

**PASS4SURES.COM**

A Composite Solution With Just One Click

# Microsoft

**98-369 PRACTICE EXAM**

**Cloud Fundamentals**

## Product Questions: 39

### Question: 1

#### HOTSPOT

You are doing contract work for Contoso, Ltd. Company employees want to be able to view all Microsoft SharePoint libraries outside of their web browser without any additional software.

Instructions: For each of the following statements, select yes if the statement is true. Otherwise, select No. Each correct selection is worth one point.

Answer Area	Yes	No
SharePoint libraries can be synced with a library on the user's computer	<input type="radio"/>	<input type="radio"/>
SharePoint libraries can be mapped as a network drive	<input type="radio"/>	<input type="radio"/>
SharePoint libraries can be opened in File Explorer	<input type="radio"/>	<input type="radio"/>

#### Answer:

Answer Area	Yes	No
SharePoint libraries can be synced with a library on the user's computer	<input checked="" type="radio"/>	<input type="radio"/>
SharePoint libraries can be mapped as a network drive	<input checked="" type="radio"/>	<input type="radio"/>
SharePoint libraries can be opened in File Explorer	<input checked="" type="radio"/>	<input type="radio"/>

#### Explanation:

\* You can synchronize a SharePoint library to your computer, and make the documents available to you when you are offline.

1. Make sure that the OneDrive for Business client is installed on your machine.
2. Navigate to the library you want to synchronize.
3. Click the Synchronize the current document library icon ( ).
4. Click Sync Now.

\* To map a network drive to a SharePoint Online library, follow these steps:

1. Sign in to the SharePoint Online site by using your Office 365 work or school account credentials. Make sure that you click to select the Keep me signed in check box.
2. Browse to the library that you want to map the drive for.

3. Click the LIBRARY tab on the ribbon, and then click Open with Explorer.
4. Click in an empty area of the Explorer window address bar, and then copy the URL of the library.
5. Right-click the Computer icon from the Desktop, or within Windows Explorer, and then click Map Network Drive.
6. Click the Connect to a Web site that you can store your documents and pictures link, and then click Next two times.
7. Paste the URL that you copied in step 4, click Next, and then follow the instructions in the wizard.

\* Opening a SharePoint Library in a traditional "Explorer View" can make it easier to work with a number of files or folder maintenance tasks.

If it is a once-off requirement you could simply open the Library in Explorer view – from the SharePoint Library toolbar or you may also Map a drive from Windows explorer for ongoing access to the Library.

Reference: How to configure and to troubleshoot mapped network drives that connect to SharePoint Online sites in Office 365

---

### Question: 2

---

What is the minimum version of Internet Explorer needed to ensure that Microsoft Office 365 web-based applications have full functionality?

- A. Internet Explorer 8
- B. Internet Explorer 9
- C. Internet Explorer 10
- D. Internet Explorer 11

---

**Answer: C**

---

Explanation:

Office 365 is designed to work with the current or immediately previous version of Internet Explorer. Office 365 does not offer code fixes to resolve problems you encounter when using the service with Internet Explorer 9. You should expect the quality of the user experience to diminish over time, and that many new Office 365 experiences might not work at all.

Reference: Office 365 system requirements

<https://support.office.com/en-us/article/Office-365-system-requirements-719254C0-2671-4648-9C84-C6A3D4F3BE45>

---

### Question: 3

---

You are an IT intern for a retail company.

The staff is not receiving inbound messages, and clients are not receiving the staff's outbound messages.

Which two features of Microsoft Exchange Online should you use to diagnose the issue? Choose two.

- A. Outlook Web App (OWA) delivery reports
- B. Exchange Online Protection
- C. Endpoint Protection
- D. Message Trace tool

---

**Answer: AD**

---

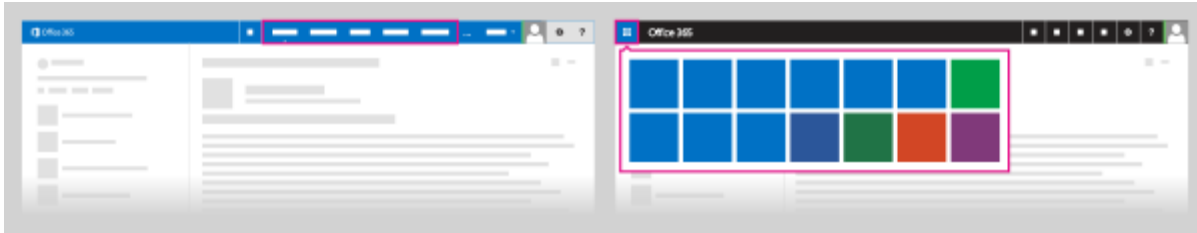
Explanation:

D: Office 365 Small Business admins can troubleshoot email delivery problems by using the Exchange Online message trace tool. The tool helps admins track specific messages sent in the past 90 days.

