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Microsoft

MB2-866 PRACTICE EXAM

Microsoft Dynamics CRM 2011 Customization and Configuration

Question: 1.

A company uses Microsoft Dynamics CRM 2011. You need to move a business unit in the Microsoft Dynamics CRM organizational hierarchy. What should you do?

- A. Change the business unit's root business unit.
- B. Change the business unit's parent business unit.
- C. Copy the business unit to the new position in the organizational hierarchy.
- D. Disable the business unit, change the business unit's organization team and then activate the business unit.

Answer: B

Question: 2.

A company uses Microsoft Dynamics CRM 2011. You plan to disable a business unit in the organizational hierarchy. How will this affect users? (Choose all that apply.)

- A. Users assigned to the disabled business unit will be reassigned to the root business unit.
- B. Users assigned to the disabled business unit will not be able to log on to Microsoft Dynamics CRM.
- C. Users assigned to child business units subordinate to the disabled business unit will be reassigned to the root business unit.
- D. Users assigned to child business units subordinate to the disabled business unit will not be able to log on to Microsoft Dynamics CRM.

Answer: D, B

Question: 3.

Which of the following are features of the Microsoft Dynamics CRM 2011 platform? (Choose all that apply.)

- A. raising events for workflow processes
- B. controlling access to objects through security
- C. controlling access to the database through the data access layer
- D. enforcing the population of required custom fields on a record

Answer: C, B, A

Question: 4.

Which of the following statements applies to both Microsoft Dynamics CRM 2011 on-premises and Microsoft Dynamics CRM Online 2011?

- A. supports Internet lead capture
- B. supports custom workflow assemblies
- C. allows a maximum of 2048 fields per entity
- D. allows offline synchronization with Microsoft Outlook 2010

Answer: D

Question: 5.

Which type of customization is not supported by Microsoft Dynamics CRM 2011?

- A. customizing the Microsoft Dynamics CRM schema
- B. modifying the Microsoft Dynamics CRM website files and settings
- C. automating business processes through Microsoft Dynamics CRM dialogs
- D. creating entities, fields, forms and charts within Microsoft Dynamics CRM
- E. extending Microsoft Dynamics CRM by using application event programming

Answer: B

Question: 6.

You need to block file extensions on Microsoft Dynamics CRM 2011 attachments. Where do you make this change?

- A. in the system settings
- B. in the data management tool
- C. in the user-based email settings
- D. in the system-based email settings

Answer: A

Question: 7.

A Microsoft Dynamics CRM 2011 organization has users located in three countries. You need to set the decimal precision for the currency fields. Which of the following settings should you configure? (Choose all that apply.)

- A. the Precision setting on each currency attribute
- B. the Pricing Decimal Precision system setting
- C. the Personal Standards and Formats setting
- D. the Organizational Standards and Formats setting

Answer: B, A

Question: 8.

Users in a Microsoft Dynamics CRM 2011 organization run Microsoft Dynamics CRM 2011 for Microsoft Office Outlook. Which of the following Outlook settings are managed by the Microsoft Dynamics CRM system settings? (Choose all that apply.)

- A. minimum times for synchronization processes
- B. the synchronizing client
- C. the process of updating parent accounts when contacts synchronize
- D. the interval between sending of Microsoft Dynamics CRM email messages

Answer: D, A

Question: 9.

After installing a Microsoft Dynamics CRM 2011 managed solution, which of the following statements are true? (Choose all that apply.)

- A. You can export the managed solution.
- B. You can add solution components to the managed solution.
- C. You cannot remove solution components from the managed solution.
- D. Deleting the managed solution will uninstall all of its solution components.

Answer: D, C

Question: 10.

When creating a solution using Microsoft Dynamics CRM 2011, which new solution component types can you add? (Choose all that apply.)

- A. entities
- B. connection roles
- C. client extensions
- D. service endpoints

Answer: B, A

Question: 11.

Which of the following elements allow you to edit the Can be customized managed property? (Choose all that apply.)

- A. a business entity in a managed solution
- B. a business entity in an unmanaged solution
- C. a custom component that is part of a default solution
- D. a custom component that is part of an unmanaged solution

Answer: D, C

Question: 12.

Which of the following is a task-based privilege?

- A. Append Note
- B. Publish Articles
- C. Share Opportunity
- D. Write Contract

Answer: B

Question: 13.

