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# Microsoft

## **MB2-702 PRACTICE EXAM**

**Microsoft Dynamics CRM 2013 Deployment**

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**Question: 1**

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You install Microsoft Dynamics CRM on-premises.

The Microsoft Dynamics CRM environment must have a Uniform Resource Locator (URL) that is different from the default URL for Microsoft Dynamics CRM.

Which two actions should you perform? Each correct answer presents a complete solution.

- A. Before you install Microsoft Dynamics CRM, create the alias record on your Domain Name System (DNS) server. Install Microsoft Dynamics CRM. Modify the host header of the default website in Internet Information Services (IIS).
- B. Before you install Microsoft Dynamics CRM, create a new Microsoft Dynamics CRM website by using Internet Information Services (IIS) and add the desired host header. Configure the binding, host header, and domain name system (DNS) entries. Install Microsoft Dynamics CRM and then select the website that you created.
- C. Install Microsoft Dynamics CRM and select the default server website. After the installation is complete, change the website address by using Deployment Manager.
- D. Install Microsoft Dynamics CRM and select the default server website. After the installation is complete, change the website address in the database MSCRM\_config.

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**Answer: A, B**

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**Question: 2**

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You are a system administrator for Microsoft Dynamics CRM Online.

You need to provision a user.

Which two steps should you perform? Each correct answer presents part of the solution.

- A. Add the user in the Microsoft Online Services Portal.
- B. Configure the user with Read access mode.
- C. Enable the user record in Microsoft Dynamics CRM Online.
- D. Assign a Microsoft Dynamics CRM Online license to the user.

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**Answer: A, D**

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Explanation:

Ref:

[http://technet.microsoft.com/en-us/library/jj191623\(v=crm.6\)](http://technet.microsoft.com/en-us/library/jj191623(v=crm.6))

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**Question: 3**

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You install Microsoft Dynamics CRM on-premises.

The installation fails and you receive an installation error.

You need to access the installation log files to view the details about the error.

What should you do?

- A. Query the Microsoft Dynamics CRM database and view the log table.
- B. View the installation log files in the folder <SystemDrive>\Program Files\Microsoft Dynamics CRM\Logs.
- C. View the installation log files in the folder <SysremDnVe>\Users\<L/serno/ne>\AppData\Roaming\Microsoft\MSCRM\Logs.
- D. View the installation log files by opening the Event Viewer.

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**Answer: C**

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**Question: 4**

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You work for a company named Wingtip Toys that has a subscription to Microsoft Dynamics CRM Online. You need to configure Microsoft Dynamics CRM Online so that users can authenticate on the domain wingtiptoy.com. What should you do?

- A. Use the Office 365 admin center for Microsoft support to submit a service request to change the current Office365 authentication domain name to the domain wingtiptoy.com.
- B. Use Microsoft Dynamics CRM to change users' user names to user principal names (UPNs).
- C. Use the Office 365 admin center to add a new security group and give the new security group the same name as the domain wingtiptoy.com. Add users to the new security group.
- D. Use the Office 365 admin center to add the domain name wingtiptoy.com to Microsoft Online Services. In the Office 365 admin center, append all the users' user names to the domain wingtiptoy.com.

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**Answer: B**

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**Question: 5**

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You need to install Microsoft Dynamics CRM Server. Which Microsoft Windows operating system should you use?

- A. The 64-bit edition of Windows Server 2012 with the Server Core option
- B. The 64-bit edition of Windows Server 2008 SP2 with the Server Core option
- C. The 64-bit edition of Windows Server 2008 Enterprise SP2
- D. The 32-bit edition of Windows Server 2003 Enterprise SP2

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**Answer: C**

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**Question: 6**

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Which three administrative roles in Microsoft Online Services are used with Microsoft Dynamics CRM Online? Each correct answer presents a complete solution.

- A. Service Admin
- B. Billing Admin
- C. System Customizer
- D. Password Admin
- E. Marketing Manager

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**Answer: A, B, E**

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Explanation:

Ref:

<http://www.microsoft.com/de-de/dynamics/crm-customer-center/permissions-required-for-customization-tasks.aspx>

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**Question: 7**

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You need to change your company's Microsoft Dynamics CRM Online uniform resource locator (URL) to a shorter URL. What should you do?

- A. Edit the URL name in the Microsoft Dynamics CRM Online instance settings by using the Office 365 admin center.
- B. Edit the Microsoft Dynamics CRM Online instance friendly name by using the Office 365 admin center.
- C. Connect to your Microsoft Dynamics CRM Online organization by using Deployment Manager and update the web address for the organization.
- D. Specify a unique name for a new organization in Microsoft Dynamics CRM Online.

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**Answer: A**

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**Question: 8**

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Users report that they must enter their domain credentials every time that they access Microsoft Dynamics CRM. You need to ensure that users who are currently logged in with domain credentials are authenticated automatically in Microsoft Dynamics CRM when they open the Microsoft Dynamics CRM website. What should you do?

- A. Add the Microsoft Dynamics CRM universal resource locator (URL) to the Local Intranet zone in Microsoft Internet Explorer on each computer that will access Microsoft Dynamics CRM.
- B. Ensure that all users are configured with Read-Write access mode in Microsoft Dynamics CRM.
- C. Ensure that all users are members of the PrivUserGroup in Active Directory.
- D. Re-import the Microsoft Dynamics CRM organization by using the Automatically Map Users option. Select the Active Directory account name as the method for automatic mapping.

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**Answer: A**

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**Question: 9**

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You have four computers configured as shown in the following table.

Computer name	Configuration
Computer1	Microsoft Dynamics CRM Server
Computer2	Microsoft Dynamics CRM Email Router
Computer3	Microsoft SQL Server
Computer4	Microsoft Exchange Server

You use the Microsoft Dynamics CRM Email Router to route email messages between the Microsoft Exchange Server and Microsoft Dynamics CRM.

If the computer that runs the Microsoft Dynamics CRM Email Router fails, you must be able to restore service without having to reconfigure all of the Email Router options individually.

What should you back up?

- A. the database MSCRM\_CONFIG on the Microsoft SQL Server
- B. the XML configuration files that are in the folder <systemdrive>\Program Files\Microsoft CRM Email\Service on the Email Router
- C. the registry hive named HKEY\_LOCAL\_MACHINE\Software\Microsoft\MSCRM Email on the Email Router
- D. the message store Priv.edb that is on the Microsoft Exchange server

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**Answer: B**

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**Question: 10**

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The default bulk delete operation named Delete completed system jobs runs daily in Microsoft Dynamics CRM, Which system job type is included in the bulk delete operation?

