

**Software Test Plan**  
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## **Summary**

### **Our System**

The system we chose to test was the website for Papa John's. The Papa John's website is a transaction processing system that allows users to access the menu, deals, and rewards of the company, start an order, and track their order after it has been confirmed. Users can also create or sign in to their Papa John's account for an easier checkout and earn reward points.

## **User Categories**

There are two different categories of users for this website: customers and information seekers.

Customers are users that view the menu/deals/rewards, start an order, and track their order.

Information seekers are users that simply want to view the menu or rewards and do not want to start an order.

## **Requirements**

If the user is under the customer category, then the system must have the following requirements:

- 1) Allow the USER to start an order.
- 2) Provide the menu for the USER.
- 3) Allow the USER to utilize rewards if applicable.
- 4) Track the order for the USER

If the user is under the information seeker category, then the system must have the following requirements:

- 1) Provide the menu for the USER.
- 2) Allow the USER to view rewards if the USER has an account.

## Functional Requirements Matrix

Requirement ID	Description	Source	Priority
FR1	Authentication of user whenever they log into the system.	Customer Experience Enhancement	1
FR2	Keep data of previous customer orders	Operational efficiency	3
FR3	Geo-locates the nearest stores depending on the customer's location or inputted location data	Customer Experience Enhancement	2
FR4	Tracks rewards earned and used for individual customers	Competitive Analysis	5
FR5	Display the current menu for the user selected store	Operational Needs	1
FR6	Track and calculate order totals	Operational Needs	1
FR7	Changes website language based on customer selection	Business Needs	1
FR8	Track and provide updates on orders after the transaction has occurred as they are being fulfilled	Customer Feedback	4

## Work Breakdown Structure



## Visual Mockup

### 1.0 Home Page

The screenshot shows the main homepage of the Papa Johns website. At the top, there's a navigation bar with links for TRACK MY ORDER, CARRYOUT FROM 14917 BRUCE B DR..., EN, LOG IN, and SIGN UP. There's also a search bar for "Enter a promo code" with an "APPLY" button and a shopping cart icon showing "10.00". The main content features several large promotional images for different menu items:

- PAPA BITES \$4.99**: A small pizza with pepperoni.
- XL NEW YORK PIZZA \$13.99**: A large pepperoni pizza.
- PAPADIA \$6.99**: A pizza with a thin crust and toppings.
- CRISPY CUPPY 'RONI**: A side dish of curly fries.
- PAPA PAIRINGS**: A combination meal.
- XL NEW YORK STYLE PIZZA**: Another large pepperoni pizza.
- LARGE ORIGINAL OR THIN CRUST 1-TOPPING**: A large pizza with one topping.

Below these are smaller thumbnail images for "PAPA PAIRINGS" (\$6.99), "XL NEW YORK STYLE PIZZA" (\$13.99), and "LARGE ORIGINAL OR THIN CRUST 1-TOPPING" (\$13.99).

### 1.1 Place An Order

#### 1.1.1 Store Location Page

The screenshot shows the "FIND YOUR STORE" section of the Papa Johns website. It includes two main search options:

- ENTER DELIVERY ADDRESS ▾**: A green button for entering a delivery address.
- FIND CARRYOUT LOCATIONS ▾**: A grey button for finding carryout locations.

Below these buttons, there's a form for entering a zip or postal code, with a note: "Don't know your zip or Postal Code?". There's also a "SUBMIT" button and a link to "STORES NEAR ME".

The footer navigation menu includes:

- Our Company** (About Papa Johns, Investor Relations, The Sauce - News & Stories, Careers, No Contact Delivery)
- Our Pizza** (Pizza Pages, Nutritional Info, Allergen Guide, Ingredients, Quality Guarantee)
- Help** (Customer Service, Ordering, Gift Cards, Store List)
- OPEN A FRANCHISE** (with an icon of a storefront)

International Sites: [Privacy](#) [Cookies](#) [Terms of Use](#) [Site Map](#) [Text & Email Offers](#) [Pizza Deals & Specials](#) [Cookie Preferences](#)

Papa Johns Pizza Stores In The United States: Alaska | Alabama | Arkansas | Arizona | California | Colorado | Connecticut | Washington DC | Delaware | Florida | Georgia | Hawaii | Iowa | Idaho | Illinois | Indiana | Kansas | Kentucky | Louisiana | Massachusetts | Maryland | Maine | Michigan | Minnesota | Missouri | Mississippi | Montana | North Carolina | North Dakota | Nebraska | New Hampshire | New Jersey | New Mexico | Nevada | New York | Ohio | Oklahoma | Oregon | Pennsylvania | Rhode Island | South Carolina | South Dakota | Tennessee | Texas | Utah | Virginia | Wyoming | Washington | Wisconsin | West Virginia | Wyoming

See More

Papa Johns Pizza Stores In Canada: Alberta | British Columbia | Manitoba | New Brunswick | Nova Scotia | Ontario | Prince Edward Island | Saskatchewan

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Some offers may be available online only. No trials involved. Certain restrictions may be excluded from certain offer terms or require additional charge. Additional restrictions apply. © 2018 Papa Johns Inc. All rights reserved.

## 1.1.2 Menu/Deals/Rewards Page

**PAPA JOHNS**

TRACK MY ORDER CARRYOUT FROM 14017 BRUCE B DR... EN LOG IN SIGN UP

Enter a promo code  \$ 0.00

MENU DEALS PAPA REWARDS

PIZZA CRISPY CUPPY RONI PAPA BOWLS PAPADIAS PAPA BITES WINGS SIDES DESSERTS DRINKS EXTRAS

**CREATE YOUR OWN PIZZA**  
Get started with one of our signature crusts

**FEATURED**

**LIMITED TIME**

**PAPA PICKS**

**Pepperoni Pizza** \$17.00 320 cal./slice, 8 slices  
Large 1 Original Crust Add Crust Flavor

**Sausage Pizza** \$17.00 330 cal./slice, 8 slices  
Large 1 Original Crust Add Crust Flavor

**Cheese Pizza** \$17.00 270 cal./slice, 8 slices  
Large 1 Original Crust Add Crust Flavor

**PAPA JOHNS**

TRACK MY ORDER CARRYOUT FROM 14017 BRUCE B DR... EN LOG IN SIGN UP

Enter a promo code  \$ 0.00

MENU DEALS PAPA REWARDS

DEALS

**NEW CRISPY CUPPY RONI**

**CRISPY CUPPY RONI** \$13.99  
Better get you that crispy, curly, cuppy pepperoni on top of an XL New York Style crust pizza, in the savory, pillowy pockets of our Papa Bites, or folded in our Papadia for a handheld flatbread-style sandwich. Get down with this cupped up 'roni for a limited time only.

**PAPA BITES \$4.99**  
**PAPADIA \$6.99**  
**XL NEW YORK PIZZA \$13.99**

**PAPA PAIRINGS \$6.99**  
The possibilities are endless when you get your Papa Pairings! Pair a Medium 1-Topping Pizza with Boneless or Traditional Wings, Papadias, Breadsticks, Cheesesticks, Garlic Knots or Desserts for just \$6.99 each.

**XL NEW YORK STYLE PIZZA \$13.99**  
New York Style Pizza. THIS is how Papa Johns does an extra-large NY Style Pizza! Big, cheesy, and built on our original fresh dough. Enjoy a 1-topping pizza with 8 oversized, foldable slices.

**LARGE ORIGINAL OR THIN CRUST 1-TOPPING \$13**  
**LARGE PIZZA DEAL \$15**

The screenshot shows the Papa John's website with a user profile for "HI, ALESSANDRO". The top navigation bar includes links for "MENU", "DEALS", "MY PAPA REWARDS", and a search bar for "Enter a promo code". The main content area is titled "PAPA DOUGH" and features a "REWARDS" tab selected. It displays a balance of "\$0.00" and a progress bar for "0/75 POINTS" towards a goal of \$10.00. Below this, there's a "CLAIM POINTS" button and a "75 more to get \$10.00 of Papa Dough" message. A small note says "No Dough here yet! Order today to get closer to earning Papa Dough!". An "ORDER NOW" button is present. At the bottom, there's a link to "Rewards FAQ | Rewards Terms".

### 1.1.3 Shopping Cart Page

The screenshot shows the Papa John's website with a user profile for "HI, ALESSANDRO". The top navigation bar includes links for "MENU", "DEALS", "PAPA REWARDS", and a search bar for "Enter a promo code". The main content area is titled "YOUR CART" and shows a single item: "Large Original Crust Pepperoni Pizza" at \$17.00. There are options to "Remove", "Edit", and "View Details". Below the cart, there's a "CHECK OUT" button and a summary table:

Total before discounts	\$17.00
Subtotal	\$17.00
Estimated Tax	\$1.28
<b>TOTAL</b>	<b>\$18.28</b>

At the bottom, there's a "Remove all items" link and a "Cookie Preferences" section.

### 1.1.4 Checkout Page

The screenshot shows the Papa John's Checkout page. At the top right is a 'LOG IN' button. The main area is titled 'CHECKOUT' with a note that all fields marked with an asterisk (\*) are required. It includes sections for 'CARRYOUT INFORMATION' (Carryout Time dropdown set to 'As soon as possible', Carryout Address dropdown set to '17631 Bruce B Downs Blvd, Tampa, FL 33647-3223'), 'ADD A TIP' (radio buttons for 15% (\$2.55), 20% (\$3.40), 25% (\$4.25), or 'Enter a custom amount' input field), and 'PAYMENT METHOD' (radio buttons for Credit or Debit Card, PayPal, Venmo, Google Pay, and Click to Pay). To the right is a 'MY ORDER' summary table:

Order Summary	
Sub Total	\$17.00
Estimated Tax	\$1.28
<b>ORDER TOTAL</b>	<b>\$18.28</b>

A checkbox for agreeing to privacy policy is present, followed by a 'REVIEW ORDER' button.

