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# Microsoft

## **98-349 PRACTICE EXAM**

**Windows Operating System Fundamentals**

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**Question: 1**

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PowerShell is used to:

- A. monitor user keystrokes.
- B. repair damaged hard disk drive sectors.
- C. automate a routine task.
- D. extend the life of the battery.

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**Answer: C**

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**Question: 2**

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Windows Aero is a:

- A. pointing device.
- B. device driver.
- C. desktop theme.
- D. Windows application.

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**Answer: C**

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**Question: 3**

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Which describes the purpose of Power Saver mode for a portable computer?

- A. To lock the computer when it is idle
- B. To prevent unauthorized programs from consuming resources
- C. To protect the display from burned-in images
- D. To shut down idle devices to conserve battery charge

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**Answer: D**

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**Question: 4**

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You want to change your default home page in Internet Explorer. In which location should you modify settings?

- A. Trusted Sites
- B. View
- C. Internet Options
- D. Favorites

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**Answer: B**

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**Question: 5**

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Every time you insert a music CD, you receive a dialog box that asks which action you want Windows to perform. Which should you configure so that your personal computer automatically identifies an audio CD and starts playing music?

- A. The Autoplay settings
- B. The Ease of Access settings
- C. a desktop gadget
- D. The Personalization settings

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**Answer: A**

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**Question: 6**

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You need to modify the time displayed in the system tray. Which Control Panel feature should you use?

- A. Appearance and Personalization
- B. Display Properties
- C. Administrative Tools
- D. Clock, Language, and Region

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**Answer: D**

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**Question: 7**

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You insert a software installation CD into your Windows 7 computer. The CD does not launch automatically. You need to perform a manual installation. What should you do?

- A. From Control Panel, use Programs.
- B. From Control Panel, use Ease of Access.
- C. Browse the contents of the hard disk drive and locate the Program Files folder.
- D. Browse the contents of the CD and locate the Setup file.

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**Answer: D**

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**Question: 8**

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A Windows service is a:

- A. program or process that runs in the background and does not require user intervention.
- B. hardware driver that provides support to a specific device.
- C. program or process that runs in the foreground.
- D. hardware driver that provides support to the operating system.

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**Answer: A**

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**Question: 9**

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Which Windows feature should you use to protect a computer against spyware?

- A. Group Policy
- B. User Account Control
- C. Windows Defender
- D. Encrypting File System

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**Answer: D**

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**Question: 10**

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Which feature allows you to create a new virtual application?

- A. Application Virtualization Sequencer
- B. Windows Installer
- C. Remote Desktop Connection
- D. Windows Virtual PC

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**Answer: A**

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**Question: 11**

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Which action will trigger a user account control (UAC) prompt in Windows?

- A. Accessing the Internet
- B. Changing the time zone
- C. Installing a new program
- D. Restarting Windows
- E. Changing settings in the Display Properties dialog box

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**Answer: C**

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**Question: 12**

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Where will you find information about removing computer viruses?

- A. Help and Support
- B. System Restore
- C. Disk Cleanup
- D. System Information

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**Answer: A**

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**Question: 13**

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A Windows 7 library:

- A. organizes user files from disparate locations.
- B. makes copies of user files in a central location.
- C. encrypts files by using the Encrypting File System (EFS).
- D. restores files from system backup.

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**Answer: A**

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**Question: 14**

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You need to upgrade your computer from the FAT file system to an NTFS file system. What should you do?

- A. Use the Backup and Restore tool.
- B. Clear the hard disk drive by using the Format tool.
- C. Use the Convert C:/fs:ntfs command.
- D. Run the Windows Easy Transfer tool.

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**Answer: C**

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**Question: 15**

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The Encrypting File System (EFS) is a:

- A. digital document that verifies the identity of a user.
- B. specially made hard disk drive that requires a password.
- C. sequence of characters used to encrypt and decrypt information stored in a folder.
- D. feature that enables filesto be stored in a secure format.

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**Answer: C**

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**Question: 16**

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You need to configure a folder that allows everyone in your department to view and edit the files in the folder. You also need to ensure that users outside the department cannot access the files. What should you do?

- A. Grant access to a single user by using the Share With menu.
- B. Grant read access to specific people by using the Share With menu.
- C. Place the files in one of the Windows public folders.
- D. Grant read/write access to specific people by using the Share With menu.