- A. Import Subprocess
- B. Goal Roll Up
- C. Workflow
- D. Bulk Email

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**Answer: B**

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**Question: 11**

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You need to create a Bulk Delete job that runs on a recurring schedule in Microsoft Dynamics CRM. What is the shortest interval at which you can configure the Bulk Delete job to run?

- A. 15 minutes
- B. 1 hour
- C. 1 day
- D. 7 days

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**Answer: D**

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**Question: 12**

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Which fields use data encryption?

- A. all system fields use data encryption
- B. any system field or custom field on which an administrator enables encryption
- C. password fields that are in system entities
- D. fields that are secured by using Field Security Profiles

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**Answer: B**

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**Question: 13**

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Your company uses Microsoft Dynamics CRM on-premises.

Which two tasks are supported in the Microsoft SQL Server database for an organization? Each correct answer presents a complete solution.

- A. moving a table to a separate drive
- B. deleting rows from a table
- C. adding indexes to a table
- D. adding columns to a table



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**Answer: A, C**

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**Question: 14**

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You must back up the component that is required to restore Microsoft Dynamics CRM Server if the server fails. What should you back up?

- A. the folder <systemdrive>\Program Files\Microsoft Dynamics CRM\ that is on the Deployment Administration server
- B. the registry hive named HKEY\_LOCAL\_MACHINE\Software\Microsoft\MSCRM that is on each of the back-end servers
- C. the database MSCRM\_CONFIG and all of the organization databases that are on the Microsoft SQL Server
- D. the Inetpub folders that are on each of the front-end servers

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**Answer: C**

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**Question: 15**

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You configure two separate deployments of Microsoft Dynamics CRM. You need to set up reporting for the two deployments. Which action should you perform?

- A. Install one instance of Microsoft SQL Server Reporting Services on one server.
- B. Install a named instance and a default instance of Microsoft SQL Server Reporting Services on one server.
- C. Install two named instances of Microsoft SQL Server Reporting Services on one server.
- D. Install one instance of Microsoft SQL Server Reporting Services on one server, and then install one instance of Microsoft SQL Server Reporting Services on a second server.

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**Answer: D**

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**Question: 16**

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You configure an Internet-Facing Deployment (IFD) for Microsoft Dynamics CRM. You configure Active Directory Federation Services (AD FS). What should you do next?

- A. In the Microsoft Dynamics CRM Deployment Manager, run the Configure IFD Wizard.
- B. Add claims rules in Active Directory Federation Services in AD FS.
- C. In AD FS, create a relying party trust for the Microsoft Dynamics CRM federation metadata Uniform Resource Locator (URL).
- D. In Microsoft Dynamics CRM Deployment Manager, run the Configure Claims-Based Authentication Wizard.

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**Answer: D**

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**Question: 17**

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Your company deploys Microsoft Dynamics CRM on-premises. The deployment has two organizations. You use one organization for production, and you use the other organization for development. You configure the Microsoft Dynamics CRM website for Hypertext Transfer Protocol (HTTP) on port 80.

You need to configure an Internet-Facing Deployment (IFD) for the production organization. Which task should you perform?

- A. Change the port for the Microsoft Dynamics CRM website to 443.
- B. Configure the production organization to use Hypertext Transfer Protocol Secure (HTTPS).
- C. Change the web addresses for the Microsoft Dynamics CRM deployment from HTTP to Hypertext Transfer Protocol Secure (HTTPS).
- D. Configure the Microsoft Dynamics CRM website to use Hypertext Transfer Protocol Secure (HTTPS) and HTTP bindings.

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**Answer: C**

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**Question: 18**

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You install Microsoft Dynamics CRM.  
You did NOT install Microsoft Dynamics CRM Reporting Extensions.  
Which task are you able to perform?

- A. Upload fetch-based reports.
- B. Run default reports.
- C. Import an organization.
- D. Upload SQL-based reports.

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**Answer: D**

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**Question: 19**

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You install Microsoft Dynamics CRM Server.  
You must install the Asynchronous Processing Service on a different server than the Microsoft Dynamics CRM website.  
Which server role group should you install on the server that runs the Asynchronous Processing Service?

- A. Back-End Server
- B. Front-End Server
- C. Deployment Administration Server
- D. Full Server

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**Answer: A**

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**Question: 20**

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You install Microsoft Dynamics CRM on two servers that are in a Network Load Balancing (NLB) cluster. You need to select server roles for both servers. Which server role configuration is supported?

- A. only the Discovery Web Service and the Asynchronous Processing Service installed on both servers in the NLB cluster
- B. only the Web Application Server role installed on both servers in the NLB cluster
- C. the Web Application Server and Organization Web Service roles installed on both servers in the NLB cluster
- D. all server roles installed on one or the other of the two servers in the NLB cluster

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**Answer: C**

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**Question: 21**

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You are a Microsoft Dynamics CRM administrator. You have four virtual machines, configured as shown in the following table.

Virtual machine name	Configuration
VM1	Microsoft Dynamics CRM Server 2013
VM2	Microsoft SQL Server 2012
VM3	Microsoft Dynamics CRM 2013 Email Router
VM4	Microsoft SQL Server Reporting Services

You need to install Microsoft Dynamics CRM Reporting Extensions.  
Where should you install the Reporting Extensions?

- A. VM1
- B. VM2
- C. VM3
- D. VM4

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**Answer: D**

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**Question: 22**

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You are a Microsoft Dynamics CRM administrator. Microsoft Dynamics CRM users in your company have local Administrator rights on their computers.

You must ensure that users have offline access to Microsoft Dynamics CRM data by using Microsoft Dynamics CRM Client for Microsoft Office Outlook.

Which two procedures should you perform? Each answer presents a complete solution.

- A. Configure the offline synchronization filters for Outlook in Microsoft Dynamics CRM Client for Outlook.
- B. Instruct the users to click the Go Offline button in Microsoft Dynamics CRM Client for Outlook.
- C. Enable offline capability when you install Microsoft Dynamics CRM Client for Outlook.
- D. Install Microsoft Dynamics CRM Client for Outlook update rollup 1.

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**Answer: B, C**

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Explanation:

Ref:

<http://technet.microsoft.com/en-us/library/hh387330.aspx>

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**Question: 23**

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What is a feature of Microsoft Dynamics CRM Client for Outlook?