### 1.1.5 Order Confirmation Page

Screenshot taken from <https://wiki.jacknet.io/books/private-apis/page/papa-johns>

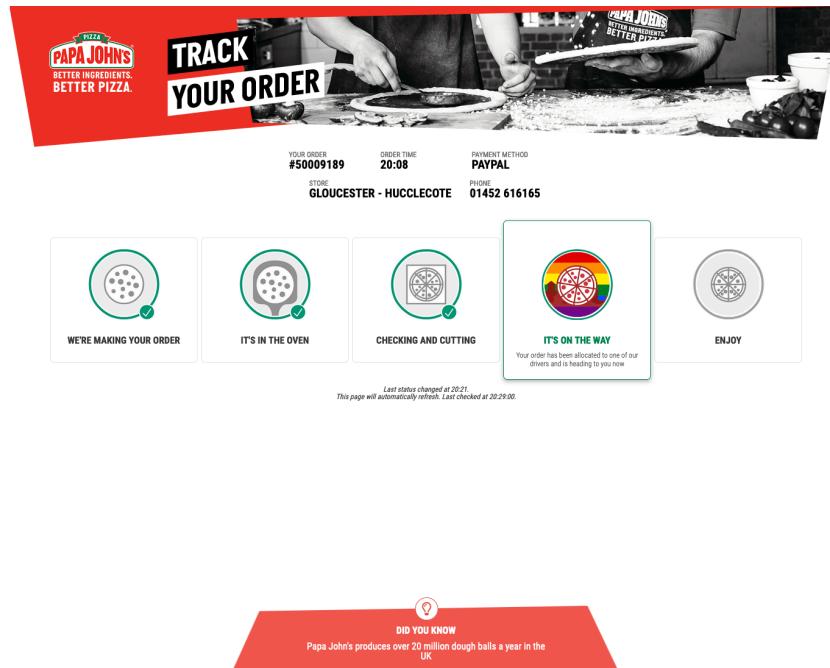
The screenshot shows the order confirmation page with a red header bar containing the Papa John's logo, the message 'YOUR ORDER IS CONFIRMED', and the order number '#50009189'. Below this is a promotional banner for tracking: 'TRACK YOUR ORDER! FROM WEB TO STORE TO DOOR' with a 'LAUNCH TRACKER' button. The main content area displays the order details:

Your Order	John's Order - #50009189
1 x Dip (Pizza Sauce)	£0.45
1 x Pizza (BBQ Chicken Classic)	£20.74
Total Discount - £5.00	You've earned 4
Total £16.19	Delivery to Default address
Ordering for	ASAP

Below the order summary is a 'PAPA REWARDS' section showing 'YOU HAVE EARNED 4 POINTS WITH THIS ORDER' and 'You have now earned 13 points.' At the bottom are links for 'Contact us | About Us | Franchise Opportunities | Jobs | Blog | Students' and social media icons for Instagram, Twitter, Facebook, and YouTube. The footer contains links for 'Store Finder | Locations | Allergen info | Investor Relations | Marketing Preferences | Privacy Notice | Cookie Policy | Terms and conditions | Modern Day Slavery Policy | Student Beans | Papa John's (GB) Ltd 2021'.

### 1.1.6 Order Tracker Page

Screenshot taken from <https://wiki.jacknet.io/books/private-apis/page/papa-johns>



### 1.2 View Menu/Deals

#### 1.2.1 Menu/Deals Page

The screenshot shows the Papa John's menu/deals page. The top navigation bar includes links for TRACK MY ORDER, CARRYOUT FROM 14917 BRUCE B DR, EN, LOG IN, SIGN UP, and a search bar. Below the navigation, there are sections for "CREATE YOUR OWN PIZZA" and "PAPA PICKS".

**CREATE YOUR OWN PIZZA**

- Original Crust: Our signature dough. Fresh, never frozen. Made with 6 simple ingredients & hand-tossed.
- Garlic Epic Stuffed Crust: Our signature bacon-stuffed dough and dipped on the cheesy crust. Served with Special Garlic Dipping Sauce.
- Epic Stuffed Crust: Our original dough stuffed with melted cheese and baked to a crispy, golden goodness.
- Cheesy Calzone Epic Stuffed Crust: Epic calzone flavors with a bit of mozzarella and garlic herb ricotta stuffed into the crust.

**PAPA PICKS**

- Pepperoni Pizza: \$17.00 320 cal./slice, 8 slices. Options: Large, Original Crust, Add Crust Flavor.
- Sausage Pizza: \$17.00 330 cal./slice, 8 slices. Options: Large, Original Crust, Add Crust Flavor.
- Cheese Pizza: \$17.00 270 cal./slice, 8 slices. Options: Large, Original Crust, Add Crust Flavor.

PAPA JOHNS

TRACK MY ORDER CARRYOUT FROM 14017 BRUCE B DR... EN LOG IN SIGN UP

Enter a promo code  APPLY \$0.00

DEALS MENU DEALS PAPA REWARDS

**DEALS**

**CRISPY CUPPY 'RONI** \$13.99

Better get you that crispy, curly, cuppy pepperoni on top of an XL New York Style crust pizza in the savory, pillowy pockets of our Papa Bites, or folded in our Papadilla for a handheld flatbread-style sandwich. Get down with this cupped up 'Yoni for a limited time only.

**ORDER NOW**

**PAPA PAIRINGS** \$6.99

The possibilities are endless when you get you some Papa Pairings. Pair a Medium 1-topping Pizza with Boneless or Traditional Wings, Papadillas, Breadsticks, Cheesesticks, Garlic Knots or Desserts for just \$6.99 each.

**ORDER NOW**

**LARGE ORIGINAL OR THIN CRUST 1-TOPPING** \$13

**XL NEW YORK STYLE PIZZA** \$13.99

New York Style Pizza THIS is how Papa Johns does an extra-large NY Style Pizza! Big, cheesy, and built on our original fresh dough. Enjoy a 1-topping pizza with 8 oversized, foldable slices.

**ORDER NOW**

**LARGE PIZZA DEAL** \$15

### 1.2.2 Add to Order Button

## PAPA PICKS



### Pepperoni Pizza

[DETAILS](#)

\$17.00 320 cal /slice, 8 slices

Large

1

Original Crust

Add Crust Flavor

**ADD TO ORDER**

**CUSTOMIZE**



### Sausage Pizza

[DETAILS](#)

\$17.00 330 cal /slice, 8 slices

Large

1

Original Crust

Add Crust Flavor

**ADD TO ORDER**

**CUSTOMIZE**



### Cheese Pizza

[DETAILS](#)

\$17.00 270 cal /slice, 8 slices

Large

1

Original Crust

Add Crust Flavor

**ADD TO ORDER**

**CUSTOMIZE**

### 1.2.3 Customize Item Page

Pepperoni Pizza  
320 cal/slice, 8 slices  
(1) Topping Added | [View all](#)

**BASE**  **CHEESE**  **MEATS**  **VEGGIES**

**SIZE**  
 Small  
 Medium  
 Large  
 Extra Large

**CRUST**  
 Original Crust  
**FEATURED**  Garlic Epic Stuffed Crust  
 Epic Stuffed Crust  
 XL New York Style Crust  
 Thin Crust  
 Gluten-Free Crust

(-) 1 (+) **ADD TO ORDER**

### 1.3 Rewards Page

#### 1.3.1 Create An Account Page

**PAPA JOHN'S**

**REWARDS**

**WANT FREE FOOD, FASTER AND EASIER?**

The road to free pizza starts here. Let's get you signed up quick. Then you'll start earning points for Papa Dough.

**CREATE YOUR ACCOUNT**

First Name \*  Last Name \*   
 Email Address \*  Phone Number \*   
 Create Password \*    
 Get even more points by entering your birthday. Optional  
 Month  Day

**GET OUR LATEST REWARDS OFFERS**

Email  
 SMS/Text

I agree to receive auto-dialed text messages at the mobile phone number I entered above from and on behalf of Papa John's, including marketing offers. Consent is not required to purchase.

### 1.3.2 Sign-In to Account Page

**Our Company**

- About Papa Johns
- Investor Relations
- The Sauce – News & Stories
- Careers
- No Contact Delivery

**Our Pizza**

- Pizza Pages
- Nutritional Info
- Allergen Guide
- Ingredients
- Quality Guarantee

**Help**

- Customer Service
- Ordering
- Gift Cards
- Store List

 OPEN A FRANCHISE

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Online Ordering Customer Service 877-547-PAPA (7222). Offer and Prints will vary in Alaska, Hawaii and Canada. Offer good for a limited time at participating Papa Johns restaurants. No double toppings or extra cheese. Not valid with any other coupons or discounts. Limited delivery area. Delivery fee may apply. Customer responsible for all applicable taxes. Papa Johns pizzas are hand-made to order in your local restaurant; your pizza may vary in appearance from the pizza represented here.

**Our Company**

- About Papa Johns
- Investor Relations
- The Sauce – News & Stories
- Careers
- No Contact Delivery

**Our Pizza**

- Pizza Pages
- Nutritional Info
- Allergen Guide
- Ingredients
- Quality Guarantee

**Help**

- Customer Service
- Ordering
- Gift Cards
- Store List

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### 1.3.3 Forgot Password Page

### 1.3.4 Papa Doughs Page

### 1.3.5 Offers Page

The screenshot shows the 'OFFERS' section of the Papa John's website. At the top, there are navigation links for 'MENU', 'DEALS', and 'MY PAPA REWARDS'. On the right, there is a search bar for 'Enter a promo code' and a button labeled 'APPLY'. A notification bar at the top right shows a balance of '\$17.00'. Below the navigation, there are tabs for 'REWARDS', 'FAVORITES', 'PAST ORDERS', and 'ACCOUNT'. The 'OFFERS' tab is selected, showing a green gift icon. A message says 'You don't have any offers right now. Check back later!'. There is a large black rectangular area containing the text 'ORDER FROM OUR APP' and download links for the App Store and Google Play. Below this, there are links for 'Our Company', 'Our Pizza', and 'Help'. On the right, there is a 'OPEN A FRANCHISE' button with a building icon.

### 1.3.6 Rewards History Page

The screenshot shows the 'REWARD HISTORY' section of the Papa John's website. The layout is identical to the Offers page, with 'MENU', 'DEALS', and 'MY PAPA REWARDS' at the top. A '\$17.00' balance is shown on the right. The 'OFFERS' tab is selected, showing a green dollar sign icon. A message says 'No reward activity at this moment. Once you get points, you'll see the history here.' There is a large black rectangular area containing the text 'ORDER FROM OUR APP' and download links for the App Store and Google Play. Below this, there are links for 'Our Company', 'Our Pizza', and 'Help'. On the right, there is a 'OPEN A FRANCHISE' button with a building icon.