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**Answer: D**

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**Question: 17**

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You need to configure a folder that allows everyone in your group to view and modify files. Which item in the Share With menu should you use?

- A. Specific People
- B. Nobody
- C. Homegroup (Read/Write)
- D. Homegroup (Read)

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**Answer: C**

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**Question: 18**

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Windows hides some files by default to:

- A. avoid accidental modification or deletion of system files.
- B. protect the confidentiality of the contents of files.
- C. improve access to system files.
- D. save disk space.

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**Answer: A**

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**Question: 19**

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You need a script to run at a specific time. Which Windows component should you use?

- A. Task Manager
- B. Device Manager
- C. Task Scheduler
- D. Event Viewer

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**Answer: C**

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**Question: 20**

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You need to find out whether your computer has received the most recent critical Windows updates. What should you do?

- A. From the Computer Management console, view Services and Applications.
- B. From Windows Update, select View Update History.
- C. From Administration Tools, view Event Logs.
- D. From Control Panel, use Programs.

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**Answer: C**

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**Question: 21**

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Your computer is slow to start, and file access in Windows is slow. Which Windows feature should you use to improve performance?

- A. System Restore
- B. windows Defender
- C. Disk Defragmenter
- D. Disk Format

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**Answer: A**

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**Question: 22**

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Which feature ensures that your personal computer always has the latest patches and fixes for the operating system?

- A. Reliability and Performance Monitor
- B. Programs and Features
- C. System Configuration Utility
- D. Windows Update

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**Answer: D**

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**Question: 23**

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Which Windows component should you use to make a copy of all files on your computer?

- A. Disk Cleanup
- B. System Image Backup
- C. System Restore
- D. Disk Management

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**Answer: B**

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**Question: 24**

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Which two editions of Windows 7 support Windows XP mode? (Each correct answer presents a complete solution. Choose two.)

- A. Home Premium
- B. Starter
- C. Ultimate
- D. Professional

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**Answer: C,D**

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Explanation:

Using Windows XP Mode, you can run programs that were designed for Windows XP on computers running Windows 7 Professional, Enterprise, or Ultimate editions.

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**Question: 25**

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You plan to upgrade your computer to Windows 7. Which tool should you use to find out whether your current applications will run on Windows 7?

- A. Application Compatibility Toolkit
- B. Windows Anytime Upgrade
- C. Windows Update
- D. Windows Service Pack

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**Answer: A**

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**Question: 26**

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You need to install Windows 7 over an existing version of Windows. Which type of installation should you use to retain all your files, settings, and programs on your computer?

- A. use the Windows Easy Transfer tool, and select Custom (advanced).
- B. use the Windows 7 installation disk to perform a system repair.
- C. use the Windows Easy Transfer tool, and select Upgrade.
- D. use the Windows 7 installation disk to perform a clean installation.

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**Answer: C**

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**Question: 27**

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You need to find out the amount of physical memory available to Windows 7. Which command should you use?

- A. sysedit.exe
- B. msinfo32.exe
- C. msconfig.exe
- D. wimimgmt.msc

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**Answer: B**

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**Question: 28**

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The Windows 7 USB/DVD Download Tool allows you to:

- A. create a bootable version of Windows 7 on a USB stick or a writable DVD.
- B. create backups of data files from your computer to a USB stick or a writable DVD.
- C. install Microsoft .NET Framework on a USB stick or a writable DVD.
- D. download files from the Internet directly to a USB stick or a writable DVD.

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**Answer: A**

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**Question: 29**

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You want to upgrade your computer from Windows Vista to Windows 7. What is the minimum processor speed required to run a 64-bit version of Windows 7?

- A. 800 MHz
- B. 1.0GHz
- C. 1.2 GHz
- D. 1.8 GHz

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**Answer: B**

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**Question: 30**

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Which two features are supported by the Infrared Data Association (IrDA) protocol? (Each correct answer presents a complete solution. Choose two.)

- A. Data can be transferred across short distances.
- B. One computer can control another computer through a wireless connection.
- C. Some features of another computer can be controlled by using a remote control unit.
- D. The computer can identify Bluetooth devices.

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**Answer: A,C**

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**Question: 31**

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Which feature allows you to change the display resolution of a computer monitor?

