

FULL STACK DEVELOPER



REPORTS TO	LOCATION	DIRECT REPORTS	GROUP
Digital Delivery Manager	Wellington / Auckland	Nil	Digital

“Our purpose is to grow companies – bigger, better, faster – for the good of New Zealand”

WHY IS THIS ROLE IMPORTANT?

To work across NZTE to deliver on our digital plan focussed on our most important assets – our website, myNZTE (our customer portal), and whatever future platforms or solutions may be required to deliver to our business and customer needs. NZTE’s digital experience helps grow NZ companies internationally.

WHAT’S THE ROLE ABOUT?

The most important work of this role is to work on the development of our customer facing websites and portals to deliver an optimal digital experience with NZTE.

Technical Specialist/Technical Leadership

- Exercising technical leadership in the design process for application development projects – including myNZTE customer portal and other customer facing digital touchpoints.
- Thought leadership for connectivity of systems and data.
- Ability to get hands on and lead the way with build out of integrations or solutions.
- Providing input and advice to the Digital Project Lead, Digital Analyst, UX Design Lead and other key stakeholders about NZTE’s current and future application environment.
- Thoughtful software design – able to consider extensibility of applications being worked on as well as the interconnectedness with other applications and processes.

Delivery

- Manage backlog items, maintenance and new implementation projects.
- Plan, organise, and execute multiple responsibilities to achieve project objectives; technically guide projects through to completion. Ensure deliverables are completed within target timeframes and are consistently of high-quality.
- Partner with, design and operations teams to develop practical solutions ensuring alignment of execution, cost and user experience and work with external experts from time to time to optimise delivery.

Customer Engagement

- Work with your team and business leads to optimise software and processes to grow NZTE delivering on growth targets.
- Identify opportunities for improvements in software or business process and manage support escalations.

Future Focus

- Continuously evaluate and plan for the future software needs of NZTE and its customers.

FULL STACK DEVELOPER



And relationships are key to this role to...

- Establish collaborative and effective relationships across NZTE, ensuring advice around continuous improvement opportunities is sound, well thought through and contributes to the success of NZTE.
- Working as a liaison between the NZTE business, digital teams and external partners to identify and translate business requirements for the NZTE environment and follow those through to deployment.
- Work with vendors to make enhancements, resolve issues and manage scheduled changes and ensure commitments, SLAs and schedules are adhered to as a part of documented agreements.

Success in this role means:

- That development processes are executed, improved and consistently of high-quality shipping high use solutions to customers.

WHAT CAPABILITIES ARE NEEDED TO SUCCEED?

Our ideal candidate will be...

- Have a continuous **improvement mindset** which is able to be distilled into pragmatic technical solutions
- **An outstanding communicator** – with the ability to present information and recommendations to peers and teams
- **Capable and willing** to lead small projects as required
- **Genuinely committed** to providing a quality service to all customers, with a keen sense of purpose and direction

Technical depth in the following areas:

- Node.js; Graph (or NoSQL) database experience, front-end experience (React)
- Typescript / JavaScript / ECMAScript6
- Cloud Management - Azure
- We would also expect you to be able to pass the following Azure Certifications in the first 12 months of employment with us, if you do not already hold them:
 - AZ-203: Developing Solutions for Microsoft Azure
 - AZ-400: Microsoft Azure DevOps Solutions

Experience in:

- ITSM (ServiceNow)
- Documentation (Confluence)
- Development workflows (Azure DevOps Boards, Code, Test)
- Familiarity with other common digital tools and add-ons

And we achieve these through great team behaviours...

Ambition drives us – Our ambition for our customers is high, and we always rise to the occasion. We help meet their business expectations by expecting greatness of ourselves.

Adventure teaches us – Experimentation is more powerful than perfection, as only through learning from our missteps can we truly succeed. That's why 'giving it a go' is the best way to learn.

Honesty frees us – We explore challenges with an open mind. Only when we ask questions and truly listen can we discover the right way forward.

Trust binds us – Our people may be worlds apart, but it's trust that holds us together. Growing a nation is only possible when we keep promises and honour commitments.

Manaaki is us – We celebrate the mana (strength and dignity) of each other as being equal to or greater than our own. We strive to enhance mana in everything we do through our hospitality, generosity and mutual respect.



NEW ZEALAND
TRADE & ENTERPRISE
Te Taurapa Tūhono