### 1.3.7 Claim Points Input

The screenshot shows the Papa John's rewards portal. At the top, there are links for 'MENU', 'DEALS', and 'MY PAPA REWARDS'. Below that is a navigation bar with 'REWARDS', 'FAVORITES', 'PAST ORDERS', and 'ACCOUNT'. A greeting 'HI, ALESANDRO' is displayed. The main content area has tabs for 'PAPA DOUGH', 'OFFERS', 'REWARD HISTORY', and 'CLAIM POINTS', with 'CLAIM POINTS' being the active tab. There is a section for entering a receipt code and a reward code with an 'APPLY' button. A large 'ORDER NOW' button is prominent. Below this, there is a section for ordering from the app with download links for the App Store and Google Play, and images of pizzas and wings.

### 1.3.8 User Favorites

The screenshot shows the Papa John's favorites page. The top navigation and user info are identical to the previous screenshot. The main content area has tabs for 'REWARDS', 'FAVORITES', 'PAST ORDERS', and 'ACCOUNT', with 'FAVORITES' being the active tab. Below this are two sections: 'FAVORITE ORDERS' (which says 'Looks like you don't have any favorite orders yet') and 'FAVORITE ITEMS' (which says 'Looks like you don't have any favorite items yet'). At the bottom, there is a 'Favorites FAQ' link and a footer with links for 'Our Company', 'Our Pizza', and 'Help', along with social media icons and a 'OPEN A FRANCHISE' button.

### 1.3.9 Past Orders

PAPA JOHN'S

TRACK MY ORDER LOCATION CARRYOUT FROM 17631 BRUCE B DR... ENGLISH HI, ALESSANDRO LOGOUT

MENU DEALS MY PAPA REWARDS

REWARDS FAVORITES **PAST ORDERS** ACCOUNT

MY PAST ORDERS SEARCH

You have no past orders from the past 90 days.

---

<b>Our Company</b>	<b>Our Pizza</b>	<b>Help</b>
<a href="#">About Papa Johns</a> <a href="#">Investor Relations</a> <a href="#">The Sauce – News &amp; Stories</a> <a href="#">Careers</a> <a href="#">No Contact Delivery</a>	<a href="#">Pizza Pages</a> <a href="#">Nutritional Info</a> <a href="#">Allergen Guide</a> <a href="#">Ingredients</a> <a href="#">Quality Guarantee</a>	<a href="#">Customer Service</a> <a href="#">Ordering</a> <a href="#">Gift Cards</a> <a href="#">Store List</a>



**OPEN A FRANCHISE**

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Papa John's Pizza Stores in The United States: Alaska | Alabama | Arkansas | Arizona | California | Colorado | Connecticut | Washington DC | Delaware | Florida | Georgia | Hawaii | Iowa | Idaho | Illinois | Indiana | Kansas | Kentucky | Louisiana | Massachusetts | Maryland | Maine | Michigan | Minnesota | Mississippi | Montana | North Carolina | North Dakota | Nebraska | New Hampshire | New Jersey | New Mexico | Nevada | New York | Ohio | Oklahoma | Oregon | Pennsylvania | Rhode Island | South Carolina | South Dakota | Tennessee | Texas | Utah | Virginia | Vermont | Washington | Wisconsin | West Virginia | Wyoming  
See More

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e-wbcn-018-24.0-n-17.24.0-hc2  
Support ID: 20847087-904

### 1.3.10 Edit Profile

PAPA JOHN'S

TRACK MY ORDER CARRYOUT FROM 17631 BRUCE B DR... EN HI, ALESSANDRO \$17.00

MENU DEALS MY PAPA REWARDS

REWARDS FAVORITES PAST ORDERS ACCOUNT

**EDIT PROFILE**

Change Password Addresses and Stores Payments Sign Out

First Name \* [REDACTED] Last Name \* [REDACTED]

Email Address \* [REDACTED]

Receive email offers and alerts

Phone Number \* [REDACTED]

Birth Month [REDACTED] Birth Day [REDACTED]

Receive text offers and alerts

I agree to receive auto-dialed text messages at the mobile phone number I entered above from end on behalf of Papa John's, including marketing offers. Consent is not required or is not a condition of purchase. By checking this box, I am providing my digital signature.

Message and data rates may apply. 6 messages per month. To opt out, text STOP to 50297 (confirmation will be sent); for help, text HELP to 50297. Available only in the U.S. See terms and read our Privacy Policy.

**SAVE**

Our Company Our Pizza Help

PAPA JOHN'S

TRACK MY ORDER CARRYOUT FROM 17631 BRUCE B DR... EN HI, ALESSANDRO \$17.00

MENU DEALS MY PAPA REWARDS

REWARDS FAVORITES PAST ORDERS ACCOUNT

**CHANGE PASSWORD**

Edit Profile Change Password Addresses and Stores Payments Sign Out

Current Password [REDACTED]

New Password \* [REDACTED] SHOW

Confirm Password \* [REDACTED] SHOW

**CHANGE PASSWORD**

Your password must meet these requirements:

- At least 1 upper case letter
- At least 1 number
- Be between 8 and 25 characters
- Not the same as your current password

**Our Company**  
About Papa John's  
Investor Relations  
The Sauce - News & Stories  
Careers  
No Contact Delivery

**Our Pizza**  
Pizza Pages  
Nutritional Info  
Allergen Guide  
Ingredients  
Quality Guarantee

**Help**  
Customer Service  
Ordering  
Gift Cards  
Store List

 OPEN A FRANCHISE

**PAPA JOHN'S**

TRACK MY ORDER CARRYOUT FROM 17631 BRUCE B DR... EN HI, ALESANDRO

MENU DEALS MY PAPA REWARDS Enter a promo code APPLY \$17.00

HI, ALESANDRO LOCATIONS

Papa Rewards  
Favorites  
Past Orders  
Account Sign Out

RESIDENCE Primary Edit ADD A NEW LOCATION

Our Company About Papa John Investor Relations The Sauce - News & Stories Careers No Contact Delivery Our Pizza Pizza Pages Nutritional Info Allergen Guide Ingredients Quality Guarantee Help Customer Service Ordering Gift Cards Store List OPEN A FRANCHISE

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Papa John's Pizza Stores in Canada: Alberta | British Columbia | Manitoba | New Brunswick | Nova Scotia | Ontario | Prince Edward Island | Saskatchewan

Offers good for a limited time at participating U.S. Papa John's restaurants. Prices may vary. Not valid with any other coupons or discounts. DORITOS® is a trademark of Mondelēz International group, used under license. DORITOS® and COOL RANCH® are registered trademarks owned by Frito-Lay North America, Inc. All beverage related trademarks are registered Trademarks of PepsiCo, Inc. Mars or Affiliates Trademarks used under license. Some offers require the purchase of multiple pizzas.

## 1.4 Order Tracker

### 1.4.1 Email/Phone Input

**PAPA JOHN'S**

TRACK YOUR ORDER WITH  
**PAPA TRACK**

Follow your order from the store to your door with Papa Track when you order through our website or on the app.

Enter your email or phone number TRACK  
Enter an email address or phone number associated with your order

\*Papa Track is only available for Plan Ahead Orders shortly before the scheduled delivery or pickup time.

Our Company About Papa John Investor Relations The Sauce - News & Stories Careers No Contact Delivery Our Pizza Pizza Pages Nutritional Info Allergen Guide Ingredients Quality Guarantee Help Customer Service Ordering Gift Cards Store List OPEN A FRANCHISE

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Papa John's Pizza Stores in The United States: Alaska | Alabama | Arkansas | Arizona | California | Colorado | Connecticut | Delaware | Florida | Georgia | Hawaii | Iowa | Idaho | Illinois | Indiana | Kansas | Kentucky | Louisiana | Massachusetts | Maryland | Maine | Michigan | Minnesota | Missouri | Mississippi | Montana | North Carolina | North Dakota | Nebraska | New Hampshire | New Jersey | New Mexico | Nevada | New York | Ohio | Oklahoma | Oregon | Pennsylvania | Rhode Island | South Carolina | South Dakota | Tennessee | Texas | Utah | Virginia | Vermont | Washington | Wisconsin | West Virginia | Wyoming

Papa John's Pizza Stores in Canada: Alberta | British Columbia | Manitoba | New Brunswick | Nova Scotia | Ontario | Prince Edward Island | Saskatchewan

Offers good for a limited time at participating U.S. Papa John's restaurants. Prices may vary. Not valid with any other coupons or discounts. DORITOS® is a trademark of Mondelēz International group, used under license. DORITOS® and COOL RANCH® are registered trademarks owned by Frito-Lay North America, Inc. All beverage related trademarks are registered Trademarks of PepsiCo, Inc. Mars or Affiliates Trademarks used under license. Some offers require the purchase of multiple pizzas. Some

## 1.4.2 Papa Account Join/Sign-In Page

**PAPA JOHN'S**

TRACK MY ORDER CARRYOUT FROM 17631 BRUCE B DR... EN LOG IN SIGN UP

Enter a promo code  APPLY

**CREATE AN ACCOUNT**

With a Papa John's account, you can save your favorite orders, delivery addresses, and more for quick re-order. You'll speed through checkout and be eating pizza before you know it! Plus, it's the only way to enroll in Papa Rewards to earn Free Pizza!

[CREATE AN ACCOUNT](#)

**ALREADY HAVE AN ACCOUNT? SIGN IN**

Email Address \*

Password \*  [Show](#)

Keep me signed in [Forgot your password?](#)

[SIGN IN](#)

OR

[LOG IN WITH QUICK LINK](#)

**Our Company**

- About Papa Johns
- Investor Relations
- The Sauce - News & Stories
- Careers
- No Contact Delivery

**Our Pizza**

- Pizza Pages
- Nutritional Info
- Allergen Guide
- Ingredients
- Quality Guarantee

**Help**

- Customer Service
- Ordering
- Gift Cards
- Store List

 [OPEN A FRANCHISE](#)

International Sites [▼](#)

[Privacy](#) [Cookies](#) [Terms of Use](#) [Site Map](#) [Text & Email Offers](#) [Pizza Deals & Specials](#) [Cookie Preferences](#)

Online Ordering Customer Service 877-547-PAPA (7222). Offer and prices will vary in Alaska, Hawaii and Canada. Offer good for a limited time at participating Papa John's restaurants. No double toppings or extra cheese. Not valid with any other coupons or discounts. Limited delivery area. Delivery fee may apply. Customer responsible for all applicable taxes. Papa John's pizzas are hand-made to order in your local restaurant; your pizza may vary in appearance from the pizza represented here.

