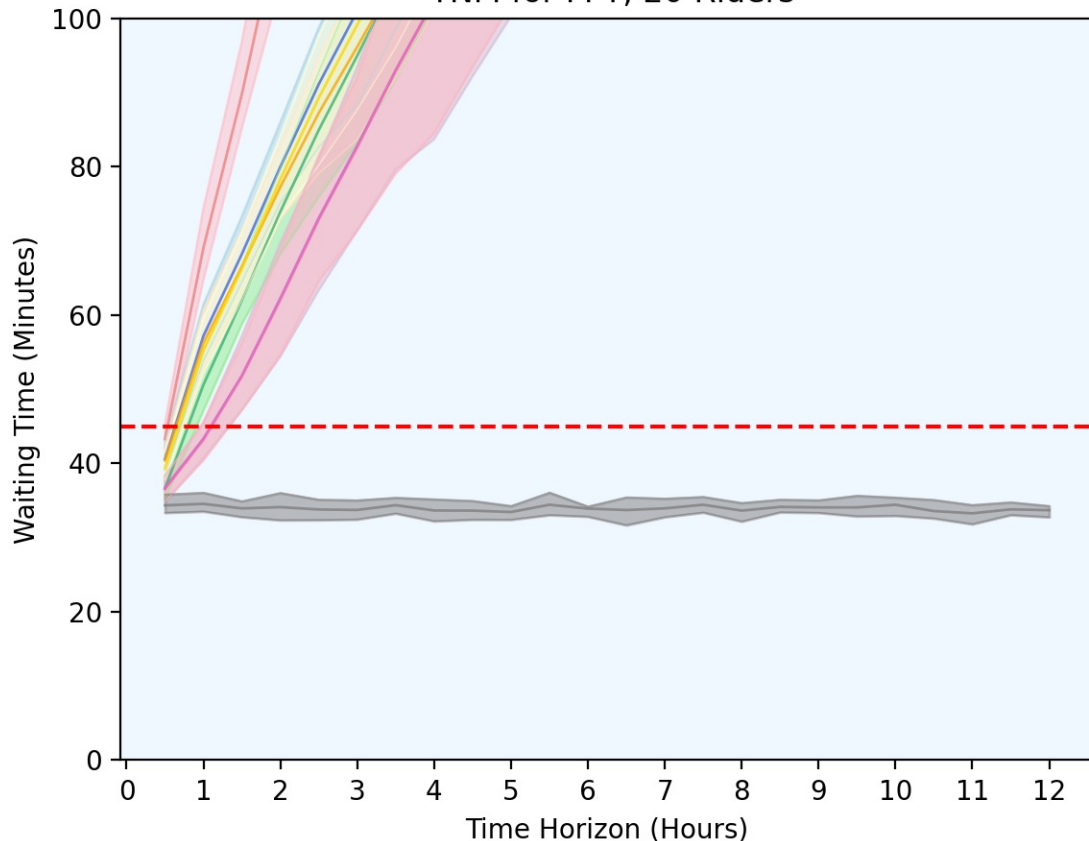


# Customer's Wait Time (Interval Average)

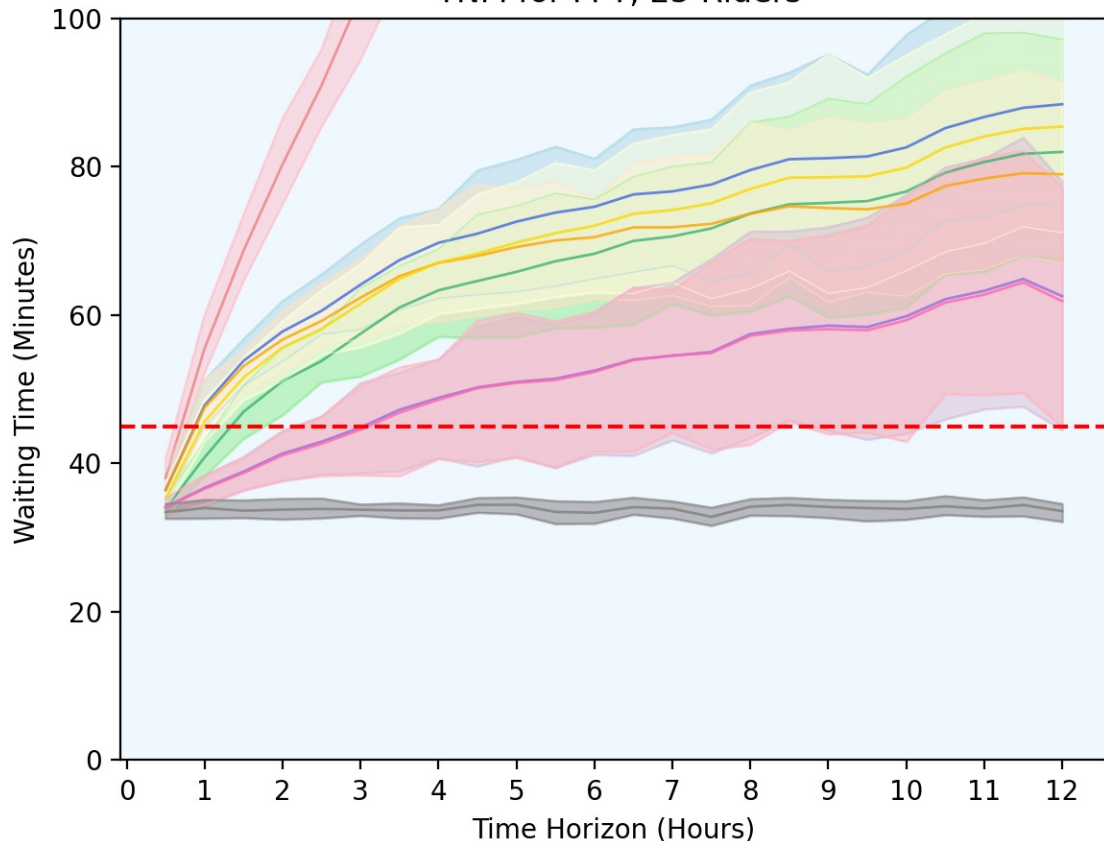
TNM for FPT, 20 Riders



- DefaultMethod\_1b(Mean WT = 300.31)
- AnticipationMethod(Mean WT = 164.03)
- ClosestToFPTMethod(Mean WT = 157.88)
- PatientAnticipativeMethod\_Bulk(Mean WT = 152.73)
- UsefulWorkMethod(Mean WT = 162.08)
- AssignLaterMethod(thereshold:10min)(Mean WT = 145.51)
- AssignLaterMethod\_UsefulWork(Mean WT = 145.66)
- Optimal(Mean WT = 33.95)
- Acceptable Waiting Time (45 min)