A: Office 365 users and admins can also use delivery reports in Outlook Web App to check the delivery status of messages they've sent or received. If you sent a message to five people, for example, you can check the status of the delivery of that message to each person.

Go to Delivery reports settings:

1. Sign in to Outlook Web App.
2. At the top of the page, select Outlook (or Mail). Or, select the App launcher , and then select Outlook.



3. At the top of the page, select Settings > Options.
4. In Options, select Organize email > Delivery reports. Or, in Options, under MAIL > Layout, select Delivery reports.

Reference: Troubleshoot email delivery using the Exchange Online message trace tool

<https://support.office.com/en-au/article/Troubleshoot-email-delivery-using-the-Exchange-Online-message-trace-tool-e7758b99-1896-41db-bf39-51e2dba21de6>

Reference: <https://support.office.com/en-sg/article/Delivery-reports-6556a1d7-e988-4428-88de-48a4ae58555f>

---

### Question: 4

---

You are the Microsoft Lync administrator for your company.

An employee needs to use Lync Online to call two external Skype contacts simultaneously. The employee can only call one contact at a time.

What should you advise the employee to do?

- A. Turn on external communication
- B. Check the formatting of her user name
- C. Invite contacts to a Lync Meeting
- D. Verify that the Skype users are signed in to a Microsoft Account

---

**Answer: D**

---

Explanation:

Skype users must be signed in with their Microsoft account (formerly Windows Live ID).

Reference: Let Lync Online users communicate outside your organization [Small Business]

<https://support.office.com/en-ca/article/Let-Lync-Online-users-communicate-outside-your-organization-Small-Business-7f488f09-f004-4db5-aec5-01c262aa3d34?ui=en-US&rs=en-CA&ad=CA>

---

### Question: 5

---

You are the Microsoft Lync Online administrator for your company. A customer has reported an issue when signing in to the company's Lync Online Service. When the customer attempts to sign in, the following error message is returned:

"The server is temporarily unavailable".

The server is up, and other customers are connected to it.

What is likely causing the connection issue?

- A. The user has the incorrect Lync version

- B. The user has entered the wrong user name
- C. DNS is configured incorrectly
- D. The user does not have a Lync license

---

**Answer: D**

---

Explanation:

This issue occurs for one of the following reasons:

Cause 1: You are not entitled for Lync Online.

Cause 2: You lack connectivity to the Lync Online service.

Cause 3: You are running a 64-bit Windows operating system.

Reference: "Cannot sign in because the server is temporarily unavailable" error when you try to sign in to Lync Online in Office 365 dedicated

<https://support.microsoft.com/en-us/kb/2619522>

---

### Question: 6

---

This question requires that you evaluate the underlined text to determine if it is correct.

A user management admin in Microsoft Office 365 Business Premium can reset passwords for users and service admins.

Instructions: Review the underlined text. If it makes the statement correct, select "No change is needed". If the statement is incorrect, select the answer choice than makes the statement correct.

- A. No change is needed
- B. billing
- C. global
- D. password

---

**Answer: D**

---

Explanation:

User management admin can reset password, but can't reset passwords for billing, global, and service admins.

Reference: Assigning admin roles

<https://support.office.com/en-SG/article/Assigning-admin-roles-eac4d046-1afd-4f1a-85fc-8219c79e1504>

---

### Question: 7

---

You are an IT intern for a law firm. The firm is evaluating the use of Microsoft Intune to manage the firm's computing devices. Which two tasks can be performed by using Intune? Choose two.

- A. deploying a Windows operating system
- B. deploying software updates
- C. managing Android devices
- D. managing Windows servers

---

**Answer: BC**

---

Explanation:

B: When new updates are available from Microsoft Update, or you have created a third-party update, and they are applicable to your managed computers, a notification is displayed on the Overview page of the Updates workspace.



After you click this notification link, you can then perform various operations like viewing more information about the update, approving or declining the update, and viewing the computers that will install the update if it is approved.

C: Intune provides secure management of personal and corporate-owned devices across the most popular platforms, including Windows, Windows Phone, iOS, and Android.

Reference: Keep your computers up to date with software updates in Microsoft Intune

<https://technet.microsoft.com/en-us/library/dn646968.aspx>

Microsoft\_Intune\_datasheet.pdf

---

**Question: 8**

---

This question requires that you evaluate the underlined text to determine if it is correct.

You are an intern for an IT analyst at a small company. The company plans to implement Microsoft Office 365.

You want to ensure that your environment can support Office 365.

You need to run the "Office 365 management pack" to check deployment readiness.

Instructions: Review the underlined text. If it makes the statement correct, select "No change is needed". If the statement is incorrect, select the answer choice than makes the statement correct.

- A. No change is needed
- B. Setup Assistant
- C. Config 365
- D. Client Updater

---

**Answer: B**

---

Explanation:

The setup assistant provides information for deployment readiness.

