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School of Science

Neural correlates for *words–brand association*

Neuromarketing

Aaltonen, Chen, Laitinen, Lassfolk, Salloum & Tommila



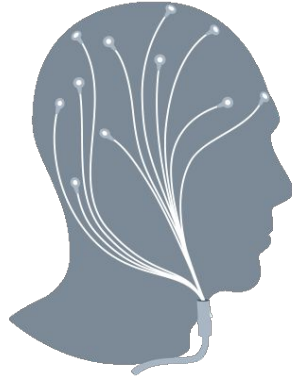
Recap



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What is *neuromarketing*?

DECISION MAKING



EEG

Finnair safe

*Finnair
dangerous*

*nostalgic
Nokia*

*great
Samsung*

Abloy safe

*Abloy
luotettava*

6 study *subjects*

50% *male*

50% *female*

right *handed*

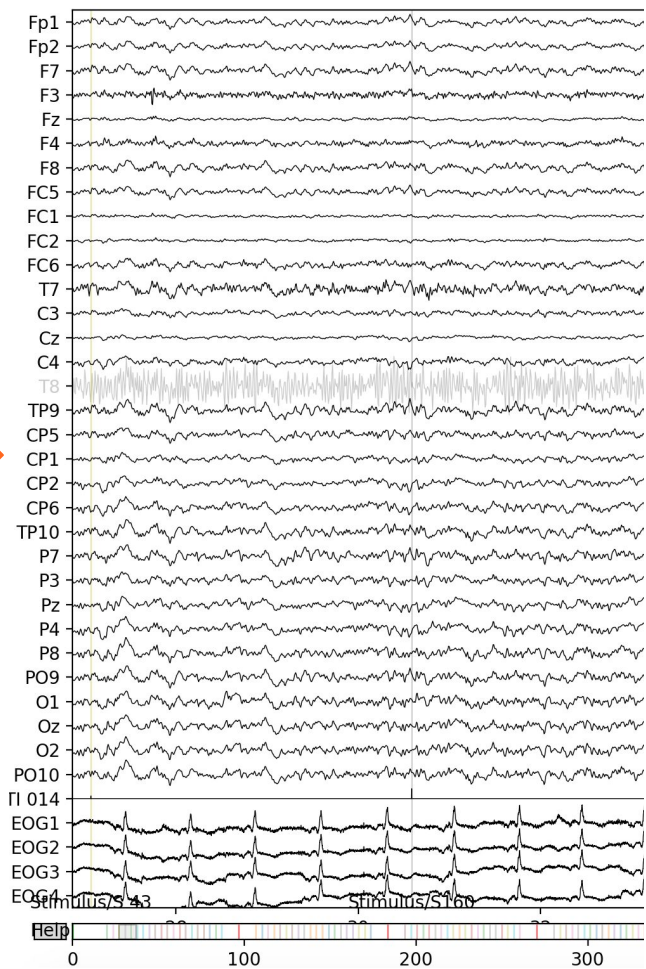
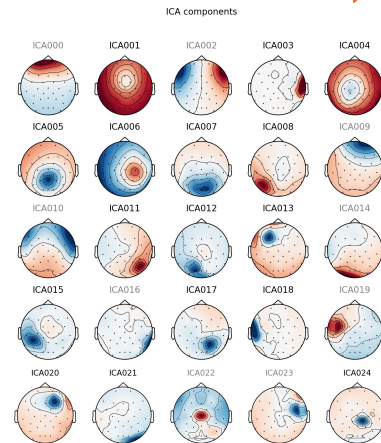
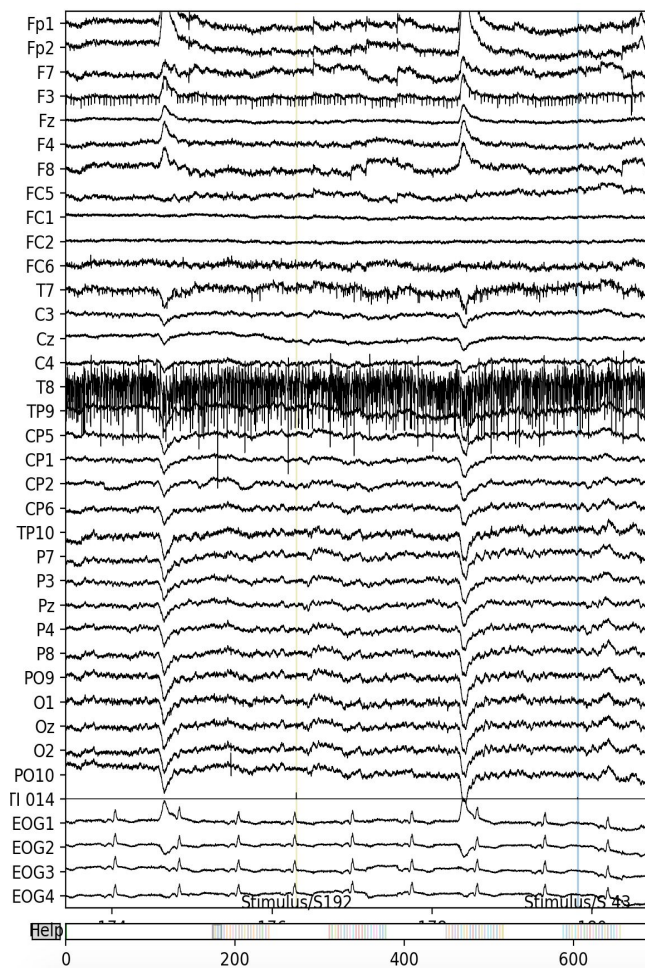
students