# Customer's Wait Time (Interval Average)

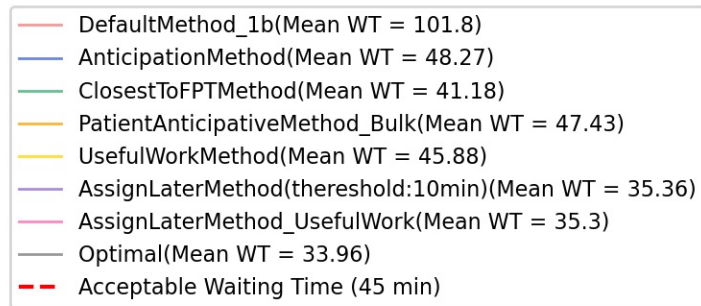
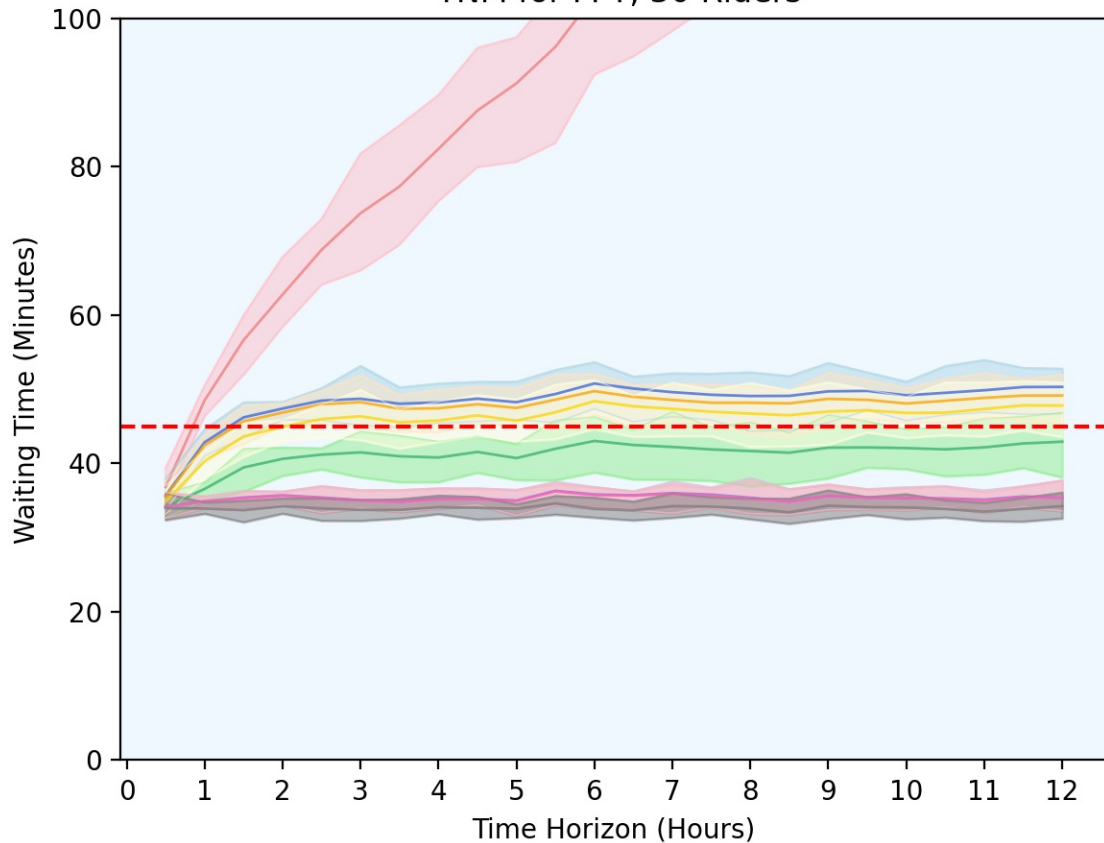
TNM for FPT, 25 Riders



- DefaultMethod\_1b(Mean WT = 173.06)
- AnticipationMethod(Mean WT = 72.26)
- ClosestToFPTMethod(Mean WT = 66.09)
- PatientAnticipativeMethod\_Bulk(Mean WT = 67.81)
- UsefulWorkMethod(Mean WT = 69.74)
- AssignLaterMethod(threshold:10min)(Mean WT = 52.04)
- AssignLaterMethod\_UsefulWork(Mean WT = 51.76)
- Optimal(Mean WT = 33.87)
- Acceptable Waiting Time (45 min)