Incorrect answers:

Not A: Office 365 Management Pack, which enables you to view all service communications within Operations Manager in System Center. Using this tool gives you access to the status of your subscribed services, active and resolved service incidents, and your Message Center communications.

Not C: Config 365 will automatically configure Outlook to connect to an Office 365 mailbox and reattach your existing PST files to your new profile.

---

**Question: 9**

---

HOTSPOT

Instructions: For each of the following statements, select yes if the statement is true. Otherwise, select No. Each correct selection is worth one point.

**Answer Area****Yes****No**

Users who lack admin rights to their local computer can use Microsoft Office on Demand

☐☐

Microsoft Excel, Access, and Publisher are all available in Microsoft Office on Demand

☐☐

The Microsoft SharePoint Online Administrative Console enables Microsoft Office on

☐☐**Answer:****Answer Area****Yes****No**

Users who lack admin rights to their local computer can use Microsoft Office on Demand

☒☐

Microsoft Excel, Access, and Publisher are all available in Microsoft Office on Demand

☒☐

The Microsoft SharePoint Online Administrative Console enables Microsoft Office on

☒☐

Explanation:

\* Office On Demand "streams" a temporary copy of an Office 365 Windows applications (Word, PowerPoint, Excel, Publisher and Access) to a Windows PC. A streamed Office 365 Windows application differs from the standard installation of an Office 365 Windows application in two ways:

/ A streamed Office 365 Windows Application does not require the person streaming the application have the authority to install software on the computer they are streaming the application to.

/ A streamed Office 365 Windows Application does not leave a footprint on the machine it is streamed to. Once the streamed application is closed, it will not be available for future use; you may however stream the application once again as needed.

\* To enable or disable Office on Demand

Go into your SharePoint Online Admin Center, select Settings from the left-side navigation, and then scroll down to the Office on Demand header to enable or disable the functionality.

Note: Microsoft plans to eliminate its Office on Demand feature from Office 365 subscriptions, starting in November 2014.

Reference: Office 365: Office On Demand Guide

[http://web.csulb.edu/divisions/aa/academic\\_technology/thd/student\\_advantage/365-office-on-demand.html](http://web.csulb.edu/divisions/aa/academic_technology/thd/student_advantage/365-office-on-demand.html)

Reference: Enabling Office on Demand in SharePoint Online

<http://sharepointyankee.com/2014/04/24/enabling-office-on-demand-in-sharepoint-online/>

**Question: 10**

You are hired by a local real estate company to set up Microsoft Office 365 Business Premium. How will the first Microsoft Office 365 account be created?

A. The one-premise domain administrator automatically receives an admin account in Microsoft Office 365 after Directory Synchronization is completed.

- B. The account that creates the first DNS record automatically becomes an admin account in Microsoft Office 365.
- C. The initial account created in Microsoft Office 365 automatically becomes an admin account.
- D. The account that registers the domain automatically becomes an admin account in Microsoft Office 365.

---

**Answer: C**

---

---

**Question: 11**

---

You are the help desk technician for a local law firm. The senior partner asks you to add a custom domain for the law firm's Microsoft Office 365 account. The domain will be used for instant messaging and the law firm's public website. The Microsoft Office 365 admin console prompts you for the purpose of the new domain. What is the purpose?

- A. Microsoft Exchange Online
- B. Microsoft OneDrive
- C. Microsoft Lync Online
- D. Microsoft SharePoint Online and Microsoft Lync Online

---

**Answer: D**

---

Explanation:

You can handle your public website through Microsoft SharePoint Online.

Microsoft Lync Online (becoming Skype for Business) is an easy-to-use cloud-based platform for audio conferencing, online meetings, video conferencing, instant messaging and presentation sharing.

---

**Question: 12**

---

This question requires that you evaluate the underlined text to determine if it is correct.

Your company is implementing Microsoft Office 365 and Exchange Online. You plan to configure the necessary public DNS settings. You need to create an SPF record to authorize the email service and prevent spoofing.

Instructions: Review the underlined text. If it makes the statement correct, select "No change is needed". If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change is needed
- B. a PTR record
- C. an MX record
- D. a CNAME record

---

**Answer: A**

---

Explanation:

The SPF (TXT) record helps to prevent other people from using your domain to send spam or other malicious email. Sender policy framework (SPF) records work by identifying the servers that are authorized to send email from your domain.

Reference: External DNS records required for Exchange Online

<http://howtonetworking.com/msapps/office365-11.htm>

---

**Question: 13**

---



You are an IT assistant for a local real estate company. The company is configuring Microsoft Office 365 for email services.

You want to enable Microsoft Outlook clients to easily connect to Microsoft Exchange Online services.

Which type of DNS record for the Autodiscover service is required?

- A. CNAME
- B. SRV
- C. MX
- D. HOST

---

**Answer: A**

---

Explanation:

The CNAME record helps Outlook clients to easily connect to the Exchange Online service by using the Autodiscover service. Autodiscover automatically finds the correct Exchange Server host and configures Outlook for users.