- A. Computer Management Console
- B. System Configuration Tool
- C. Appearance and Personalization
- D. Device Manager

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**Answer: C**

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**Question: 32**

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Which file system is designed for transfer of large files between a personal computer and flash devices?

- A. FAT16 file system
- B. FAT32 file system
- C. exFAT file system
- D. NTFS file system

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**Answer: C**

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**Question: 33**

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DRAG DROP

You need to enable connection to a Bluetooth device. What should you do? (To answer, move the four appropriate actions from the list of actions to the answer area and arrange them in the correct order.)

Find and pair the device.

Add a Bluetooth adapter to your computer.

Set up a new partnership in Sync Center.

Use the Add Bluetooth Device feature in Control Panel.

Turn on the Bluetooth device and make it discoverable.

Enable **Network Discovery** in Network and Sharing Center.

**Answer:**

Find and pair the device.

Add a Bluetooth adapter to your computer.

Set up a new partnership in Sync Center.

Use the Add Bluetooth Device feature in Control Panel.

Turn on the Bluetooth device and make it discoverable.

Enable **Network Discovery** in Network and Sharing Center.

Add a Bluetooth adapter to your computer.

Turn on the Bluetooth device and make it discoverable.

Use the Add Bluetooth Device feature in Control Panel.

Find and pair the device.

### Question: 34

Which two steps should you perform to install a local printer that connects directly to your personal computer? (Each correct answer presents part of the solution. Choose two.)

- A. Connect the printer to an available USB port and allow Windows to locate and install the appropriate driver.
- B. Connect the Ethernet cable from your printer to the RJ45 connector on the personal computer and follow the Windows prompts.
- C. Follow the manufacturer's directions by using the installation CD provided along with the printer.
- D. Use the Add Network Printer feature from Control Panel.

**Answer: A,D**

### Question: 35

Which feature allows you to pause the printing of all documents waiting to print on a specific printer?

- A. The Print Setup page
- B. The printer's Properties page
- C. The printer's shortcut menu
- D. The Computer Management console

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**Answer: C**

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**Question: 36**

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Which Windows feature allows secure printing over the Internet?

- A. Secure Transfer Protocol (STP)
- B. Internet Printing Protocol (IPP) by using HTTPS
- C. Voce over Internet Protocol (VoIP)
- D. Web2Print

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**Answer: B**

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**Question: 37**

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You want to repair Windows by using the Windows 7 System Recovery Disc. Before you begin, which files should you back up to protect your personal data?

- A. All files in the Program Files directory.
- B. All files in the Windows directory.
- C. All files in drive C.
- D. Everything in My Documents.

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**Answer: D**

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**Question: 38**

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Which Windows feature allows you to request that someone else control your computer from their computer?

- A. Remote Assistance
- B. Action Center
- C. Sync Center
- D. Connect Now

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**Answer: A**

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**Question: 39**

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Which Windows feature should you use to find patches for Internet Explorer?

- A. Sync Center
- B. System Information
- C. Internet Properties
- D. Windows Update

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**Answer: D**

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**Question: 40**

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A service pack is software that:

- A. includes all previously released important and recommended Windows Updates.
- B. cleans the registry and file system.
- C. includes a reinstallation of the operating system.
- D. enables remote servicing.

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**Answer: A**

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**Question: 41**

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You attempt to update your video driver. Your screen stops responding. You need to be able to restore the previous video driver. Which Windows feature should you use?

- A. Disk Defragmenter
- B. Disk Cleanup
- C. Check Disk (Chkdsk)
- D. Safe Mode

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**Answer: D**

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**Question: 42**

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You need to be able to access a file stored in a shared folder on your network even when you are disconnected from the network. What should you do?

- A. Configure the folder permissions as Read/Write.
- B. Make the folder available offline.
- C. From Control Panel, use Network and Internet.
- D. Type the IP address of the network computer in the Address field of Internet Explorer.

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**Answer: A**

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**Question: 43**

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You need to be able to recover an encrypted file even if you lose the key. What should you do?

- A. Use the Encrypting File System (EFS).
- B. Use System Restore to create a system restore point.
- C. Use Bitlocker encryption.
- D. Create a recovery certificate and store it on a portable device.

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**Answer: D**

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**Question: 44**

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Which is the largest single file that you can store on a FAT32 file system?

