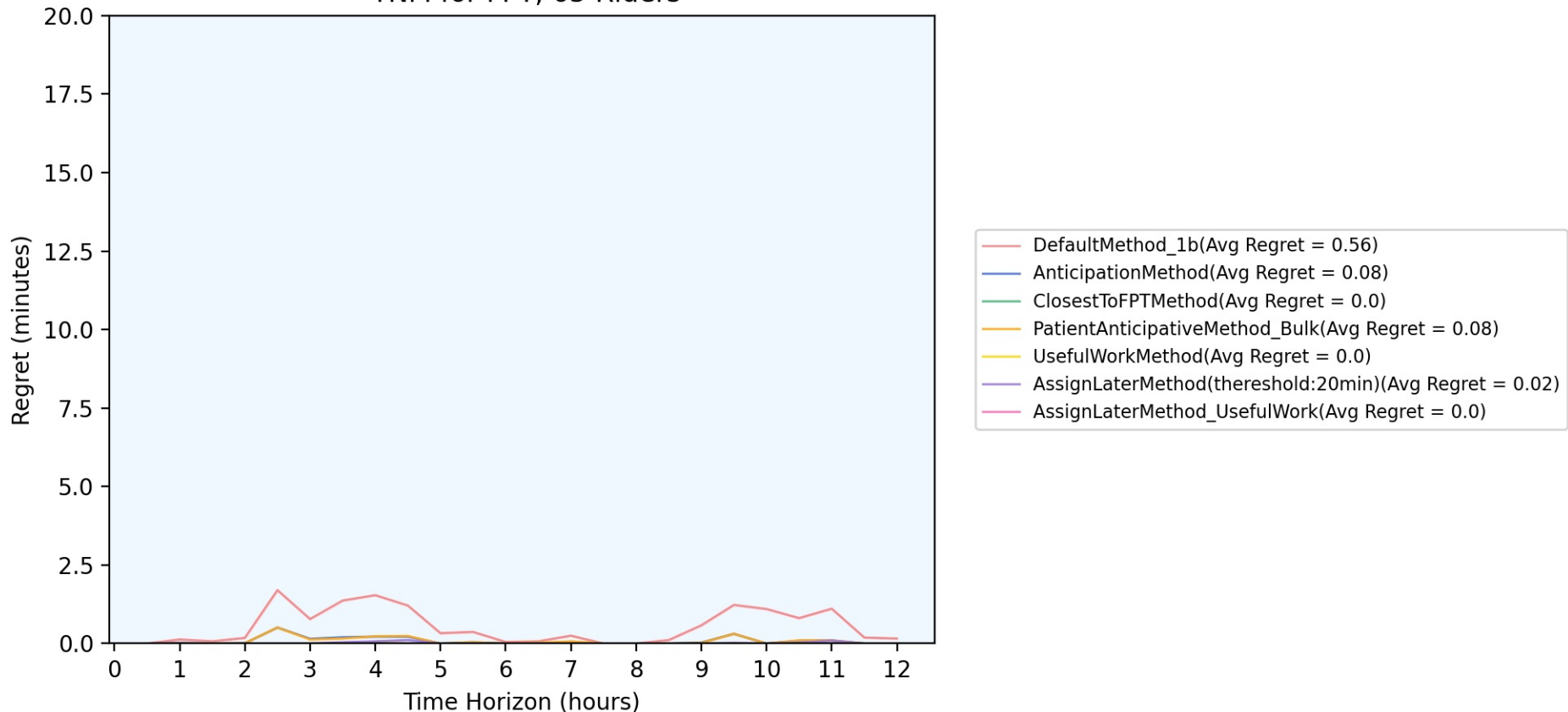


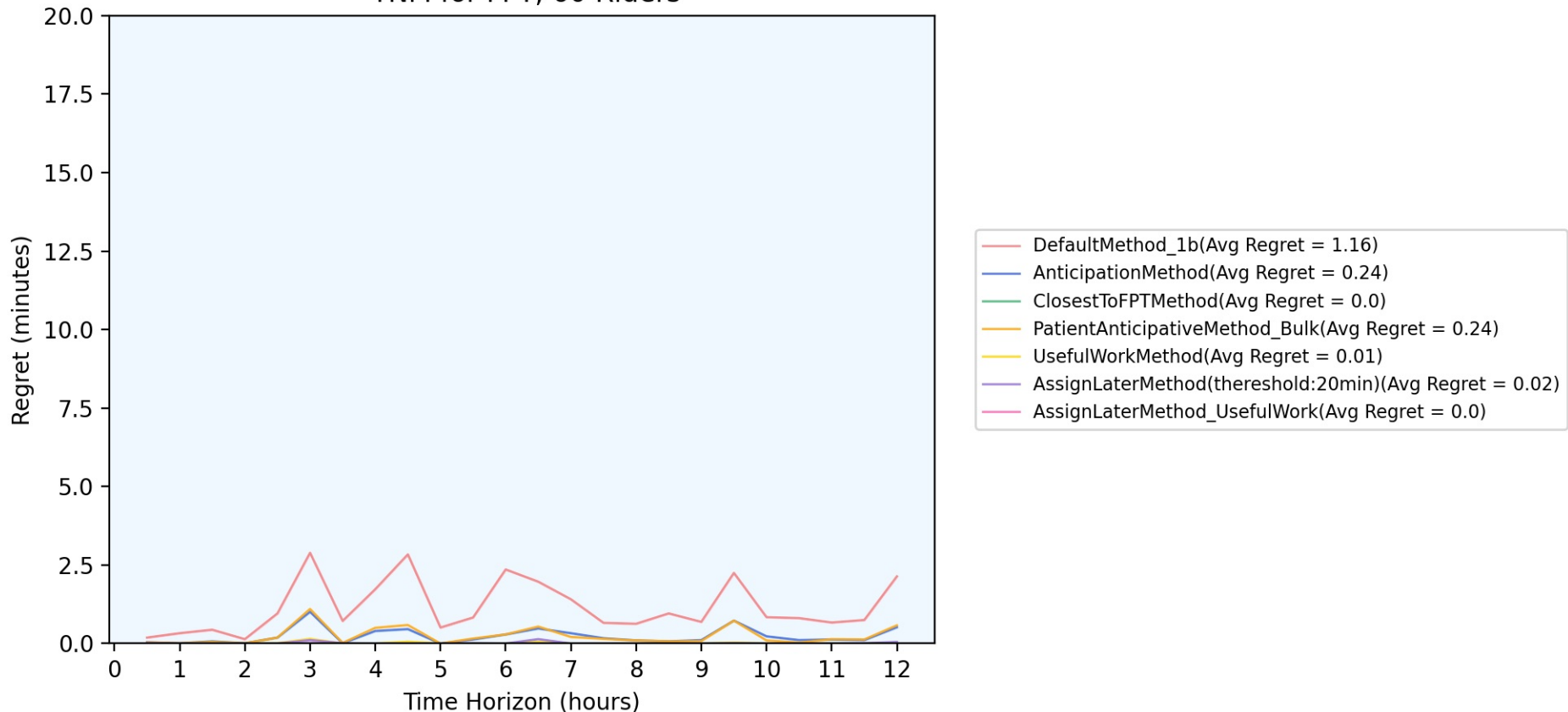
Regret of Customer's Wait Time (Interval Average)