- A. Offline capability is available for two Microsoft Dynamics CRM users that share the same computer.
- B. Offline capability can be enabled for Microsoft Outlook Web App (OWA).
- C. Offline capability can be enabled for multiple Microsoft Dynamics CRM organizations on the same computer.
- D. Offline capability stores data in a Microsoft SQL Server 2008 Express database that is installed on a user's computer.



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**Answer: D**

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**Question: 24**

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You install Microsoft Dynamics CRM for Microsoft Office Outlook on a user's laptop by using a command prompt. At the command prompt you run setupclient.exe with the /disableofflinecapability switch.

What is the result of the installation?

- A. The installation includes the additional components for offline capability, but offline access is not enabled. The user can enable offline capability later by clicking the Go Offline button in Outlook.
- B. No additional components are installed for offline capability. The user can enable offline capability by clicking the Go Offline button in Outlook.
- C. No additional components are installed for offline capability. The Go Offline button is hidden in Outlook.
- D. No additional components are installed for offline capability. The user cannot enable offline capability because the user's security roles are updated to remove the Go Offline in Outlook privilege.

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**Answer: C**

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**Question: 25**

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You install Microsoft Dynamics CRM Client for Microsoft Office Outlook on a laptop by using the setup wizard's default settings. Three users share the laptop.

A user named User1 must be able to work offline on the laptop.

Which three settings should you verify? Each correct answer presents part of the solution.

- A. User1 is a member of the PrivUserGroup in Active Directory so that User1 has the rights to create a local Microsoft Dynamics CRM database on the laptop.
- B. User1 has the Go Offline in Outlook permission in at least one security role.
- C. User1 is a Deployment Administrator on the laptop so that User1 has the rights to create a local Microsoft Dynamics CRM database.
- D. User1 is a member of the local Administrators group on the laptop so that User1 has the rights to install the required components that are needed to use Microsoft Dynamics CRM Client for Outlook in offline mode.
- E. User1 is the first user on the laptop that is configured to use the Microsoft Dynamics CRM Client for Outlook for offline access.
- F. User1 has the Go Mobile permission in at least one security role.

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**Answer: B, D, E**

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**Question: 26**

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Which component is installed ONLY if you use the offline capability in Microsoft Dynamics CRM Client for Microsoft Office Outlook?

- A. Microsoft SQL Server Compact 4.0 SP1
- B. Microsoft Visual C++ 2010 Redistributable
- C. Microsoft .NET Framework 4.0
- D. Microsoft SQL Server 2008 Express Edition SP1

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**Answer: D**

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**Question: 27**

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You need to install Microsoft Dynamics CRM for Microsoft Office Outlook.

Which two operating systems are supported? Each correct answer presents a complete solution.

- A. 64-bit edition of Windows XP
- B. Mac OS X 10.8
- C. Windows Server 2003
- D. 32-bit edition of Windows 8
- E. 64-bit edition of Windows Vista

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**Answer: D, E**

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Explanation:

Ref:

<http://www.microsoft.com/en-gb/download/details.aspx?id=40344>

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**Question: 28**

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Which two versions of Microsoft Office support Microsoft Dynamics CRM Client for Microsoft Office Outlook? Each correct answer presents a complete solution.

- A. Office XP
- B. Office 2003
- C. Office 2013
- D. Office 2011 for Mac
- E. Office 2007

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**Answer: C, E**

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**Question: 29**

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What can server-side synchronization accomplish?

- A. It can synchronize appointments, contacts, and tasks with Microsoft Exchange.
- B. It can deploy forwarding rules automatically.
- C. It can connect to Microsoft Exchange Server 2007.
- D. It can connect to an Internet Message Access Protocol (IMAP) server.

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**Answer: D**

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**Question: 30**

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You need to configure Microsoft Dynamics CRM to use the Microsoft Dynamics CRM Email Router to process email messages. Where should you configure the email processing option?

- A. in the Email Server Profile record
- B. in Email Router Configuration Manager

- C. in system settings
- D. in Microsoft Dynamics CRM Deployment Manager

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**Answer: C**

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**Question: 31**

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You configure Microsoft Dynamics CRM to use server-side synchronization. Which Microsoft Dynamics CRM service processes email messages?

- A. Sandbox Service
- B. Monitoring Service
- C. Asynchronous Processing Service
- D. VSS Writer

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**Answer: C**

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**Question: 32**

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Your company has three subscriptions for Microsoft Dynamics CRM Online. Some users have Microsoft Exchange 2013 email accounts on-premises, and some users have Microsoft Exchange Online email accounts. You must create incoming profiles for the Microsoft Dynamics CRM Email Router. How many incoming profiles should you create?

- A. 1
- B. 2
- C. 3
- D. 6

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**Answer: B**

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**Question: 33**

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You need to install and run the Microsoft Dynamics CRM Email Router. Which Microsoft Windows operating system should you use?

- A. the 32-bit edition of Windows Server 2008 Standard
- B. the 64-bit edition of Windows Server 2008 Enterprise SP2
- C. the 64-bit edition of Windows Server 2003 Enterprise SP2
- D. the 32-bit edition of Windows Server 2008 Enterprise

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**Answer: D**

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**Question: 34**

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When is email address approval required in Microsoft Dynamics CRM?

- A. When a disabled user is re-enabled
- B. when a user is granted the privilege Send Email as Another User

- C. when a user sends an email message that has attachments that are larger than the maximum file-size limit
- D. when the email address is changed for a user that is configured to use the Microsoft Dynamics CRM Email Router for email processing

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**Answer: D**

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**Question: 35**

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You plan to install Microsoft Dynamics CRM on two computers. One computer will be a front-end server and one computer will be both a back-end server and a Deployment Administration server. You have a third server on which you will install Microsoft Dynamics CRM Email Router.

You have the following requirements:

- You have 50 users who must access all of the features of Microsoft Dynamics CRM,
- 30 of the users must be able to access Microsoft Dynamics CRM from their laptops and their supported tablet devices.
- You must import data for 40 users who left your organization and then disable their user accounts.

You need to obtain Microsoft Dynamics CRM licenses for the installation.

Which licenses should you choose?

- A. 1 Microsoft Dynamics CRM Server license, 50 Professional user Client Access Licenses (CALs), and 30 device CALs
- B. 2 Microsoft Dynamics CRM Server licenses, 90 Professional user Client Access Licenses (CALs), and 30 device CALs
- C. 2 Microsoft Dynamics CRM Server licenses and 50 Professional user Client Access Licenses (CALs)
- D. 3 Microsoft Dynamics CRM Server licenses and 50 Professional user Client Access Licenses (CALs)

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**Answer: C**

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**Question: 36**

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You need to install Microsoft Dynamics CRM Server. Which action is supported?