In Microsoft Dynamics CRM 2011, what are the default security settings for custom entities?

- A. All roles have no access.
- B. All roles have read-only access.
- C. System Administrator and System Customizer roles have read-only access.
- D. System Administrator and System Customizer roles have full access.

Answer: D

Question: 14.

You are configuring the security access level on a custom user-owned entity named Conference. Users must be able to view Conferences owned by any user. Users must not be able to create Conferences owned by other users. Which privileges should you set on the Conference entity?

- A. Organization Read access and User Create access.
- B. User Read access and Business Unit Create access.
- C. Business Unit Read access and User Create access.
- D. Organization Read access and Organization Create access.

Answer: A

Question: 15.

In Microsoft Dynamics CRM 2011, which security privileges are required for a user to attach a note to an organization-owned custom entity?

- A. Append privilege on the Note entity and Append To privilege on the custom entity
- B. Append To privilege on the Note entity and Append privilege on the custom entity
- C. Create privilege on the Note entity and Append privilege on the custom entity
- D. Share privilege on the Note entity and Write privilege on the custom entity

Answer: A

Question: 16.

You create a business unit in Microsoft Dynamics CRM 2011. You need to create a security role in the new business unit. The new security role will be identical to a security role that exists in another business unit. Both business units have the same parent business unit. What should you do?

- A. Copy and modify the existing security role.
- B. Create a custom security role in the new business unit.
- C. Link the existing security role to the new business unit.
- D. Share the existing security role with the new business unit.

Answer: B

Question: 17.

In Microsoft Dynamics CRM 2011, with which of the following does the Share privilege allow users to share records? (Choose all that apply.)

- A. other users
- B. other teams
- C. any child business unit
- D. any other business unit

Answer: B, A

Question: 18.

Which of the following privileges are necessary to allow a Microsoft Dynamics CRM 2011 user to implement a managed solution? (Choose all that apply.)

- A. Create privileges on Service Endpoints
- B. Read privileges for the Solution entity
- C. Read privileges for the Plug-in Assembly entity
- D. the Import Customizations privilege set to On
- E. the Publish Customizations privilege set to On

Answer: E, D, B

Question: 19.

In which of the following Microsoft Dynamics CRM 2011 fields can you create field-level security profiles with privileges to data? (Choose all that apply?)

- A. standard fields in standard entities
- B. standard fields in custom entities
- C. custom fields in standard entities
- D. custom fields in custom entities

Answer: D, C

Question: 20.

You are adding a user to Microsoft Dynamics CRM 2011 by using the Add User wizard. Which security roles are available in the Add User wizard when you create a new user?

- A. only built-in security roles
- B. built-in and custom security roles
- C. only the security roles contained in the business unit of the new user
- D. none (security roles are added after the user is created)

Answer: C

Question: 21.

You are adding a sales team member to a Microsoft Dynamics CRM 2011 organization. You need to assign the Salesperson security role to the new user. What are possible ways to achieve this goal? (Choose all that apply.)

- A. Assign the user to the Salesperson team queue.
- B. Assign the Salesperson role to the user upon creation.
- C. Assign the user to a team that has the Salesperson role assigned.
- D. Assign the user to a business unit that has the Salesperson role assigned.

Answer: C, B

Question: 22.

A custom Microsoft Dynamics CRM 2011 team named SalesTeam1 merges with another team within the organization. You plan to remove SalesTeam1 from the organization by using functionality available from the Microsoft Dynamics CRM user interface. You need to prepare SalesTeam1 for deletion. What should you do?

- A. Delete SalesTeam1's connections.
- B. Remove all users from SalesTeam1.
- C. Change SalesTeam1's business unit.
- D. Reassign SalesTeam1's records to a different team or user.

Answer: D

Question: 23.

You are creating a custom field in Microsoft Dynamics CRM 2011. You need to limit the valid entries for the field to Available, Scheduled, Tentative, and Unavailable. Which data type should you use for the field?

- A. Status
- B. Lookup
- C. Option set
- D. Single Line of Text

Answer: C

Question: 24.

In Microsoft Dynamics CRM 2011, you create a global option set. You use the option set in a field in the Contact entity and in a field in the Account entity. In the Contact entity, you add a new item to the option set, set the default value to the new option, and disable auditing for the field. How do the changes to the Contact entity affect the Account entity?