TNM for FPT, 65 Riders



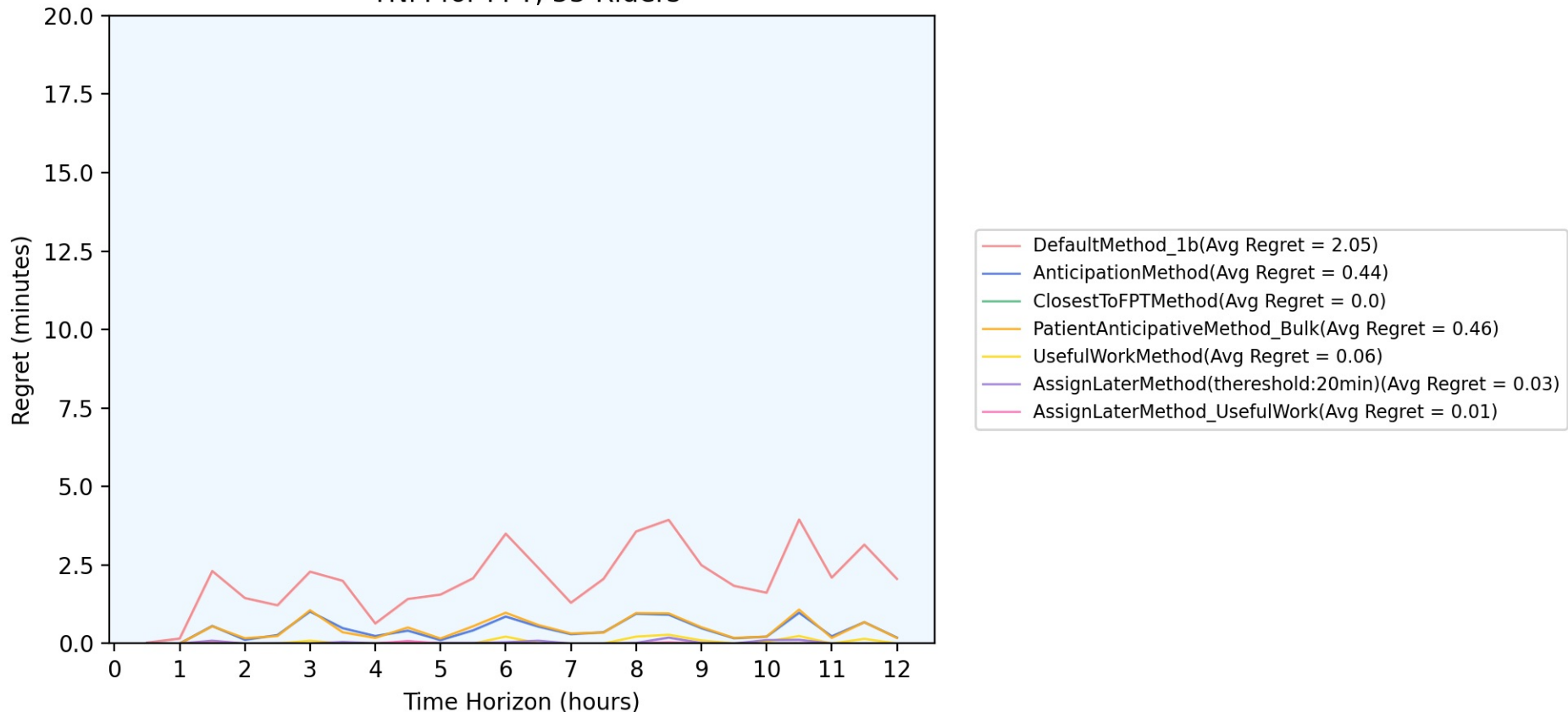
Regret of Customer's Wait Time (Interval Average)