Reference: External DNS records required for Exchange Online

<http://howtonetworking.com/msapps/office365-11.htm>

---

**Question: 14**

---

A small law firm wants to implement Microsoft Office 365 and requires the ability to conduct In-Place eDiscovery. Which two Office 365 Business Plans meet these requirements? Choose two.

- A. Office 365 Business Premium
- B. Office 365 Enterprise E1
- C. Office 365 Enterprise E3
- D. Office 365 Enterprise E4

---

**Answer: CD**

---

Explanation:

Office 365 Enterprise E3 include eDiscovery Center tools to support compliance.

Office 365 Business Premium and Office 365 Enterprise E1 do not include eDiscovery Center tools to support compliance.

Reference:

<https://products.office.com/en-us/business/compare-more-office-365-for-business-plans>

---

**Question: 15**

---

You are an IT administrator for Contoso, Ltd. You have subscribed to Microsoft Office 365.

You are preparing to set up your domain. Your company already uses the custom domain name contoso.com for other cloud services.

You need to configure Office 365 to simplify the management of user identities.

What should you do before you create new user accounts?

- A. Create a new custom domain name specifically for Office 365.
- B. Configure Office 365 to use your custom domain
- C. Verify that the automatic domain contoso.onmicrosoft.com is functioning
- D. Add the .onmicrosoft suffix to your custom domain name.

---

**Answer: A**

---

Explanation:

Custom domains

To use your own domain name with Office 365 instead of the domain name that you were given at signup, you add the domain to Office 365.

Reference: <https://technet.microsoft.com/en-us/library/office-365-domains.aspx>

---

**Question: 16**

---

This question requires that you evaluate the underlined text to determine if it is correct.

In Microsoft Intune, the tenant administrator's assigned "administrator role" determines which details that administrator can view and manage in the account portal.

Instructions: Review the underlined text. If it makes the statement correct, select "No change is needed". If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change is needed
- B. user management
- C. subscriptions
- D. services support

---

**Answer: A**

---

Explanation:

Assigning admin roles

Depending on the size of your organization, you may want to designate several admins who serve different functions. The admin has access to all features in the admin center, and can create or edit users, assign admin roles to others, reset user passwords, manage user licenses, and manage domains, among other things. Choose an admin role for an existing user, and then use this procedure to assign or remove the role.

Reference: <https://support.office.com/en-SG/article/Assigning-admin-roles-eac4d046-1afd-4f1a-85fc-8219c79e1504>

---

**Question: 17**

---

Which two features are available in Microsoft SharePoint to monitor services? Choose two.

- A. Content organizer rules
- B. Create an alert
- C. Subscribe to an RSS feed
- D. Sites and workspaces

---

**Answer: BC**

---

Explanation:

To stay updated when documents or items on your site change, set up alerts or subscribe to Really Simple Syndication (RSS) feeds.

Reference: Create an alert or subscribe to an RSS feed

<https://support.office.com/en-sg/article/Create-an-alert-or-subscribe-to-an-RSS-feed-e5a79e7b-a146-46da-a9ef-d65409ba8918>

**Question: 18**

DRAG DROP

You are assigning admin roles to users in Microsoft Office 365.

You need to provide users with the minimum level of permissions required to complete their assigned tasks.

Match each admin role to the permissions it requires.

Instructions: to answer, drag the admin role from the column on the left to the appropriate permissions on the right. Each admin role may be used once, more than once, or not at all. Each correct match is worth one point.

**Admin role**

user management admin

billing admin

global admin

**Answer Area**

Reset user passwords for service admin accounts

View organization and user information

Perform accounts receivable operations

Admin role

Admin role

Admin role

**Answer:****Answer Area**

Reset user passwords for service admin accounts

user management admin

View organization and user information

global admin

Perform accounts receivable operations

billing admin

Explanation:

\* User management admin: Resets passwords, monitors service health, and manages user accounts, user groups, and service requests. The user management admin can't delete a global admin, create other admin roles, or reset passwords for billing, global, and service admins.

\* Global admin: Has access to all administrative features. Global admins are the only admins who can assign other admin roles. You can have more than one global admin in your organization. The person who signs up to purchase Office 365 becomes a global admin.

\* Billing admin: Makes purchases, manages subscriptions, manages support tickets, and monitors service health.

Reference: Assigning admin roles

<https://support.office.com/en-SG/article/Assigning-admin-roles-eac4d046-1afd-4f1a-85fc-8219c79e1504>

---

**Question: 19**

---

A local company hires you to manage its Microsoft Office 365 subscription. Your responsibility is to monitor any Service Incidents that Microsoft reports.

What are two examples of Microsoft Office 365 Service Incidents? Choose two.

- A. unplanned downtime of the Online Exchange service
- B. post-incident reviews
- C. planned downtime maintenance events
- D. a recent change to the Microsoft Online Service Level Agreement

---

**Answer: AC**

---

Explanation:

There are two types of service incidents:

\* Planned downtime (maintenance events)

\* Unplanned downtime Unplanned events occur when one or more of the services included in the Office 365 suite are unavailable or unresponsive.