- A. Install Microsoft Dynamics CRM Server on Microsoft Windows Small Business Server 2011.
- B. Install Microsoft SQL Server and Microsoft Dynamics CRM Server in different Active Directory domains.
- C. Install the 64-bit edition of Windows Server 2008 by using the Server Core option, and then install Microsoft Dynamics CRM Server on Windows Server 2008.
- D. Install a 64-bit edition of Microsoft SQL Server 2008 that has a named instance, and then install Microsoft Dynamics CRM Server on the SQL Server 2008 Server.

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**Answer: D**

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**Question: 37**

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You install Microsoft Dynamics CRM Server by using a trial product key that is valid for 90 days.

You must ensure that Microsoft Dynamics CRM Server continues to work after 90 days.

What should you do?

- A. Reinstall Microsoft Dynamics CRM Server and enter a new trial product key.
- B. Reinstall Microsoft Dynamics CRM Server and enter a new product key that you purchased.
- C. In Microsoft Dynamics CRM Deployment Manager, enter a new trial product key.
- D. In Microsoft Dynamics CRM Deployment Manager, enter a product key that you purchased.

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**Answer: D**

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**Question: 38**

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Your company plans to deploy Microsoft Dynamics CRM Online.

System administrators must be able to create new fields and customize Microsoft Dynamics CRM during the deployment.

Which subscription type do the system administrators need?

- A. Professional
- B. Essential
- C. Basic
- D. Read-Write access mode

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**Answer: A**

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**Question: 39**

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In which two ways is Active Directory Federation Services (AD FS) used in Microsoft Dynamics CRM? Each correct answer presents a complete solution.

- A. As a Security Token Service (STS) for claims-based authentication
- B. To configure the default user groups that Microsoft Dynamics CRM must have to complete successfully
- C. To allow secure access to users that connect to Microsoft Dynamics CRM by using the Internet
- D. To configure cross-domain authentication for non-trusted domains

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**Answer: A, C**

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Explanation:

Ref:

<http://msdn.microsoft.com/en-us/library/gg334502.aspx>

<http://technet.microsoft.com/en-us/library/hh699814.aspx>

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**Question: 40**

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You plan to install Microsoft Dynamics CRM.

You need install the supporting components that are required before you begin the installation.

Which component should you install?

- A. Microsoft Dynamics CRM Reporting Extensions
- B. SQL Server Reporting Services
- C. Microsoft SharePoint
- D. Microsoft Dynamics CRM Email Router

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**Answer: B**

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**Question: 41**

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What is the role of Active Directory in Microsoft Dynamics CRM?

- A. Contains user and security information that is used to authenticate users in Microsoft Dynamics CRM
- B. Provides the Security Token Service (STS) for claims-based authentication in Microsoft Dynamics CRM
- C. Contains the application database for Microsoft Dynamics CRM
- D. Provides filtered views of Microsoft Dynamics CRM data to return secure data for Microsoft Dynamics CRM reports

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**Answer: A**

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**Question: 42**

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You install the Microsoft Dynamics Email Router on a server named Router1. To which security group should you add Router1?

- A. Domain Users
- B. PrivReportingGroup
- C. PrivUserGroup
- D. SQLAccessGroup

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**Answer: B**

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**Question: 43**

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You plan to upgrade from Microsoft Dynamics CRM 2011 to Microsoft Dynamics CRM 2013 on a new server. You must perform the upgrade so that you do NOT have to reconfigure the Microsoft Dynamics CRM Client for Microsoft Office Outlook on any users' computers. Which two procedures should you use? Each correct answer presents a complete solution.

- A. Perform an in-place upgrade from Microsoft Dynamics CRM 2011 to Microsoft Dynamics CRM 2013.
- B. Install Microsoft Dynamics CRM 2013 Server. Give the server the same name that you used for the Microsoft Dynamics CRM 2011 Server.
- C. Import the Microsoft Dynamics CRM 2011 organization to the new Microsoft Dynamics CRM 2013 server. Give the Microsoft Dynamics CRM 2013 organization the same that you used for the Microsoft Dynamics CRM 2011 organization.
- D. Change the Domain Naming Service (DNS) record for the Microsoft Dynamics CRM 2011 server to point to the Internet Protocol (IP) address of the Microsoft Dynamics CRM 2013 Server.

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**Answer: A, C**

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**Question: 44**

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You have two Active Directory domains. One domain is named Domain1, and the second domain is named Domain2. You migrate an organization from a Microsoft Dynamics CRM deployment in Domain1 to a new Microsoft Dynamics CRM deployment in Domain2.

You create new Active Directory accounts in Domain2 for all the users that are in the organization. You import the organization database by using the Import Organization Wizard in Microsoft Dynamics CRM Deployment Manager. You need to map the Microsoft Dynamics CRM users to the Active Directory accounts that are in Domain2.

Which three options should you choose in Deployment Manager? Each correct answer presents a complete solution.



- A. Click Auto map users and then click Microsoft Dynamics CRM full name to Active Directory full name
- B. Click Generate a new mapping file to export an XML file that contains a list of the Microsoft Dynamics CRM users, then complete the XML file by adding the matching Active Directory user account names. Run the Import Organization Wizard again, select Use existing mapping option, and then select the XML file that you completed.
- C. Click Manually map users and then for each Microsoft Dynamics CRM user, select the Active Directory user account to which you want to map the user.
- D. Click Auto map users and then select the Use existing mapping file. Navigate to a CSV file that you already prepared that lists the old and new Active Directory user account names in two columns.
- E. Click Keep existing user mappings.

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**Answer: A, B, C**

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**Question: 45**

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You have four Microsoft Dynamics CRM Servers in a single deployment. Two of the servers are front-end servers, one is a back-end server, and one is a deployment administration server. None of the servers are configured to install update rollups automatically. An update rollup for Microsoft Dynamics CRM is released, and you download the installation package for the update rollup.

You need to apply the update rollup to the Microsoft Dynamics CRM deployment.

What should you do?

- A. Install the update rollup on the deployment administration server, which will apply the rollup to all the servers.
- B. Copy the update rollup package that you downloaded to the folder C:\Program Files\Microsoft Dynamics CRM\Setup on the deployment administration server. Enable Microsoft Update on the other three servers.
- C. Install the update rollup on both of the front-end servers, one server at a time. The update rollup is not needed on the other two servers.
- D. Install the update rollup on all of the servers, one server at a time.