TNM for FPT, 60 Riders



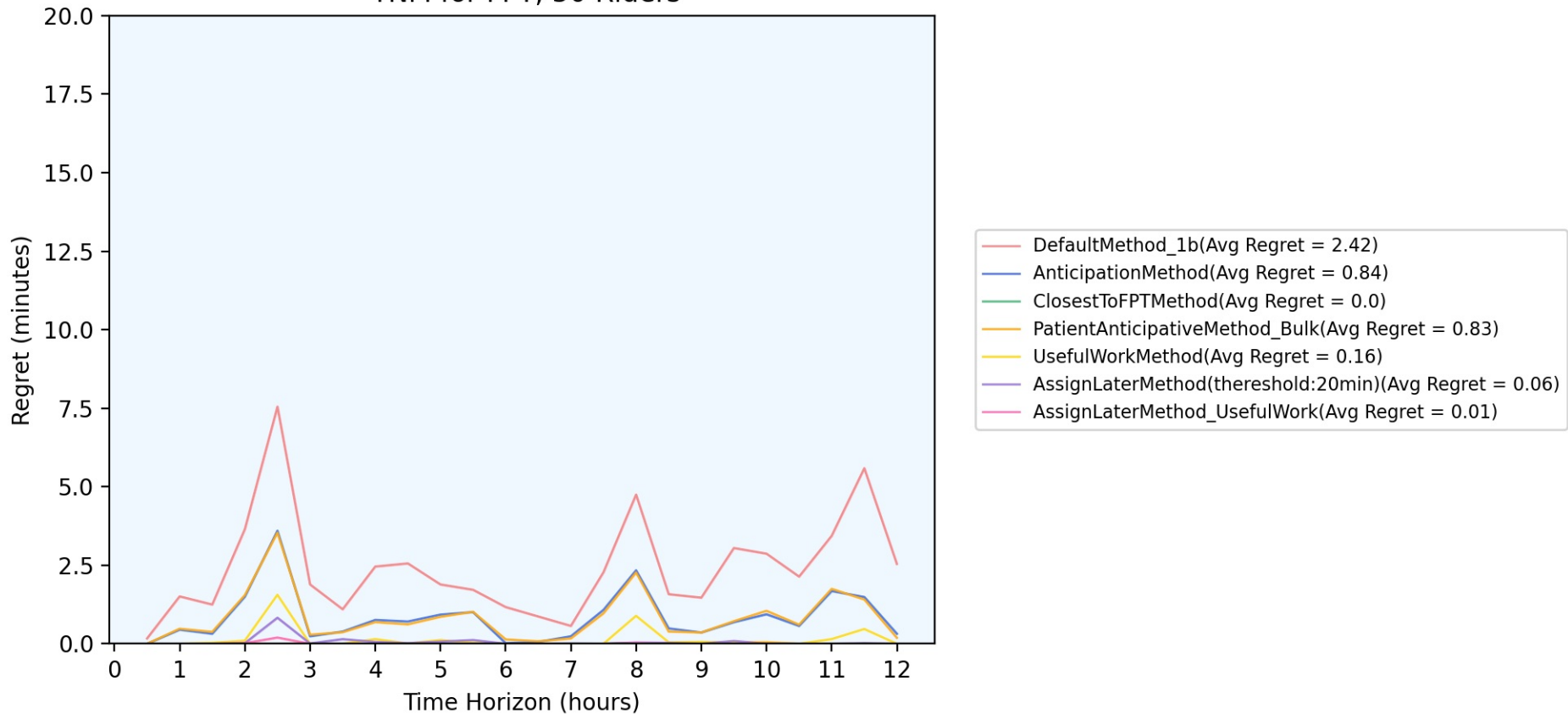
Regret of Customer's Wait Time (Interval Average)

TNM for FPT, 55 Riders



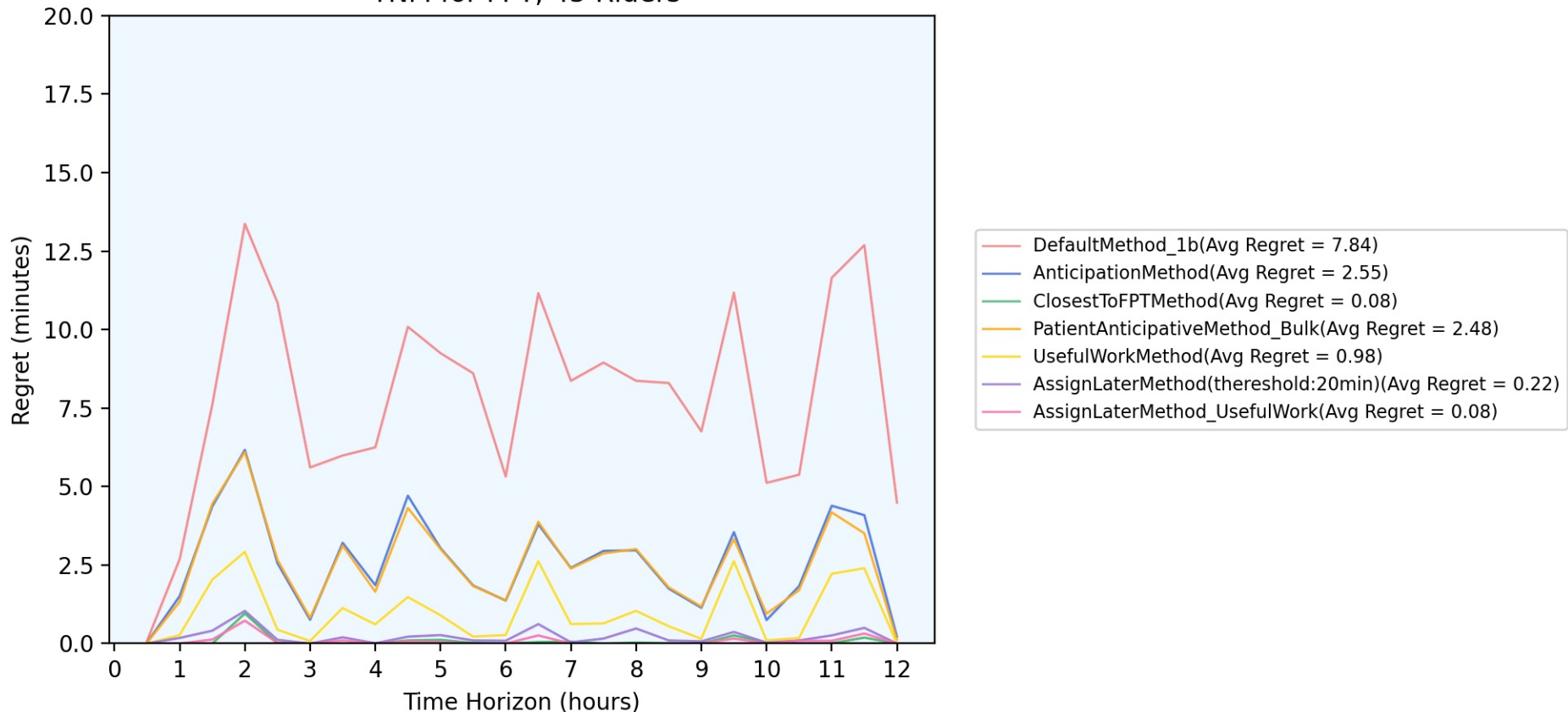
Regret of Customer's Wait Time (Interval Average)

