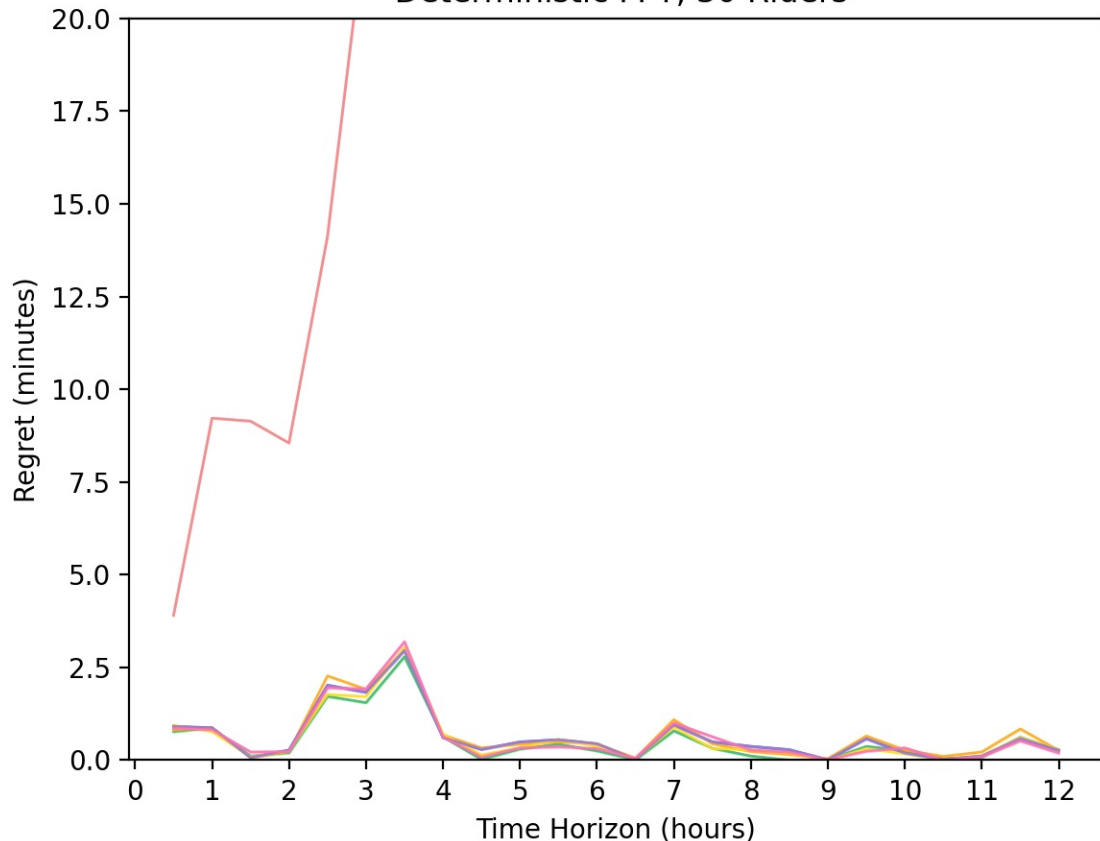


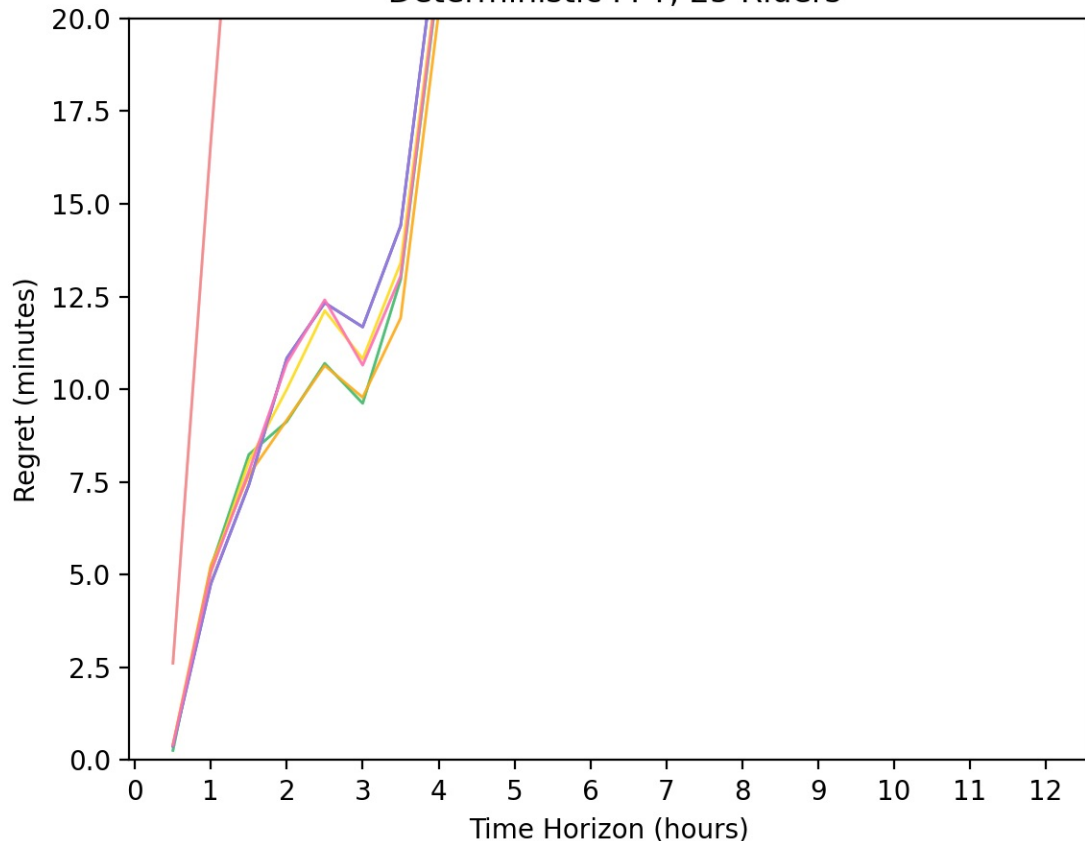
# Regret of Customer's Wait Time (Interval Average)

Deterministic FPT, 30 Riders



- DefaultMethod\_1b(Avg Regret = 37.53)
- AnticipationMethod(Avg Regret = 0.63)
- ClosestToFPTMethod(Avg Regret = 0.52)