- A. The changes to the Contact entity do not affect the Account entity.
- B. All the changes to the Contact entity automatically appear in the Account entity.
- C. The new item in the option set will be added to the option set in the Account entity, but the default value and auditing setting changes will not affect the Account entity.
- D. The new item in the option set will be added to the option set in the Account entity and the new default value will be set, but the change to the auditing setting will not affect the Account entity.

Answer: C

Question: 25.

Which types of fields can have field-level security enabled? (Choose all that apply.)

- A. a built-in field of a built-in entity
- B. a custom field of a built-in entity
- C. a built-in field of a custom entity
- D. a custom field of a custom entity

Answer: D, B

Question: 26.

You need to create a custom field to display and track currency data for global users on an existing Microsoft Dynamics CRM 2011 entity. Which type of field should you create?

- A. Euros
- B. US Dollars
- C. Currency
- D. Currency (Base)

Answer: C

Question: 27.

An entity in a default Microsoft Dynamics CRM 2011 solution has a custom field. When you attempt to delete the field, Microsoft Dynamics CRM displays a list of dependencies that must be handled before you can delete the field. Which dependencies will Microsoft Dynamics CRM display?

- A. all Microsoft Dynamics CRM components that are dependent on the field, including reports
- B. all Microsoft Dynamics CRM components that are dependent on the field, other than reports
- C. only managed custom Microsoft Dynamics CRM components that are dependent on the field
- D. only unmanaged custom Microsoft Dynamics CRM components that are dependent on the field

Answer: B

Question: 28.

You create a custom entity in Microsoft Dynamics CRM Online 2011. In the entity definition, you select the Define as an activity entity check box. You save but do not publish the custom entity. You need to ensure that the custom entity does not display in Activity menus. What should you do?

- A. Edit the entity definition. In the entity definition, clear the Define as an activity entity check box.
- B. Edit the entity definition. In the entity definition, clear the Display in Activity Menus check box.
- C. Publish the entity, and then edit the entity definition. In the entity definition, clear the Display in Activity Menus check box.

- D. Publish the entity, and then edit the entity definition. In the entity definition, select the Define as an activity entity check box.
- E. Delete and recreate the entity. In the entity definition, select the Define as an activity entity check box and clear the Display in Activity Menus check box.

Answer: E

Question: 29.

You create two custom entities in an online deployment of Microsoft Dynamics CRM 2011. One custom entity is used to store account analysis data and the other has been defined as an activity. Which of the following statements about security access is true?

- A. All built-in roles have full access to both custom entities.
- B. The System Administrator and System Customizer roles have access to both custom entities.
- C. The System Administrator and System Customizer roles have full access to only the custom activity entity.
- D. All built-in roles have some privileges to the custom Account Analysis Data entity, but not to the custom Activity entity.

Answer: B

Question: 30.

In Microsoft Dynamics CRM 2011, you are modifying a custom entity that has the Queues, Auditing, Mail Merge and Document Management options enabled. Which option cannot be disabled?

- A. Queues
- B. Auditing
- C. Mail Merge
- D. Document Management

Answer: A

Question: 31.

In Microsoft Dynamics CRM 2011, you import a managed solution that includes a custom entity named Locations. All the customization capabilities for the Locations entity other than Can Change Additional Properties are set to False. Which of the following new items can be created for the Locations entity?

- A. Charts
- B. Forms
- C. Fields
- D. Views

Answer: C

Question: 32.

In Microsoft Dynamics CRM 2011, you import a managed solution that includes a custom entity named Location. The

option for Can ChangeAdditional Properties is set to False. The solution publisher omitted several fields that you require for this entity. You need to create the required fields. What should you do?

- A. Export the managed solution, add the required fields to the XML file, and then import the managed solution.
- B. Set the Can be customized managed property on the entity to True, and then create the required fields.
- C. Set the Can Change Additional Properties managed property on the entity to True, and then create the required fields.
- D. Request that the solution publisher provide an updated version of the managed solution with the additional fields.

Answer: D

Question: 33.

You are creating custom fields for several entities. Which field type can be used by more than one entity?

- A. Currency
- B. Date and Time
- C. Option Set
- D. Two Options

Answer: C

Question: 34.

Which of the following customizations can be implemented from the Microsoft Dynamics CRM 2011 user interface?

- A. Create custom workflow activities.
- B. Customize the Microsoft Dynamics CRM schema.
- C. Extend the application by using the .NET Framework.
- D. Add custom buttons to the Application and Entity ribbons.