2/3 from *academic
family*

different *fields*

median *age 21*





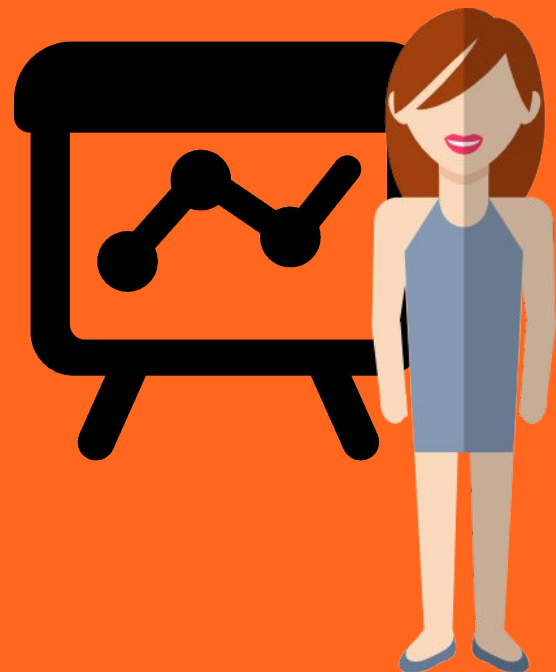
Analysis



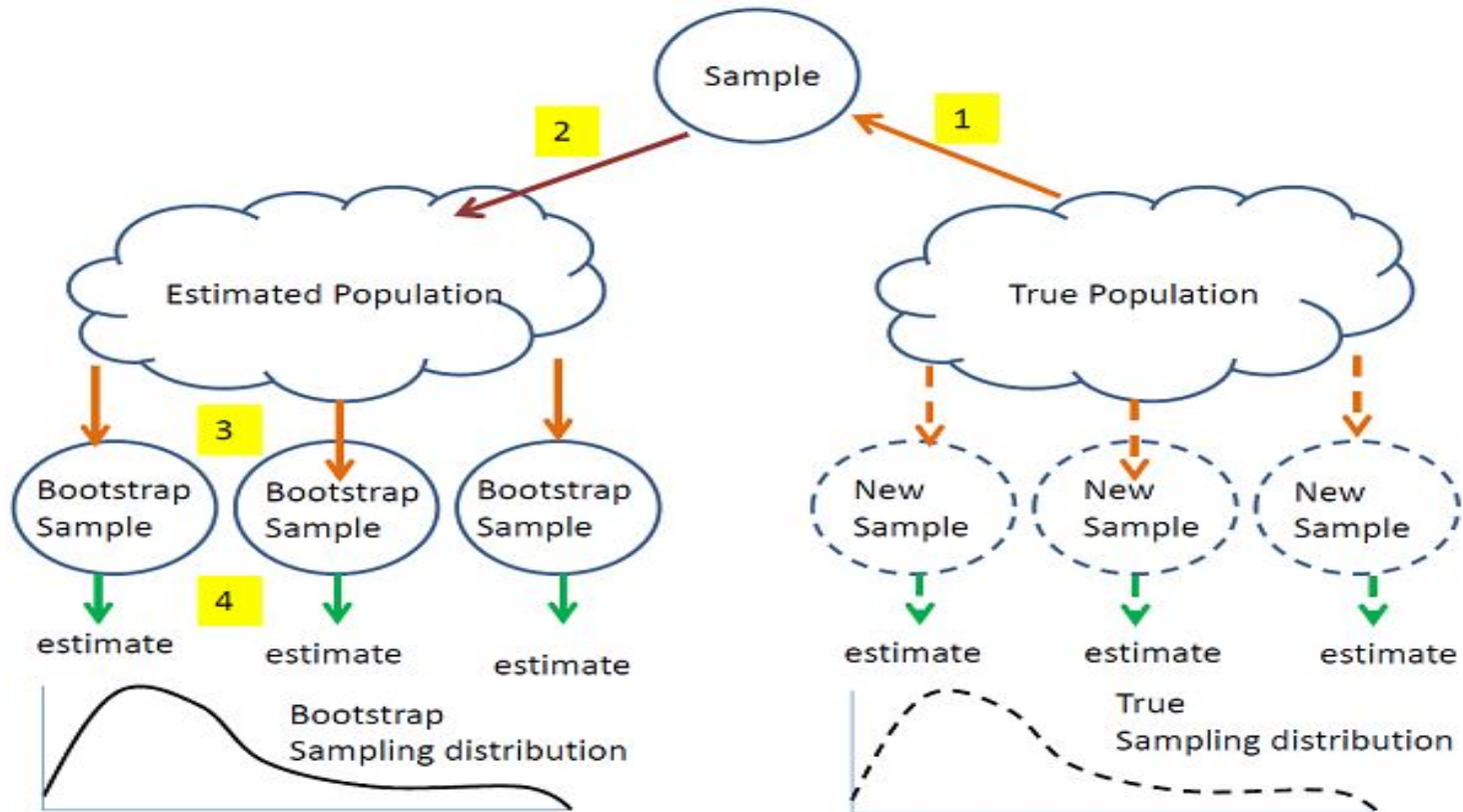
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Statistical *testing*

1. Bootstrapping
2. Cluster analysis
3. Spatial analysis



1. *Bootstrapping*



2. Cluster *analysis*

Permutation *F-test* on sensor data with 1D cluster level

→ To test if the evoked response is significantly different between conditions