Reference: Service Continuity

<https://technet.microsoft.com/en-us/library/office-365-service-continuity.aspx>

---

**Question: 20**

---

This question requires that you evaluate the underlined text to determine if it is correct.

Service health "email alerts" allow multiple users to simultaneously access real-time information about service incidents in Microsoft Office 365.

Instructions: Review the underlined text. If it makes the statement correct, select "No change is needed". If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change is needed
- B. newsfeeds
- C. SMS alerts
- D. RSS feeds

---

**Answer: D**

---

Explanation:

Go into your own Office 365 console, down to Service Health and in the top right corner there's an RSS icon.

Note: When a service impacting event occurs, Microsoft Customer Service and Support recognizes that timely and accurate communications are critical for customer organizations and partners. Microsoft notifies Office 365 subscribers by updating the Service Health Dashboard that is available on the Office 365 portal.

Reference: <http://blogs.msmvps.com/bradley/2012/09/13/i-found-an-rss-feed-for-office-365-service-health-notifications/>

---

**Question: 21**

---

This question requires that you evaluate the underlined text to determine if it is correct.

You may restore a Microsoft Office 365 user account within 6 months of deleting the account.

Instructions: Review the underlined text. If it makes the statement correct, select "No change is needed". If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change is needed.
- B. 30 days
- C. 90 days
- D. 1 year

---

**Answer: B**

---

Explanation:

The user's data is stored for 30 days. When you restore the work or school account within the 30 days, the user account and all associated data are restored.

Reference:

<https://support.office.com/en-nz/article/Delete-or-restore-users-d5155593-3bac-4d8d-9d8b-f4513a81479e>

---

### Question: 22

---

Which three items are required in order to create a new user in Microsoft Intune? Choose three.

- A. last name
- B. user role
- C. user name
- D. display name
- E. user location

---

**Answer: CD**

---

Explanation:

CD: For each user you must include the user name (like bob@contoso.com) and a display name (like Bob Kelly).

E: To manually add individual user accounts

1. In the Microsoft Intune account portal, click Users > New.
2. Click User to start the New users wizard.
  - a. On the Details page, complete the required fields.
  - b. On the Settings page, set the location for the user.
  - c. On the Group page, click Next to accept the default and assign a license for Intune to the user account. By default, the check box is selected, which assigns a license for Intune to the user account.
  - d. On the Email page, specify up to five email addresses to receive notification of the user name and temporary password for the account. Separate multiple email addresses by semicolons (;). When ready, click Create to add the user account to your subscription.
  - e. On the Results page, you can view the new account name and its temporary password. Intune automatically creates the temporary password.

The new user account now appears in the Users node of the account portal. When the user signs-in for the first time, the user must specify a new password for the account.

Reference: Set up Microsoft Intune

[https://technet.microsoft.com/en-us/library/dn646983.aspx#BKMK\\_AddUsers](https://technet.microsoft.com/en-us/library/dn646983.aspx#BKMK_AddUsers)

---

### Question: 23

---

You are a help desk technician for your university. The university uses Microsoft Office 365 in a hybrid environment. A new employee requires an Office 365 account for email. You create an account for the employee on the local Active Directory server. You immediately go to the Office 365 dashboard but cannot locate the employee's user account. What should you do?

- A. Run a message trace for the new user.
- B. License the user for Microsoft Exchange Online.
- C. Force a Directory Synchronization for Office 365.
- D. Create an inbound on-premise connector.

---

**Answer: C**

---

Explanation:

To sync the local AD with the Office 365 service the installation of the Directory Synchronization Tool (Dirsync) is required.

Reference: How to sync local Active Directory to Office 365 with DirSync

<http://www.codetwo.com/admins-blog/sync-premises-ad-office-365/>

---

### Question: 24

---

This question requires that you evaluate the underlined text to determine if it is correct.

You are working as an IT technician at your university.

The university has installed Microsoft Exchange Online Protection. An administrator asks you how to manage accepted domains.

You should tell the administrator to select "compliance management" in the Exchange Admin Center.

Instructions: Review the underlined text. If it makes the statement correct, select "No change is needed." If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change is needed.
- B. mail flow
- C. protection
- D. permissions

---

**Answer: B**

---

Explanation:

Use the EAC to view a list of managed domains

1- In the EAC, go to Mail Flow > Accepted domains.

2. Click the Name, Accepted domain, or Domain type column heading to sort alphabetically in ascending or descending order. By default, accepted domains are sorted alphabetically by name in ascending order.

Reference: Manage Accepted Domains in EOP

<https://technet.microsoft.com/en-us/library/jj723136%28v=exchg.150%29.aspx>

---

### Question: 25

---

This question requires that you evaluate the underlined text to determine if it is correct.