Answer: B

Question: 35.

In Microsoft Dynamics CRM 2011 on-premises, you create a custom entity named Offices that stores information about office locations where contacts work. Each contact works at a single office location. You need to ensure that if an Offices record is deleted, associated Contacts records are not. Which type of one-to-many (1:N) relationship should you create between the Offices and Contacts entities?

- A. system to custom parental relationship
- B. system to custom referential relationship
- C. custom to system parental relationship
- D. custom to system referential relationship

Answer: D

Question: 36.

A company uses Microsoft Dynamics CRM Online 2011 with an organization that includes two custom entities named EntityA and EntityB. You create two referential, restrict delete, one-to-many (1:N) relationships between EntityA and EntityB named Related1 and Related2. You then customize the form for EntityB and add the Related1 and Related2 relationship lookup fields to the form. You need to ensure that when an EntityA record is deleted all associated EntityB records that reference EntityA in the Related1 lookup field are also deleted. What should you do?

- A. Edit only the Related1 relationship. Set the behavior type to parental.
- B. Edit only the Related1 relationship. Set the behavior type to referential.
- C. Edit the Related1 and Related2 relationships. Set the behavior type to parental.
- D. Edit the Related1 and Related2 relationships. Set the behavior type to referential.

Answer: A

Question: 37.

Which of the following Microsoft Dynamics CRM 2011 relationship types support both parental and referential relationships? (Choose all that apply.)

- A. a one-to-many (1:N) relationship from a system entity to a custom entity
- B. a one-to-many (1:N) relationship from a custom entity to a custom entity
- C. a many-to-many (N:N) relationship from a custom entity to a system entity
- D. a many-to-many (N:N) relationship from a custom entity to a custom entity

Answer: B, A

Question: 38.

In Microsoft Dynamics CRM 2011, which of the following many-to-many (N:N) relationships can you create between entities? (Choose all that apply.)

- A. native
- B. manual
- C. parental
- D. referential

Answer: B, A

Question: 39.

In Microsoft Dynamics CRM 2011 on-premises, you create a one-to-many (1:N) configurable cascading relationship between the Account entity and a custom entity named EntityA . You need to ensure that all associated EntityA records are deleted when a user-owned record of Account is deleted. Which cascading rule on the Delete action enables the deletion of all associated EntityA records?

- A. Cascade Active
- B. Cascade All
- C. Cascade None
- D. Cascade User Owned
- E. Remove Link

F. Restrict

Answer: B

Question: 40.

You use Microsoft Dynamics CRM Online 2011. You have a custom entity that tracks conferences that contacts attend. For each conference that a contact attends, you need to track the contact's attendance dates, hotel, and product interest. What should you do?

- A. Create a manual many-to-many (N:N) relationship. Add the required fields to the contact entity.
- B. Create a manual many-to-many (N:N) relationship. Add the required fields to the intersect entity.
- C. Create a manual many-to-many (N:N) relationship. Add the required fields to the conference entity.
- D. Create a native many-to-many (N:N) relationship. Add the required fields to the intersect entity.
- E. Create a native many-to-many (N:N) relationship. Add the required fields to the conference entity.

Answer: B

Question: 41.

A company uses Microsoft Dynamics CRM 2011. You need to ensure that when the ownership of an account is transferred, only associated user-owned cases that have a status of Open are assigned to the new owner. Which relationship behavior should you set in the one-to-many (1:N) relationship between accounts and cases?

- A. Cascade All
- B. Cascade None
- C. Cascade Active
- D. Cascade User-Owned

Answer: C

Question: 42.

You are creating a native many-to-many (N:N) relationship in Microsoft Dynamics CRM 2011. Which property must you specify for each entity in the relationship?

- A. Cascading Behavior
- B. Display Option
- C. Primary Entity
- D. Relationship Mapping

Answer: B

Question: 43.

Which of the following statements about entity mapping in Microsoft Dynamics CRM 2011 are true? (Choose all that apply.)

- A. One source field can be mapped to many fields in the target entity.

- B. Mapping keeps data in the source entity synchronized with data in the target entity.
- C. Mapping does not apply if a user creates a new record outside of the context of a parent record.
- D. Mapping maintains a relationship between the source entity and the target entity after a record is created.

Answer: C, A

Question: 44.