TNM for FPT, 50 Riders



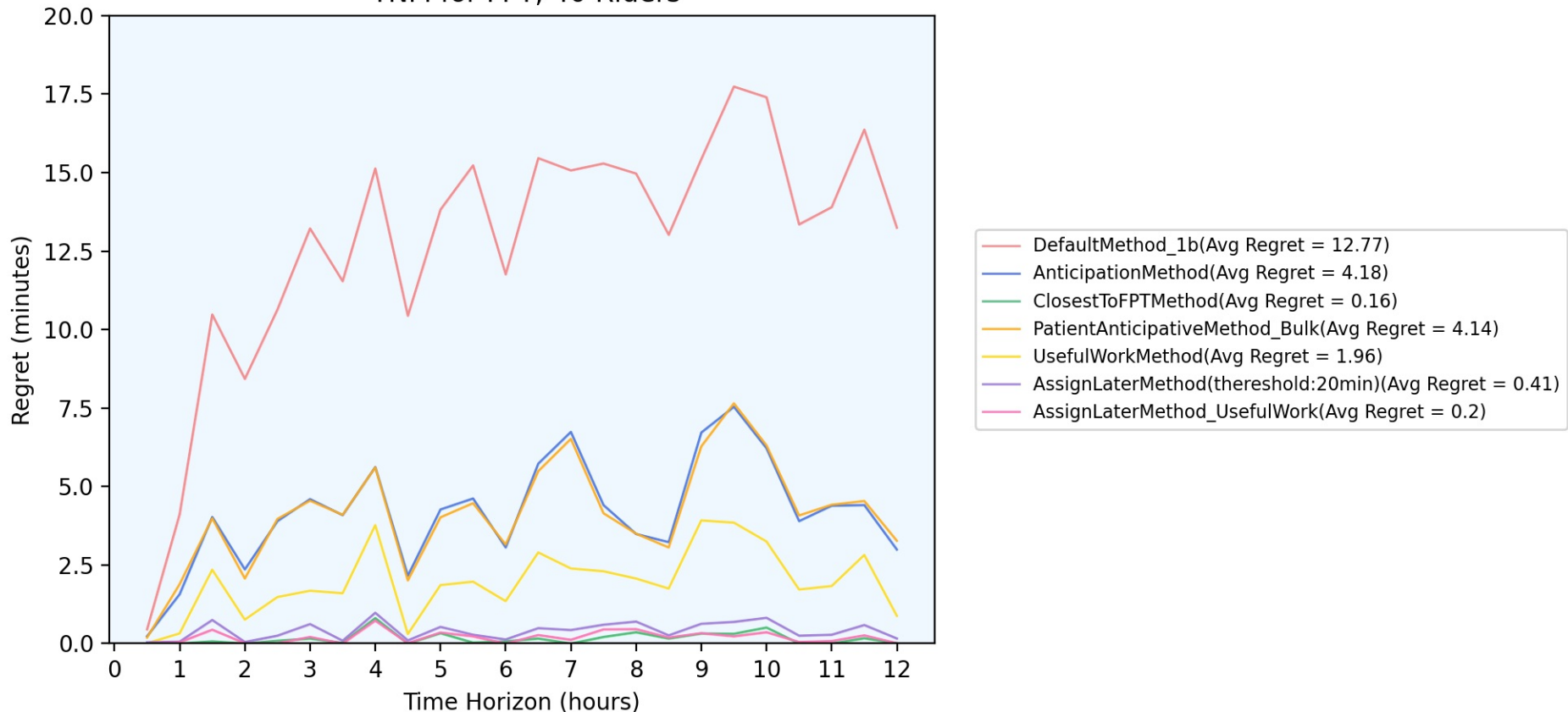
Regret of Customer's Wait Time (Interval Average)

TNM for FPT, 45 Riders



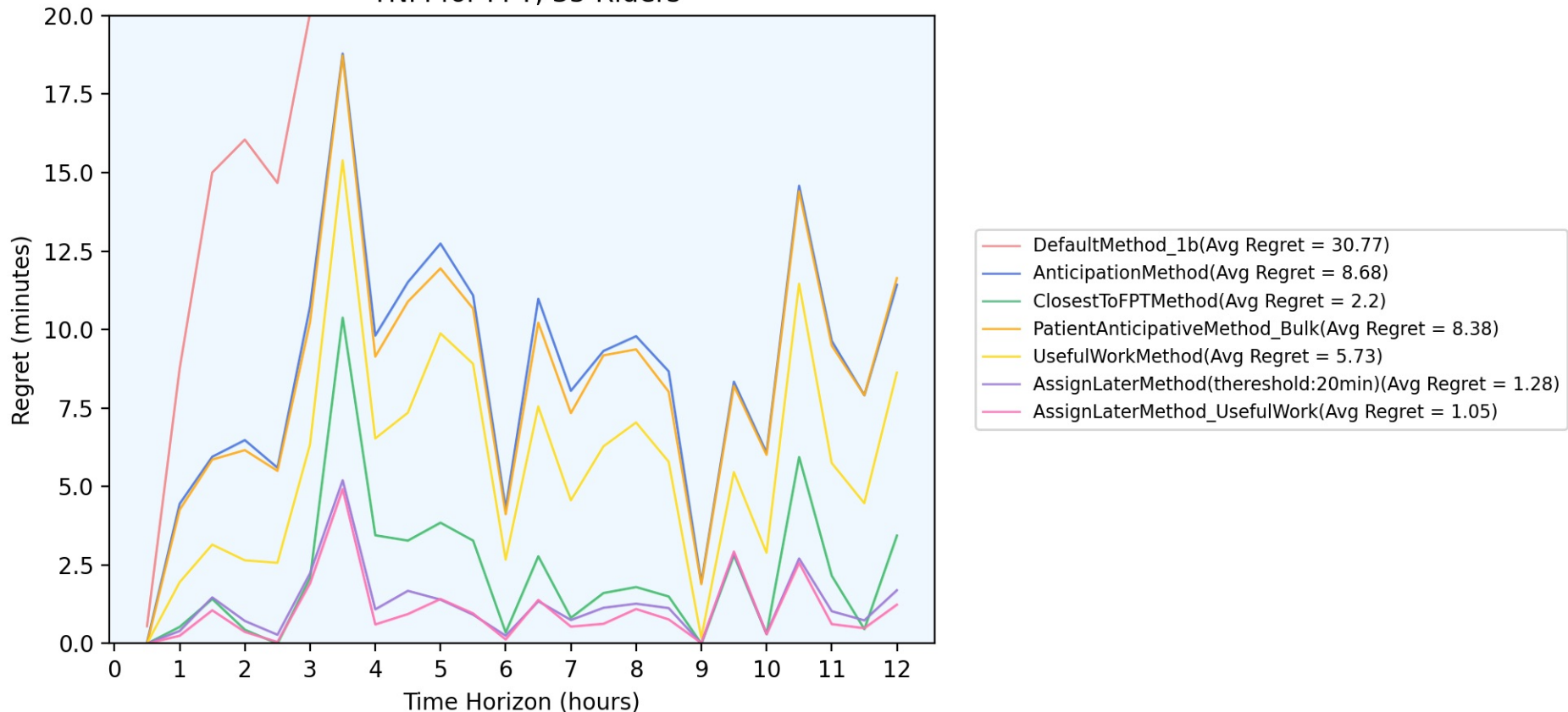
Regret of Customer's Wait Time (Interval Average)