H0

The data in the experimental conditions come from the same probability distribution, i.e. the data in the conditions cannot be distinguished

Clustering can be used for understanding data

To perform clustering you need to understand data

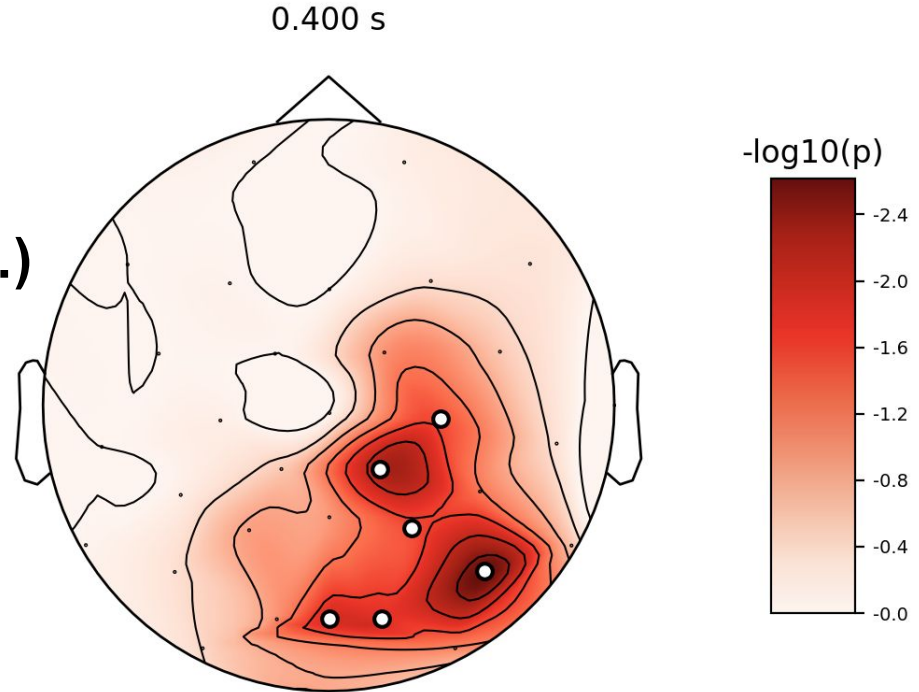
H1

The data in the experimental conditions do not come from the same probability distribution, i.e. the data are different