When selecting fields for entity mapping in Microsoft Dynamics CRM 2011, which of the following must be true?

- A. Both fields must be the same length.
- B. Both fields must have the same name.
- C. Both fields must have the same data type.
- D. Both fields must have the same requirement level.

Answer: C

Question: 45.

When mapping an option set in Microsoft Dynamics CRM 2011, which of the following statements is true?

- A. The option description must be the same in both option sets.
- B. The integer-based option values must be the same in both option sets.
- C. The order in which options are added to an option set does not affect the mapping.
- D. If you modify the option descriptions in an option set in a field that is mapped to another entity, the system synchronizes the changes in the mapped entity and in any existing data records.

Answer: B

Question: 46.

A company uses Microsoft Dynamics CRM 2011. You need to audit data changes in fields. Which of the following should you enable for auditing? (Choose all that apply.)

- A. the field
- B. the entity
- C. the user
- D. the team
- E. the organization

Answer: E, B, A

Question: 47.

Which Microsoft Dynamics CRM 2011 field type cannot be enabled for data auditing?

- A. Currency
- B. Option Set
- C. Primary Key

D. Two Options

Answer: C

Question: 48.

A company uses Microsoft Dynamics CRM 2011 with Microsoft SQL Server 2008 Enterprise Edition. For what length of time will Microsoft Dynamics CRM automatically create partitions of audit logs?

- A. 7 days
- B. 30 days
- C. 3 months
- D. 6 months

Answer: C

Question: 49.

You need to enable users to view audit records from within the Account and Contact forms of Microsoft Dynamics CRM 2011. Which security privilege should you enable?

- A. Turn On Tracing
- B. View Audit History
- C. View Audit Partitions
- D. View Audit Summary

Answer: B

Question: 50.

In Microsoft Dynamics CRM 2011, which of the following statements about auditing is true?

- A. All system entities can be enabled for auditing.
- B. All custom entities can be enabled for auditing.
- C. Auditing will track which users read a record.
- D. Auditing will track users logging in and out of Microsoft Dynamics CRM.

Answer: B

Question: 51.

Changes to records on a custom Microsoft Dynamics CRM 2011 entity are not being recorded in the audit logs. Which settings are necessary to ensure that changes to the records are properly recorded? (Choose all that apply.)

- A. Enable auditing for the entity.
- B. In System Settings, enable the Start Auditing setting.
- C. Set the View Audit Partition security privilege to Organization for all users.
- D. Configure the Audit Log Management entity to record data in the current calendar quarter.

Answer: B, A

Question: 52.

Which of the following statements about Microsoft Dynamics CRM 2011 audit log management is true?

- A. The CRM System Administrator can delete any unnecessary audit log files.
- B. The CRM System Administrator can set the date ranges for the audit log partitions.
- C. A CRM system job that runs automatically every 30 days creates any required audit log partitions.
- D. Audit log management partition functionality is available for Microsoft SQL Server 2008 Standard Edition.

Answer: C

Question: 53.

You need to customize multiple Microsoft Dynamics CRM 2011 forms to display a third-party Microsoft Silverlight component. What should you do?

- A. Create a Silverlight (XAP) web resource. Customize each of the CRM forms to include the XAP web resource.
- B. Create a Data (XML) web resource that references the Silverlight component. Customize each of the CRM forms to include the XML web resource.
- C. Create a Web Page (HTML) web resource. Add Silverlight XAML to the web resource. Customize each of the CRM forms to include the HTML web resource.
- D. Copy the Silverlight component to the ISV folder on the CRM web server. Customize each of the CRM forms to include an Iframe that references the Silverlight component.

Answer: A

Question: 54.

You need to configure the Microsoft Dynamics CRM 2011 Order form to display all products for the current order. What should you add to the Order form?

- A. a section
- B. a Data (XML) web resource
- C. a lookup field based on the Product field
- D. a sub-grid based on Order Products entity

Answer: D

Question: 55.

A company uses Microsoft Dynamics CRM 2011 with existing Opportunity records. You add a field to the Opportunity entity, set the Requirement Level for the new field to Business Required, and publish all customizations. Users can edit existing records and save new records without entering data in the new field. You need to ensure that users cannot save new or edited Opportunity records without entering data in the new field. What should you do?

- A. Create a workflow to validate data entry.
- B. Create a web resource to validate data entry.