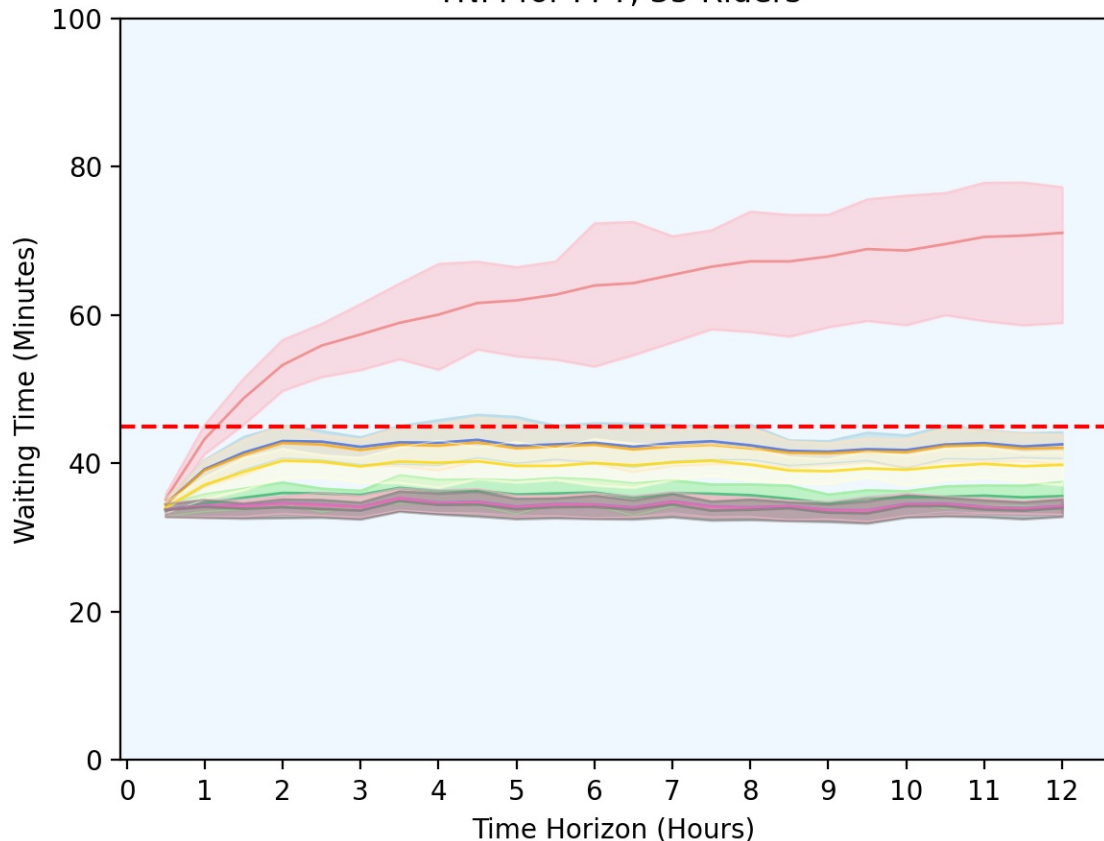
# Customer's Wait Time (Interval Average)

TNM for FPT, 30 Riders