TNM for FPT, 40 Riders



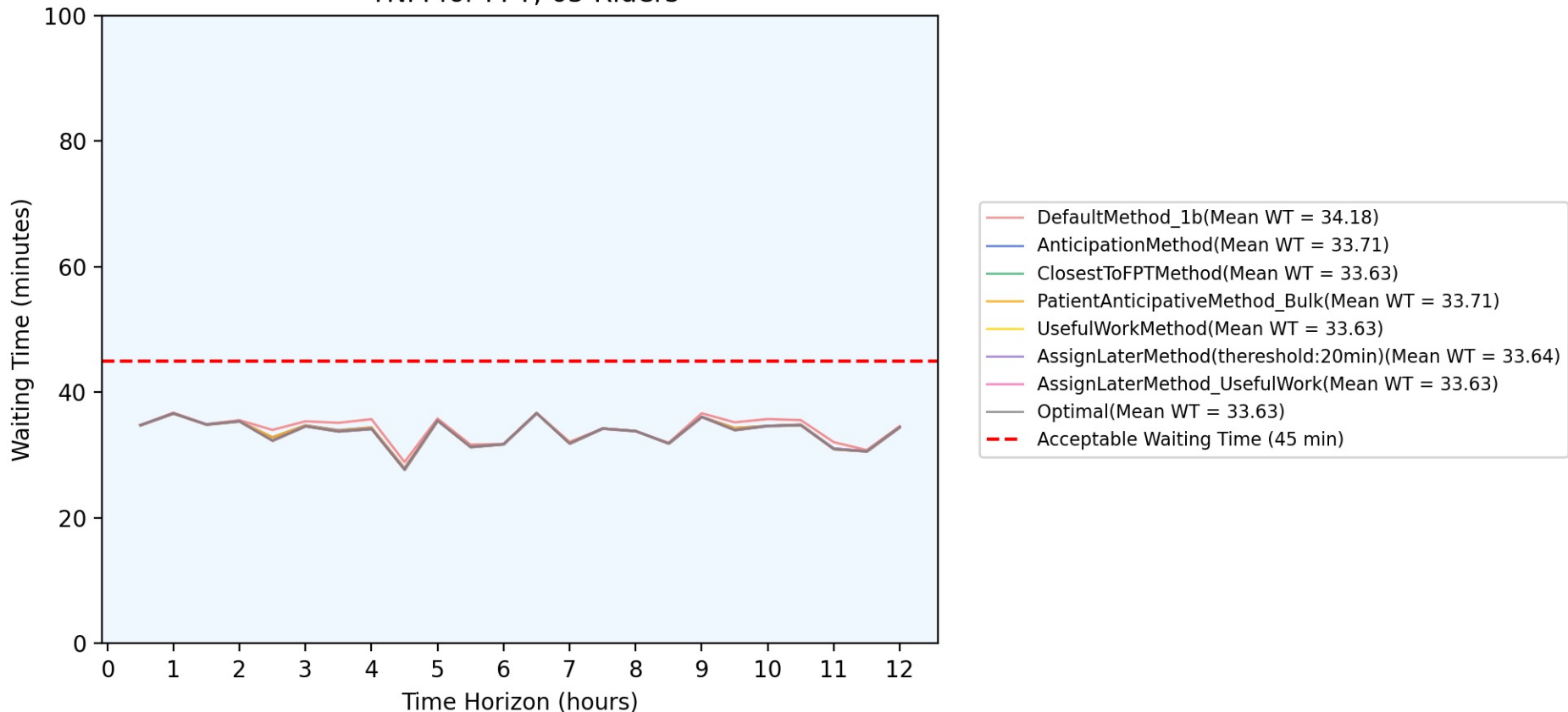
Regret of Customer's Wait Time (Interval Average)