3. *Spatial analysis*

1. Permutation t-test
2. Spatio-temporal cluster test - no results (so far...)

Testing for possible
significant points and
sensors



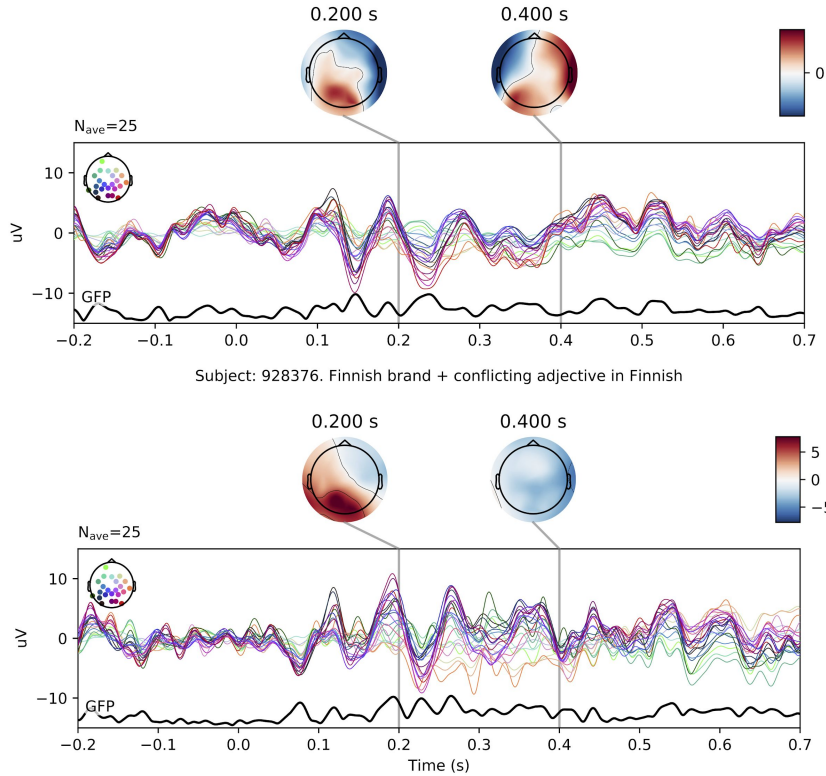
Results



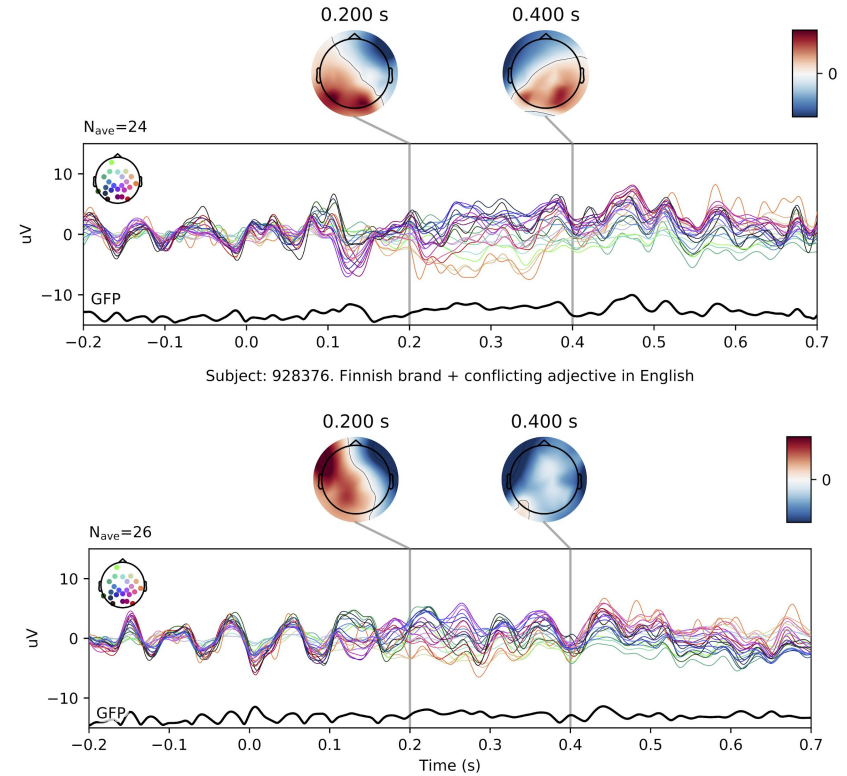
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Evoked *potentials* and N400

