VIPole Enterprise

SIP Server Integration Guide



1. VIPole server settings

- VIPole provides interface for integration with SIP servers to make only outgoing calls.
- VIPole is compatible with such SIP server as Asterisk and 3CX.
- VIPole and Asterisk should be installed on different servers.

For correct SIP server performance enabling calling to short numbers within local SIP server:

- You need to configure VIPole server autoconfiguration.
- It is desirable that the VIPole server and SIP server were on the same subnet.

1.1 Edit server configuration file /etc/vipole/server.config

Do not use FQDN if the parameters specify that you need an IP address.

```
# Enable sip
sip-enable=true
# Enable SIP management in VIPole Administrator of desktop client
sip-enable-admin=true
# IP address of SIP server. If blank that SIP module is disabled.
sip-server-address = 192.168.1.20 # Asterisk IP address
# Realm asterisk
sip-domain = asterisk.local
# UDP port of SIP server
sip-server-port=5060
# Self IP address used for interactions with SIP server (use real address here, don't use 0.0.0.0)
sip-local-address = local IP address of VIPole server
# SIP phone domain name.
# This domain name is appended to phone number for making phone calls (e.g. +12345678@sip-to-
<u>phone.example.com</u> - <u>sip-to-phone.example.com</u> is appended to phone number)
sip-phone-domain = <u>vipole.company.com</u>
```

1.2 Edit Relay configuration file /etc/vipople/relay.config

Self IP address used for interactions with SIP server

sip-listen-address = **local IP address of VIPole server**

1.3 Edit /etc/vipole/client_autoconf.config

SIP module is enabled

sip-enable=1

Check balance in client before making SIP calls If set then calls are available when balance is more than 0

sip-client-check-balance=0

Allow auto initialization of SIP account using web module

sip-allow-auto-init=0

Use strict phone number in E.123 international notation. The number must start from plus followed by country code and number (+123456789)

When disabled then phone number can be either in plain digital or in international format

sip-strict-phone-number=0

After that, rewrite autoconfigutation

(root))# vipoleadm --operation save_clients_autoconf --clientsautoconf-file \ client_autoconf.config --domain vipole.domain -dbname vipole server

And reload VIPole server

(root))# /etc/init.d/vipoleserver restart

2. SIP settings in Administrator dashboard

Log in to VIPole Administrator dashboard:

- Open user profile and enter SIP login and password of the user.
- Enter SIP login without SIP domain.

3. Asterisk SIP server settings

3.1. Install Asterisk on another computer or server.

3.2. Edit sip.conf

[general] pedantic=no localnet=192.168.1.0/255.255.255.0; your subnet autodomain=no domain= 192.168.1.20; (Asterisk local IP) [authentication] dtmfmode=rfc2833 type=friend directmedia=no host=dynamic directmedia=yes disallow=all allow=ilbc allow=g729 allow=gsm allow=g723 allow=ulaw disallow=all allow=ulaw ; Enter SIP provider peer to make outgoing calls ; SIP provider connection settings you can get on official website of the provider. [line1] type=peer secret=PASSWORD**** username=LOGIN host=SIP_DOMAIN fromuser=LOGIN fromdomain=SIP_DOMAIN insecure=invite nat=force_rport dtmfmode=inband context=line1 directmedia=no

```
[defaults](!)
canreinvite=no
directmedia=no
disallow=all
allow=alaw
progressinband=yes
; allow=g729
; allow=g723
[peer](!,defaults)
type=friend
insecure=invite,port
context=local_user
;fromdomain=<domain name or IP>
host=dynamic
qualify=yes
rtpkeepalive=300
;dtmfmode=inband
[user-sip1](peer); your user login (sip-login)
nat=no
username=user-vp1; (sip-login)
secret=pass1 ; (sip-password)
context=local_user
callerid=101
; another user
[user-sip2](peer); your user login (sip-login)
nat=no
username=user-sip2; (sip-login)
secret=pass2; (sip-password)
context=local_user
callerid=102
```

3.3. Enter your dial plan for outgoing calls in extensions.conf

```
[general]

[globals]

[default]

[local_user]

exten => _8XXXXXXXXXXXXX,1,Dial(SIP/line1/${EXTEN}))

exten => _7XXXXXXXXXXXXX,1,Dial(SIP/line1/${EXTEN}))

exten => _+8XXXXXXXXXXXXX,1,Dial(SIP/line1/${EXTEN:1}))

exten => _+7XXXXXXXXXXXXX,1,Dial(SIP/line1/${EXTEN:1}))
```

4. SIP debugging

For debugging, you can use the parameters of the VIPole server by adding them at the end of the **server.config** configuration /

```
debug-modules=sip
debug-level = 8
```

For the Asterisk use command

(root)# asterisk -vvvvvcdr