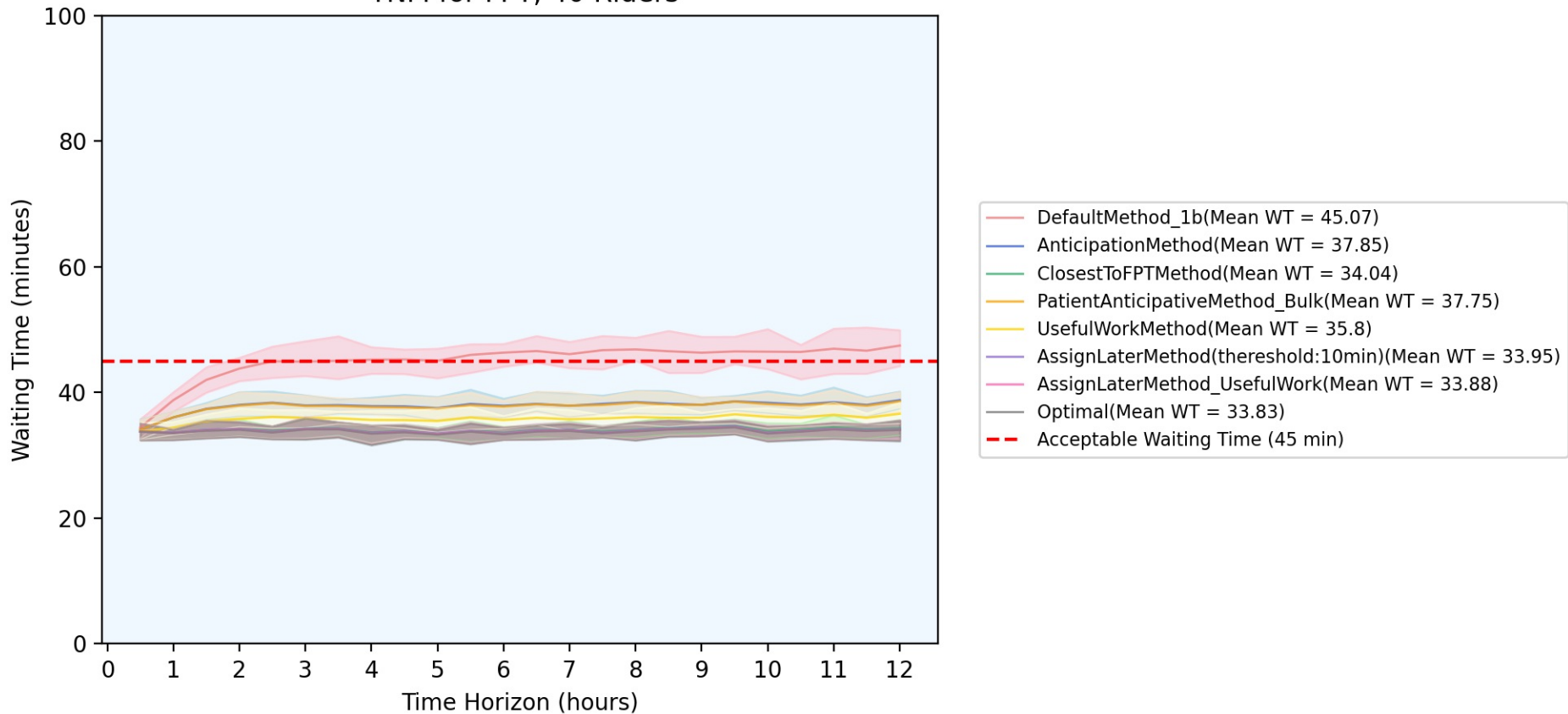
# Customer's Wait Time (Interval Average)