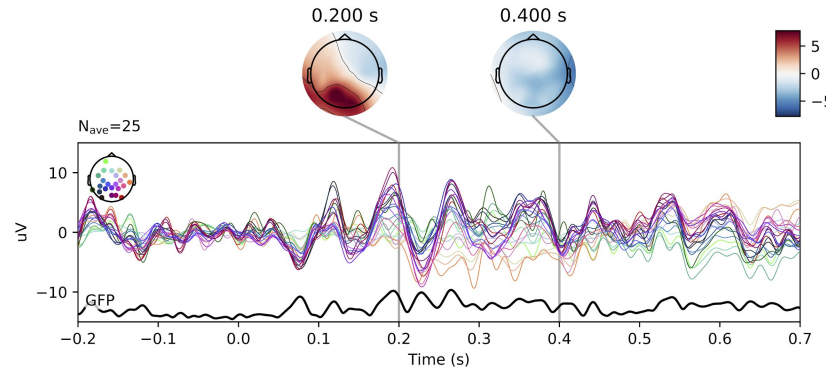
Subject: 928376. Finnish brand + matching adjective in Finnish



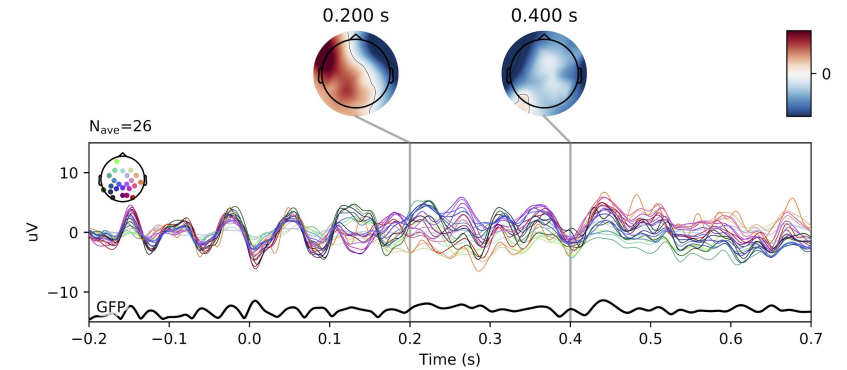
Subject: 928376. Finnish brand + matching adjective in English



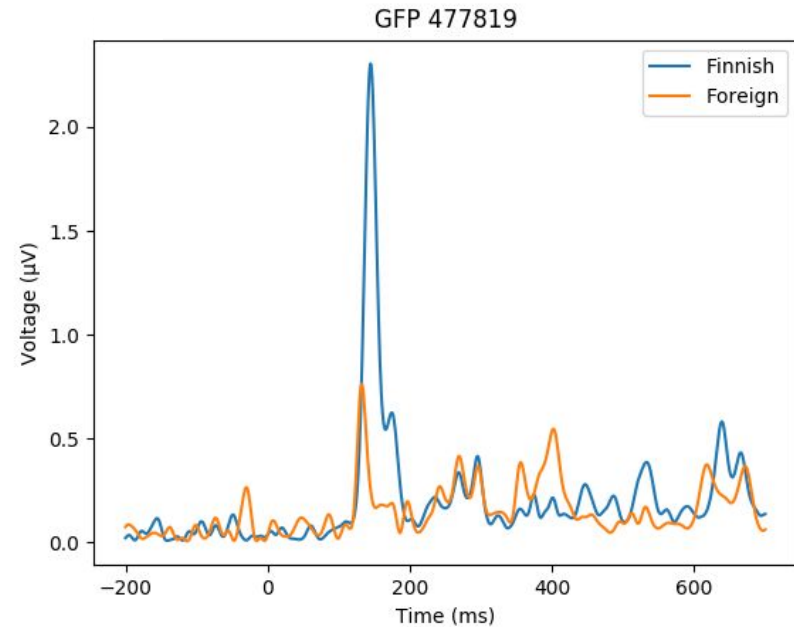
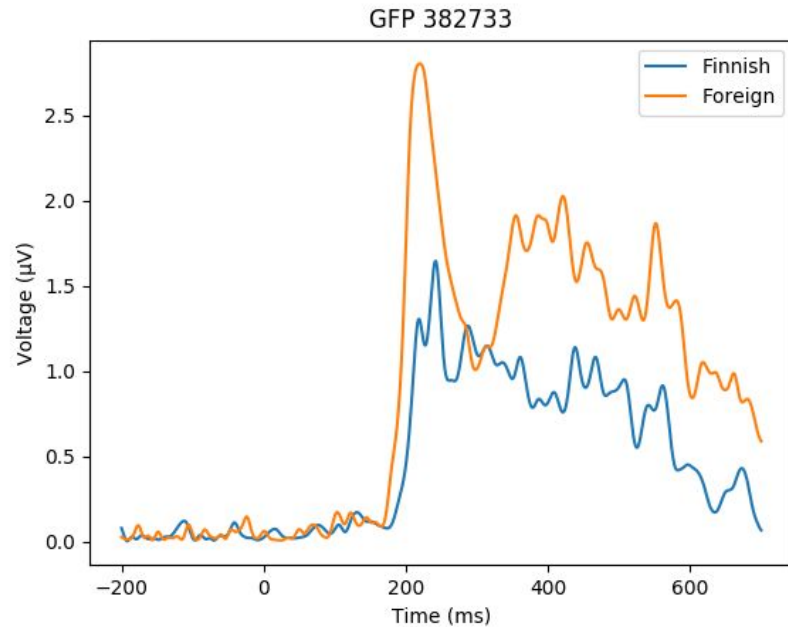
Subject: 928376. Finnish brand + conflicting adjective in Finnish



