¹ Need for Cognition and Burnout in healthcare: The mediating role of self-control, emotion

² regulation, and coping strategies

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Abstract

Burnout has emerged as a global health concern, with its prevalence notably increasing during the COVID-19 pandemic. This especially occurs among individuals working within the field of healthcare. In order to contribute to the improvement of working conditions and mental health, this study replicates a mediation model previously tested by Grass et al. (2018) among teaching students and by Zerna et al. (2022) among teachers. For this purpose, multiple mediation models, using a sample of N = 642 healthcare workers were examined. The incorporated predictor was Need for Cognition (an intrinsic motivation to engage with cognitively demanding thoughts). Mediators were self-control, the emotion regulation strategies reappraisal and suppression, as well as adaptive and maladaptive coping strategies. The burnout subdimensions reduced personal efficacy, emotional exhaustion, and depersonalization each functioned individually as outcome variables. In addition to the mediation analyses, correlation analyses of these variables were also calculated. The results confirmed that adaptive coping strategies functioned preventively across all burnout dimensions. Furthermore, reappraisal and maladaptive coping mediated the relationship between NFC and some subdimensions of burnout. Healthcare workers who tended towards higher NFC appeared to be protected from burnout development due to various tested mediators. Regarding the daily work environment, initial evidence suggests that efforts should be made to particularly promote adaptive coping strategies. Future studies should further examine the link between NFC and burnout among healthcare professionals.

Keywords: Need for Cognition, burnout, self-control, emotion regulation, coping

Word count: X

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Burnout is a psychological, work-related stress syndrome and a global health concern (Maslach, 2003; Parandeh et al., 2022). It correlates with depression (Bianchi et al., 2015), increased alcohol abuse (Oreskovich et al., 2012), and a heightened risk of suicidal thoughts (Shanafelt et al., 2011). As a response to excessive work stress (Maslach, 1998), burnout affects not only individuals but also their workplace (West et al., 2018), leading to decreased productivity (Dewa et al., 2017), reduced job satisfaction, and intentions to leave the profession (Shanafelt et al., 2009).

Occupational stress is a growing problem, especially among healthcare workers (Rink et al., 2023). Challenges like time constraints, lack of control, and competing demands are significant job strains (Lyndon, 2015). The COVID-19 pandemic further exacerbated burnout rates (Galanis et al., 2021; Prasad et al., 2021), as healthcare workers faced higher health risks, increased workloads, inadequate equipment, and limited resources. These strains impacted not only the workers but also the quality of patient care, leading to lower patient satisfaction and increased medical errors (West et al., 2018).

The rising number of burnout cases underscores its significance in today's society. Despite extensive research, the exact causes and antecedents of burnout are not fully understood. This study investigates the relationship between burnout, its underlying mechanisms, and protective factors, extending previous research on factors mediating the role of cognitive motivation in burnout (Grass et al., 2018; Zerna et al., 2022) from aspiring and experienced teachers to healthcare professionals. The following section explains the mediation model and its variables.

Theoretical Framework

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⁶⁴ ## Methods

⁶⁵ We report how we determined our sample size, all data exclusions, all manipulations,
⁶⁶ and all measures in the study (cf. Simmons et al., 2012).

⁶⁷ **Study design**

⁶⁸ The preregistration of the current study is available at https://osf.io/d6y9k. Data
⁶⁹ acquisition took place at two separate assessment occasions (Kadur, 2018; Ziessler, 2019).
⁷⁰ Data were assessed via anonymous, cross-sectional online surveys using the Enterprise
⁷¹ Feedback Suite Survey platform (EFS, Questback, 2017). Participants were informed about
⁷² the study's objectives, duration, and data security. Further, they were given the
⁷³ opportunity to participate in a cash raffle, where €25 were handed out to two participants
⁷⁴ for every 100 individuals who took part in the study. As additional reimbursement,
⁷⁵ participants were offered to receive the study results on request as well as information on
⁷⁶ the personal and work-related risk factors of burnout. Before the subjects reported
⁷⁷ demographic information and completed the questionnaires, participants declared their
⁷⁸ consent for data security and study participation. At the end of the survey, a control item
⁷⁹ was included to ensure that participants indicated whether they answered the questions
⁸⁰ sincerely. Finally, those interested in the raffle could provide their email address which was
⁸¹ recorded separately from the scientific data.

⁸² **Participants**

⁸³ . . .

⁸⁴ **Material**

⁸⁵ All questionnaires used were administered in German language. The reliabilities
⁸⁶ (MacDonald's ω) of the inventories used can be found in Table 1. The burnout dimensions

87   *reduced personal efficiency, emotional exhaustion,* and *depersonalization* were assessed

88   using the German version of the 22-item Maslach Burnout Inventory (MBI-D, Büssing &

89   Perrar, 1992). Items such as "I feel burned out by my job." were rated on a scale from 1

90   (does not occur at all) to 6 (occurs very often/strongly). The internal consistencies of the

91   MBI-D showed good to excellent reliabilities, MacDonald's *omega* = .92 (.89).

92   For clearer classification of each subdimension's individual expressions, Dreher et al.

93   (2019) provided specific values, where high burnout expression is classified at rPE values >

94   24, EE values > 22, and DE values > 8.

95   NFC was assessed with the 16-item short version of the German NFC scale (NCS,

96   Bless et al., 1994) with items like "I like it when my life is full of tricky tasks that I have to

97   solve." These items were rated on a seven-point rating scale ranging from +3 (very

98   accurate) to –3 (completely inaccurate). The scale demonstrated an excellent internal

99   consistency of MacDonald's ω .