TNM for FPT, 35 Riders

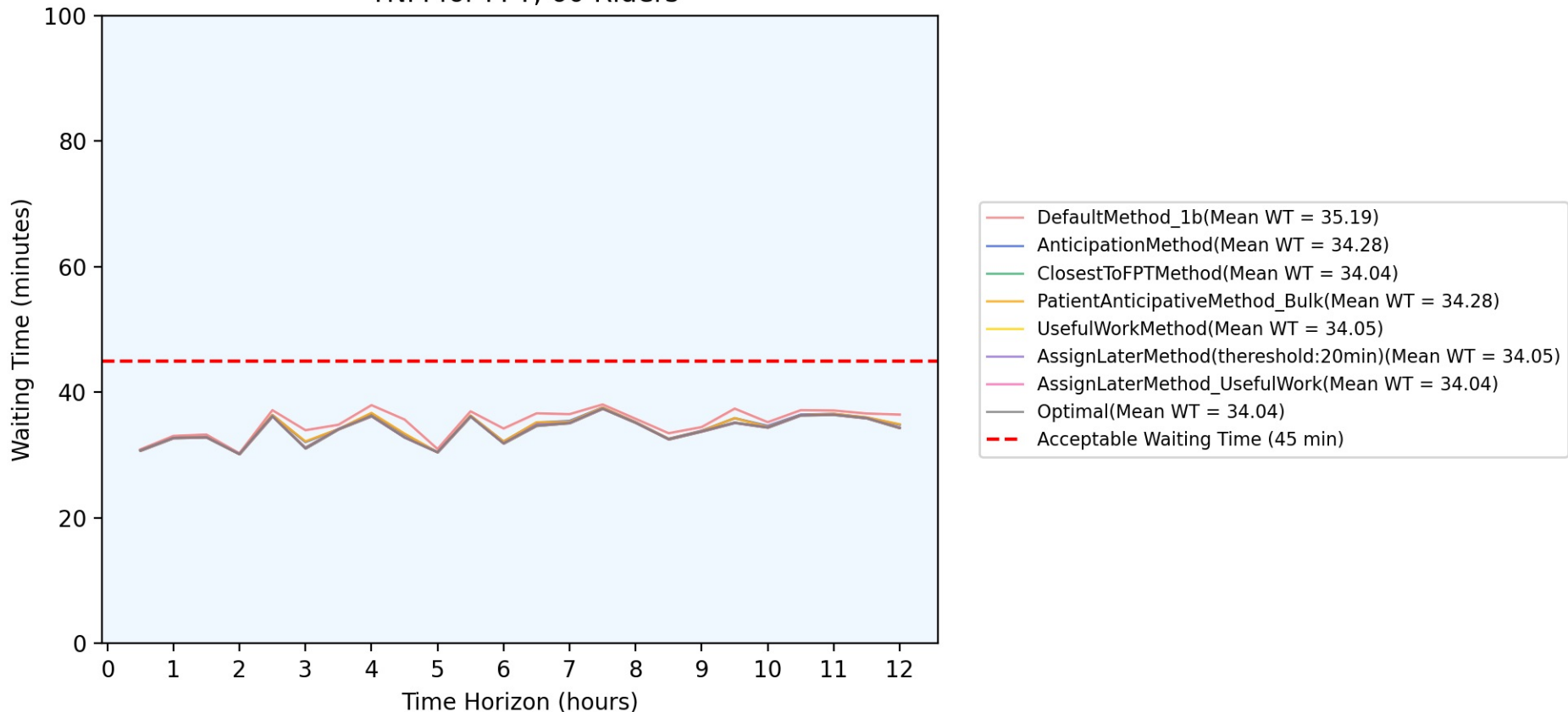


Customer's Wait Time (Interval Average)