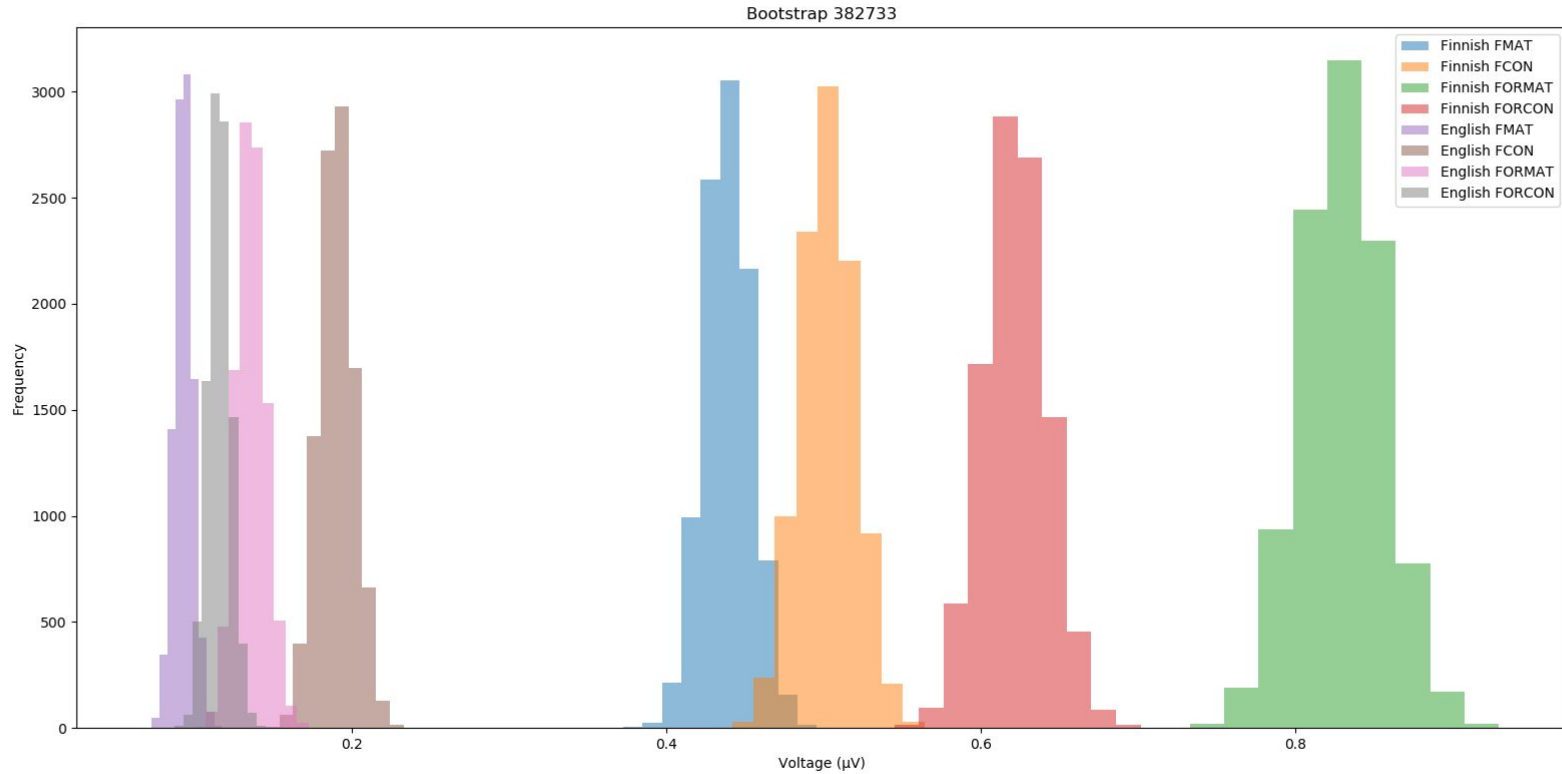
Subject: 928376. Finnish brand + conflicting adjective in English