You need to ensure that an installation of the Microsoft Intune client displays messages during the installation process. You should run "Windows Intune Setup.exe/PrepareEnroll" from an elevated command prompt.

Instructions: Review the underlined text. If it makes the statement correct, select "No change is needed." If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change is needed.
- B. Windows\_Intune\_Setup.exe
- C. Windows\_Intune\_Setup.exe/Extract



D. Windows\_Intune\_Setup.exe/Quiet

---

**Answer: B**

---

Explanation:

Just use Windows\_Intune\_Setup.exe without any arguments and all the client messages will be displayed.

Incorrect answers:

Not A: There is a command line switch that can be used to schedule a task that will attempt to enroll the computer at a later time. This will ensure that the computer image is not enrolled before it has been deployed to the target computer. To launch a delayed installation use the following command line argument to launch the installation:

Windows\_Intune\_Setup.exe /PrepareEnroll

Not C: You can use the Windows\_Intune\_Setup.exe /Extract command line argument on the Windows\_Intune\_Setup.exe file to extract both a 32 bit and 64 bit MSI package.

Not D: You can use the Windows\_Intune\_Setup.exe/ Quiet argument if you wish to suppress the Installation wizard and run it with no user interaction.

Reference: Configuring Windows Intune part 2

<http://blogs.technet.com/b/jweston/archive/2012/02/22/configuring-windows-intune-part-2.aspx>

---

### Question: 26

---

You are the help desk technician for a local real estate firm that uses Microsoft Exchange Online.

A former employee is sending unwanted emails to employees within the firm.

You need to prevent this employee from sending emails to anyone at the firm.

What should you do?

- A. Create a malware filter policy.
- B. Configure a message trace.
- C. Create a content filter policy.
- D. Create a transport rule.

---

**Answer: D**

---

Explanation:

You can use Exchange transport rules to look for specific conditions in messages that pass through your organization and take action on them. Transport rules are similar to the Inbox rules that are available in many email clients. The main difference between transport rules and rules you would set up in a client application such as Outlook is that transport rules take action on messages while they're in transit as opposed to after the message is delivered. Transport rules also contain a richer set of conditions, exceptions, and actions, which provides you with the flexibility to implement many types of messaging policies.

Reference: Transport rules

<https://technet.microsoft.com/en-us/library/jj919238%28v=exchg.150%29.aspx>

---

### Question: 27

---

This question requires that you evaluate the underlined text to determine if it is correct.

Creating a "mail contact" by using the Microsoft Exchange Online GUI Console allows employees to reserve conference rooms for meetings.

Instructions: Review the underlined text. If it makes the statement correct, select "No change is needed." If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change is needed.
- B. resource mailbox
- C. distribution group
- D. mail user

---

**Answer: B**

---

Explanation:

Resource mailboxes can be included as resources in meeting requests, providing a simple and efficient way to manage the scheduling of resources for your organization. There are two types of resource mailboxes in Microsoft Exchange Server: room and equipment.

Reference: What is an Exchange resource mailbox? How do I find them?

<http://blogs.technet.com/b/dst2007/archive/2007/03/11/finding-resource-mailbox-031007.aspx>

---

**Question: 28**

---

This question requires that you evaluate the underlined text to determine if it is correct.

You are an IT intern assigned to implement Microsoft Office 365 and Microsoft Intune.

You have not created any Intune policies. You want to control endpoint protection, software updates, and a policy check schedule for a group of devices.

You must deploy a mobile device security policy template.

Instructions: Review the underlined text. If it makes the statement correct, select "No change is needed." If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change is needed.
- B. Windows Firewall Settings
- C. Microsoft Intune Agent Settings
- D. Microsoft Intune Center Settings

---

**Answer: A**

---

Explanation:

Microsoft Intune Policies are groups of settings that control features on mobile devices and computers. You create policies using templates that contain recommended or customized settings, and then deploy them to device or user groups.

Reference: Use policies to manage computers and mobile devices with Microsoft Intune

<https://technet.microsoft.com/en-gb/library/dn743712.aspx>

---

**Question: 29**

---

You are help desk technician for a financial company that uses Microsoft Lync Online.

You need to ensure that employees at your company are able to connect with Skype users.

Which Lync Online organizational setting should you enable?

- A. public IM connectivity
- B. mobile phone notifications
- C. presence privacy mode
- D. domain federation

---

**Answer: A**

---

Explanation:

After the Lync-Skype provisioning process is completed for your account, the account is activated and your eligible users are enabled for public IM connectivity.

To initiate the provisioning process for Lync-Skype connectivity (see step 7):

1. Sign in to the website, <https://pic.lync.com>, using your Microsoft Windows Live ID.
2. Select the Microsoft licensing agreement type.
3. Select the check box, verifying that you have read and accept the Product Use Rights for Lync Server.
4. On the Initiate a Provisioning Request page, click the appropriate link to initiate a provisioning request:
5. On the Specify Provisioning Information page, enter the Access Edge service FQDN. For example, [accessedge.contoso.com](https://accessedge.contoso.com).
6. Enter at least one or more SIP domain names, and then click Add.
7. In the list of Public IM Service providers, select Skype, and click Next to add contact information, and submit the provisioning request.

