

ALENNY ALMONTE FELIZ

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LAB TECHNICIAN APPRENTICE

Technical Support | Hardware Configuration | Software Troubleshooting

Hands-on and adaptable IT professional with experience in troubleshooting, Linux systems, software support, and front-end development. Skilled in problem-solving, agile collaboration, and system performance optimization. Currently expanding knowledge in network infrastructure, cloud tools, and system administration through NPower and internship experience.

AREAS OF EXPERTISE

- Hardware/Software Installation
 - Technical Troubleshooting
 - Git & GitHub
 - Cloud Platforms (Azure)
 - System Configuration
 - Agile Collaboration
 - Linux/Windows OS
 - ePortfolio Training Support
 - Front-End Web Development
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TECHNOLOGY PROFICIENCIES

Tools: Microsoft 365, Zoom, Visual Studio Code, Git, GitHub, Canva
Languages: Python, HTML, CSS, JavaScript (basic)
Platforms: Azure, Linux CLI, Navigate, Calendly
OS: Windows, Linux, macOS

SYSTEM ADMIN & TECHNICAL PROJECTS

- Configured Linux systems, ran diagnostics and networking labs (NPower)
 - Built and deployed full stack apps in Git-based environments (Alphaprimetech)
 - Resolved ePortfolio issues, guided students on technical platform use (John Jay)
 - Participated in agile stand-ups, project planning, and code reviews (CodeDay)
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WORK EXPERIENCE

Alphaprimetech (Remote) – Full Stack Developer Intern May 2025 – Present
• Developed and tested front-end/backend features using HTML, CSS, JS, and Python
• Debugged and maintained GitHub repos; collaborated via stand-ups and reviews

John Jay College – ePortfolio Tutor Jan 2023 – Present
• Provided technical assistance and user support for ePortfolio Software
• Helped students organize academic content and troubleshoot interface issues

Mentors in Tech / CodeDay – Mentee Apr 2025 – Jun 2025
• Gained hands-on experience in Git, CLI, and engineering workflows
• Contributed to collaborative open-source projects on GitHub

EDUCATION & CREDENTIALS

B.S. in Computer Science & Information Security (Expected Jul 2025)
John Jay College of Criminal Justice, New York, NY

Certificate – Network & System Administration (Expected Summer 2025)
NPower – Linux, Azure, Networking, System Configuration, Security Basics