## **Test Cases and Results**

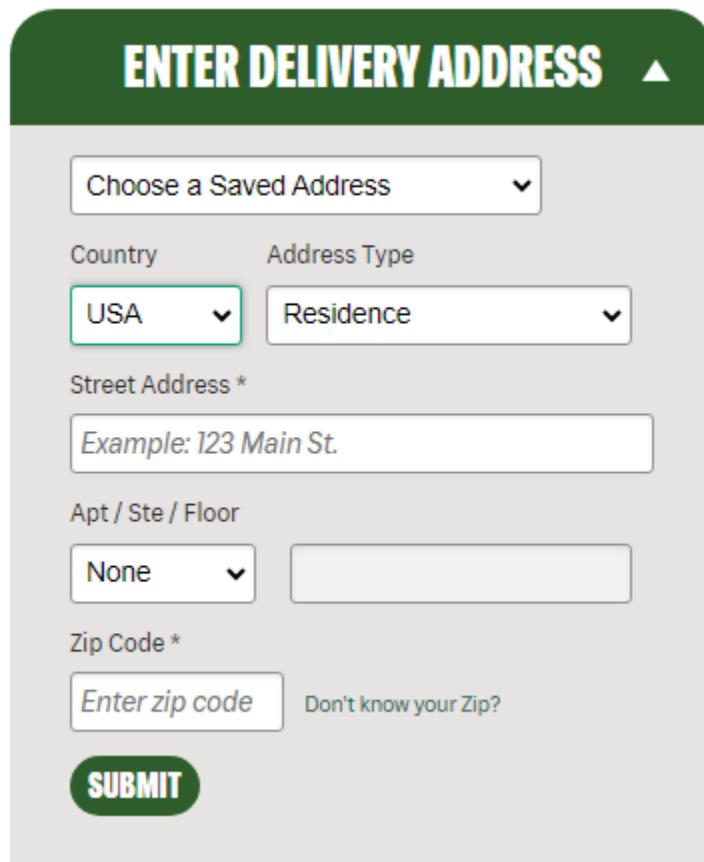
### **1.1 Place An Order**

#### **1.1.1 Store Location**

**Test Case 1:** Test website UI when user selects USA as country of residence.

**Expected Result:** User has access to zip code input field.

**Actual Result:**



The screenshot shows a mobile-style form titled "ENTER DELIVERY ADDRESS". At the top, there is a dropdown menu labeled "Choose a Saved Address". Below it, there are two dropdown menus: "Country" (set to "USA") and "Address Type" (set to "Residence"). The next section is labeled "Street Address \*". It contains a placeholder text "Example: 123 Main St." and an empty input field. Below that is a section for "Apt / Ste / Floor" with a dropdown menu set to "None" and an empty input field. The final section is "Zip Code \*". It includes a button "Enter zip code" and a link "Don't know your Zip?". At the bottom is a large green "SUBMIT" button.

Test Case 2: Test website UI when user selects Canada as country of residence.

Expected Result: User has access to postal code input field.

Actual Result:

ENTER DELIVERY ADDRESS ▲

Choose a Saved Address ▾

Country Address Type

CANADA Residence

Street Address \*

Example: 123 Main St.

Apt / Ste / Floor

None

Postal Code \*

Enter postal coc

Don't know your Postal Code?

SUBMIT

Test Case 3: Test invalid or missing inputs for zip code field.

Expected Result: Website will not allow the user to continue.

Actual Result:

The screenshot shows a mobile-style form titled "ENTER DELIVERY ADDRESS". At the top, there is a dropdown menu labeled "Choose a Saved Address". Below it are two dropdowns: "Country" set to "USA" and "Address Type" set to "Residence". The next section is "Street Address \*", with an input field containing "Example: 123 Main St.". Below that is "Apt / Ste / Floor" with a dropdown set to "None" and an empty input field. The "Zip Code \*" section contains an input field with the value "!@FAS" highlighted in red, indicating it is invalid. To the right of this field is a link "Don't know your Zip?". A red error message at the bottom left says "Please enter a valid US zip code.". At the bottom is a large green "SUBMIT" button.

Test Case 4: Test invalid or missing inputs for postal code field.

Expected Result: Website will not allow the user to continue.

Actual Result:

The screenshot shows a web form titled "ENTER DELIVERY ADDRESS". The form includes fields for selecting a saved address, choosing a country (set to Canada), and specifying an address type (set to Residence). The "Street Address" field contains the placeholder "Example: 123 Main St.". The "Apt / Ste / Floor" field has "None" selected. The "Postal Code" field is highlighted with a red border and contains the invalid input "I@FAS". A tooltip message "Please enter a valid Canadian postal code." is displayed below the field. A "SUBMIT" button is located at the bottom of the form.

Choose a Saved Address ▾

Country Address Type

CANADA ▾ Residence ▾

Street Address \*

Example: 123 Main St.

Apt / Ste / Floor

None ▾

Postal Code \*

I@FAS

Please enter a valid Canadian postal code.

SUBMIT

Test Case 5: Test valid characters for street address.

Expected Result: Website will accept letters, numbers, periods, -, \, #, and /.

Actual Result:

The screenshot shows a web form titled "ENTER DELIVERY ADDRESS". The form includes fields for selecting a saved address, choosing a country (set to CANADA), specifying an address type (set to Residence), entering a street address (123 Main Street -#^), selecting an apt/ste/floor (None), and entering a postal code (with a placeholder "Enter postal code"). A red error message "This field is required." is displayed next to the postal code field. A "SUBMIT" button is at the bottom.

Choose a Saved Address ▾

Country Address Type

CANADA Residence ▾

Street Address \*

123 Main Street -#^

Apt / Ste / Floor

None ▾

Postal Code \*

Enter postal code

This field is required.

Don't know your Postal Code?

SUBMIT

Test Case 6: Test invalid characters for street address.

Expected Result: Website will not accept any characters that are not letters, numbers, periods, -, \, #, and /.

Actual Result:

The screenshot shows a mobile-style form titled "ENTER DELIVERY ADDRESS". The "Street Address \*" field contains the invalid input "@!@!";, ., ., .fwafwa\*&^%#\$, which triggers a red border around the field. Below the field, an error message in red text reads "This field is required." A "SUBMIT" button at the bottom is highlighted in green.

Choose a Saved Address ▾

Country Address Type

CANADA ▾ Residence ▾

Street Address \*

@!@!";, ., ., .fwafwa\*&^%#\$

Apt / Ste / Floor

None ▾

Postal Code \*

Enter postal cod

Don't know your Postal Code?

This field is required.

SUBMIT

Test Case 7: Test store location finder when user inputs a valid street address.

Expected Result: Website provides locations near user's inputted address.

Actual Result:

The screenshot shows a mobile-style form titled "ENTER DELIVERY ADDRESS". At the top, there is a dropdown menu labeled "Choose a Saved Address". Below it are two dropdowns: "Country" set to "USA" and "Address Type" set to "Residence". The next field is "Street Address \*", containing the value "4202 East Fowler Avenue". Underneath is an "Apt / Ste / Floor" field with "None" selected. To the right is a large empty rectangular input field. Below that is a "Zip Code \*" field containing "33620", with a link "Don't know your Zip?" next to it. At the bottom is a green "SUBMIT" button.

\*Users are able to order from the menu.

Test Case 8: Test store location finder when user inputs a street address that does not exist.

Expected Result: Website cannot locate any stores near the inputted address.

Actual Result:

The screenshot shows a web form titled "ENTER DELIVERY ADDRESS". At the top, there is a dropdown menu labeled "Choose a Saved Address". Below it, there are two dropdown menus: "Country" set to "USA" and "Address Type" set to "Residence". The next field is "Street Address \*", which contains the placeholder text "fionwaiofnwaiofnawoifnwaofnwa". Underneath is an "Apt / Ste / Floor" field with a dropdown menu set to "None" and an empty input field. The "Zip Code \*" field contains the placeholder "Enter zip code" and has a link "Don't know your Zip?". At the bottom is a large green "SUBMIT" button.

**Sorry, address is out of delivery range.**

You entered:

Tampa Palms FL 33647 [Edit](#)

We do not have any stores close enough for delivery. You can continue by ordering Carryout.

## LOCATIONS

Nearest stores to 33647 [Edit](#)

[CHANGE TO DELIVERY](#)

**A** **17631 Bruce B Downs Blvd, Tampa FL**

Now Accepting Online Orders

[Get directions | \(813\)910-7272](#)

**Delivery Hours**

10 a.m. to 11 p.m.

**Carryout Hours**

10 a.m. to 10:40 p.m.

**Store #926**

[ORDER DELIVERY](#)

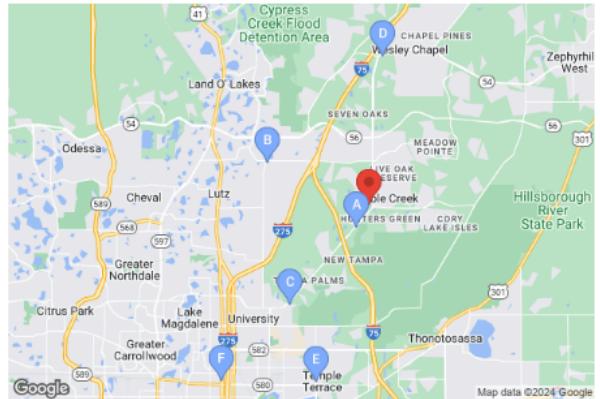
[ORDER CARRYOUT](#)

**B** **2743 E County Line Rd, Lutz FL**

Now Accepting Online Orders

**C** **14917 Bruce B Downs Boulevard, Tampa FL**

Now Accepting Online Orders



[View more stores](#)

\*Zip code entered was 33647, website provides stores around that zip code.

Test Case 9: Test website UI when user selects Residence as address type.

Expected Result: User has access to street address and apt input fields.