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**Answer: D**

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**Question: 46**

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You perform an in-place upgrade from Microsoft Dynamics CRM 2011 to Microsoft Dynamics CRM 2013. Which component upgrades automatically?

- A. Microsoft Dynamics CRM 2011 Email Router
- B. Microsoft Dynamics CRM 2011 organization databases
- C. Microsoft Dynamics CRM Connector for SQL Server Reporting Services
- D. Microsoft Dynamics CRM 2011 Client for Microsoft Office Outlook

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**Answer: C**

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**Question: 47**

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You deploy Microsoft Dynamics CRM by using a single server that has all the server roles installed. You use the deployment as a test environment and create three test organizations.

You no longer need the test organizations. You must use Deployment Manager to remove the test organizations.

What should you do?

- A. Select each organization one at a time, disable the organization, and then delete the corresponding database from the Microsoft SQL Server.
- B. Select all of the test organizations, disable them all at the same time, and then delete them.
- C. Select the Microsoft Dynamics CRM Server and disable it. Select each organization one at a time and delete each one.
- D. Select each test organization one at a time and disable the organization. Select each test organization one at a time and delete it.

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**Answer: D**

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**Question: 48**

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You install Microsoft Dynamics CRM Server.

You need to find the version number of the latest update rollup that was installed on the Microsoft Dynamics CRM Server.

Which two items should you view? Each correct answer presents a complete solution.

- A. the System Notifications in Microsoft Dynamics CRM settings
- B. the Resources in Use in Microsoft Dynamics CRM settings
- C. the version of the CrmVerServer.dll file on the Microsoft Dynamics CRM Server
- D. Programs and Features on the Microsoft Dynamics CRM Server

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**Answer: C, D**

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Explanation:

Ref:

[http://technet.microsoft.com/en-us/library/hh699658\(v=crm.6\).aspx](http://technet.microsoft.com/en-us/library/hh699658(v=crm.6).aspx)

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**Question: 49**

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Your company has a subscription for Microsoft Dynamics CRM Online. You install Microsoft Dynamics CRM Client for Microsoft Office Outlook and you install the most current update rollup. You have many users who work from home, so you configure Microsoft Dynamics CRM Client for Outlook to work in offline mode.

A new update rollup is released. You verify that the version of the Microsoft Dynamics CRM Online organization is the same version as the new update rollup.

Users who work from home do NOT have Microsoft Update configured to download and apply updates automatically for Microsoft applications.

What is the impact of the new update rollup on the users who work from home?

- A. Users can continue to use Microsoft Dynamics CRM Client for Outlook. The new update rollup will be installed automatically the next time that the users connect to the Microsoft Dynamics CRM Online organization by using Microsoft Dynamics CRM Client for Outlook.
- B. Users can continue to use Microsoft Dynamics CRM Client for Outlook, but they cannot work offline because the version of the update rollup on the client software is different than the version in the Microsoft Dynamics CRM Online organization.
- C. Users can continue to use Microsoft Dynamics CRM Client for Outlook and work offline even though the version of the update rollup on the client software is different than the version in the Microsoft Dynamics CRM Online organization.
- D. Users cannot use Microsoft Dynamics CRM Client for Outlook because the update rollup version of the client software is different than the version in the Microsoft Dynamics CRM Online organization.

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**Answer: C**

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**Question: 50**

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You are the administrator of a Microsoft Dynamics CRM 2011 environment that was previously upgraded from Microsoft Dynamics CRM 4.0. You are asked to perform an in-place upgrade from Microsoft Dynamics CRM 2011 to Microsoft Dynamics CRM 2013. Which component generates a conflict that stops the upgrade to Microsoft Dynamics CRM 2013?

- A. Microsoft Dynamics CRM 4.0 plug-ins
- B. Microsoft Dynamics CRM 4.0 data maps
- C. Microsoft Dynamics CRM 2011 customer relationships
- D. Microsoft Dynamics CRM 2011 sitemap

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**Answer: A**

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**Question: 51**

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You need to change the display name for an organization. What should you do?

- A. In Deployment Manager, disable the organization. Click Properties and in the Properties dialog box, enter the new name for the organization, and then click OK. Select the organization and enable it.
- B. In Deployment Manager, run the Edit Organization Wizard, enter the new display name for the organization, and then complete the wizard. Select the organization and enable it.
- C. In Deployment manager, disable the organization. Run the Edit Organization Wizard, enter the new display name for the organization, and then complete wizard. Select the organization and enable it.
- D. In Deployment Manager, run the Edit Organization Wizard, enter the new display name for the organization, and then complete the wizard. Open an elevated command prompt and then run iisreset to apply the changes.

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**Answer: C**

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**Question: 52**

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You upgrade Microsoft Dynamics CRM 2011 to Microsoft Dynamics CRM 2013.  
You must verify that Microsoft Dynamics CRM 2013 functions correctly after the upgrade.  
Which three tasks should you perform? Each correct answer presents part of the solution.

- A. Notify all users that the new Microsoft Dynamics CRM 2013 environment is live.
- B. Look for issues or errors that might have occurred during the upgrade by using the Setup files and Event Viewer files.
- C. Verify that all organizations are enabled by using Deployment Manager.
- D. Connect to the Microsoft Dynamics CRM 2013 Server by using the web client.
- E. Have a backup procedure in place for the Microsoft Dynamics CRM 2013 databases.

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**Answer: B, C, D**

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**Question: 53**

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Which three Microsoft Dynamics CRM components receive individual update rollups? Each correct answer presents part of the solution.

- A. Reporting Extensions
- B. Microsoft Dynamics CRM Client for Microsoft Office Outlook
- C. Deployment Manager
- D. Language Packs
- E. Email Server profile

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**Answer: A, B, D**

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Explanation:

Ref:

[http://technet.microsoft.com/en-us/library/hh699658\(v=crm.6\).aspx](http://technet.microsoft.com/en-us/library/hh699658(v=crm.6).aspx)

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**Question: 54**

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You have a user that works on the information technology (IT) support team. The user is a member of the Local Administrators group on the Deployment Administration server.

The user attempts to run Microsoft Dynamics CRM Deployment Manager and receives an error message.

You need to allow the user to run Deployment Manager.

What should you do?

- A. Add the user to the Domain Administrators group in Active Directory.
- B. Add the user to the PrivUsers group in Active Directory.
- C. Run Deployment Manager as a Deployment Administrator and then add the user as a Deployment Administrator.
- D. Sign in to Microsoft Dynamics CRM by using a user account that has the System Administrator role and then assign the System Administrator role to the user.