TNM for FPT, 35 Riders



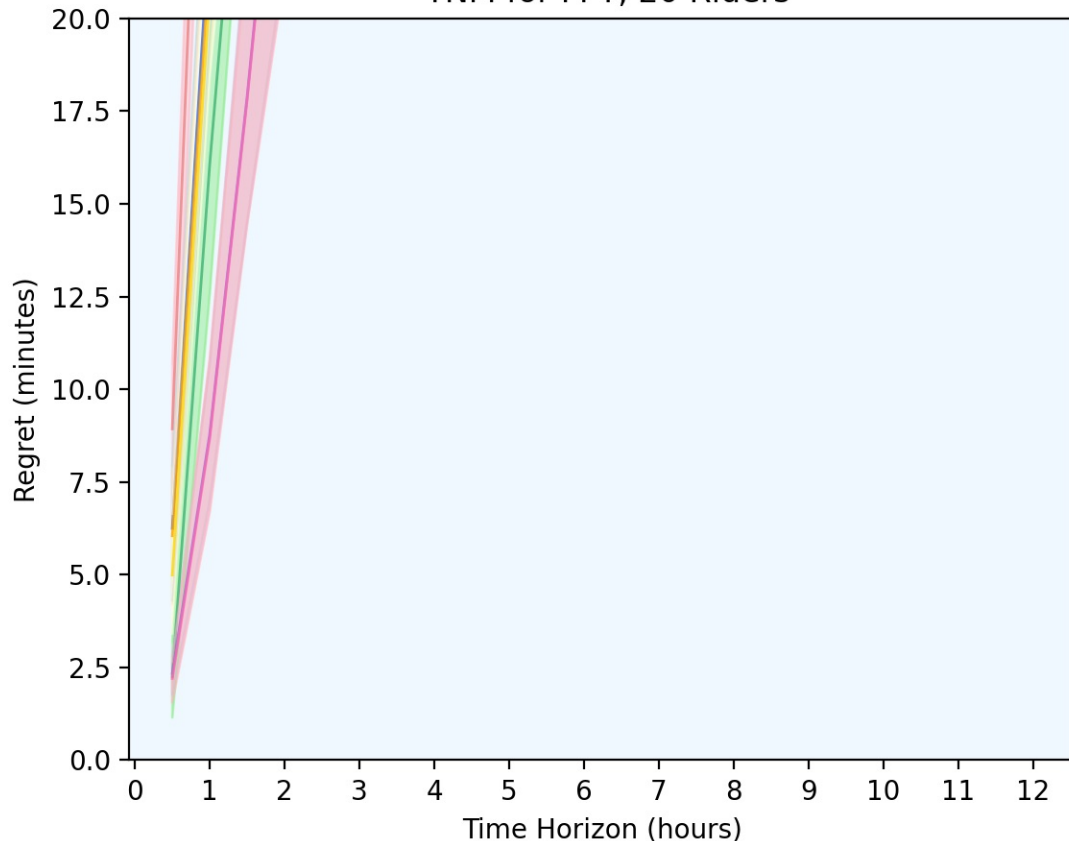
- DefaultMethod\_1b(Mean WT = 61.72)
- AnticipationMethod(Mean WT = 41.98)
- ClosestToFPTMethod(Mean WT = 35.6)
- PatientAnticipativeMethod\_Bulk(Mean WT = 41.67)
- UsefulWorkMethod(Mean WT = 39.41)
- AssignLaterMethod(threshold:10min)(Mean WT = 34.33)
- AssignLaterMethod\_UsefulWork(Mean WT = 34.27)
- Optimal(Mean WT = 33.97)
- Acceptable Waiting Time (45 min)