- PatientAnticipativeMethod\_Bulk(Avg Regret = 0.66)
- UsefulWorkMethod(Avg Regret = 0.58)
- AssignLaterMethod(threshold:20min)(Avg Regret = 0.63)
- AssignLaterMethod\_UsefulWork(Avg Regret = 0.6)

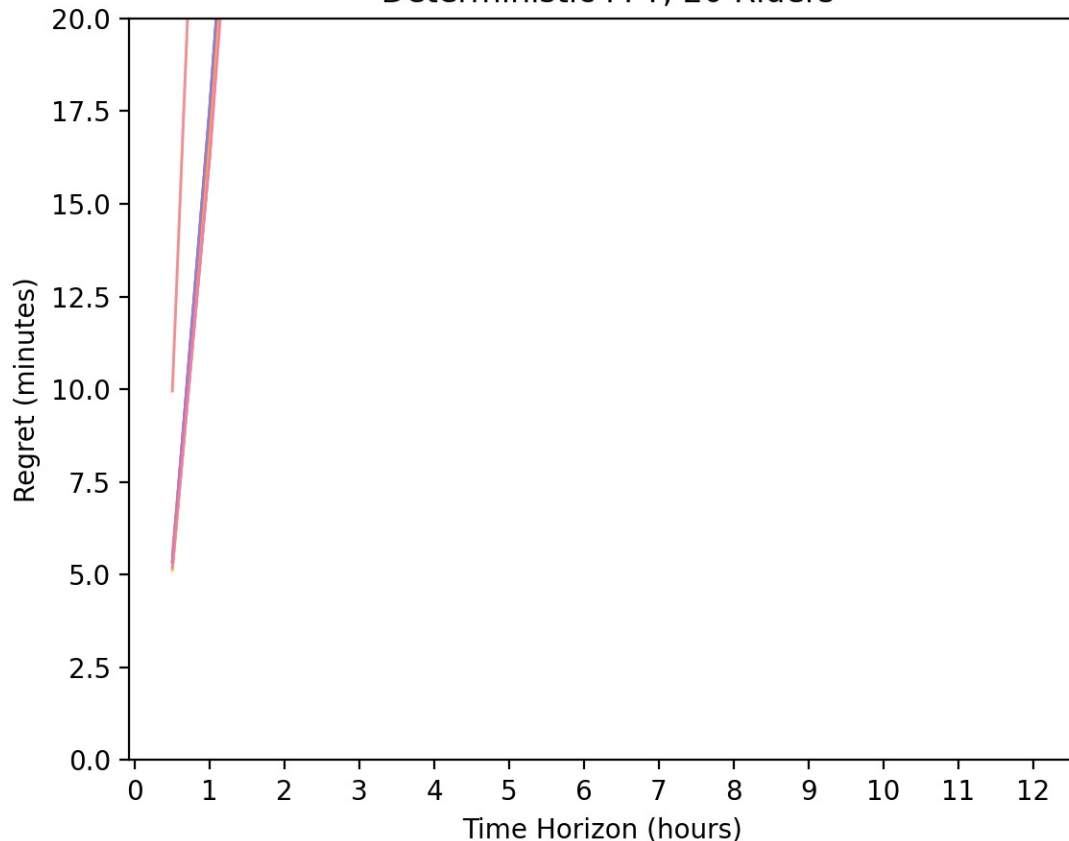
Regret of Customer's Wait Time (Interval Average)  
Deterministic FPT, 25 Riders