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**Answer: C**

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**Question: 55**

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You install Microsoft Dynamics CRM on-premises.

You need to run fetch-based reports in Microsoft Dynamics CRM.

Which two components are required? Each correct answer presents part of the solution.

- A. Microsoft Dynamics CRM Reporting Extensions
- B. SQL Server Reporting Services
- C. Microsoft Dynamics CRM Report Authoring Extension
- D. Microsoft Dynamics CRM Administrative Reports

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**Answer: A, B**

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**Question: 56**

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You create a Network Load Balancing (NLB) server cluster that contains two servers.

You need to install Microsoft Dynamics CRM Server on the NLB server cluster.

What should you do?

- A. Install Microsoft Dynamics CRM Server on the first server in the NLB cluster. Create an XML configuration file and specify the NLB option and additional NLB server names.
- B. Install Microsoft Dynamics CRM Server on both servers in the NLB cluster. On the second server, click Connect to, and if necessary, upgrade an existing deployment
- C. Install Microsoft Dynamics CRM Server on the first server in the NLB cluster. During the installation, select the NLB cluster as the location for the Deployment Server server-role group.
- D. Install Microsoft Dynamics CRM Server on both servers in the NLB cluster. On both servers, click Create a new deployment

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**Answer: B**

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**Question: 57**

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Your company uses Microsoft Dynamics CRM on-premises.

You must configure an Internet-Facing Deployment (IFD) by using the Internet-Facing Deployment Configuration Wizard.

What should you enter to complete the IFD?

- A. the token-signing certificate
- B. the federation metadata Uniform Resource Locator (URL) for the Security Token Service (STS)
- C. the domain name of the web application server
- D. the federation metadata Uniform Resource Locator (URL) for Microsoft Dynamics CRM

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**Answer: C**

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**Question: 58**

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You have two computers that run Microsoft SQL Server. One computer is named SQLServer1, and the other computer is named SQLServer2. You configure the two computers as a cluster by using Windows Server failover clustering. The cluster has a virtual server named SQLCluster1. You install Microsoft Dynamics CRM in a new deployment on a separate server by using the Microsoft Dynamics CRM Setup Wizard.

You must configure Microsoft Dynamics CRM to use the SQL Server cluster in the deployment.

When you are prompted to specify the SQL Server, what should you do?

- A. Select SQLCluster1 from the list of SQL Servers that is provided.
- B. Select either SQLServer1 or SQLServer2 from the list of SQL Servers that is provided.
- C. Select both SQLServer1 and SQLServer2 from the list of SQL Servers that is provided.
- D. Type SQLCluster1.

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**Answer: D**

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**Question: 59**

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Your company has a subscription to Microsoft Dynamics CRM Online. You install SQL Business Intelligence Development Studio. You need to create custom reports.

What should you do?

- A. Install the Microsoft Dynamics CRM Report Authoring Extension and create a SQL-based report.

- B. Install the Microsoft Dynamics CRM Report Authoring Extension and create a fetch-based report.
- C. Install Microsoft Dynamics CRM Reporting Extensions and create a SQL-based report.
- D. Install Microsoft Dynamics CRM Reporting Extensions and create a fetch-based report.

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**Answer: D**

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**Question: 60**

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You need to configure the Microsoft Dynamics CRM website during an Internet-Facing Deployment (IFD). Which action is required?

- A. Configure the website to use multiple Internet Information Services (US) bindings.
- B. Configure the website to use one Hypertext Transfer Protocol Secure (HTTPS) binding.
- C. Configure the website to use one Hypertext Transfer Protocol (HTTP) binding.
- D. Configure the website to use port 253.

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**Answer: B**

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**Question: 61**

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You install Microsoft Dynamics CRM Server. Which step is required?

- A. Create a new deployment.
- B. Provide a name for the Microsoft Dynamics CRM Email Router server.
- C. Enter a product key.
- D. Create a new website on port 5555.

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**Answer: C**

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**Question: 62**

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You plan to install Microsoft Dynamics CRM.

Users must access Microsoft Dynamics CRM by using Hypertext Transfer Protocol Secure (HTTPS). What should you do?

- A. Install Microsoft Dynamics CRM and click Create new Website. Use 443 as the port number for the new website.
- B. Before you install Microsoft Dynamics CRM, configure Internet Facing Deployment (IFD). Install Microsoft Dynamics CRM and select the IFD website.
- C. Before you install Microsoft Dynamics CRM, create a website. Configure the HTTPS binding in Internet Information Services (IIS) to have a Secure Sockets Layer {SSL} certificate from a trusted certification authority. Install Microsoft Dynamics CRM and select the website that you created.
- D. Install Microsoft Dynamics CRM and select an existing website that has existing HTTPS bindings to other applications.

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**Answer: C**

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**Question: 63**

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You plan to install Microsoft Dynamics CRM Server on-premises.



You need to change the default names of the Active Directory security groups.  
How should you change the names?

- A. Install Microsoft Dynamics CRM by using Server Setup from a command prompt. At the command prompt, enter the new names for the Active Directory security groups.
- B. Install Microsoft Dynamics CRM Server by using SetupServer.exe in Windows File Explorer. After the security groups are created, rename the security groups in Active Directory.
- C. Create the security groups in Active Directory before you install Microsoft Dynamics CRM and specify the new names of the security groups in a configuration XML file. Launch the Microsoft Dynamics CRM Server Setup by using a command prompt.
- D. You cannot change the names of the default Microsoft Dynamics CRM security groups.

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**Answer: C**

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**Question: 64**

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The Microsoft Dynamics CRM website must use a Hypertext Transfer Protocol Secure (HTTPS) binding. Which two methods should you use for the HTTPS binding? Each answer presents a complete solution.

- A. Install Microsoft Dynamics CRM. When Server Setup prompts you to select the website to use with Microsoft Dynamics CRM, click the Use HTTPS option.
- B. Install Microsoft Dynamics CRM by using a command prompt. At the command prompt use the /config switch to specify an XML configuration file that includes the HTTPS binding parameter.
- C. Create the Microsoft Dynamics CRM website by using Internet Information Services (IIS) and add the HTTPS binding. Install Microsoft Dynamics CRM and select the website that you created.
- D. Install Microsoft Dynamics CRM. After the installation is complete, configure the Microsoft Dynamics CRM website for HTTPS binding by using Internet Information Services (IIS). Update the binding in Microsoft Dynamics CRM Deployment Manager.