Customer's Wait Time (Interval Average)  
TNM for FPT, 40 Riders



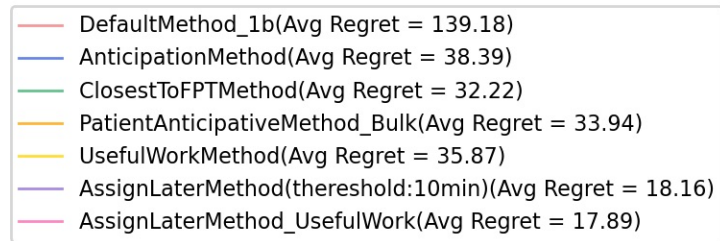
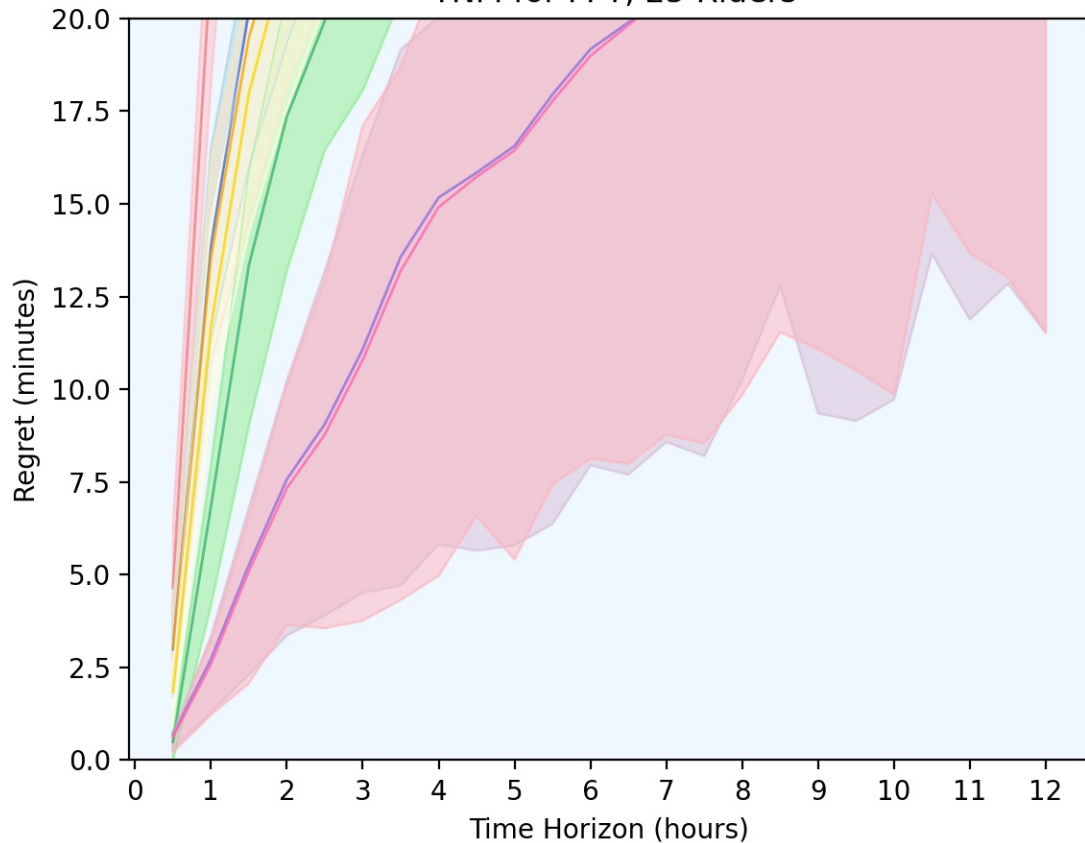
# Regret of Customer's Wait Time (Interval Average)