Global *field* power

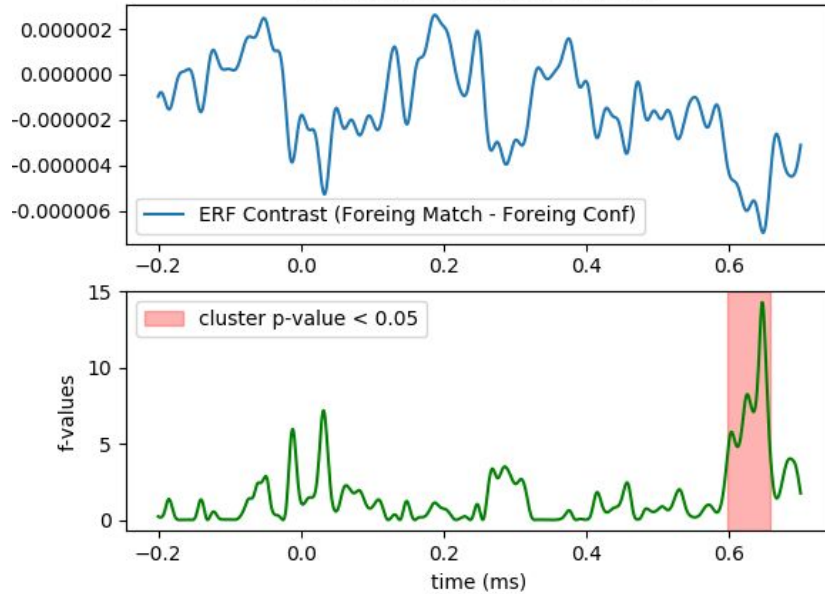


Bootstrap

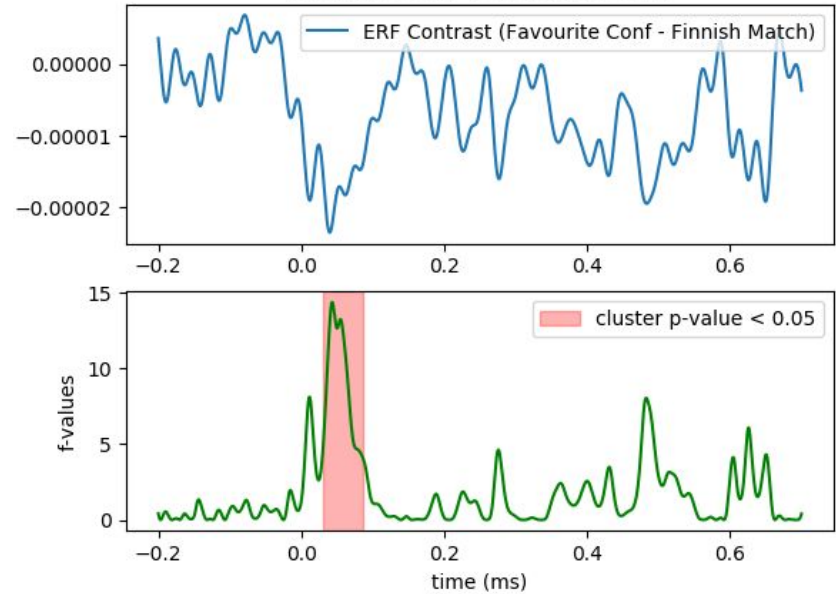


Clustering

Foreing Match vs. Foreing Conf



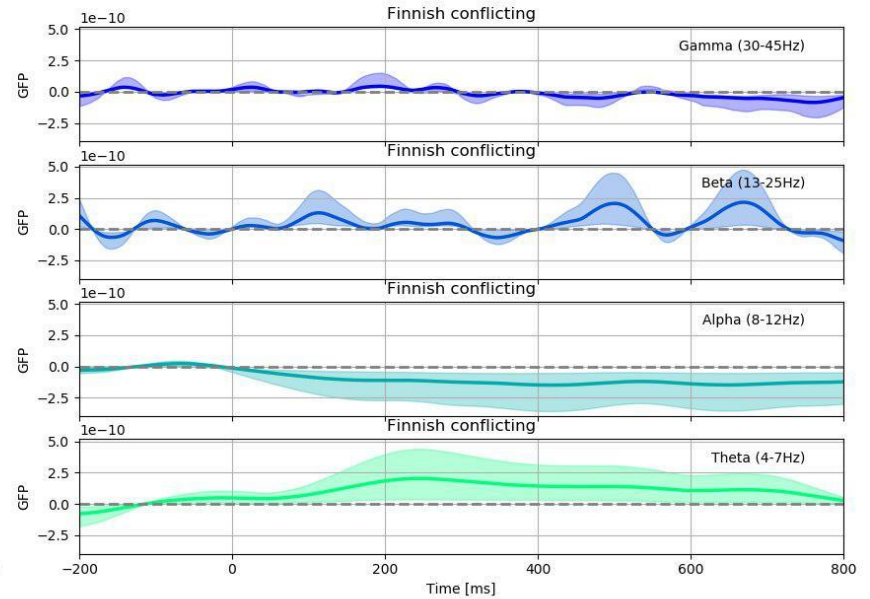
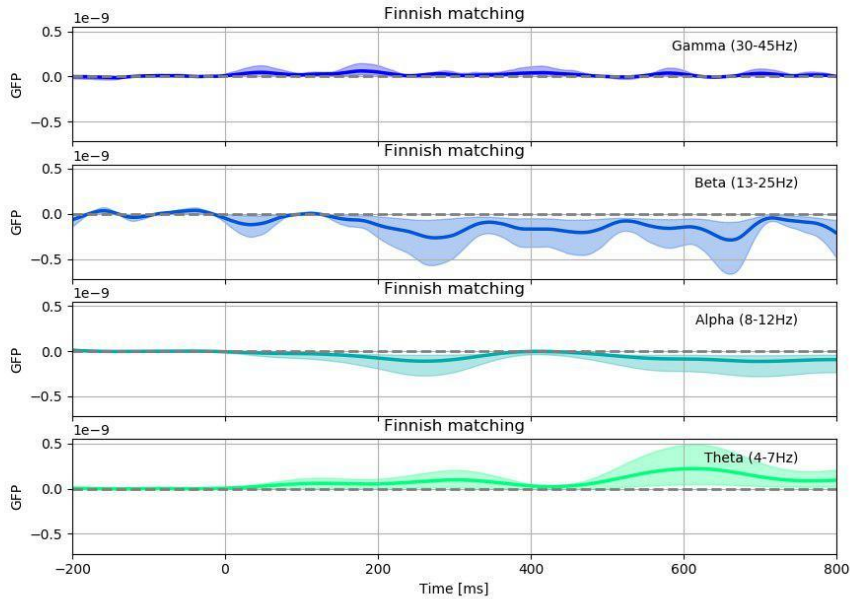
Favourite Conf vs. Finnish Match



p-values of *hypothesis* testing

Subject ID Hypothesis	382733	477819	554432	884723	928376	990291
Matching adjective	0.0	1.0	0.0009	0.73	0.0	1.0
Origin of the brand	1.0	0.0	1.0	0.0	1.0	0.0
Language	0.0	0.053	1.0	0.0	0.498	0.0

Brain *waves*



Conclusion



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So what?

Hypothesis

Matching word - brand combination doesn't affect brain activity. Conflicting word - brand combination does

Response of Finnish brands equal to Non-Finnish brands

Responses have same strength when test is done in Finnish or in English

Result?

The famous N400 component was detected, but no support for the claim in question.

All the subjects with technical background had clearly stronger responses towards Non-Finnish brands.

The language has definitely an effect but it depends on the subject.

Neuromarketing: Takeaways

1. Be as detailed as possible
2. You can never have too much data
3. Every human being is unique



Thank *you*!



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