

Oleksandr Voievudko

Frontend Developer

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SUMMARY

Passionate Frontend Developer with a demonstrated track record of spearheading innovative initiatives and delivering exceptional user experiences. Enthusiastically seeking to contribute to an open, collaborative, and dynamic culture aligned with achieving common goals. Possesses exceptional problem-solving skills, strong leadership acumen, and a pragmatic, data-focused approach to drive technical decisions. Bringing expertise in JavaScript, ReactJS, and related web technologies, with additional proficiency in TypeScript, GraphQL, NextJS, Docker, and Node.js.

EXPERIENCE

Front End Developer

ZeptoLab 10/2022 - Present Barcelona, Spain

- Revitalized the tech stack at ZeptoLab, increasing developer experience and reducing development time by introducing Next.js, NextAuth, Tailwind, Trpc, Prisma, Radix UI, and Tanstack.
- Engineered an internal tool leveraging Next.js, NextAuth, Express.js, Postgres, Prisma, TRPC, and Tanstack (fully typed with TypeScript) to scrape and display Google Play and App Store ratings, as well as crash/ANR rates.
- Built and launched careers.zeptolab.com for ZeptoLab, working with Gatsby.js, styled-components in TypeScript.
- Spearheaded the development of internal tools for Player XP and other teams at ZeptoLab, utilizing TypeScript, React, Next.js, Trpc, GraphQL, Tanstack, Nest.js, Express.js, Material UI, Chakra UI, Prisma, and Docker.
- Collaborated with cross-functional teams at ZeptoLab, delivering innovative solutions aligned with business objectives.
- Consistently maintained clear and concise documentation at ZeptoLab, ensuring ease of understanding and seamless knowledge transfer between team members.

Player XP Team Lead

Tilting Point 12/2020 - 07/2022 Barcelona, Spain

- Led and managed high-performing teams, fostering a culture of excellence and delivering exceptional player experiences.
- Aligned team goals with business objectives and industry best practices, ensuring optimal performance and results.
- Implemented innovative technologies and automation solutions, resulting in cost savings and improved player satisfaction.
- Mentored and coached new team members, facilitating their growth and development within the organization.
- Drove team success by setting clear expectations, providing feedback, and fostering a collaborative and supportive work environment.
- Consistently achieved and exceeded performance targets, contributing to the overall success of the organization.
- Maintained clear and effective communication with stakeholders, ensuring alignment and understanding of team objectives and achievements.

Project Manager

Plarium 08/2019 - 12/2020 Kharkiv, Ukraine

- Successfully led the implementation of the new plarium.com website, resulting in improved user experience and increased website traffic.
- Oversaw the ChatBot project, leading to a 30% increase in Customer Support productivity and a significant reduction in response time.
- Developed and implemented a machine learning tool for analyzing Google Play reviews, increasing processing capacity by 66% and providing valuable insights for product improvement.
- Collaborated closely with stakeholders to gather project requirements, ensuring alignment with business objectives and customer needs.
- Utilized agile methodologies to establish optimized work schedules, effectively managing resources and ensuring timely project delivery.
- Maintained clear and open communication channels with team members and stakeholders, facilitating effective collaboration and problem-solving.
- Demonstrated strong leadership skills, effectively motivating and guiding team members to achieve project milestones and objectives.

SKILLS

Languages & Frameworks

JavaScript	TypeScript	ReactJS	
HTML	CSS	Sass	React Native
Next.js	Gatsby.js	Vite	Tailwind CSS
Material UI	Chakra UI	Radix UI	
shadcn/ui	NextAuth	TRPC	Expo
TanStack Query	Axios		

Back-end & Databases

Express.js	Nest.js	Prisma	Firebase
PostgreSQL	MongoDB		

Tools & Platforms

Git	GitHub	Docker	Webpack
Storybook	Figma	JIRA	

Additional Technologies

GraphQL	Redux	Zustand	
React Query	Axios	Jest	npm
Yarn	Responsive Web Design		
RESTful API Design		Ansible	

EDUCATION

Specialist, General Physics

Ivan Franko National University of Lviv
09/2011 - 05/2012

Bachelor's degree, Physics

Ivan Franko National University of Lviv
09/2007 - 05/2011

LANGUAGES

English	Proficient	<div><div></div><div></div><div></div><div></div><div></div></div>
Spanish	Beginner	<div><div></div><div></div><div></div><div></div><div></div></div>
Ukrainian	Native	<div><div></div><div></div><div></div><div></div><div></div></div>
Russian	Native	<div><div></div><div></div><div></div><div></div><div></div></div>

EXPERIENCE

Community Management General Lead

Plarium 12/2018 - 08/2019 Kharkiv, Ukraine

- Assisted the director in leading and managing a team of 53 members, fostering a collaborative and cohesive work environment that promoted teamwork and synergy.
- Identified and implemented process improvements that resulted in a 20% increase in team productivity, enhanced efficiency, and improved customer satisfaction.
- Developed and executed strategic plans to drive departmental growth and success, aligning objectives with organizational goals and priorities.
- Generated regular reports and conducted in-depth analysis of departmental performance, providing valuable insights and data to facilitate informed decision-making.
- Maintained consistent and clear communication with team members and stakeholders, ensuring transparency and alignment of expectations.

Senior Customer Support Team Lead

Plarium 10/2015 - 12/2018 Lviv, Ukraine

- Led and coached a team of three Team Leads, fostering a culture of excellence, collaboration, and continuous improvement.
- Analyzed data to identify trends and patterns, implementing strategies to improve service quality and productivity, resulting in a 20% increase in customer satisfaction ratings.
- Implemented a new help desk system and internal tools, streamlining processes and improving efficiency, leading to a 15% reduction in response times.
- Established a comprehensive knowledge base, reducing ticket volume by 30% and improving response times by 25%.
- Developed and delivered training programs for customer support representatives, enhancing their skills and knowledge to provide exceptional service.

Customer Support Team Lead

Plarium 04/2014 - 10/2015 Lviv, Ukraine

- Recruited and managed a high-performing team of 20 customer service agents, fostering a culture of excellence, teamwork, and continuous improvement.
- Planned, assigned, and monitored work tasks, optimizing team efficiency and ensuring timely and high-quality service delivery to customers.
- Conducted monthly staff performance evaluations, providing constructive feedback and identifying development opportunities to drive individual and team success.
- Formulated and implemented customer service policies and procedures, resulting in a 20% increase in overall customer satisfaction ratings.
- Developed and delivered comprehensive training programs for new hires, ensuring consistent and exceptional service standards across the team.

COURSES AND CERTIFICATES

Building Modern Projects with React (2022)

[LinkedIn](#)

React Hooks (2022)

[LinkedIn](#)

React.js Essential Training (2022)

[LinkedIn](#)

React: Design Patterns (2022)

[LinkedIn](#)

React: Software Architecture (2022)

[LinkedIn](#)

React + Redux - Professional Development (2020)

[Udemy](#)

Project Management (72h) (2020)

[A-Level Ukraine](#)

Complete React Course for Creating Amazing UI (2019)

[Udemy](#)