- DefaultMethod\_1b(Avg Regret = 163.03)
- AnticipationMethod(Avg Regret = 31.81)
- ClosestToFPTMethod(Avg Regret = 31.72)
- PatientAnticipativeMethod\_Bulk(Avg Regret = 28.6)
- UsefulWorkMethod(Avg Regret = 30.56)
- AssignLaterMethod(threshold:20min)(Avg Regret = 31.81)
- AssignLaterMethod\_UsefulWork(Avg Regret = 30.5)

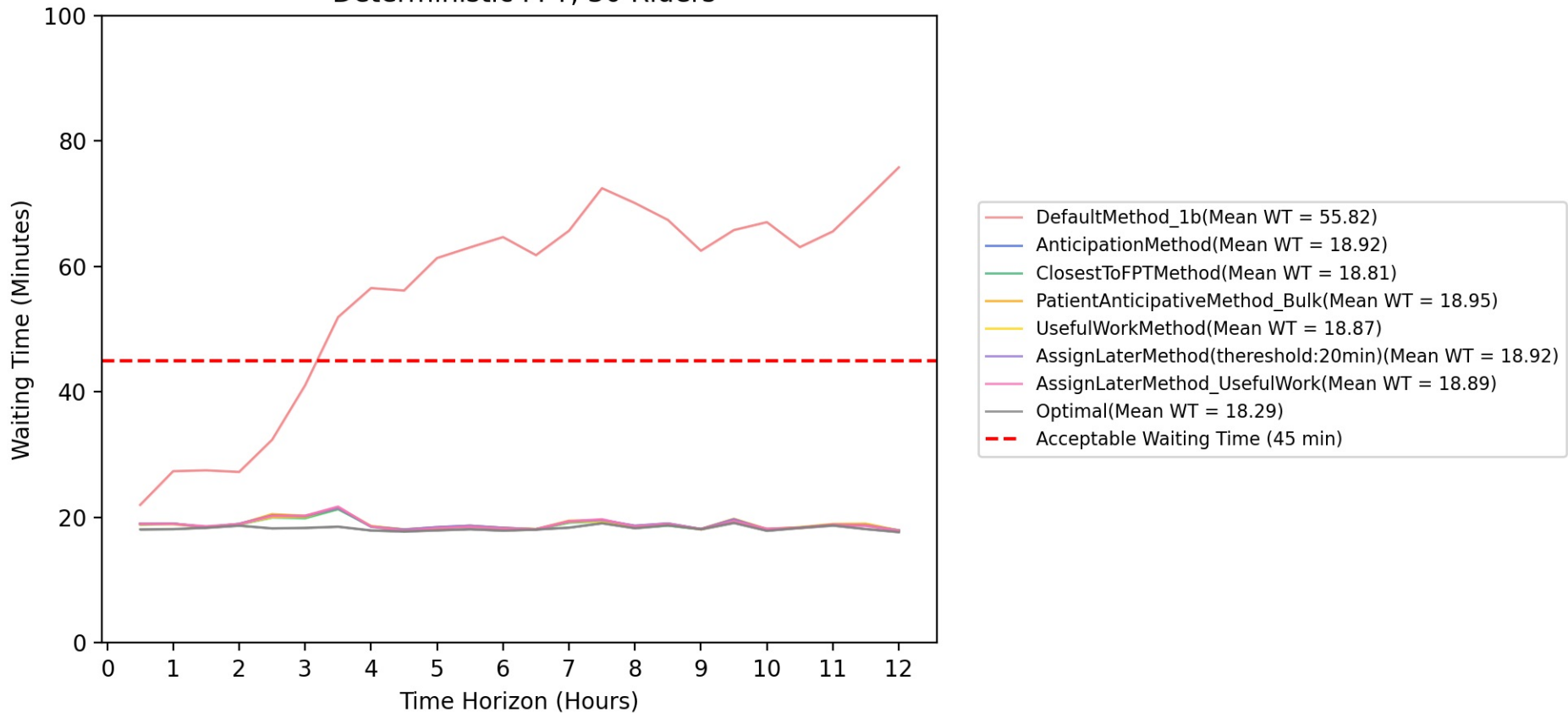
# Regret of Customer's Wait Time (Interval Average)

