

# Market Insights and Dynamics

*Building Automation Systems (BAS) = systems that serve to automate and oversee various building systems, including heating, ventilation, air-conditioning (HVAC) and lighting*

- 2023: global BAS market valued at approx. USD 88.4 billion
- Projected to grow to USD 155.9 billion by 2028 (CAGR of 12.0 %)

## Key Drivers

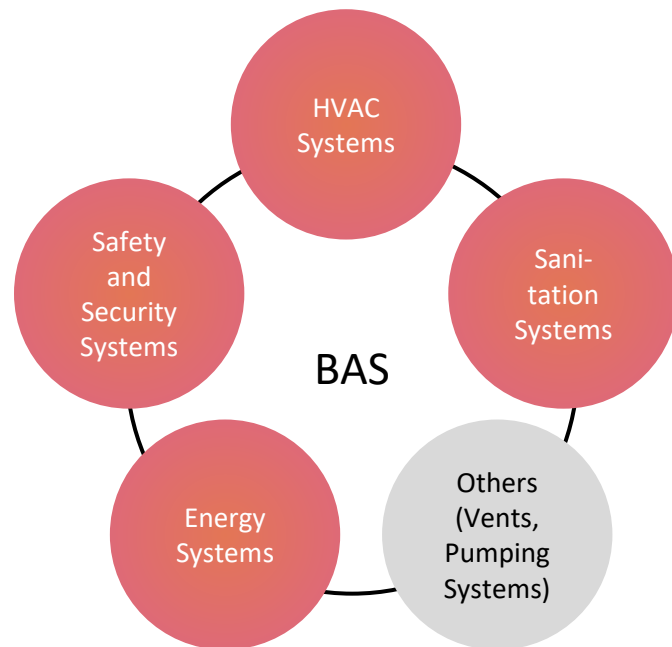
- Energy Efficiency and Sustainability
  - Regulatory Push in Europe on energy efficiency directives
- Technology Advancements (AI, IoT, voice assistants)
- Urbanization and Infrastructure Development
  - Necessity for BAS in new infrastructure (Sustainable Urban Development)
- Increased Focus on Health and Safety
  - pandemic increased awareness for air quality and hygiene

## Challenges

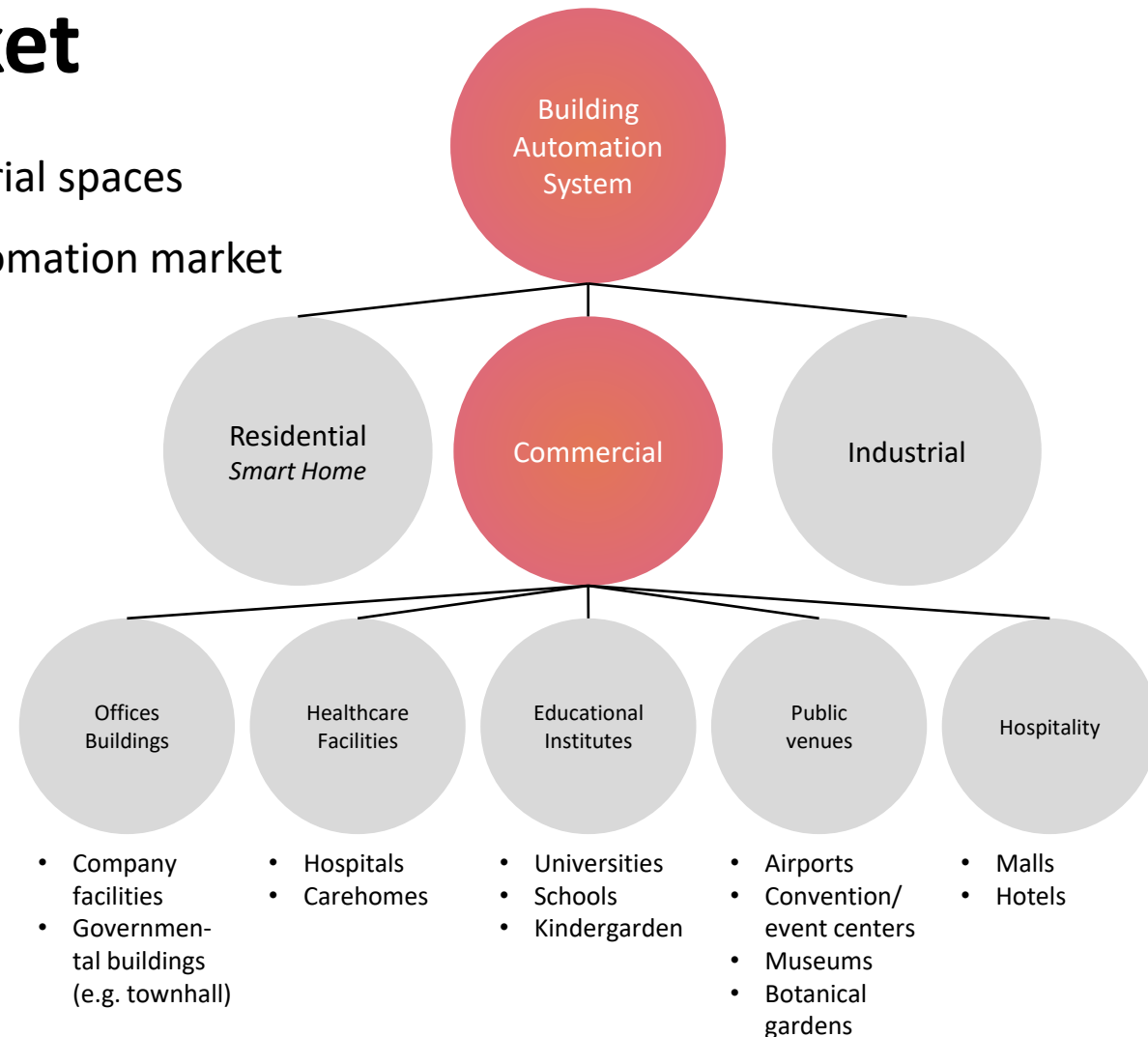
- High initial costs
  - for implementation of BAS, particularly in existing buildings
- Complexity of integrating BAS with existing legacy systems and ensuring compatibility
- Cybersecurity Risks