Actual Result:

The screenshot shows a mobile-style form titled "ENTER DELIVERY ADDRESS". At the top, there is a dropdown menu labeled "Choose a Saved Address". Below it, there are two dropdown menus: "Country" set to "USA" and "Address Type" set to "Residence". The next section is labeled "Street Address \*". Inside this section, there is a placeholder text "Example: 123 Main St." and a text input field. Below this, there is a section for "Apt / Ste / Floor" with a dropdown menu set to "None" and an empty input field. The final section is "Zip Code \*". It contains a text input field with placeholder text "Enter zip code", a link "Don't know your Zip?", and a large green "SUBMIT" button at the bottom.

Test Case 10: Test website UI when user selects Business as address type.

Expected Result: User has access to street address and apt input fields.

Actual Result:

The screenshot shows a web form titled "ENTER DELIVERY ADDRESS". At the top, there is a dropdown menu labeled "Choose a Saved Address". Below it, there are two dropdown menus: "Country" set to "USA" and "Address Type" set to "Business". The "Address Type" dropdown is highlighted with a green border. The next section is labeled "Street Address \*". Inside this section, there is a placeholder text "Example: 123 Main St." and an empty input field. Below this, there is a section for "Apt / Ste / Floor" with a dropdown menu set to "None" and an empty input field. Finally, there is a "Zip Code \*" section with a placeholder "Enter zip code" and a link "Don't know your Zip?". At the bottom, there is a large green "SUBMIT" button.

Test Case 11: Test positive number characters in apt input field.

Expected Result: The website accepts the input as valid.

Actual Result:

The image shows a mobile-style delivery address input form titled "ENTER DELIVERY ADDRESS". The form includes fields for selecting a saved address, choosing a country (USA), specifying an address type (Business), entering a street address (with an example placeholder), inputting an apartment number (Apt 10), and entering a zip code. A "SUBMIT" button is at the bottom.

Choose a Saved Address ▾

Country Address Type

USA Business ▾

Street Address \*

Example: 123 Main St.

Apt / Ste / Floor \*

Apt 10

Zip Code \*

Enter zip code Don't know your Zip?

**SUBMIT**

Test Case 12: Test negative number characters in apt input field.

Expected Result: The website accepts the input as valid.

Actual Result:

The screenshot shows a mobile-style delivery address form titled "ENTER DELIVERY ADDRESS". The form includes fields for selecting a saved address, choosing a country (USA), and specifying an address type (Business). The "Street Address" field contains the placeholder "Example: 123 Main St.". The "Apt / Ste / Floor" field has "Apt" selected in a dropdown and "-10" entered into the text input. The "Zip Code" field contains the placeholder "Enter zip code" and a link "Don't know your Zip?". A large green "SUBMIT" button is at the bottom.

Choose a Saved Address ▾

Country Address Type

USA Business ▾

Street Address \*

Example: 123 Main St.

Apt / Ste / Floor \*

Apt -10

Zip Code \*

Enter zip code Don't know your Zip?

SUBMIT

Test Case 13: Test letter characters in apt input field.

Expected Result: The website accepts the input as valid.

Actual Result:

The screenshot shows a mobile-style delivery address form titled "ENTER DELIVERY ADDRESS". At the top, there's a dropdown menu labeled "Choose a Saved Address". Below it are two dropdowns: "Country" set to "USA" and "Address Type" set to "Business". The main input fields are "Street Address \*" (containing "Example: 123 Main St."), "Apt / Ste / Floor \*" (containing "Apt" and "HELLO"), and "Zip Code \*". The "Zip Code" field has a placeholder "Enter zip code" and a link "Don't know your Zip?". A large green "SUBMIT" button is at the bottom.

Choose a Saved Address ▾

Country Address Type

USA Business ▾

Street Address \*

Example: 123 Main St.

Apt / Ste / Floor \*

Apt HELLO

Zip Code \*

Enter zip code Don't know your Zip?

SUBMIT

Test Case 14: Test special characters in apt input field.

Expected Result: The user cannot continue if they entered any special characters other than commas or pounds.

Actual Result:

The screenshot shows a mobile-style form titled "ENTER DELIVERY ADDRESS". The form includes fields for "Choose a Saved Address", "Country" (set to USA), "Address Type" (set to Business), "Street Address \*", "Apt / Ste / Floor \*", "Zip Code \*", and a "SUBMIT" button. The "Apt" field contains the value "@@@@@" which is highlighted with a red border, indicating it is an invalid input. A red error message "Please use letters, numbers, commas, # only." is displayed above the "Apt" field. The "Zip Code" field has a placeholder "Enter zip code" and a link "Don't know your Zip?".

## ENTER DELIVERY ADDRESS ▲

Choose a Saved Address ▾

Country Address Type

USA Business

Street Address \*

Example: 123 Main St.

Apt / Ste / Floor \*

Apt ,##

Zip Code \*

Enter zip code Don't know your Zip?

**SUBMIT**

Test Case 15: Test missing input values in apt input field.

Expected Result: The user cannot continue as the field is required.

Actual Result:

The screenshot shows a mobile-style form titled "ENTER DELIVERY ADDRESS". At the top, there is a dropdown menu labeled "Choose a Saved Address". Below it are two dropdown menus: "Country" set to "USA" and "Address Type" set to "Business". The next section is for "Street Address \*" with an example placeholder "Example: 123 Main St.". The "Apt / Ste / Floor \*" section has a dropdown menu set to "Apt" and an empty input field with a red border. A red error message "This field is required." is displayed above the empty input field. Below this is a "Zip Code \*" section with an input field containing "Enter zip code" and a link "Don't know your Zip?". At the bottom is a large green "SUBMIT" button.

Choose a Saved Address ▾

Country Address Type

USA Business ▾

Street Address \*

Example: 123 Main St.

Apt / Ste / Floor \*

Apt |

This field is required.

Zip Code \*

Enter zip code Don't know your Zip?

SUBMIT

Test Case 16: Test positive number characters in suite input field.

Expected Result: The website accepts the input as valid.

Actual Result:

The screenshot shows a web form titled "ENTER DELIVERY ADDRESS". At the top, there is a dropdown menu labeled "Choose a Saved Address". Below it are two dropdown menus: "Country" set to "USA" and "Address Type" set to "Business". The next section is for "Street Address \*", which has an example placeholder "Example: 123 Main St.". Following that is "Apt / Ste / Floor \*", with a dropdown menu set to "Suite" and a text input field containing the number "25". Below these fields is a "Zip Code \*" section with a text input field containing "Enter zip code" and a link "Don't know your Zip?". At the bottom is a large green "SUBMIT" button.

Test Case 17: Test negative number characters in suite input field.

Expected Result: The website accepts the input as valid.

Actual Result:

The screenshot shows a mobile-style form titled "ENTER DELIVERY ADDRESS". The form includes fields for selecting a saved address, choosing a country (USA), and specifying an address type (Business). Below these are fields for "Street Address" and "Apt / Ste / Floor". In the "Apt / Ste / Floor" field, the user has entered "-25". There is also a "Zip Code" field with a placeholder "Enter zip code" and a link "Don't know your Zip?". A large green "SUBMIT" button is at the bottom.

Choose a Saved Address ▾

Country Address Type

USA Business ▾

Street Address \*

Example: 123 Main St.

Apt / Ste / Floor \*

Suite ▾ -25

Zip Code \*

Enter zip code Don't know your Zip?

**SUBMIT**

Test Case 18: Test letter characters in suite input field.

Expected Result: The website accepts the input as valid.

Actual Result:

The screenshot shows a mobile-style delivery address form titled "ENTER DELIVERY ADDRESS". At the top, there is a dropdown menu labeled "Choose a Saved Address". Below it are two dropdowns: "Country" set to "USA" and "Address Type" set to "Business". The main input fields are "Street Address \*" (with placeholder "Example: 123 Main St."), "Apt / Ste / Floor \*", and "Zip Code \*". In the "Apt / Ste / Floor \*" section, there is a dropdown set to "Suite" and a text input field containing the word "PIZZA". Below these fields is a link "Don't know your Zip?". At the bottom is a large green "SUBMIT" button.

Choose a Saved Address ▾

Country Address Type

USA Business ▾

Street Address \*

Example: 123 Main St.

Apt / Ste / Floor \*

Suite ▾ PIZZA

Zip Code \*

Enter zip code Don't know your Zip?

**SUBMIT**

Test Case 19: Test special characters in suite input field.

Expected Result: The user cannot continue if they entered any special characters other than commas or pounds.

Actual Result:

The screenshot shows a mobile-style form titled "ENTER DELIVERY ADDRESS". The form includes fields for "Choose a Saved Address", "Country" (set to USA), "Address Type" (set to Business), "Street Address" (example: 123 Main St.), "Apt / Ste / Floor" (Suite), and "Zip Code" (input field containing "@@@@"). A red error message "Please use letters, numbers, commas, # only." is displayed above the Zip code field. A green "SUBMIT" button is at the bottom.

Choose a Saved Address ▾

Country Address Type

USA Business ▾

Street Address \*

Example: 123 Main St.

Apt / Ste / Floor \*

Suite ▾ @@@@

Please use letters, numbers, commas, # only.

Zip Code \*

Enter zip code Don't know your Zip?

**SUBMIT**

## ENTER DELIVERY ADDRESS ▲

Choose a Saved Address ▾

Country Address Type

USA Business

Street Address \*

Example: 123 Main St.

Apt / Ste / Floor \*

Suite ,,,###

Zip Code \*

Enter zip code Don't know your Zip?

**SUBMIT**

Test Case 20: Test missing input values in suite input field.

Expected Result: The user cannot continue as the field is required.

Actual Result:

The screenshot shows a mobile-style form titled "ENTER DELIVERY ADDRESS". At the top, there is a dropdown menu labeled "Choose a Saved Address". Below it are two dropdowns: "Country" set to "USA" and "Address Type" set to "Business". The next section is for "Street Address \*", which includes a placeholder "Example: 123 Main St." and a red-bordered input field. The following section is for "Apt / Ste / Floor \*", with a dropdown set to "Suite" and an empty red-bordered input field. A red error message "This field is required." is displayed above the empty input field. The next section is for "Zip Code \*", featuring an input field with placeholder "Enter zip code" and a link "Don't know your Zip?". At the bottom is a large green "SUBMIT" button.

ENTER DELIVERY ADDRESS ▲

Choose a Saved Address

Country Address Type

USA Business

Street Address \*

Example: 123 Main St.

Apt / Ste / Floor \*

Suite

This field is required.