TNM for FPT, 20 Riders

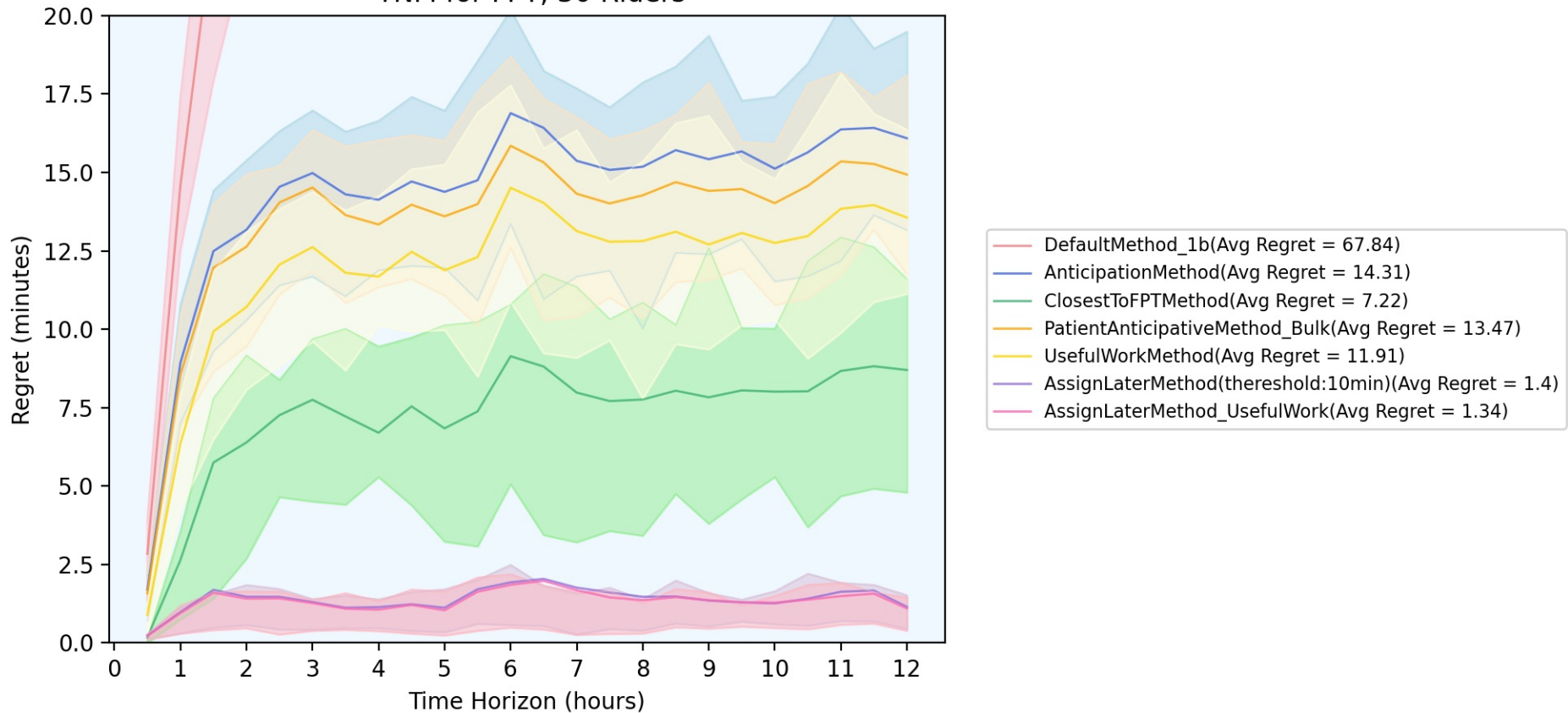


- DefaultMethod\_1b(Avg Regret = 266.37)
- AnticipationMethod(Avg Regret = 130.08)
- ClosestToFPTMethod(Avg Regret = 123.93)
- PatientAnticipativeMethod\_Bulk(Avg Regret = 118.79)
- UsefulWorkMethod(Avg Regret = 128.13)
- AssignLaterMethod(threshold:10min)(Avg Regret = 111.57)
- AssignLaterMethod\_UsefulWork(Avg Regret = 111.71)