Deterministic FPT, 20 Riders

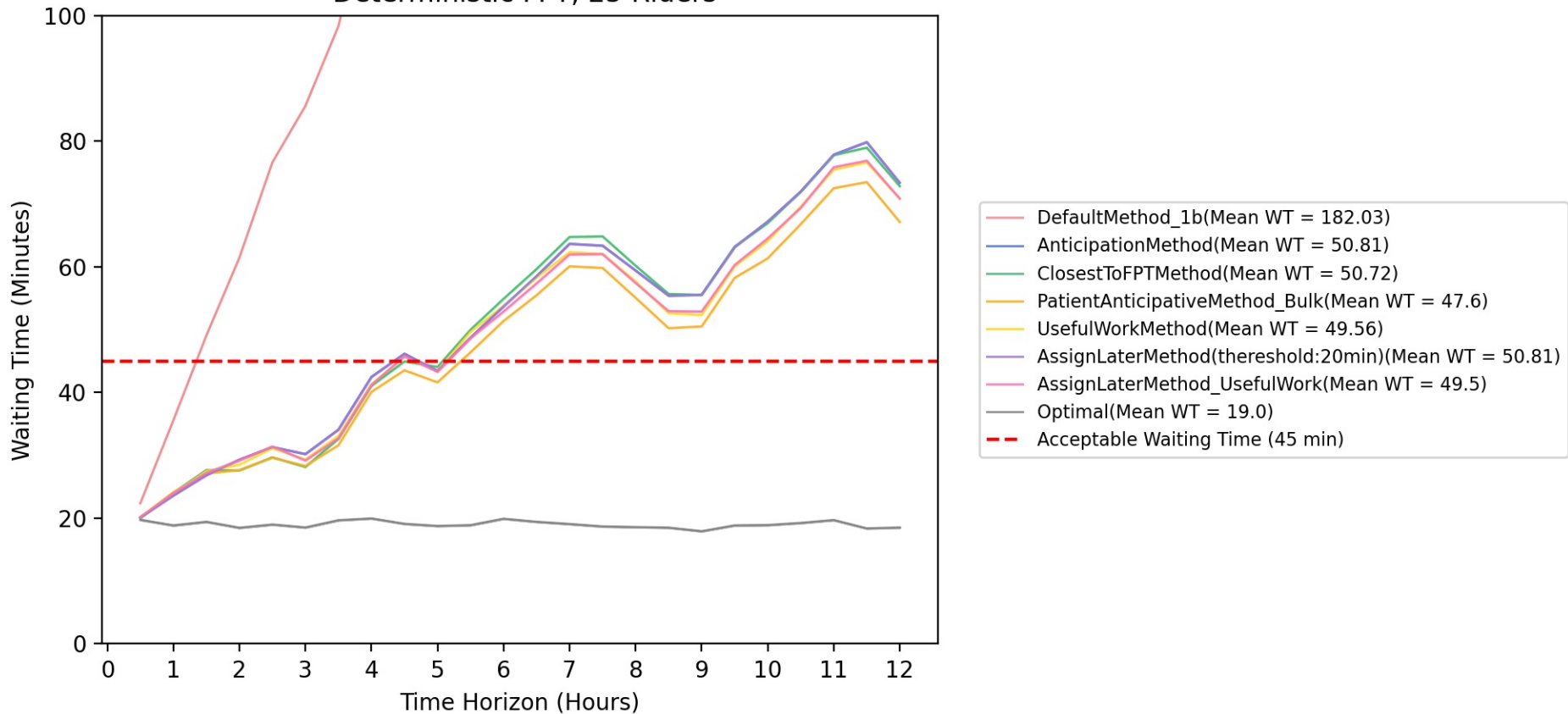


- DefaultMethod\_1b(Avg Regret = 261.28)
- AnticipationMethod(Avg Regret = 121.42)
- ClosestToFPTMethod(Avg Regret = 116.36)
- PatientAnticipativeMethod\_Bulk(Avg Regret = 114.71)
- UsefulWorkMethod(Avg Regret = 118.9)
- AssignLaterMethod(threshold:20min)(Avg Regret = 121.42)
- AssignLaterMethod\_UsefulWork(Avg Regret = 117.94)