Zip Code \*

Enter zip code

Don't know your Zip?

SUBMIT

Test Case 21: Test positive number characters in floor input field.

Expected Result: The website accepts the input as valid.

Actual Result:

The image shows a mobile-style delivery address input form titled "ENTER DELIVERY ADDRESS". The form includes fields for choosing a saved address, selecting country (USA) and address type (Business), entering street address, apt/ste/floor, zip code, and a submit button. The "Floor" field contains the value "45".

Choose a Saved Address ▾

Country Address Type

USA Business

Street Address \*

Example: 123 Main St.

Apt / Ste / Floor \*

Floor 45

Zip Code \*

Enter zip code Don't know your Zip?

SUBMIT

Test Case 22: Test negative number characters in floor input field.

Expected Result: The website accepts the input as valid.

Actual Result:

The screenshot shows a mobile-style delivery address form titled "ENTER DELIVERY ADDRESS". The form includes fields for "Choose a Saved Address", "Country" (set to USA), "Address Type" (set to Business), "Street Address" (example: 123 Main St.), "Apt / Ste / Floor" (Floor dropdown set to -45), "Zip Code" (input field containing "Enter zip code" and a link "Don't know your Zip?"), and a large green "SUBMIT" button at the bottom.

Choose a Saved Address ▾

Country Address Type

USA Business ▾

Street Address \*

Example: 123 Main St.

Apt / Ste / Floor \*

Floor ▾ -45

Zip Code \*

Enter zip code Don't know your Zip?

SUBMIT

Test Case 23: Test letter characters in floor input field.

Expected Result: The website accepts the input as valid.

Actual Result:

The image shows a mobile-style delivery address input form titled "ENTER DELIVERY ADDRESS". The form includes fields for choosing a saved address, selecting country (USA) and address type (Business), entering street address, apt/street/floor, and zip code, and a submit button. The "Floor" field contains the value "PAPAJO", which is invalid as it contains letters.

Choose a Saved Address ▾

Country Address Type

USA Business ▾

Street Address \*

Example: 123 Main St.

Apt / Ste / Floor \*

Floor ▾ PAPAJO

Zip Code \*

Enter zip code Don't know your Zip?

SUBMIT

\*Max character limit for the field: 6 characters

Test Case 24: Test special characters in floor input field.

Expected Result: The user cannot continue if they entered any special characters other than commas or pounds.

Actual Result:

The screenshot shows a mobile-style address entry form titled "ENTER DELIVERY ADDRESS". The "Floor" input field contains the invalid value "@@@@@" and is highlighted with a red border. A red error message "Please use letters, numbers, commas, # only." is displayed above the field. The "Country" dropdown is set to "USA" and the "Address Type" dropdown is set to "Business". The "Street Address" field contains the placeholder "Example: 123 Main St.". The "Apt / Ste / Floor" field has a dropdown menu open with "Floor" selected. The "Zip Code" field contains the placeholder "Enter zip code" and has a link "Don't know your Zip?". A green "SUBMIT" button is at the bottom.

Choose a Saved Address ▾

Country Address Type

USA Business

Street Address \*

Example: 123 Main St.

Apt / Ste / Floor \*

Floor @@@@@

Please use letters, numbers, commas, # only.

Zip Code \*

Enter zip code Don't know your Zip?

SUBMIT

## ENTER DELIVERY ADDRESS ▲

Choose a Saved Address ▾

Country Address Type

USA Business

Street Address \*

Example: 123 Main St.

Apt / Ste / Floor \*

Floor ,##

Zip Code \*

Enter zip code Don't know your Zip?

**SUBMIT**

Test Case 25: Test missing input values in floor input field.

Expected Result: The user cannot continue as the field is required.

Actual Result:

The screenshot shows a mobile-style form titled "ENTER DELIVERY ADDRESS". At the top, there is a dropdown menu labeled "Choose a Saved Address". Below it are two dropdowns: "Country" set to "USA" and "Address Type" set to "Business". The next section is for "Street Address \*", which has a placeholder "Example: 123 Main St.". The following section is for "Apt / Ste / Floor \*", where the dropdown is set to "Floor" and the input field is empty, highlighted with a red border. A red error message "This field is required." is displayed below the input field. The next section is for "Zip Code \*", with a placeholder "Enter zip code" and a link "Don't know your Zip?". At the bottom is a large green "SUBMIT" button.

Test Case 26: Test website UI when user selects none for apt/ste/floor drop down field.

Expected Result: The user cannot input any values for apt/ste/floor input field.

Actual Result:

The screenshot shows a mobile-style delivery address form titled "ENTER DELIVERY ADDRESS". At the top, there is a dropdown menu labeled "Choose a Saved Address". Below it are two dropdowns: "Country" set to "USA" and "Address Type" set to "Business". The next section is "Street Address \*", which has an example placeholder "Example: 123 Main St.". The "Apt / Ste / Floor" section contains a dropdown menu set to "None" and an empty input field, which is highlighted with a red border. Below this is a "Zip Code \*" field with a placeholder "Enter zip code" and a link "Don't know your Zip?". At the bottom is a large green "SUBMIT" button.

Test Case 27: Test website UI when user selects USA as country of residence and University as address type.

Expected Result: User has access to state, campus, dorm, and room number input fields.

Actual Result:

The screenshot shows a mobile-style form titled "ENTER DELIVERY ADDRESS". At the top, there is a dropdown menu labeled "Choose a Saved Address". Below it, there are two dropdown menus: "Country" set to "USA" and "Address Type" set to "University". Further down, there are two more dropdown menus: "State" (labeled "Select") and "Campus" (labeled "Select"). To the right of the "Campus" dropdown, there is a link "Learn More". Below these, there is a section for "Dorm/Building" with a "Select" dropdown. Underneath that is a section for "Room Number" with an empty input field. At the bottom left, there is a link "Don't see your Campus?". At the very bottom is a large green "SUBMIT" button.

Test Case 28: Test website UI when user selects Canada as country of residence and address type as University.

Expected Result: User has access to province, campus, dorm, and room number input field.

Actual Result:

The screenshot shows a web-based delivery address entry form titled "ENTER DELIVERY ADDRESS". At the top, there is a dropdown menu labeled "Choose a Saved Address". Below it, there are two dropdown menus: "Country" set to "CANADA" and "Address Type" set to "University". Further down, there are two more dropdown menus: "Province" and "Campus", both currently set to "Select". To the right of the "Campus" dropdown is a link "Learn More". Below these, there is a dropdown menu for "Dorm/Building" and an empty input field for "Room Number". At the bottom left, there is a link "Don't see your Campus?". A large green "SUBMIT" button is located at the bottom center of the form.

Test Case 29: Test missing input for state/province input field.

Expected Result: The user cannot continue as the field is required.

Actual Result:

The screenshot shows a mobile-style form titled "ENTER DELIVERY ADDRESS". At the top, there is a dropdown menu labeled "Choose a Saved Address". Below it are two dropdowns: "Country" set to "USA" and "Address Type" set to "University". The next section contains two dropdowns: "State" (with a red "Select" button) and "Campus" (with a red "Select" button). Below these, error messages are displayed: "This field is required." for both the State and Campus fields. A "Learn More" link is also present. The "Dorm/Building" section has its own "Select" button, which also has a red "This field is required." message below it. The "Room Number" field is a simple input box. At the bottom, a large green "SUBMIT" button is visible.

Choose a Saved Address ▾

Country Address Type

USA University ▾

State Campus

Select Select ▾

This field is required.

This field is required.

Dorm/Building

Select ▾

This field is required.

Room Number

Don't see your Campus?

SUBMIT

Test Case 30: Test missing input for campus input field.

Expected Result: The user cannot continue as the field is required.

Actual Result:

The screenshot shows a mobile-style form titled "ENTER DELIVERY ADDRESS". At the top is a dropdown menu labeled "Choose a Saved Address". Below it are two dropdowns: "Country" set to "USA" and "Address Type" set to "University". Further down are "State" (set to "FL") and "Campus" fields, the latter of which is highlighted with a red border and the text "Select" in red, indicating it is a required field. A red error message "This field is required." is displayed below the campus dropdown. To the right of the campus dropdown is a link "Learn More". Below the state and campus fields is a "Dorm/Building" section with a "Select" dropdown, also marked as required with a red border and the message "This field is required.". Below that is a "Room Number" input field, which is empty. At the bottom is a large green "SUBMIT" button.

Test Case 31: Test missing input for dorm/building input field.

Expected Result: The user cannot continue as the field is required.

Actual Result:

The screenshot shows a mobile-style form titled "ENTER DELIVERY ADDRESS". At the top is a dropdown menu labeled "Choose a Saved Address". Below it are two dropdowns: "Country" set to "USA" and "Address Type" set to "University". Further down are "State" (set to "FL") and "Campus" (set to "UNIVERSITY OF"). To the right of the campus dropdown is a link "Learn More". Below these fields is a section for "Dorm/Building", which contains a dropdown menu with "Select" as the current value. A red error message "This field is required." is displayed below the dropdown. Below this is a "Room Number" input field, which is currently empty. At the bottom is a large green "SUBMIT" button.

ENTER DELIVERY ADDRESS ▲

Choose a Saved Address ▾

Country Address Type

USA University ▾

State Campus

FL UNIVERSITY OF ▾

Dorm/Building Learn More

Select ▾

This field is required.

Room Number

Don't see your Campus?

SUBMIT

Test Case 32: Test missing input for room number input field.

Expected Result: The user cannot continue as the field is required.

Actual Result:

The screenshot shows a mobile-style form titled "ENTER DELIVERY ADDRESS". At the top, there is a dropdown menu labeled "Choose a Saved Address". Below it are two dropdowns: "Country" set to "USA" and "Address Type" set to "University". Further down are two more dropdowns: "State" set to "FL" and "Campus" showing "UNIVERSITY OF S...". To the right of the campus dropdown is a link "Learn More". Below these is a section for "Dorm/Building" with a dropdown set to "Admissions Office". At the bottom is a large red "SUBMIT" button. To the left of the "SUBMIT" button is a link "Don't see your Campus?".

\*Room Number Field is not required

Test Case 33: Test campus selection list for any state.

Expected Result: The user can select a majority of well-known universities.