- C. Add the new field to the Opportunity form.
- D. Add the new field to the Dependent Fields list for the Opportunity form.

Answer: C

Question: 56.

You need to change the order of the related entities in the Common navigation group of the Microsoft Dynamics CRM 2011 Account form. Which should you do?

- A. Drag and drop to reorder the entities in the body of the Account form.
- B. Drag and drop to reorder the Navigation-related entities on the Account form.
- C. In the field explorer, drag and drop to reorder the entities on the Account form.
- D. In the Relationships Properties window, edit the display order of the navigation items.

Answer: B

Question: 57.

In Microsoft Dynamics CRM 2011, which of the following statements about security roles is true?

- A. Security roles can be used to restrict access to fields.
- B. Security roles can be used to vary the fields available to users on forms.
- C. Security roles can be used to restrict access to entities, but not to forms.
- D. To view any form, a user must be given explicit access to the form based on security roles.

Answer: B

Question: 58.

The Microsoft Dynamics CRM 2011 Account entity has multiple main forms. Which of the following determines which main form is shown to a specific user?(Choose all that apply.)

- A. the form is enabled for fallback
- B. another user has shared the form
- C. the user is assigned to the form directly
- D. the user's security role is assigned to the form
- E. the user is a member of a team that has the role that is assigned to the form

Answer: E, D, A

Question: 59.

You need to create a new custom mobile form for an entity in a Microsoft Dynamics CRM 2011 organization. Which fields are selected by default for the mobile form?

- A. all fields that exist on the default main form
- B. all fields that exist on the default mobile form
- C. all required fields and only the required fields

D. none; you must manually add fields to the custom mobile form

Answer: B

Question: 60.

In Microsoft Dynamics CRM 2011, which of the following components are parts of a view definition? (Choose all that apply.)

- A. a column list
- B. filter criteria
- C. sub-grid properties
- D. records per page setting

Answer: B, A

Question: 61.

When a user performs a quick find in Microsoft Dynamics CRM 2011, which fields in the file does the system search?

- A. all fields
- B. all required fields
- C. all fields that are Find Columns in the Quick Find view
- D. all fields that are displayed as columns in the user's current view

Answer: C

Question: 62.

In Microsoft Dynamics CRM 2011, how many sort columns can you configure for a view?

- A. only one
- B. no more than two
- C. no more than three
- D. no more than four

Answer: B

Question: 63.

You need to add a data series to the Top 10 Customers system chart in the Microsoft Dynamics CRM 2011 Opportunities form. What should you do?

- A. Edit the existing chart to add the data series.
- B. Create a new chart and add the data series to the new chart.
- C. Make a copy of the existing chart, and then edit the new chart to add the data series.
- D. Export the existing chart. Modify the XML to add the data series, and then import the chart.

Answer: D

Question: 64.

A company uses Microsoft Dynamics CRM 2011. Which of the following chart configurations supports data drill-down?

- A. an imported stacked (comparison) user chart
- B. an imported stacked (comparison) system chart
- C. a chart with a category axis displaying a searchable field
- D. a chart that you are viewing from a list of associated records

Answer: C

Question: 65.

In Microsoft Dynamics CRM 2011, you create a two-dimensional bar chart for the Activities list. You need to display a three-dimensional version of the bar chart. What should you do?

- A. Recreate the chart within Microsoft Dynamics CRM.
- B. Edit the existing chart within Microsoft Dynamics CRM.
- C. Export the chart as an XML file, edit the XML, and then import the XML file as a new chart element.
- D. Export the chart to Microsoft Excel 2010, edit the chart format, and then import the Excel file as a new chart element.

Answer: C

Question: 66.

Which of the following statements about Microsoft Dynamics CRM 2011 managed solutions are true? (Choose all that apply.)

- A. A managed solution cannot be deleted.
- B. Deleting a managed solution uninstalls all of its components.
- C. A managed solution can be exported after it has been imported.
- D. A managed solution is automatically published after it has been imported.

Answer: D, B

Question: 67.

An unmanaged solution in Microsoft Dynamics CRM 2011 contains five custom entities that are no longer required. You need to remove all components of the solution. What should you do? (Choose all that apply.)

- A. Delete the unmanaged solution.
- B. Delete the five custom entities.
- C. Remove the five custom entities from the unmanaged solution. Publish all customizations.
- D. Export the solution as a managed solution. Delete the unmanaged solution. Import the managed solution, and then delete it.