Customer's Wait Time (Interval Average)  
Deterministic FPT, 30 Riders

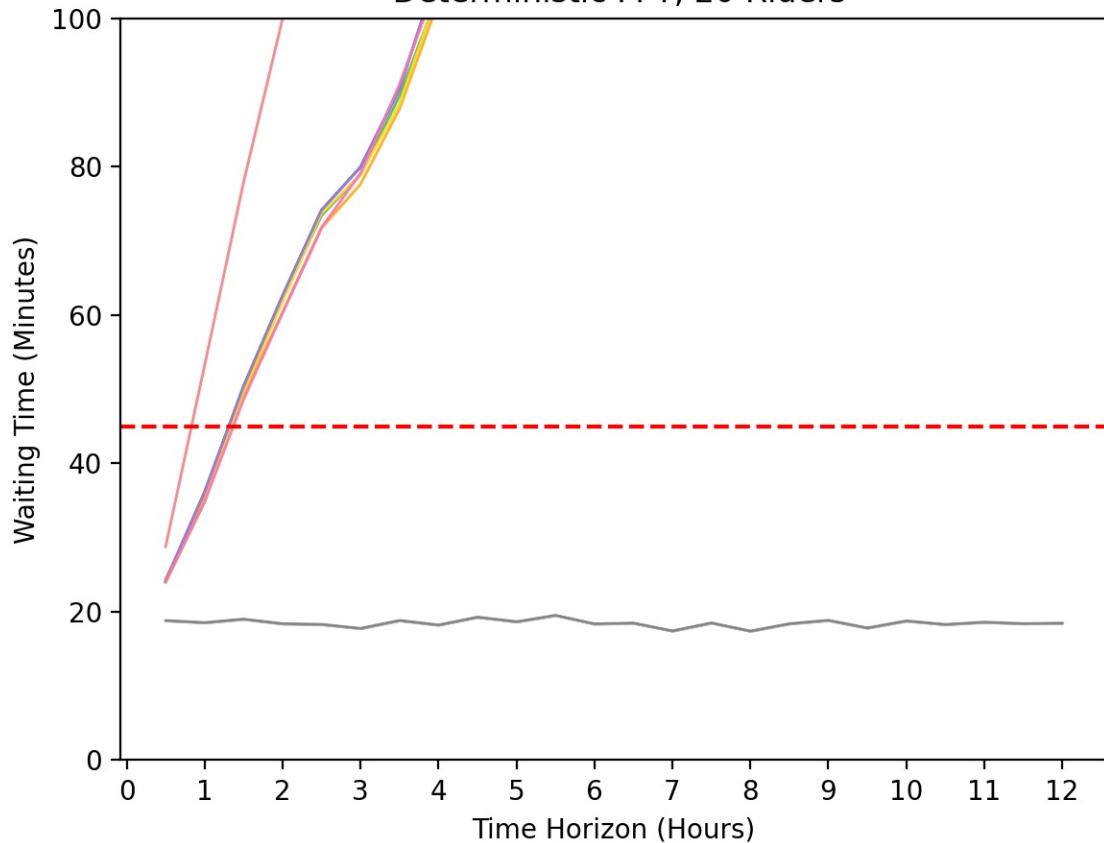


Customer's Wait Time (Interval Average)  
Deterministic FPT, 25 Riders



# Customer's Wait Time (Interval Average)

Deterministic FPT, 20 Riders



- DefaultMethod\_1b(Mean WT = 279.75)
- AnticipationMethod(Mean WT = 139.9)
- ClosestToFPTMethod(Mean WT = 134.84)
- PatientAnticipativeMethod\_Bulk(Mean WT = 133.18)
- UsefulWorkMethod(Mean WT = 137.37)
- AssignLaterMethod(thereshold:20min)(Mean WT = 139.9)
- AssignLaterMethod\_UsefulWork(Mean WT = 136.42)
- Optimal(Mean WT = 18.47)
- Acceptable Waiting Time (45 min)