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**Answer: C, D**

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**Question: 65**

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You perform a new installation of Microsoft Dynamics CRM Server.  
Which two components are installed automatically? Each correct answer presents a complete solution.

- A. Active Directory Federation Services (AD FS) 2.0
- B. Windows Deployment Services (WDS)
- C. Microsoft .NET Framework 4.0
- D. Microsoft SQL Server Reporting Services Report Viewer control

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**Answer: C, D**

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**Question: 66**

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You must provide access to Microsoft Dynamics CRM Online for a new user.  
Which two actions should you perform? Each correct answer presents part of the solution.

- A. Add the user by using Microsoft Dynamics CRM User Administration.

- B. Add the user to a team in Microsoft Dynamics CRM.
- C. Add the user by using the Office 365 admin center and assign the user a Microsoft Dynamics CRM Online license.
- D. Assign the user a security role in Microsoft Dynamics CRM.

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**Answer: C, D**

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**Question: 67**

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You must perform user management tasks by using the Office 365 admin center for Microsoft Dynamics CRM Online. Which two tasks can you perform? Each correct answer presents a complete solution.

- A. Change a primary email addresses.
- B. Reset a password.
- C. Change a user's manager.
- D. Delete a user.

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**Answer: B, D**

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**Question: 68**

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Your company uses Microsoft Dynamics CRM Online. Users report that they experience poor response times. You need to troubleshoot performances issues. Which tool should you use?

- A. Performance Monitor
- B. Deployment Manager
- C. Event Viewer
- D. Diagnostics webpage

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**Answer: D**

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**Question: 69**

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You need to create trace files on a Microsoft Dynamics CRM Server. Which option should you use to enable tracing? How should you enable tracing?

- A. The diagnostics webpage
- B. A registry key on the Microsoft Dynamics CRM Server
- C. Deployment Manager
- D. System Settings

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**Answer: B**

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**Question: 70**

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You create a new organization. How is the initial value of the data-encryption key generated?

- A. You enter the encryption key after you create the organization.

- B. You enter the encryption key when you create the organization.
- C. The data encryption key is copied from the deployment-level configuration setting.
- D. The data encryption key is generated randomly.

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**Answer: C**

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**Question: 71**

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You have a Microsoft Dynamics CRM Server named CRMServer1 that has all of the server roles installed. You also have a Microsoft SQL Server named SQLServer1.

CRMServer1 fails. You install Windows Server 2012 on a new server, and you name the new server CRMServer1. You join the new server to the domain by using the name CRMServer1.

You need to restore access to Microsoft Dynamics CRM.

What should you do?

- A. Install Microsoft Dynamics CRM on the new CRMServer1 by using a command prompt. At the command prompt, use the /config switch to specify an XML configuration file that includes the element <Database create - true>.
- B. Delete the MSCRM\_CONFIG database that is on SQLServer1. Install Microsoft Dynamics CRM on the new CRMServer1. The setup process will create a new MSCRM\_CONFIG database and connect to the existing organization database.
- C. Install Microsoft Dynamics CRM on the new CRMServer1 and during setup click Create a new deployment. Run Microsoft Dynamics CRM Deployment Manager and use the Import Organization Wizard to import the organization database.
- D. Install Microsoft Dynamics CRM on the new CRMServer1. During setup, click Connect to, and if necessary, upgrade an existing deployment.

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**Answer: D**

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**Question: 72**

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You install Microsoft Dynamics CRM.

You need to provide a user account to run each of the six Microsoft Dynamics CRM services.

What should you use? Each correct answer presents a complete solution.

- A. six different domain user accounts, each of which is a member of the Domain Users group in Active Directory
- B. six different domain user accounts, each of which is a member of only the PrivUserGroup group in Active Directory
- C. the local Network Service account
- D. the local Administrator account
- E. the name of your Active Directory user account

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**Answer: A, C**

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Explanation:

Ref:

[http://technet.microsoft.com/en-us/library/hh699825\(v=crm.6\).aspx](http://technet.microsoft.com/en-us/library/hh699825(v=crm.6).aspx)

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**Question: 73**

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You import an organization. The organization contains records that have encrypted fields. Users cannot open or create

records that contain encrypted fields. What should you do?

- A. Deactivate data encryption for the organization before you import it and then import the organization again.
- B. Deactivate data encryption for the organization that you imported.
- C. Enter the original encryption key for the organization that you imported.
- D. Enter a new encryption key for the organization that you imported.

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**Answer: C**

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**Question: 74**

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You configure Microsoft Dynamics CRM to use server-side synchronization. Where should you specify the name of the incoming email server?

- A. in System Settings
- B. in the Set Personal Options settings for each user
- C. in an Email Server Profile record
- D. in a Mailbox record

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**Answer: C**

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**Question: 75**

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You configure Microsoft Dynamics CRM to use a tracking token for email message correlation. Where in the email message does the tracking token appear?

- A. at the end of the body
- B. at the end of the subject line
- C. at the start of the body
- D. at the start of the subject line

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**Answer: B**

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**Question: 76**

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You need to relate email messages to records by using information that is stored in the email message header. What should you use?

- A. smart matching
- B. server-side synchronization
- C. tracking token
- D. correlation

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**Answer: D**

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**Question: 77**

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On which two Windows operating systems can you install the Microsoft Dynamics CRM Email Router? Each correct answer presents a complete solution.

- A. the 64-bit edition of Windows Server 2008 R2
- B. the 32-bit edition of Windows Server 2008 R2
- C. the 64-bit edition of Windows Server 2003
- D. the 32-bit edition of Windows 7

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**Answer: A, D**

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**Question: 78**

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You create a Microsoft Dynamics CRM Email Router incoming profile.  
You need to connect to a Post Office Protocol 3 (POP3) email server.  
Which two types of authentication should you use? Each correct answer presents a complete solution.

- A. Windows authentication
- B. NT LAN Manager (NTLM) authentication
- C. Pass-through authentication
- D. Clear-text authentication

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**Answer: B, D**

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**Question: 79**

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You have a user that is NOT a member of the Local Administrators group.  
The user needs Microsoft Dynamics CRM Client for Microsoft Office Outlook installed on her computer.  
Which action will install Microsoft Dynamics CRM Client for Outlook?

- A. The system administrator creates an XML configuration file that automatically configures Microsoft Dynamics CRM Client for Outlook on the user's computer.
- B. The user clicks the link on the Microsoft Dynamics CRM message bar to install Microsoft Dynamics CRM Client for Outlook on her computer.
- C. The system administrator installs Microsoft Dynamics CRM Client for Outlook on the user's computer by using Group Policy.
- D. The user downloads the installation files for Microsoft Dynamics CRM Client for Outlook from the Microsoft Download Center and then installs the download on her computer.

