

Alenny Almonte Feliz

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Results-driven IT professional with extensive experience in troubleshooting, Linux systems, software support, and front-end development. Demonstrates a strong ability in problem-solving, working effectively in agile teams, and optimizing system performance. Currently enhancing expertise in network infrastructure, cloud technologies, and system administration through hands-on training at NPower and relevant internship experiences.

EXPERIENCE

Alphaprimetech (Remote)

Full Stack Developer Intern

May 2025 - Present

- Developed and tested front-end and back-end features utilizing HTML, CSS, JavaScript, and Python.
- Debugged issues and maintained GitHub repositories, fostering collaboration through regular stand-ups and code reviews.
- Engaged in continuous learning of best coding practices and modern development frameworks.
- Coordinated with team members to enhance project delivery timelines and product features.
- Provided support for deployment processes and documentation of software solutions.

John Jay College

New York, NY

ePortfolio Tutor

January 2023 - Present

- Delivered technical assistance and user support for ePortfolio software applications, enhancing user engagement.
- Assisted students in organizing academic content while troubleshooting interface issues to improve functionality.
- Developed training materials and resources to guide users in effectively utilizing ePortfolio tools.
- Collaborated with faculty to streamline the integration of technology in academic programs.
- Participated in workshops aimed at improving digital literacy among students.

John Jay College

New York

PRISM Undergraduate Researcher – John Jay College

September 2024 - May 2025

- Conducted research on Facial Recognition Technology (FRT) and its impact on security and privacy. Analyzed algorithmic bias, public perception, and ethical concerns using academic literature and case studies. Presented findings through a formal research poster under the PRISM program, funded by NSF and the U.S. Department of Education.

EDUCATION

John Jay College of Criminal Justice

New York, NY

B.S. in Computer Science & Information Security

July 2025

NPower

Certificate in Network & System Administration

July 2025

SKILLS

- **Pursuing** CompTIA Network+, Azure Fundamentals (AZ-900), and Azure AI Fundamentals (AI-900).
- **Languages:** Spanish, Python, HTML, CSS, JavaScript
- **Other:** Technical Troubleshooting, Git & GitHub, Front-end Development, Linux/Windows OS, Cloud Platforms (Azure), Agile Methodologies, ePortfolio Support