# Segmentation / Target Market

- Building Automation in commercial, public and industrial spaces
- Including on 4 main product types in the Building Automation market
- European Market as target market, focus on Austria



*Market Segmentation by Product Type*



*Market Segmentation by Application*

# Use Case Definition

- Building Automation in commercial, public and industrial spaces



## Offices Buildings

- Company facilities
- Governmental buildings (e.g. townhall)



## Healthcare Facilities

- Hospitals
- Carehomes



## Educational institutions

- Universities
- Schools
- Kindergarden



## Public venues

- Airports
- Convention and event centers
- Museums
- Botanical gardens



## Commercial buildings

- Malls
- Hotels

# Use Case Hospital:

## Characteristics of the Austrian Healthcare Sector

Healthcare spending in Austria \$45.4 billion (10.4% of GDP) in 2019. Public payers cover 75% of the total.

Austrian healthcare system: 271 hospitals and clinics with approx. 64,800 available beds (7.4 beds/thousand population). Around 64% in general hospitals, 26.6% in specialized clinics and rehabilitation, 7% in sanatoriums or long-term care.

### Local particularities

- Decentralized structure of the Austrian healthcare system: each federal state is responsible for the organization of healthcare, which can lead to regional differences
- Role of social insurance: social insurance is largest payer in the healthcare sector and has a major influence on the market

### Trends on hospital market in Austria

- Privatization of hospitals: more and more hospitals are being taken over by private investors
- Specialization of hospitals in certain areas

### Macroeconomic factors

- Demographic development: population is getting older and therefore demand for medical care is increasing

## P

## political

- **Healthcare Policies:** Prioritizing of healthcare infrastructure by national government (e.g. Austria's Health Reform 2028 invests in digitalization of healthcare facilities)
- **Regulations on Energy Consumption:** e.g. European Green Deal) → monitoring of energy consumption necessary
- **Covid-19 Pandemic:** increased governmental focus on hospital preparedness → increased funding for healthcare facilities incl. air quality management
- **Rooms classifications:** e.g. operating rooms classified as class 1a or 1b acc. to DIN 1946-4 require extremely low levels of germs
- **Medical environments:** HVAC systems e.g. testing and inspection required according to ÖNORM H6020

## E

## economic

- **Demographic Changes:** Aging Population leads to higher demand for healthcare service → increase need for resources and hospital capacity.
- **Privatization Trend:** Growing trend of privatization possibly leads to changes in hospital operations and management (focus on profitability, efficiency)
- **Federal Responsibilities:** Decentralized healthcare system (federal states are responsible for managing healthcare services) → regional differences
- **Influence of Social Insurance:** Austrian social insurance system is primary payer for healthcare services → governmental influence over hospital operations, funding and scope of services provided.