Actual Result:

The screenshot shows a user interface for entering a delivery address. At the top, there's a green header bar with the text "ENTER DELIVERY ADDRESS" on the left and "FIND CARRYOUT LOCATIONS" on the right, separated by an "OR" button. On the left side of the main area, there's a dropdown menu labeled "Choose a Saved Address". Below it are dropdowns for "Country" (set to "USA") and "Address Type" (set to "University"). Further down are dropdowns for "State" (set to "FL") and "Campus", which is currently displaying a list of university names. A "SUBMIT" button is located at the bottom left of this section. To the right of the dropdowns, a large list of university names is displayed in a scrollable area. The list includes: TRINITY INTERNATIONAL UNIVERSITY, TULSA WELDING SCHOOL JACKSONVILLE, UNIVERSITY OF CENTRAL FLORIDA, UNIVERSITY OF CENTRAL FLORIDA COLLEGE OF MEDICINE, UNIVERSITY OF CENTRAL FLORIDA ROSEN COLLEGE OF HOSPITALITY MANAGEMENT, UNIVERSITY OF CENTRAL FLORIDA VALENCIA OSCEOLA, UNIVERSITY OF FLORIDA, UNIVERSITY OF FLORIDA COLLEGE OF PHARMACY ORLANDO CAMPUS, UNIVERSITY OF MIAMI, UNIVERSITY OF MIAMI MILLER MEDICAL CAMPUS, UNIVERSITY OF NORTH FLORIDA, UNIVERSITY OF PHOENIX CYPRESS CREEK, UNIVERSITY OF PHOENIX KENDALL CAMPUS, UNIVERSITY OF PHOENIX MIAMI, UNIVERSITY OF PHOENIX ORLANDO CAMPUS, UNIVERSITY OF PHOENIX SOUTH FLORIDA, UNIVERSITY OF PHOENIX WEST FLORIDA CAMPUS, UNIVERSITY OF SAINT AUGUSTINE, UNIVERSITY OF SAINT AUGUSTINE FOR HEALTH SCIENCES, and UNIVERSITY OF SOUTH FLORIDA. The "UNIVERSITY OF SOUTH FLORIDA" entry is highlighted with a blue border.

ENTER DELIVERY ADDRESS ▲

Choose a Saved Address ▾

Country Address Type

USA University

State Campus

FL UNIVERSITY OF S ▾

TRINITY INTERNATIONAL UNIVERSITY  
TULSA WELDING SCHOOL JACKSONVILLE  
UNIVERSITY OF CENTRAL FLORIDA  
UNIVERSITY OF CENTRAL FLORIDA COLLEGE OF MEDICINE  
UNIVERSITY OF CENTRAL FLORIDA ROSEN COLLEGE OF HOSPITALITY MANAGEMENT  
UNIVERSITY OF CENTRAL FLORIDA VALENCIA OSCEOLA  
UNIVERSITY OF FLORIDA  
UNIVERSITY OF FLORIDA COLLEGE OF PHARMACY ORLANDO CAMPUS  
UNIVERSITY OF MIAMI  
UNIVERSITY OF MIAMI MILLER MEDICAL CAMPUS  
UNIVERSITY OF NORTH FLORIDA  
UNIVERSITY OF PHOENIX CYPRESS CREEK  
UNIVERSITY OF PHOENIX KENDALL CAMPUS  
UNIVERSITY OF PHOENIX MIAMI  
UNIVERSITY OF PHOENIX ORLANDO CAMPUS  
UNIVERSITY OF PHOENIX SOUTH FLORIDA  
UNIVERSITY OF PHOENIX WEST FLORIDA CAMPUS  
UNIVERSITY OF SAINT AUGUSTINE  
UNIVERSITY OF SAINT AUGUSTINE FOR HEALTH SCIENCES  
UNIVERSITY OF SOUTH FLORIDA

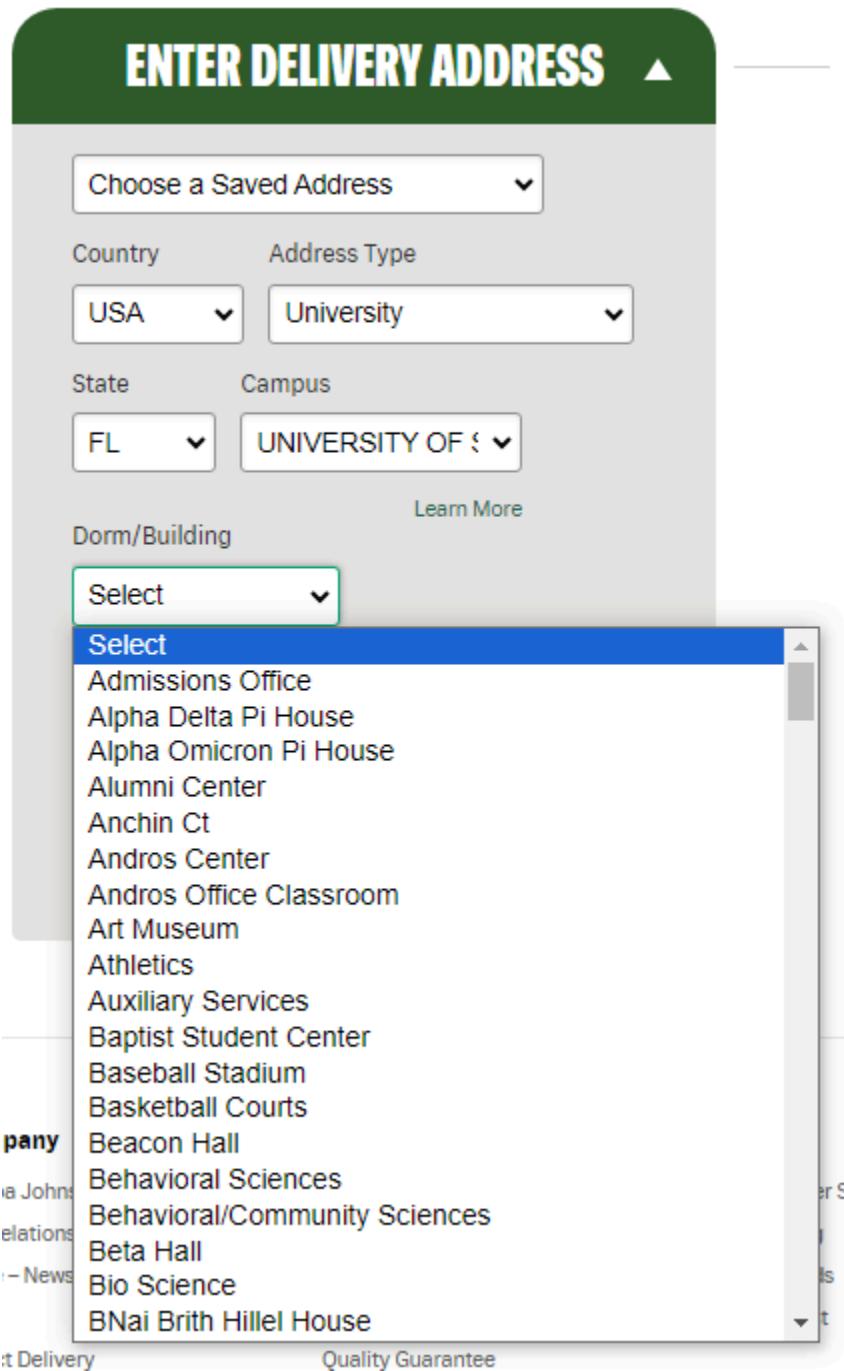
SUBMIT

Pizza Pages Customer Service

Test Case 34: Test dorm/building selection list for any campus.

Expected Result: The user can select any building from the inputted campus.

Actual Result:



Test Case 35: Test positive number characters in room number input field.

Expected Result: The website accepts the input as valid.

Actual Result:

The screenshot shows a mobile-style delivery address entry form titled "ENTER DELIVERY ADDRESS". The form includes dropdowns for "Choose a Saved Address", "Country" (set to USA), "Address Type" (set to University), "State" (set to FL), and "Campus" (set to UNIVERSITY OF S...). Below these, there's a "Dorm/Building" dropdown set to "Cooper Hall Arts" and a "Room Number" input field containing the value "12". A "SUBMIT" button is visible at the bottom. The entire form is set against a light gray background with a green header bar.

Test Case 36: Test negative number characters in room number input field.

Expected Result: The website accepts the input as valid.

Actual Result:

The screenshot shows a mobile-style form titled "ENTER DELIVERY ADDRESS". At the top, there is a dropdown menu labeled "Choose a Saved Address". Below it are two dropdown menus: "Country" set to "USA" and "Address Type" set to "University". Further down are "State" (set to "FL") and "Campus" (set to "UNIVERSITY OF S"). To the right of the campus dropdown is a link "Learn More". Below these fields is a section for "Dorm/Building" with a dropdown menu showing "Cooper Hall Arts". Underneath is a "Room Number" field containing the value "-12". At the bottom left is a link "Don't see your Campus?", and at the bottom center is a large green "SUBMIT" button.

Test Case 37: Test letter characters in room number input field.

Expected Result: The website accepts the input as valid.

Actual Result:

The screenshot shows a mobile-style form titled "ENTER DELIVERY ADDRESS". The form includes fields for "Choose a Saved Address", "Country" (set to USA), "Address Type" (set to University), "State" (set to FL), "Campus" (set to UNIVERSITY OF S...), "Dorm/Building" (set to Cooper Hall Arts), and a "Room Number" field containing the value "BULLSSSSSSS". A "SUBMIT" button is at the bottom. A note above the room number field states: "Don't see your Campus? Learn More".

Choose a Saved Address ▾

Country Address Type

USA University ▾

State Campus

FL UNIVERSITY OF S... ▾

Dorm/Building

Cooper Hall Arts ▾

Room Number

BULLSSSSSSS

Don't see your Campus? Learn More

**SUBMIT**

\*Max character limit for the field: 30 characters.

Test Case 38: Test special characters in room number input field.

Expected Result: The user cannot continue if they entered any special characters other than commas, pounds, and -.

Actual Result:

The screenshot shows a mobile-style address entry form titled "ENTER DELIVERY ADDRESS". The form includes dropdowns for "Country" (USA), "Address Type" (University), "State" (FL), and "Campus" (UNIVERSITY OF S). Below these are fields for "Dorm/Building" (Cooper Hall Arts) and "Room Number" (containing the invalid value "... #####"). A "SUBMIT" button is at the bottom. The "Room Number" field has a red border, indicating an error.