- A. 4GB
- B. 8GB
- C. 16GB
- D. 32GB

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**Answer: A**

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**Question: 45**

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The purpose of a Public folder is to:

- A. share files with only one person on a network.
- B. share files with everyone on a network.
- C. share files with a selected group of people on a network.
- D. back up files to a location on a network.

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**Answer: B**

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**Question: 46**

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You want to view a folder of pictures from an external hard disk drive in your Windows 7 Pictures library. What should you do?

- A. Use the Include in Library menu to add the folder in Windows Explorer.
- B. Create a connection to the folders by using the Network and Sharing Center.
- C. Access the pictures by using a shared folder.
- D. Enable password-protected sharing.

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**Answer: C**

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**Question: 47**

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BitLocker prevents:

- A. the operating system from overwriting protected sectors on the hard disk drive.
- B. unauthorized users from accessing the Internet.
- C. unauthorized access to files.
- D. programs from accessing the memory of other programs.

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**Answer: C**

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**Question: 48**

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You attempt to install Windows 7 on your personal computer. You receive an error message stating that your product key is not valid. What is causing the error?

- A. You accidentally entered the product key in lower case.
- B. Your product key does not match the version of Windows that you are installing.
- C. The product key you are trying to use has expired.

D. You reformatted your hard disk drive before you installed Windows.

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**Answer: B**

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**Question: 49**

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You need to allow others to access your Windows 7 computer by using the Remote Desktop connection. What should you do?

- A. Click Turn on network discovery in Network and Sharing Center.
- B. Enable Remote Desktop Connections in System Properties.
- C. Start the Remote Desktop Connection client in Accessories.
- D. Set the security level to medium in Internet Options.

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**Answer: B**

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**Question: 50**

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You need to migrate files and settings from a Windows XP computer to another computer that runs Windows 7. Which tool should you use?

- A. Windows Easy Transfer
- B. Windows 7 Compatibility Checker
- C. Windows Upgrade Advisor
- D. Application Compatibility Toolkit

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**Answer: A**

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**Question: 51**

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Which Windows feature will allow you to run automated scripts on a remote computer?

- A. Windows Remote Management
- B. Remote Access Services
- C. Remote Desktop Connection
- D. Virtual Private Network

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**Answer: A**

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**Question: 52**

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Which Windows 7 feature should you use to ensure that only administrators can install new software?

- A. Network and Sharing Center
- B. User Account Control
- C. Microsoft Management Console
- D. Ease of Access

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**Answer: B**

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**Question: 53**

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You need to manage service dependencies on your Windows 7 computer. Which feature should you use?

- A. Action Center
- B. Event Viewer
- C. Task Scheduler
- D. Computer Management Console

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**Answer: D**

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**Question: 54**

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The Windows Action Center allows you to:

- A. choose options during system startup.
- B. view alerts and take appropriate actions to keep Windows running smoothly.
- C. view and modify settings of installed programs.
- D. manage the documents in the print queue.

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**Answer: B**

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**Question: 55**

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Which feature allows you to run applications hosted on network file servers or web servers?

- A. Windows Virtual PC
- B. Remote Desktop Connection
- C. Windows Installer
- D. Application Virtualization Client

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**Answer: D**

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**Question: 56**

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Which is the fastest way to ensure that new desktop icons align into straight columns and rows?

- A. Right-click Desktop, select Properties, and then click Appearance.
- B. Right-click Desktop, select View, and then click Auto arrange icons.
- C. Right-click Taskbar, select Tile Vertically, and then click Tile Horizontally.
- D. Right-click Desktop and select Refresh.

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**Answer: B**

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**Question: 57**

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Which prevents you from establishing a Remote Desktop connection to a remote computer?

- A. Incorrect monitor settings in Device Manager.
- B. Incorrect screen resolution in the Display Properties dialog box.
- C. Incorrect port settings in Windows Firewall.
- D. Incorrect security settings in Internet Explorer.

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**Answer: C**

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**Question: 58**

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The Remote Desktop Connection is used to:

- A. search the Internet.
- B. attend a webinar.
- C. access another personal computer.
- D. conduct a Lync Online Meeting.

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**Answer: C**

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**Question: 59**

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You need to configure a mouse for a left-handed user. What should you do?

- A. Configure alternate input devices.
- B. Use Device Manager to modify settings in the Mouse Properties dialog box.
- C. Use Control Panel to modify settings in the Mouse Properties dialog box.
- D. Use the manufacturer's website to update the mouse driver.