Reference: Accessing the Lync Server public IM connectivity provisioning site from Lync Server 2013

<https://technet.microsoft.com/en-us/library/dn440174%28v=ocs.15%29.aspx>

---

### Question: 30

---

You are a Microsoft SharePoint administrator for Contoso Pharmaceuticals.

Contoso Pharmaceuticals has a Microsoft Office 365 Essentials subscription.

You need to ensure that sensitive materials in Microsoft SharePoint can be accessed only by a specific set of researches. You want to accomplish this goal by using the minimum amount of effort.

What should you create?

- A. a new page
- B. a subsite
- C. a site collection
- D. a new content database

---

**Answer: C**

---

Explanation:

A Microsoft SharePoint Online site collection is a tiered set of sites that you can manage individually or as a group. The sites share administration settings, navigation, permissions, and other features. Each site collection contains a single top-level site and any number of subsites below it. A subsite can inherit permissions and navigation from its parent site, or these elements can be specified and managed separately.

Reference: Create or delete a site collection

<https://support.office.com/en-ca/article/Create-or-delete-a-site-collection-3a3d7ab9-5d21-41f1-b4bd-5200071dd539>

---

### Question: 31

---

You are configuring Microsoft Lync Online for a private high school. You are creating the DNS settings on the school's public DNS server.

Which two DNS records are specifically designated for Lync Online? Choose two.

- A. CNAME autodiscover
- B. SRV\_sip
- C. CNAME lyncdiscover
- D. TXT SPF

---

**Answer: BC**

---

Explanation:

There is two SRV records and two CNAME record that you need to create.

\* lyncdiscover Type: CNAME

\* sip Type: CNAME

\* \_sipfederationtls Type: SRV

\* \_sip.\_tls Type: SRV

Reference: DNS Records required to use Lync Online (Office 365) with a Vanity Domain  
<https://www.martinhatch.com/2012/02/dns-records-required-to-use-lync-online.html>

---

### Question: 32

---

You are a network administrator for a company that uses Microsoft Lync.

You need to ensure that users can access conferencing from mobile phones even if the phones do not support the Lync mobile client.

What should you set up?

- A. Web Conferencing tools
- B. dial-in conferencing
- C. multi-party audio and video
- D. Skype

---

**Answer: B**

---

Explanation:

With dial-in conferencing, you can add telephone access to Lync Online meetings for users who can't get to a computer. Here's how to set it up:

1. Contact an audio conferencing provider for dial-in numbers, conference codes, and personal identification numbers (PIN).
2. Add, change, or remove dial-in conferencing settings for meeting organizers and conference call leaders.

Reference: Set up dial-in conferencing so people can join meetings by phone [Small Business]

<https://support.office.com/en-us/article/Set-up-dial-in-conferencing-so-people-can-join-meetings-by-phone-Small-Business-476d751e-2094-46ed-8c46-4a7a18217953>

---

### Question: 33

---

This question requires that you evaluate the underlined text to determine if it is correct.

In order to give other users access to a file stored on your Microsoft OneDrive, you should "change the Share With settings".

Instructions: Review the underlined text. If it makes the statement correct, select "No change is needed." If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change is needed.
- B. connect to Microsoft Outlook
- C. edit the Microsoft OneDrive library
- D. synchronize the Microsoft OneDrive library

---

**Answer: A**

---

Explanation:

You can share files and folders in OneDrive from File Explorer. Press and hold or right-click the file or folder you want to share, tap or click Share with, and then choose OneDrive. This takes you to the OneDrive.

Reference: <http://windows.microsoft.com/en-us/windows-8/onedrive-app-faq>

---

### Question: 34

---

You work in the IT department of a startup company.

The company predicts rapid growth over the next five years and plans to greatly increase its number of employees.

How will a cloud solution such as Microsoft Office 365 help the company prepare for rapid growth?

- A. by allowing the company to rely on contract employees to compensate for busy periods
- B. by ensuring the company's IT services have 100 percent up time
- C. by allowing the company to add new users more securely than when using traditional IT infrastructure
- D. by allowing the company to increase its IT capacity for a lower cost than traditional IT infrastructure

---

**Answer: D**

---

Explanation:

\* Some of the benefits of moving to the Microsoft cloud include the following:

/ Having predictable and known costs associated with adoption.

/ Reducing cost in not only immediate monetary value but also in efficiency and resource reallocation benefits.

/ Outsourcing the hassle of installing, managing, patching, and upgrading extremely complex software systems.

Etc.

\* For organizations experiencing rapid growth, a top-notch productivity solution can be vital to the success of the business. A cloud-based service that's difficult to manage can divert attention away from a company's core mission. What organizations need is a solution that's simple to use so they can focus on what they do best-growing the business.