Regret of Customer's Wait Time (Interval Average)  
TNM for FPT, 25 Riders



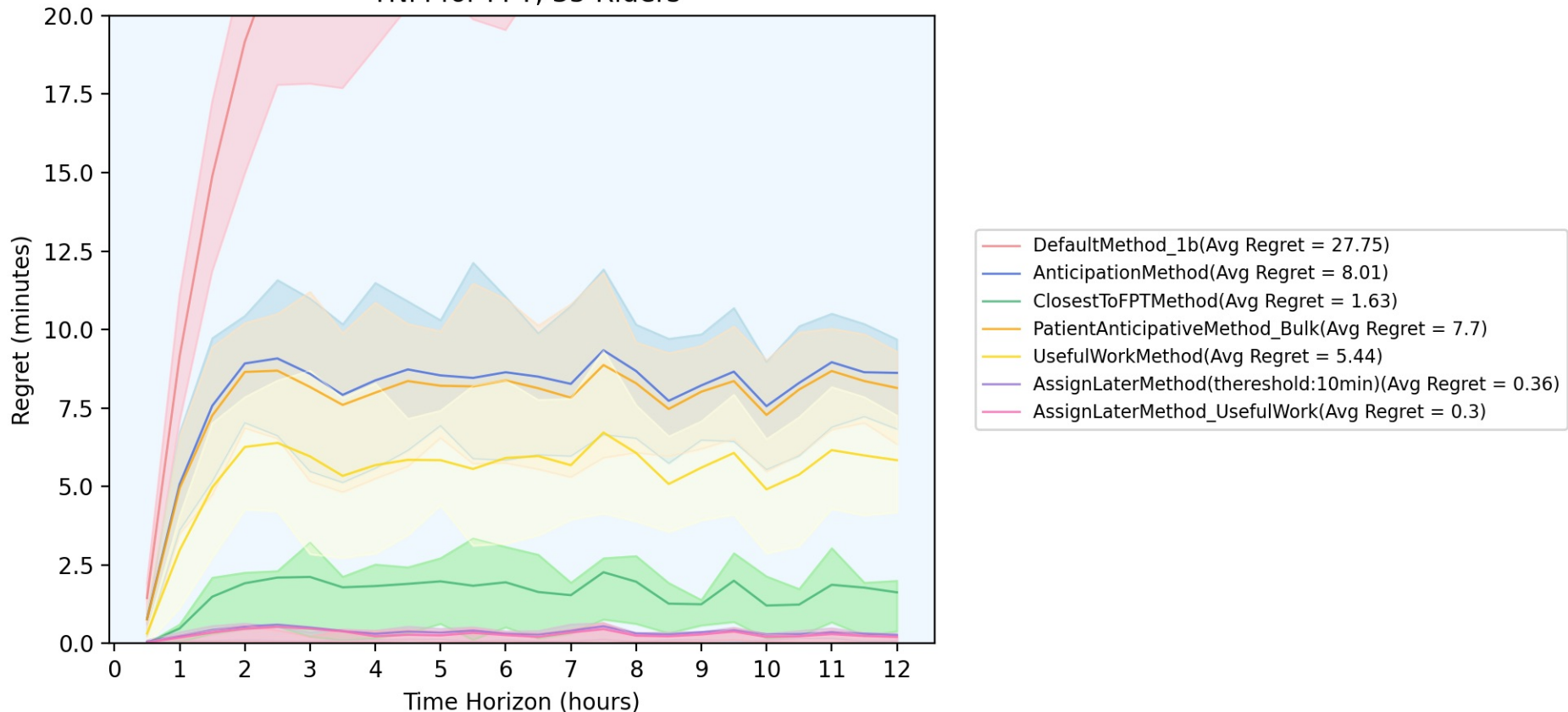
Regret of Customer's Wait Time (Interval Average)  
TNM for FPT, 30 Riders





# Regret of Customer's Wait Time (Interval Average)

TNM for FPT, 35 Riders



# Regret of Customer's Wait Time (Interval Average)

TNM for FPT, 40 Riders