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**Answer: C**

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**Question: 60**

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Your computer is running slower than usual. Where should you look to find out which applications are consuming the maximum number of resources?

- A. Administrative Tools
- B. Device Manager
- C. System Tray
- D. Task Manager
- E. Network and Sharing Center

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**Answer: D**

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**Question: 61**

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You want to connect to a wireless access point. You need to view a list of available networks. Which two actions should you perform? (Each correct answer presents a complete solution. Choose two.)



- A. Click the network icon in the notification area.
- B. From Control Panel, use Windows Mobility Center.
- C. From Control Panel, use Network and Sharing Center.
- D. From Control Panel, use Sync Center.
- E. From Control Panel, use Ease of Access.

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**Answer: A,C**

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**Question: 62**

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What is the maximum size of a virtual hard disk?

- A. 2 terabytes
- B. 5terabytes
- C. 16 terabytes
- D. 500GB

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**Answer: A**

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**Question: 63**

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Which online service allows you to store and retrieve files over the Internet?

- A. Windows Future Storage
- B. Windows Live SkyDrive
- C. Windows Media Center
- D. Windows Storage Server

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**Answer: B**

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**Question: 64**

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Which feature allows you to manually configure a hardware device?

- A. Windows Task Manager
- B. Ease of Access
- C. Device Manager
- D. Registry Editor

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**Answer: C**

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**Question: 65**

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DRAG DROP

You need to install a new webcam on your personal computer. What should you do? (To answer, move the four appropriate actions from the list of actions to the answer area and arrange them in the correct order.)

Configure the COM ports.

Configure the Display properties.

Plug the webcam into a USB port.

Run the setup program provided by the manufacturer.

Use Windows Update to configure the updated driver.

Allow Windows to locate and add the new hardware.

Configure the COM ports.

Configure the Display properties.

Plug the webcam into a USB port.

Run the setup program provided by the manufacturer.

Use Windows Update to configure the updated driver.

Allow Windows to locate and add the new hardware.

Plug the webcam into a USB port.

Allow Windows to locate and add the new hardware.

Use Windows Update to configure the updated driver.

Run the setup program provided by the manufacturer.

**Answer:**

### Question: 66

You have several active jobs in the print queue. You need to view the print queue. What should you do?

- A. Use the Printer icon on the system tray.
- B. Use the Windows Task Manager.
- C. Click the Print button in the application that is printing.
- D. Use the Computer Management console.

**Answer: A**

### Question: 67

Where should you view the list of services on your Windows 7 computer?

- A. From the Windows Task Manager dialog box
- B. From the Windows Registry
- C. From the System Properties dialog box
- D. From the Windows Action Center

**Answer: A**

### Question: 68

Which Windows feature allows you to run a program on your computer that is installed on another computer?

- A. Windows Virtual PC
- B. Microsoft Application Virtualization
- C. Remote Desktop Connection
- D. System Center Service Manager

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**Answer: D**

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**Question: 69**

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Which feature should you use to restrict certain actions only to an administrator account on a Windows 7 computer?

- A. Windows Experience Index
- B. User Account Control
- C. BitLocker
- D. Computer Management

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**Answer: B**

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**Question: 70**

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You have a legacy application that must be used in Windows 7. Which feature should you use if the legacy application runs poorly or fails to run?

- A. Programs in Control Panel
- B. Windows Installer
- C. Windows Easy Transfer
- D. Program Compatibility Assistant

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**Answer: D**

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**Question: 71**

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You need to find out whether your computer can run a program that performs resource intensive tasks. Which Windows feature should you use?

- A. System Configuration Utility
- B. Memory Diagnostics Tool
- C. Reliability and Performance Monitor
- D. Windows Experience Index

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**Answer: D**

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**Question: 72**

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Which feature ensures that the latest device drivers are installed on your computer?

- A. Reliability and Performance Monitor

- B. Windows Update
- C. Task Scheduler
- D. System configuration Utility

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**Answer: B**

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**Question: 73**

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Which feature should you use to install the most recent definitions for Windows Defender?

- A. Windows Update
- B. Sync Center
- C. Windows Installer
- D. Programs and Features

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**Answer: A**

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**Question: 74**

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Which Windows feature allows you to roll back your computer's settings to a previous date and time?