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**Answer: C**

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**Question: 80**

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You need to upgrade the Microsoft Dynamics CRM Client for Microsoft Office Outlook. Which upgrade option preserves the client configuration?

- A. Upgrade from the 32-bit edition of Microsoft Office 2010 to the 64-bit edition of Microsoft Office 2013.
- B. Perform an in-place upgrade of Microsoft Dynamics CRM 2011 Client for Outlook to Microsoft Dynamics CRM 2013 Client for Outlook. Change the Microsoft Dynamics CRM Server Uniform Resource Locator (URL) in the Windows Registry.
- C. Perform an in-place upgrade of Microsoft Dynamics CRM 2011 Client for Outlook to Microsoft Dynamics CRM 2013 Client for Outlook. Use the same Microsoft Dynamics CRM Uniform Resource Locator (URL) for Microsoft Dynamics

CRM 2013 that you used for Microsoft Dynamics CRM 2011.

D. Uninstall Microsoft Dynamics CRM 2011 Client for Outlook and then install Microsoft Dynamics CRM 2013 Client for Outlook-

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**Answer: C**

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**Question: 81**

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You plan to install Microsoft Dynamics CRM Client for Microsoft Office Outlook.

You need to ensure that you have an Internet browser installed that supports Microsoft Dynamics CRM Client for Outlook.

Which Internet browser should be installed?

- A. Microsoft Internet Explorer 9
- B. Google Chrome
- C. Microsoft Internet Explorer 7
- D. Apple Safari

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**Answer: A**

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**Question: 82**

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Two users named User1 and User2 work offline in Microsoft Dynamics CRM Client for Microsoft Office Outlook. User1 changes the Main Phone and Address1: City fields for an Account record while offline. User2 changes the Main Phone and Website fields in the same Account record while offline.

User1 clicks the Go Online button in the Microsoft Dynamics CRM Client for Outlook to synchronize his changes. The Main Phone and Address1: City fields are updated to match the changes that User1 made. After User1 synchronizes his changes, User2 also synchronizes her changes by clicking the Go Online button in Microsoft Dynamics CRM Client for Outlook.

What happens to the Account record when User2 synchronizes her changes?

- A. The Website field is updated to match the change made by User2. The change made by User2 to the Main Phone field is discarded because User1 updated the field first.
- B. The changes made by User2 are discarded because User1 synchronized the Account record first.
- C. The Main Phone and Website fields are updated to match the changes made by User2. The changes made by User1 are overwritten when User2 synchronizes her changes, so the Address1: City field reverts to its original value.
- D. The Main Phone and Website fields are updated to match the changes made by User2. The change made by User2 to the Main Phone field overwrites the change made by User1 because User2 synchronized later.

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**Answer: C**

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**Question: 83**

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You are the administrator of a Microsoft Dynamics CRM 2013 environment that has three different organizations. You connect to all three organizations by using Microsoft Dynamics CRM Client for Microsoft Office Outlook.

Which task can you perform for multiple organizations?

- A. Configure synchronization filters for all three organizations.



- B. Track Outlook records to all three organizations.
- C. Enable offline capability for all three organizations by using the same computer.
- D. Track Outlook records to only one of the three organizations.

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**Answer: D**

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**Question: 84**

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Which three operating systems support Microsoft Dynamics CRM Client for Microsoft Office Outlook? Each correct answer presents a complete solution.

- A. the 64-bit edition of Windows 7
- B. the 64-bit edition of Windows Vista SP1
- C. the 32-bit edition of Windows XP
- D. the 32-bit edition of Windows 8
- E. the 64-bit edition of Windows 2012 Remote Desktop Services

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**Answer: A, D, E**

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Explanation:

Ref:

[http://technet.microsoft.com/EN-US/LIBRARY/hh699818\(v=crm.6\).ASPX](http://technet.microsoft.com/EN-US/LIBRARY/hh699818(v=crm.6).ASPX)

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**Question: 85**

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You install Microsoft Dynamics CRM. You have the following requirements:

- You must have a user who can update system settings.
- The user must not access to Microsoft Dynamics CRM records.
- The user must be able to manage Microsoft Dynamics CRM system settings without having a Client Access License (CAL).

Which access mode should you grant to the user?

- A. Administrative
- B. System Administrator
- C. Read-Write
- D. Read

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**Answer: A**

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**Question: 86**

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You need to enable the Microsoft SQL Server services that are required before you install Microsoft Dynamics CRM Server. Which two services should you enable? Each correct answer presents part of a solution.

- A. SQL Server Profiler
- B. SQL Server Agent
- C. SQL Server Analysis Service
- D. SQL Server full-text search

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**Answer: B, D**

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**Question: 87**

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You need to upgrade Microsoft Dynamics CRM from the Workgroup Edition to the Server Edition. What should you do?

- A. You cannot upgrade from the Workgroup Edition to the Server Edition.
- B. Reinstall Microsoft Dynamics CRM over the existing installation by using the Server Edition setup files.
- C. In Deployment Manager, use the Edit Organization Wizard to change the properties of the organization from the Workstation Edition to the Server Edition.
- D. In Deployment Manager, click Change Product Key and enter the 25-character alphanumeric product key for the Server Edition.

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**Answer: D**

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**Question: 88**

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Which combination of client software provides full access to Microsoft Dynamics CRM?

- A. Windows 8 with Google Chrome
- B. Windows 7 with Apple Safari
- C. Windows XP with Mozilla Firefox
- D. Windows 7 with Internet Explorer 7

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**Answer: D**

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**Question: 89**

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You need to use the document management functionality in Microsoft Dynamics CRM.  
Which two versions of Microsoft SharePoint should you use? Each correct answer presents a complete solution.

- A. SharePoint Foundation 2010 SP1
- B. SharePoint Server 2007 Enterprise Edition
- C. SharePoint Server 2013 Enterprise Edition
- D. SharePoint Server 2010 Enterprise Edition

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**Answer: A, C**

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Explanation:  
SharePoint 2010 needs SP1 so answer D is incorrect.

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**Question: 90**

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Which option is a Back-End Server role?

- A. Deployment Tools
- B. Microsoft Dynamics CRM Unzip Service
- C. Sandbox Processing

- D. Help Server
- E. Discovery Web Service

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**Answer: C**

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