Answer: D, B

Question: 68.

Which of the following statements about managed and unmanaged Microsoft Dynamics CRM 2011 solutions are true? (Choose all that apply.)

- A. Managed properties are enforced for managed solutions.
- B. Managed properties are enforced for unmanaged solutions.
- C. Managed solutions can be exported. Unmanaged solutions cannot be exported.
- D. Managed solutions cannot be exported. Unmanaged solutions can be exported.
- E. Managed solutions support Digital Rights Management (DRM). Unmanaged solutions do not support DRM.
- F. Managed solutions do not support Digital Rights Management (DRM). Unmanaged solutions support DRM.

Answer: D, A

Question: 69.

You plan to delete an unmanaged Microsoft Dynamics CRM 2011 solution. What will be removed when you delete the solution?

- A. only the solution record
- B. the solution record and all dependencies of the solution
- C. the solution record and all components referenced in the solution
- D. the solution record and all records of component types referenced in the solution

Answer: A

Question: 70.

You import one managed solution and two unmanaged solutions into a Microsoft Dynamics CRM 2011 organization. In each imported solution, the display name for the Account entity has been changed. None of the three display names are the same. After you publish all customizations, which display name will be shown to users?

- A. the default display name Account
- B. the display name from the managed solution
- C. the display name from the last solution published
- D. the display name from the first solution published

Answer: C

Question: 71.

You export an unmanaged solution from a development organization as a managed solution, and then import the managed solution into a new organization. The solution contains a custom entity and chart. The Can be customized and Customizable managed properties of the custom entity and chart are set to true. During testing, you realize that a component is missing from the imported managed solution. You need to add the missing component in the new organization. What should you do?

- A. In the new organization, update the managed solution with the missing component.
- B. In the development organization, update the managed solution with the missing component and then export the unmanaged solution as a managed solution. In the new organization, import the managed solution.
- C. In the development organization, update the unmanaged solution with the missing component and then export the unmanaged solution as a managed solution. In the new organization, import the managed solution.
- D. In the development organization, export the unmanaged solution with the missing component. In the new organization, import the unmanaged solution, export the unmanaged solution as a managed solution, and then import the managed solution.

Answer: C

Question: 72.

You create a custom Microsoft Dynamics CRM 2011 entity in an unmanaged solution. You need to configure the solution to ensure that new forms cannot be created for the entity. Which of the following are possible ways to achieve the goal? (Choose all that apply.)

- A. Set the Can be customized managed property to false. Export the customization as a managed solution.
- B. Set the Can be customized managed property to false. Export the customization as an unmanaged solution.
- C. Set the Can be customized managed property to true. Set the New forms can be created managed property to false. Export the customization as a managed solution.
- D. Set the Can be customized managed property to true. Set the New forms can be created managed property to false. Export the customization as an unmanaged solution.
- E. Set the Can be customized managed property to true. Set the New forms can be created managed property to true. Export the customization as an unmanaged solution.

Answer: C, A

Question: 73.

You deploy a managed solution that allows form customization. A customer adds tabs and fields to several forms. You add a field to a form that has been customized by a customer, and export a new version of the managed solution. Which options are available when you import the managed solution?

- A. You can overwrite selected customizations.
- B. You can maintain selected customizations.
- C. You can overwrite selected customizations and maintain selected customizations.
- D. You must overwrite or maintain all customizations.

Answer: D

Question: 74.

You are using Microsoft Dynamics CRM 2011. You need to add a view to a custom entity in a managed solution. What should you do?

- A. Navigate to the custom entity, and then add the required view.
- B. Copy an existing view on the custom entity, and then make the required changes on the copied view.
- C. In the managed properties of the custom entity, set Can be customized to True. Then add the required view.

D. In the managed properties of the custom entity, set New views can be created to True. Then add the required view.

Answer: A

Question: 75.

In Microsoft Dynamics CRM 2011, you import a managed solution that changes the Account Territory field name in the Account entity to Sales Area. You plan to import another managed solution in which the Account Territory field name is changed to Neighborhood. What will happen if you import the second managed solution?

- A. The managed solution will be imported, and the field name will remain Sales Area.
- B. The managed solution will be imported, and the field name will change to Neighborhood.
- C. The managed solution will be imported and the Account entity will contain both fields, Sales Area and Neighborhood.
- D. The managed solution will not be imported.

Answer: B