## S

## social

- **Demographic change (Silver Society):** aging population increases demand for healthcare services → demographic shift puts pressure on hospitals to enhance efficiency and patient care
- **Changing Patient Preferences - Holistic Care:** increasingly value of holistic care, which includes high-quality medical treatment + personalized and comfortable environment.
- **Focus on Patient Well-being:** Social expectations for high-quality healthcare are rising → patients expect a safe, comfortable environment.
- **Increasing use of smart products and increasing acceptance of AI:** Use of Smart Home / AI in private possibly increases awareness and acceptance.

## T

## technological

- **Growing popularity of voice assistants:** mainly in B2C
- **Advancements in AI and Machine Learning:** allows real-time monitoring and predictions; enhancing hospital safety and efficiency.
- **Interoperability and Integration:** ability to integrate with existing hospital management systems → interface with Electronic Health Records (EHR) systems
- **Room Air Technology for Infection Prevention:** prevent postoperative infections (POI); systems must comply with regulations (e.g., DIN 1946-4) to ensure sterile environment
- **Ventilation Systems Compliance:** ÖNORM H6020 for use in medical environment

## E

## environmental

- **Regulations on Environmental issues:** EU's Energy Performance of Buildings Directive (EPBD) requires that all new buildings meet strict energy efficiency standards.
- **Sustainable Healthcare Initiatives:** Hospitals are under pressure to reduce their environmental impact (e.g. set by EU's Green Deal)
- **Air Quality Control:** Maintain high indoor air quality in hospitals is essential, particularly in operating rooms and intensive care units → meet environmental standards.
- **Temperature Control Challenges:** Climate change poses challenges for maintaining optimal temperature control within hospital environments.

## L

## legal

- **Data Protection:** by integrating AI, hospitals must comply with the Data Protection Regulation. Esp. because sensitive data is included, it is possibly better to run the program locally.
- **Medical Liability:** healthcare providers have a high level of legal responsibility for patients, including liability for medical malpractice.
- **Healthcare Regulations:** Compliance with DIN 1946-4 for operating rooms and ÖNORM H6020 for ventilation systems ensure necessary hygiene and technical standards.

## Competitive Comparison

  
 NatéoSanté

  
 Prana Air

  
 TROX Austria

  
 Airly

  
 thin:tra

  
 uHoo

  
 Marchhart Air

  
 CareConnect

## AI and Automation

- LLM Integration
- Medical Analyses / Recommendations
- Automated Actions depending on Data



## Monitoring &amp; Measurement

- Real-time Air Quality Monitoring
- Outdoor Air Quality Measurements
- Energy Production/Consumption Monitoring



## User Interface

- Report Generation
- App
- Chatbot



&gt;&gt; primary use case

industry, offices,  
B2B solutions

air pollution

whole hospital

air pollution

medical  
environments

industry, offices

operating room

Public spaces,  
use case hospital

&gt;&gt; additional info

Ab E<sup>3</sup> 1.2focus on public  
buildingseducating about  
Air Quality IndexImprove health  
and well-beingfocus on  
air filtering

# Market Opportunities

- Untapped Market Segments
  - Air quality monitoring in hospitals (also public buildings in general) is expected to be an emerging market.
  - Current competitors focus on monitoring room climate (esp. in critical areas like operating rooms) and HVAC regulation; two identified competitors consider the energy consumption and production for whole facilities.
  - Technological advancements (AI, LLMs) and growing demand for energy management are key drivers for future growth.
- Innovation and USPs
  - Currently, there are no competitors on the target market who integrate LLMs, provide recommendations for users and have a chatbot enabling natural language communication.
  - Real-time Air Quality Monitoring, Report Generation and App are no USPs – less focus on these
  - Differentiation strategy
- Difficulties and barriers
  - Market entrance barriers due to regulations, medical environment (a.o. medical liability) and the decentralized healthcare system in Austria