation workflows across communication channels.
- Developed outreach strategies targeting corporate clients, coordinated promotional initiatives, and contributed to expanding the customer base through structured engagement campaigns.

EDUCATIONAL QUALIFICATION:

Osmania University, Hyderabad
MBA, Marketing and Information Technologies, 08/2010

CERTIFICATIONS   PMP Certified