



# Oleksandr Voievudko

FRONTEND | FULL STACK TYPESCRIPT DEVELOPER

## Profile

Experienced Frontend | Fullstack TypeScript Developer with 8+ months of professional experience and over 5 years of experience working with React and other Node.js technologies as a hobby. Skilled in TypeScript, React, Node.js, Nest.js, Express & GraphQL, with a passion for creating high-quality, responsive, and user-friendly applications. Additionally, I bring almost 2 years of experience as a project manager and 6+ years of experience as a team leader, having successfully managed and led teams of various sizes up to 50 people.

## Employment History

### Junior Frontend Developer, Zeptolab, Barcelona, Spain

OCTOBER 2022 – PRESENT

- Developed an internal tool to track Google Play and App Store ratings, as well as crash/ANR rates, using Nestjs, Postgres, Prisma, and React (all fully typed with TypeScript).
- Built and launched [careers.zeptolab.com](https://careers.zeptolab.com), a new website for job openings, using Gatsbyjs and styled-components (also in TypeScript), enhancing the candidate experience and streamlining the hiring process.
- Currently developing internal tools for the Player XP and other teams using TypeScript, React, Redux, GraphQL, Nest.js, Material UI, Chakra UI, improving teams productivity and enabling data-driven decision-making.
- Leveraging front-end expertise to deliver high-quality, scalable solutions, from conception to deployment, while ensuring a seamless user experience and adherence to best practices.
- Collaborating with cross-functional teams, including UX/UI designers, back-end developers, and product owners, to deliver cutting-edge solutions that meet business objectives and exceed user expectations.
- Staying up-to-date with industry trends and emerging technologies, continuously learning and improving technical skills to drive innovation and achieve success.

### Player XP Team Lead, Tilting Point, Barcelona, Spain

DECEMBER 2020 – JULY 2022

- Built and led high-performing teams, delivering exceptional player experiences.
- Aligned team goals with business objectives and industry best practices.
- Communicated clear goals, conducted annual reviews, and fostered a high-performance culture.
- Monitored day-to-day operations, ensuring timely and high-quality service delivery.
- Mentored new team members and drove team success.
- Implemented technology and automation, resulting in cost savings and improved player satisfaction.
- Fostered positive relationships and promoted innovation, teamwork, and continuous improvement.

### Project Manager, Plarium, Kharkiv, Ukraine

AUGUST 2019 – DECEMBER 2020

- Led ChatBot project to improve Customer Support productivity.
- Implemented machine learning tool for Google Play reviews, increasing processed reviews by 66%.
- Coordinated plarium.com development projects across teams.
- Created and managed project timelines within budget.

## Details

Barcelona

Spain

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NATIONALITY

Ukrainian

## Links

[GitHub](#)

[Portfolio](#)

[LinkedIn](#)

## Skills

HTML & CSS

TypeScript

JavaScript

React

Node.js

NestJs

Express.js

Redux

GraphQL

MaterialUI

ChakraUI

Styled-components

Tailwind CSS

Prisma

PostgreSQL, MySQL, MongoDB,

Firebase

Docker

## Languages

English

Ukrainian

- Gathered project requirements with stakeholders.
- Established optimized work schedules using agile methodologies.
- Collaborated with internal associates and departments.
- Generated productivity reports to guide decision-making.

### **Community Management General Lead, Plarium, Kharkiv, Ukraine**

DECEMBER 2018 – AUGUST 2019

- Assisted the director in leading and managing a team of 53 members, promoting collaboration and teamwork.
- Improved team processes, increasing productivity, efficiency, and customer satisfaction.
- Developed and implemented strategic plans for department growth and success.
- Set and communicated short-term and long-term team goals, fostering a high-performance culture.
- Ensured teams had necessary technical resources and tools for high-quality service delivery.
- Provided regular reports and analysis on departmental performance to facilitate data-driven decision-making.

### **Senior Customer Support Team Lead, Plarium, Lviv, Ukraine**

OCTOBER 2015 – DECEMBER 2018

- Led and coached three Team Leads, driving a culture of excellence and collaboration.
- Analyzed data to identify strategies for improving service and productivity, implementing improvements.
- Implemented new help desk system and internal tools, improving efficiency and customer satisfaction.
- Integrated help desk system to multiple game titles, providing instant support for players.
- Automated routine tasks to increase team productivity and reduce workload.
- Established a knowledge base to decrease ticket volume and improve response times.

### **Customer Support Team Lead, Plarium, Lviv, Ukraine**

APRIL 2014 – OCTOBER 2015

- Hired and managed a team of 20 customer service agents, fostering a culture of excellence and teamwork.
- Planned, assigned, and monitored work tasks for optimal team efficiency, ensuring timely and high-quality service delivery.
- Conducted monthly staff performance evaluations, identifying and addressing development needs to drive team success.
- Developed staff training programs and reference manuals, ensuring consistent standards and customer service levels.
- Formulated and implemented customer service policies and procedures, improving overall customer satisfaction.
- Resolved escalated customer service issues, ensuring positive outcomes and maintaining customer loyalty.

## **Education**

### **Specialist, General Physics, Ivan Franko National University of Lviv, Lviv, Ukraine**

SEPTEMBER 2007 – MAY 2012

## **Courses**

### **React.js Essential Training, LinkedIn**

AUGUST 2022

## **React.js: Building an Interface, LinkedIn**

AUGUST 2022

## **Node.js API Masterclass With Express & MongoDB, Udemey**

APRIL 2022

## **Complete React Developer in 2022 (w/ Redux, Hooks, GraphQL), Udemey**

FEBRUARY 2022

## **MERN Stack Front To Back: Full Stack React, Redux & Node.js, Udemey**

DECEMBER 2021

## **React - The Complete Guide (incl Hooks, React Router, Redux), Udemey**

AUGUST 2021

## **React + Redux - Professional Development, Udemey**

MAY 2020

## **Complete React Course for Creating Amazing UI, Udemey**

DECEMBER 2019