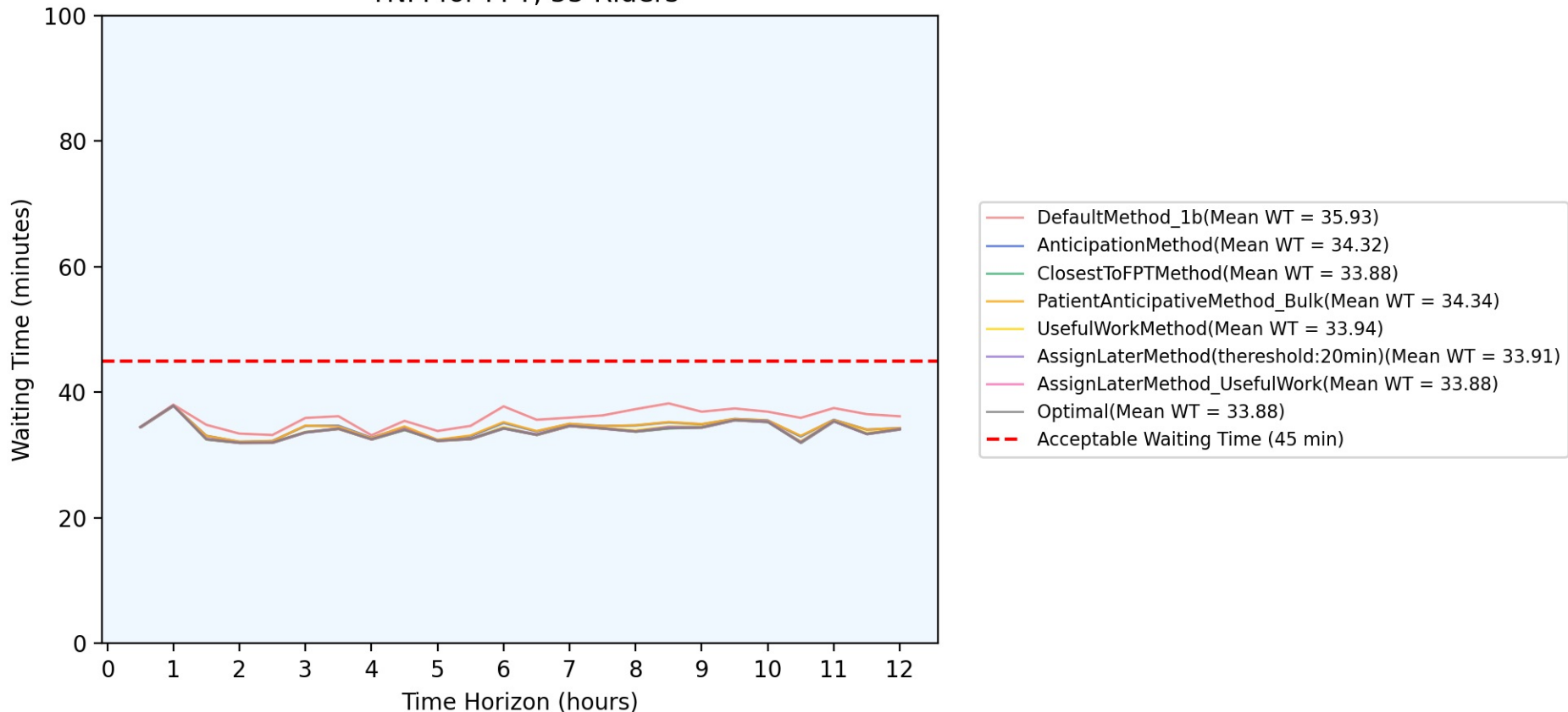
TNM for FPT, 65 Riders



TNM for FPT, 60 Riders

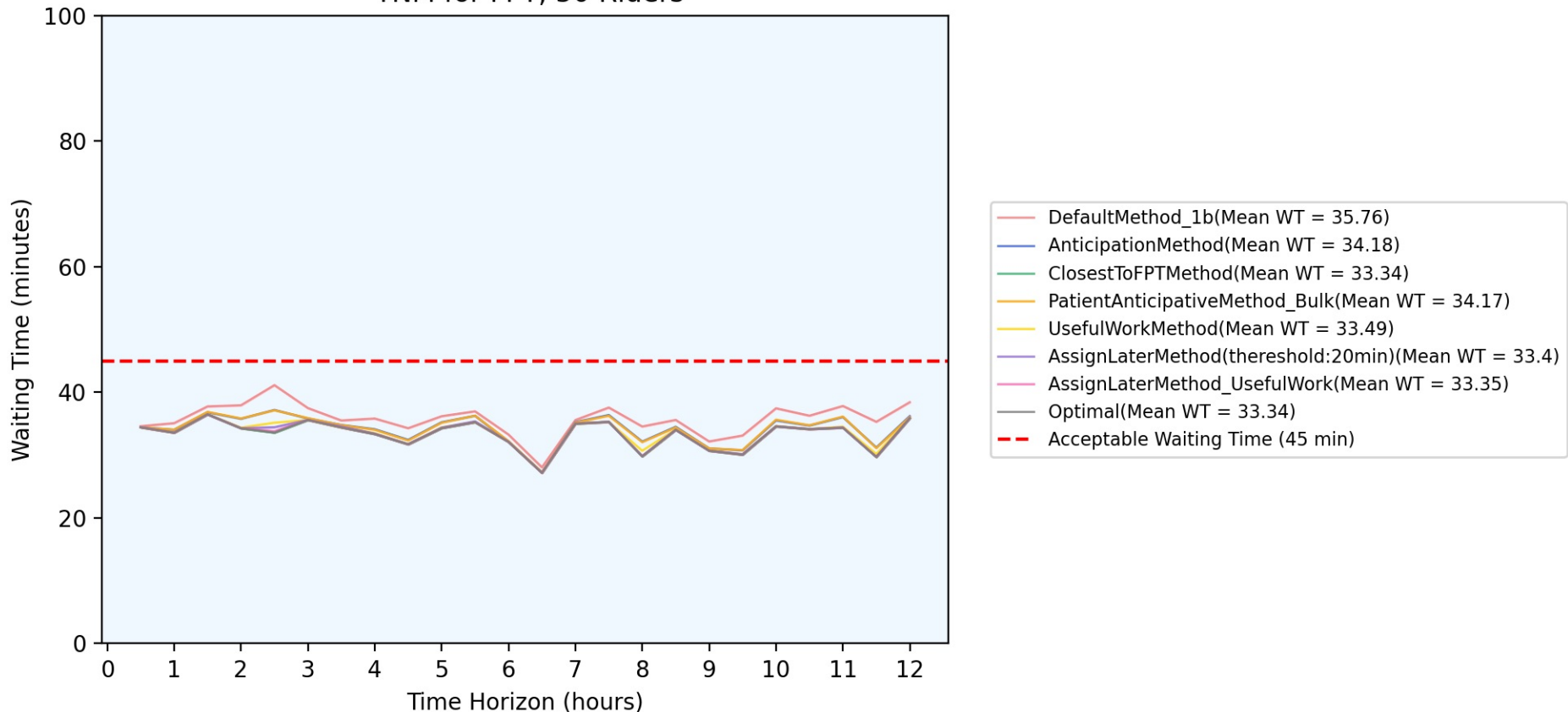


Customer's Wait Time (Interval Average)
TNM for FPT, 55 Riders



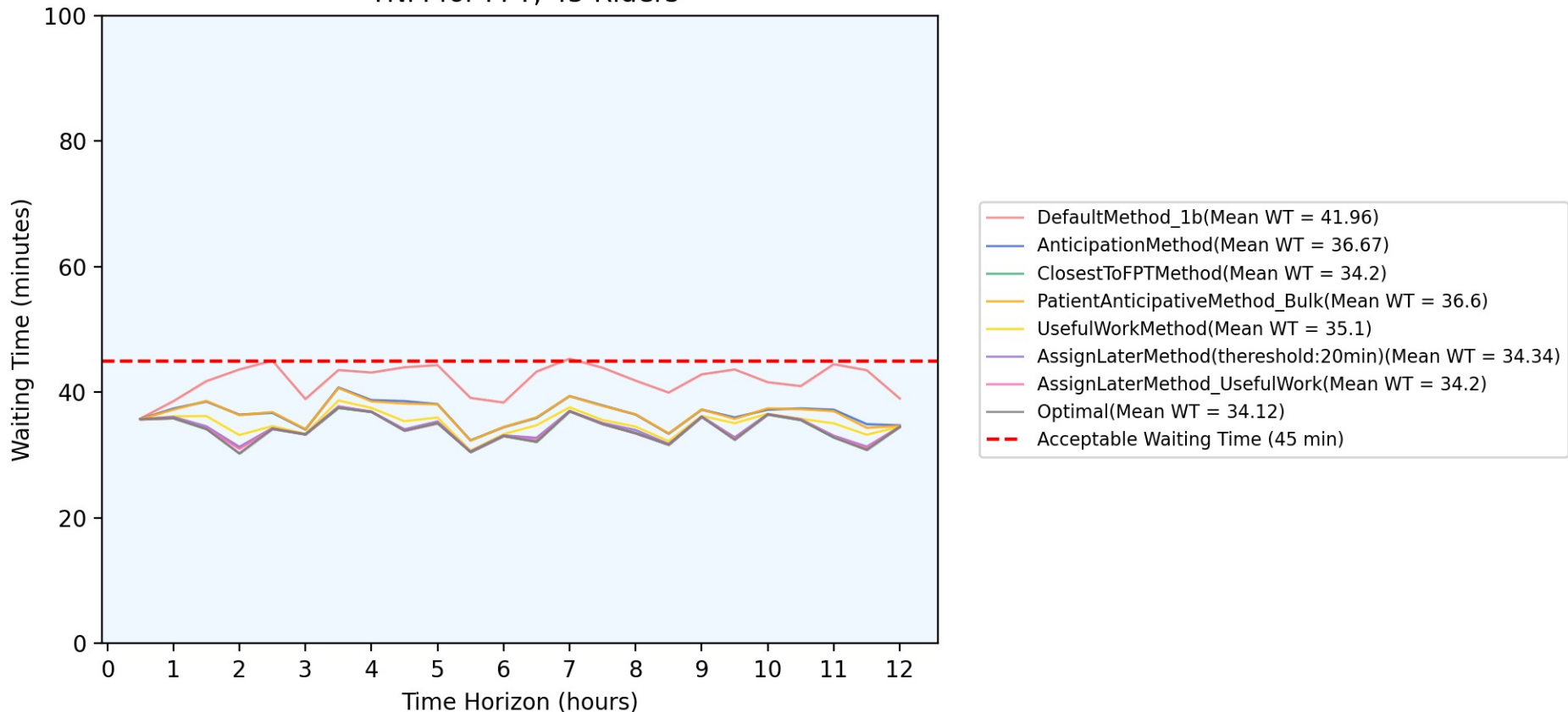
Customer's Wait Time (Interval Average)

TNM for FPT, 50 Riders



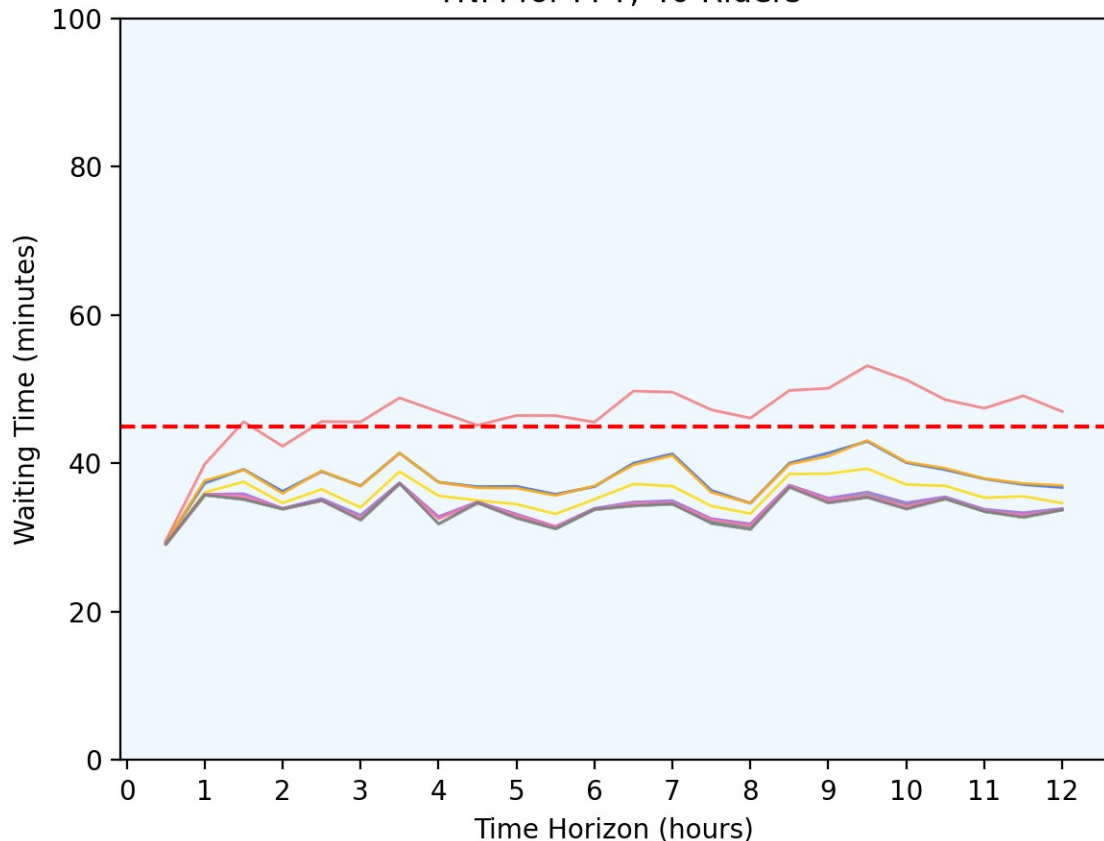
Customer's Wait Time (Interval Average)

TNM for FPT, 45 Riders



Customer's Wait Time (Interval Average)

TNM for FPT, 40 Riders



- DefaultMethod_1b(Mean WT = 46.57)
- AnticipationMethod(Mean WT = 37.98)
- ClosestToFPTMethod(Mean WT = 33.96)
- PatientAnticipativeMethod_Bulk(Mean WT = 37.94)
- UsefulWorkMethod(Mean WT = 35.76)
- AssignLaterMethod(thereshold:20min)(Mean WT = 34.21)
- AssignLaterMethod_UsefulWork(Mean WT = 34.0)
- Optimal(Mean WT = 33.8)
- Acceptable Waiting Time (45 min)

Customer's Wait Time (Interval Average)

TNM for FPT, 35 Riders