Reference: Pros and Cons of the Microsoft Office 365 Cloud

<http://www.dummies.com/how-to/content/pros-and-cons-of-the-microsoft-office-365-cloud.html>

---

### Question: 35

---

You are an intern for an organization that wants to improve its security. The organization wants multi-factor authentication enforced for all of its users.

You suggest implementing Microsoft Office 365 Business Premium.

Which two types of secondary authentication does this solution support? Choose two.

- A. notification through a smartphone application
- B. entering a username and password
- C. entering a text code sent to the user's mobile phone
- D. the insertion of a smart card into a reader attached to the user's computer

---

**Answer: AC**

---

Explanation:

Multi-Factor Authentication for Office 365 offers the following subset of Azure Multi-Factor Authentication capabilities:

\* Use of a mobile app (online and one-time password [OTP]) as a second authentication factor

\* Use of a phone call as a second authentication factor  
 \* Use of an SMS message as a second authentication factor  
 Reference: Multi-Factor Authentication for Office 365  
<https://msdn.microsoft.com/en-us/library/azure/dn383636.aspx>

---

**Question: 36**


---

**HOTSPOT**

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. Each correct selection is worth one point.

Answer Area	Yes	No
A hybrid deployment of Microsoft Office 365 is required when an organization wants to support both on-premise and cloud accounts.	<input type="radio"/>	<input type="radio"/>
A hybrid deployment of Microsoft Office 365 is required when an organization hosts an Exchange Server 2003 server or Exchange Server 2007 server.	<input type="radio"/>	<input type="radio"/>
Microsoft Office 365 Business Premium support Office 365 hybrid deployments.	<input type="radio"/>	<input type="radio"/>

---

**Answer:**


---

Answer Area	Yes	No
A hybrid deployment of Microsoft Office 365 is required when an organization wants to support both on-premise and cloud accounts.	<input checked="" type="radio"/>	<input type="radio"/>
A hybrid deployment of Microsoft Office 365 is required when an organization hosts an Exchange Server 2003 server or Exchange Server 2007 server.	<input type="radio"/>	<input checked="" type="radio"/>
Microsoft Office 365 Business Premium support Office 365 hybrid deployments.	<input checked="" type="radio"/>	<input type="radio"/>

**Explanation:**

\* A hybrid deployment offers organizations the ability to extend the feature-rich experience and administrative control they have with their existing on-premises Microsoft Exchange organization to the cloud. A hybrid deployment provides the seamless look and feel of a single Exchange organization between an on-premises Exchange Server 2013 organization and Exchange Online in Microsoft Office 365.

\* Hybrid deployments can be configured for on-premises Exchange 2007-based organizations or later.

\* Office 365 Business Premium do support a Hybrid deployment.

Hybrid deployments are supported in all Office 365 plans that support Windows Azure Active Directory synchronization. All Office 365 Enterprise, Government, Academic and Midsize plans support hybrid deployments. Office 365 Small Business and Home plans don't support hybrid deployments.

Reference: Hybrid deployment prerequisites

<https://technet.microsoft.com/en-us/library/hh534377%28v=exchg.150%29.aspx#verify>

---

**Question: 37**


---



You are an entry level network administrator for your company. You set up Microsoft Azure and Microsoft Intune services.

You need to know the guaranteed accessibility of the Azure Backup service for Microsoft Azure.

Where is the Azure Backup service guarantee located?

- A. Supplemental Terms
- B. Terms of Use
- C. Services Terms
- D. Service Level Agreement

---

**Answer: D**

---

Explanation:

From the Service Level Agreement (SLA): Backup

We guarantee at least 99.9% availability of the backup and restore functionality of the Azure Backup service.

Reference: Service Level Agreements

<http://azure.microsoft.com/en-us/support/legal/sla/>

---

**Question: 38**

---

You are an intern for a company that has all of its hardware and software on-site. Due to a severe storm, the company did not have power for several days, and important data was lost.

How should this problem best have been avoided?

- A. by providing greater storage capacity
- B. by distributing component services across multiple systems
- C. by providing physical and data redundancy
- D. by allowing for more scalability

---

**Answer: B**

---

---

**Question: 39**

---

How does Microsoft inform subscribers of maintenance events that could temporarily disrupt Microsoft Office 365 services?

- A. by emailing the Global Admin account for the subscription
- B. by updating the Message Center Dashboard
- C. by updating the Service Health Dashboard
- D. by updating the Online Service Level Agreement

---

**Answer: C**

---

Explanation:

When a service impacting event occurs, Microsoft Customer Service and Support recognizes that timely and accurate communications are critical for customer organizations and partners. Microsoft notifies Office 365 subscribers by updating the Service Health Dashboard that is available on the Office 365 portal.

Reference:

<http://blogs.msmvps.com/bradley/2012/09/13/i-found-an-rss-feed-for-office-365-service-health-notifications/>