100 Self-control was measured by the 13-item short form of the Self-Control Scale

101 (SCS-K-D, Bertrams & Dickhäuser, 2009). Here, a five-point Likert scale from 1

102 (completely inaccurate) to 5 (completely accurate) was used to answer questions like "I am

103 good at resisting temptations." This scale showed an acceptable internal consistency of

104 MacDonald's ω > .79.

105 Further, the Emotion Regulation Questionnaire (ERQ-D, Abler & Kessler, 2009),

106 which included 10 items, was used to assess reappraisal and suppression. Reappraisal was

107 measured by items like "When I get into a stressful situation, I change my thoughts about

108 the situation, so it calms me down." Suppression was determined by items such as "I keep

109 my feelings to myself." Participants responded on a scale ranging from 1 (not true at all) to

110 7 (absolutely true). The subscale that assessed reappraisal contained six items and

111 achieved good reliability (MacDonald's ω > .86). The four-item suppression subscale of the

112 ERQ-D also reached good reliability with MacDonald's ω > .81.

¹¹³   Finally (and differing from the material used by Grass et al. (2018)), the 20-item

¹¹⁴ Stress and Coping Inventory (SCI, Satow, 2012) was used to measure adaptive as well as

¹¹⁵ maladaptive coping strategies. Adaptive coping was assessed by the subscales "positive

¹¹⁶ thinking", "active stress management", "social support", and "holding on to faith". These

¹¹⁷ subscales, consisting of 16 items such as "When stress and pressure arise, I directly address

¹¹⁸ the causes," altogether demonstrated an internal consistency of MacDonald's Omega $\omega >$

¹¹⁹ .85. Maladaptive coping was measured with the "increased alcohol and cigarette

¹²⁰ consumption" subscale, containing items like "When I am under too much stress, I smoke a

¹²¹ cigarette." The items were rated from 1 (does not apply) to 4 (applies exactly). This

¹²² subscale had a questionable internal consistency of MacDonald's Omega $\omega > .63$.

Procedure

Data analysis

¹²⁵   We used R (Version 4.5.1; R Core Team, 2024) and the R-packages *BayesFactor*

¹²⁶ (Version 0.9.12.4.7; Morey & Rouder, 2024), *coda* (Version 0.19.4.1; Plummer et al., 2006),

¹²⁷ *here* (Version 1.0.1; Müller, 2020), *lavaan* (Version 0.6.19; Rosseel, 2012), *Matrix* (Version

¹²⁸ 1.7.3; Bates et al., 2024), *papaja* (Version 0.1.1.9001; Aust & Barth, 2022), *psych* (Version

¹²⁹ 2.5.3; William Revelle, 2024), *pwr* (Version 1.3.0; Champely, 2020), *readr* (Version 2.1.5;

¹³⁰ Wickham et al., 2024), *RStudio* (Posit team, 2024), and *tinylabels* (Version 0.2.5; Barth,

¹³¹ 2023) for all our analyses.

Results

Discussion

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Table 1

Spearman correlations and internal consistencies of the questionnaire scores (outliers included)

	1	2	3	4	5	6	7	8	9	10	11	12
1. MBI	.92 (.89)											
2. MBI RPE	.69	.82 (.76)										
3. MBI EE	.89	.43	.94 (.90)									
4. MBI DE	.68	.38	.41	.89 (.78)								
5. NFC	-.19	-.19	-.18	-.07	.91 (.85)							
6. SCS	-.16	-.18	-.14	-.08	.56	.79 (.72)						
7. ERQ	-.06	-.14	-.05	.01	.04	.00	.82 (.70)					
8. ERQ R	-.23	-.29	-.15	-.18	.06	.06	.73	.86 (.80)				
9. ERQ S	.20	.12	.13	.26	-.01	-.06	.62	-.02	.81 (.75)			
10. SCI	-.36	-.36	-.29	-.22	.05	-.01	.18	.35	-.16	.81 (.75)		
11. SCI A	-.45	-.42	-.37	-.28	.15	.09	.17	.36	-.19	.93	.85 (.79)	
12. SCI MA	.22	.11	.22	.15	-.30	-.28	.03	-.02	.07	.23	-.11	.63 (.48)
Mean	58.05	18.24	28.71	11.10	0.89	39.81	40.73	27.72	13.00	54.15	43.76	10.39
SD	13.93	4.45	8.58	4.46	16.37	7.54	8.14	6.27	5.14	6.32	6.23	2.10
Min	27.00	8.00	9.00	5.00	-36.00	21.00	10.00	6.00	4.00	34.00	23.00	7.00
Max	108.00	36.00	54.00	26.00	45.00	65.00	65.00	42.00	28.00	71.00	61.00	19.00
Skew	0.42	0.59	0.20	0.66	0.55	0.42	-0.17	-0.28	0.29	-0.20	-0.12	0.26
Kurtosis	-0.07	0.78	-0.40	-0.28	-0.55	-0.21	0.72	0.46	-0.51	0.46	0.42	0.10

Table 1 continued

	1	2	3	4	5	6	7	8	9	10	11	12

Note. $N = 642$. Correlations with $|r_s| \geq .13$ are significant at an uncorrected $\alpha = .001$. The diagonal provides MacDonald's ω and Cronbach's α (in brackets). MBI = Maslach Burnout Inventory; MBI RPE = Reduced Personal Efficacy subscale; MBI EE = Emotional Exhaustion subscale; MBI DE = Depersonalisation subscale; NFC = Need for Cognition Scale; SCS = Self Control Scale; ERQ = Emotion Regulation Questionnaire; ERQ R = Reappraisal subscale; ERQ S = Suppression subscale; SCI = Stress and Coping Inventory; SCI A = Adaptive coping subscales; SCI MA = Maladaptive coping subscale