- A. System Restore
- B. Safe Mode
- C. Disk Cloning
- D. Disk Mirroring

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**Answer: A**

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**Question: 75**

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Which feature allows you to transfer information from your computer to your mobile phone?

- A. Windows Mobility Center
- B. Device Manager
- C. Sync Center
- D. Windows Easy Transfer

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**Answer: A**

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**Question: 76**

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You have a document that you update regularly. To access it directly from a/an:

- A. folder.
- B. icon.
- C. library.
- D. shortcut.

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**Answer: D**

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**Question: 77**

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You need to prevent specific users from logging on to a computer from 24:00 hours to 07:00 hours. Which Control Panel feature should you use?

- A. User Account Control
- B. Administrative Tools
- C. Clock, Language, and Region
- D. Parental Controls

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**Answer: D**

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**Question: 78**

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Which Windows feature allows you to manually control another Windows computer?

- A. Remote Control Monitor
- B. Remote Desktop Connection
- C. Remote Power Management
- D. Remote Procedure Call

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**Answer: B**

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**Question: 79**

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You plan to upgrade your computer to Windows 7. You need to view a report that identifies potential compatibility problems with your computer's hardware, devices, and programs. Which tool should you use?

- A. Sync Center
- B. Windows Anytime Upgrade
- C. Windows Upgrade Advisor
- D. Windows Easy Transfer

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**Answer: D**

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**Question: 80**

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Which two versions of Windows 7 support the Encrypting File System(EFS) functionality? (Each correct answer presents a complete solution. Chose two.)

- A. Ultimate Edition
- B. Home Premium Edition
- C. Professional Edition
- D. Starter Edition

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**Answer: A,C**

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Explanation:

EFS is not fully supported on Windows 7 Starter, Windows 7 Home Basic, and Windows 7 Home Premium.

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**Question: 81**

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You need to remotely control another computer by using a Remote Desktop connection. Where should you start the Remote Desktop Connection client?

- A. From the Actions menu in Windows Live Messenger
- B. From the User Accounts settings in Control Panel
- C. From the Accessories folder in All Programs
- D. From the Internet Options dialog box in Internet Explorer

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**Answer: C**

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**Question: 82**

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Which is a potential risk when redirecting a USB storage device during a Remote Desktop session?

- A. Access can be slower.
- B. The device can stop working.
- C. The session can stop responding.
- D. Data can be lost.

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**Answer: D**

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**Question: 83**

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You want to change the default printer used by the Quick Print feature in some applications. Where should you change the Windows default printer?

- A. In the printer's Properties window
- B. In the print queue
- C. Within the Print Setup page
- D. Within the Devices and Printers user interface

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**Answer: D**

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**Question: 84**

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What should you do to secure and protect the connection to a Bluetooth device?

- A. Turn off make device discoverable after connecting your devices.
- B. Reset the Bluetooth device to factory default settings after making a connection.
- C. Turn off the Bluetooth device when not in use.
- D. Use unique pairing codes when connecting your devices.

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**Answer: D**

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**Question: 85**

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You want to upgrade your Windows operating system to Windows 7. Which feature should you use to find out whether the existing devices will work after the upgrade?

- A. System Manager
- B. Windows 7 Compatibility Center
- C. Device Manager
- D. Windows Update

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**Answer: D**

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**Question: 86**

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Which Windows technology increases system performance by using flash memory?

- A. Direct Memory Access
- B. File compression
- C. Connect Now
- D. ReadyBoost

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**Answer: D**

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**Question: 87**

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Which Windows feature should you use to assign a drive letter to a shared folder on the network?

- A. Public Folder Sharing
- B. Computer Management Console
- C. Advanced Sharing
- D. Map Network Drive

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**Answer: D**

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**Question: 88**

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You attempt to print to a network printer, but you are unable to find the printer when you search for available printers. What is a reason that you might not be able to find the printer?

- A. Windows Firewall is blocking network discovery.
- B. The computer that the printer is connected to is turned off.
- C. The printer does not have the Plug and Play functionality.
- D. The printer is out of paper.

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**Answer: A**

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**Question: 89**

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Which program will run on a 64-bit version of the Windows operating system?

- A. A 32-bit laser printer driver
- B. A 32-bit video card driver
- C. A 32-bit version of Microsoft Office
- D. A 32-bit wireless network adapter driver

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**Answer: C**

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