Choose a Saved Address ▾

Country Address Type

USA University

State Campus

FL UNIVERSITY OF S

Dorm/Building Learn More

Cooper Hall Arts

Room Number

... #####

Don't see your Campus?

SUBMIT

Test Case 39: Test missing input values in room number input field.

Expected Result: The user cannot continue as the field is required.

Actual Result:

The screenshot shows a mobile-style form titled "ENTER DELIVERY ADDRESS". At the top, there is a dropdown menu labeled "Choose a Saved Address". Below it, there are two dropdown menus: "Country" set to "USA" and "Address Type" set to "University". Further down are two more dropdown menus: "State" set to "FL" and "Campus" set to "UNIVERSITY OF S...". To the right of the campus dropdown is a link "Learn More". Below these is a section for "Dorm/Building" with a dropdown menu showing "Cooper Hall Arts ;". Underneath is a section for "Room Number" which contains an empty input field. At the bottom left is a link "Don't see your Campus?", and at the bottom center is a large green "SUBMIT" button.

\*Users are able to order from the menu.

Test Case 40: Test website UI when user selects USA as country of residence and Military as address type.

Expected Result: User has access to state, base, building, and room number input fields.

Actual Result:

The screenshot shows a mobile-style form titled "ENTER DELIVERY ADDRESS". At the top, there is a dropdown menu labeled "Choose a Saved Address". Below it, there are two dropdown menus: "Country" set to "USA" and "Address Type" set to "Military". Further down, there are two more dropdown menus: "State" (labeled "Select") and "Base" (labeled "Select"). To the right of the "Base" dropdown, there is a link "Learn More". Below these, there is a dropdown menu labeled "Building" (labeled "Select"). At the bottom, there is a text input field labeled "Room Number" and a large green "SUBMIT" button.

Test Case 41: Test website UI when user selects Canada as country of residence and address type as University.

Expected Result: User has access to province, base, building, and room number input field.

Actual Result:

The screenshot shows a mobile-style form titled "ENTER DELIVERY ADDRESS". At the top, there is a dropdown menu labeled "Choose a Saved Address". Below it, there are two dropdown menus: "Country" set to "CANADA" and "Address Type" set to "Military". Further down, there are two more dropdown menus: "Province" set to "Select" and "Base" set to "Select". To the right of the "Base" dropdown, there is a link "Learn More". Below these, there is a dropdown menu for "Building" also set to "Select". At the bottom, there is a text input field for "Room Number" and a large green "SUBMIT" button.

Test Case 42: Test base selection list for any state.

Expected Result: The user can select a majority of available military bases.

Actual Result:

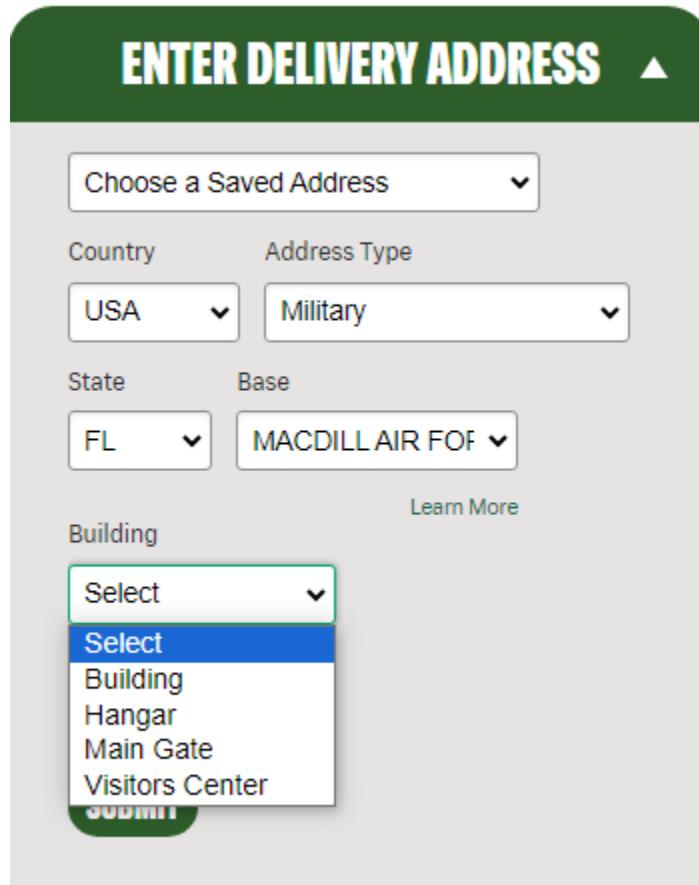
The screenshot shows a user interface for entering a delivery address. At the top, it says "ENTER DELIVERY ADDRESS". Below that is a dropdown menu labeled "Choose a Saved Address". To the right, there's a "Country" dropdown set to "USA" and an "Address Type" dropdown set to "Military". Underneath, there are dropdowns for "State" (set to "FL") and "Base". The "Base" dropdown has a "Select" option highlighted. A dropdown menu is open, listing various military bases in Florida, including CORRY STATION NAVAL TECHNICAL TRAINING CENTER, EGLIN AIR FORCE BASE, HURLBURT FIELD AIR FORCE BASE, MACDILL AIR FORCE BASE, NAVAL AIR STATION JACKSONVILLE, NAVAL AIR STATION PENSACOLA, NAVAL AIR STATION WHITING FIELD, NAVAL STATION MAYPORT, and SAUFLEY FIELD NOLF. At the bottom left is a green "SUBMIT" button.

Base
CORRY STATION NAVAL TECHNICAL TRAINING CENTER
EGLIN AIR FORCE BASE
HURLBURT FIELD AIR FORCE BASE
MACDILL AIR FORCE BASE
NAVAL AIR STATION JACKSONVILLE
NAVAL AIR STATION PENSACOLA
NAVAL AIR STATION WHITING FIELD
NAVAL STATION MAYPORT
SAUFLEY FIELD NOLF

Test Case 43: Test building selection list for any base.

Expected Result: The user can select any building from the inputted base.

Actual Result:



### 1.3 Rewards Page

#### 1.3.1 Creating an Account

Test Case 1: Test for first name

Expected result: Proper first name with no numbers.

Actual Result:

# CREATE YOUR ACCOUNT

First Name \*

Last Name \*

*Please enter last name.*

Email Address \*

*Please enter an email address.*

---

Test Case 2: Test for last name.

Expected result: Proper last name with no numbers.

Actual result:

# CREATE YOUR ACCOUNT

First Name \*

*Please enter first name.*

Last Name \*

Email Address \*

*Please enter an email address.*

Phone Number \*

Test Case 3: Test for email address

Expected result: Appropriate email address that is not repeated

Actual result:

*Please enter last name.*

Email Address \*

urielc@usf.edu

Phone Number \*

*Please enter a phone number.*

Create Password ? \*

Show

*Please enter a password.*

Get even more points by entering your birthday.

Month

Test Case 4: Test for Phone number

Expected result: A corresponding phone number.

Actual result:

*Please enter an email address.*

Phone Number \*

(813) 557-3361

Create Password ? \*

Show

*Please enter a password.*

Get even more points by entering your birthday.

Month

Day

Test Case 5: Creating a password that meets the requirements

Expected result: Password that meets all the requirements.

Actual result:

---

*Please enter an email address.*

Phone Number \*

*Please enter a valid phone number.*

Create Password  \*

Show

••••••••••|

Get even more points by entering your birthday.

Month



Day



Test case 6: Test input of month

Expected result: Appropriate month input

Actual result:

*Please enter a password.*

Get even more points by entering your birthday.

May

1

## GET OUR LATEST REWARDS OFFERS

Email

SMS/Text

Test case 7: Test input of day

Expected result: Proper day and not anything about 31.

Actual result:



*Please enter a password.*

Get even more points by entering your birthday.

May

1



8

2



3

4

5

6

7

8

Email

SMS

Test case 8: Checking the email box

Expected result: Box is either checked or unchecked.

Actual result:

# GET OUR LATEST REWARDS OFFERS

Email

SMS/Text

I agree to receive auto-dialed text messages at the mobile phone number I entered above from and on behalf of Papa Johns, including marketing offers. Consent is not required and is not a condition for purchase. By checking this box, I am providing my digital signature. Message and data rates may apply. 6 messages per month. To opt out, text STOP to 51297 (confirmation will be sent); for help, text HELP to 51297. Available only in the U.S. See Terms and read our Privacy Policy.

## TERMS OF USE

\* I understand & agree to the [Terms and](#)

Test case 9: Checking the SMS box

Expected result: Box is either checked or unchecked.

Actual result:

# GET OUR LATEST REWARDS OFFERS

Email

SMS/Text

I agree to receive auto-dialed text messages at the mobile phone number I entered above from and on behalf of Papa Johns, including marketing offers. Consent is not required and is not a condition for purchase. By checking this box, I am providing my digital signature. Message and data rates may apply. 6 messages per month. To opt out, text STOP to 51297 (confirmation will be sent); for help, text HELP to 51297. Available only in the U.S. See Terms and read our Privacy Policy.

## TERMS OF USE

\* I understand & agree to the [Terms and](#)

Test case 10: Test of checking the terms box

Expected result: The terms box is checked.

Actual result:

Email

SMS/Text

I agree to receive auto-dialed text messages at the mobile phone number I entered above from and on behalf of Papa Johns, including marketing offers. Consent is not required and is not a condition for purchase. By checking this box, I am providing my digital signature. Message and data rates may apply. 6 messages per month. To opt out, text STOP to 51297 (confirmation will be sent); for help, text HELP to 51297. Available only in the U.S. See Terms and read our Privacy Policy.

## TERMS OF USE

 \* I understand & agree to the Terms and Conditions and that my information will be used as described on this page and in the Privacy Policy.



### **Code Coverage**

Our team was able to cover a small amount of code for the elements of the website, as some elements required past order histories and purchases of products. We were unable to test the order tracker functionality as that required our team to purchase several products from the website. We were also unable to test the rewards page as many of the features associated with this feature required previous purchases from the website. If our team had access to a developer version of the website then testing of these elements would be possible, however, since we lack the resources we prioritized the testing of features and functions that did not require financial resources.