

User Stories

Version: 0

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U1: As Daniel Savant (a backend systems administrator for CCS), I would like a system allowing for the storage and retrieval of generic presets, allowing me to easily use this system in any future expansions I may be mandated to develop.

U2: As Careena Smith (a front desk staff/receptionist at Family Services of Peel), I want to be able to upload data collected about our clients into the iCare system, so that my organization has an efficient and easy way to collect and process all our client data.

U3: As Dave Patel (an intern at TEQ), I want to be able to take populated iCare files and transfer them into the company's database for review and further use by other staff.

U4: As Amelia Ereck (a staff member at the TEQ), I want to be able to create and/or modify user accounts and their individual permissions, allowing me to manage the accounts of everyone who should have access to the system.

U5: As Amelia Ereck (a staff member at the TEQ), due to the constantly shifting landscape at TEQ, I want to be able to easily manage all the iCare templates that the system knows about. This includes adding, removing and modifying iCare templates presets. This way, I can be flexible with how and what user data we input into our system.

U6: As Richard Wong (a business analyst at CCS), I want to be able to generate reports about users and their uses of TEQ services from information stored in the TEQ database, so that I may find important information and trends from the database and use them to make educated decisions among funding and other activities.

U7: As Richard Wong (a business analyst at CCS), in order to fulfill my job requirements for CCS, I need to be able to configure the reports that I generate from the system. This entails being able to add new reports as well as modifying, deleting and/or cloning existing reports with ease.