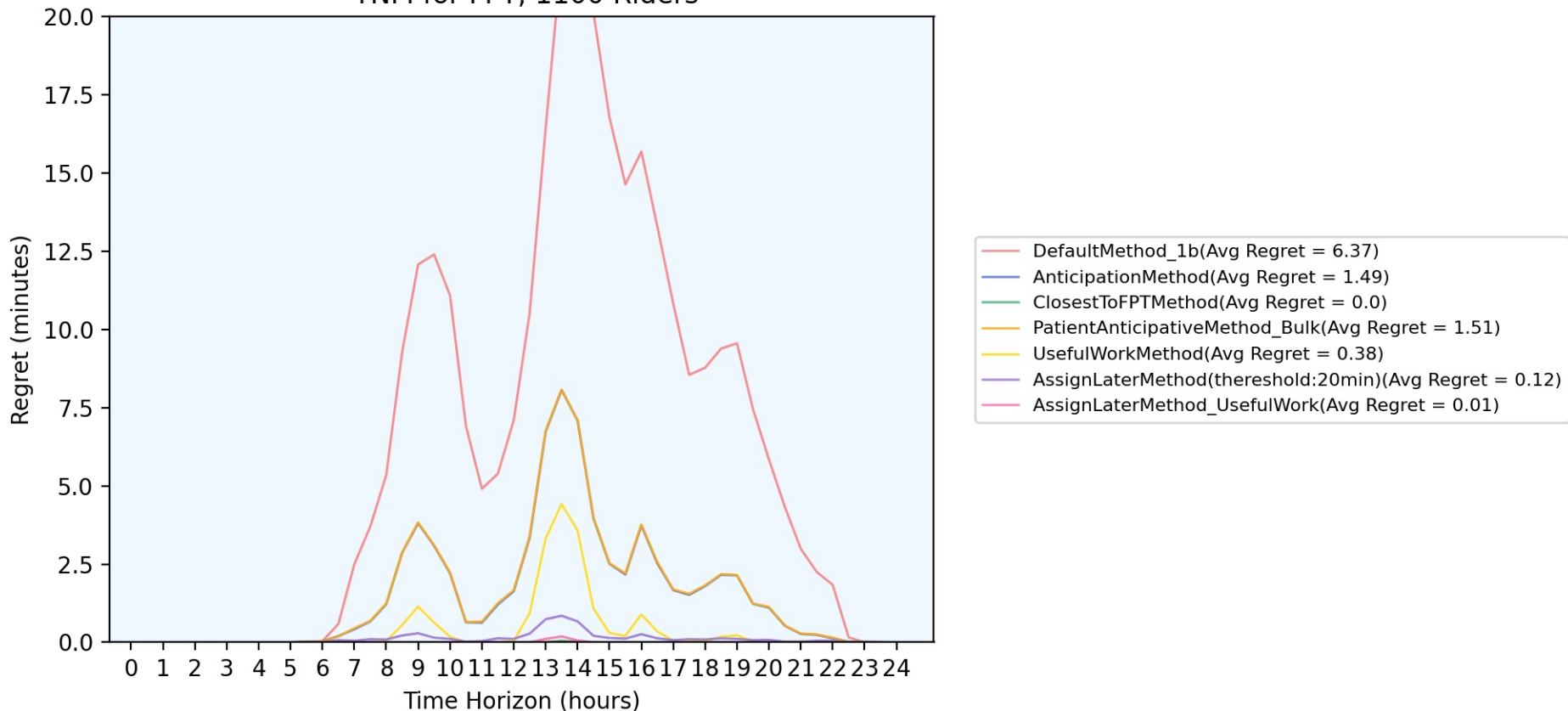
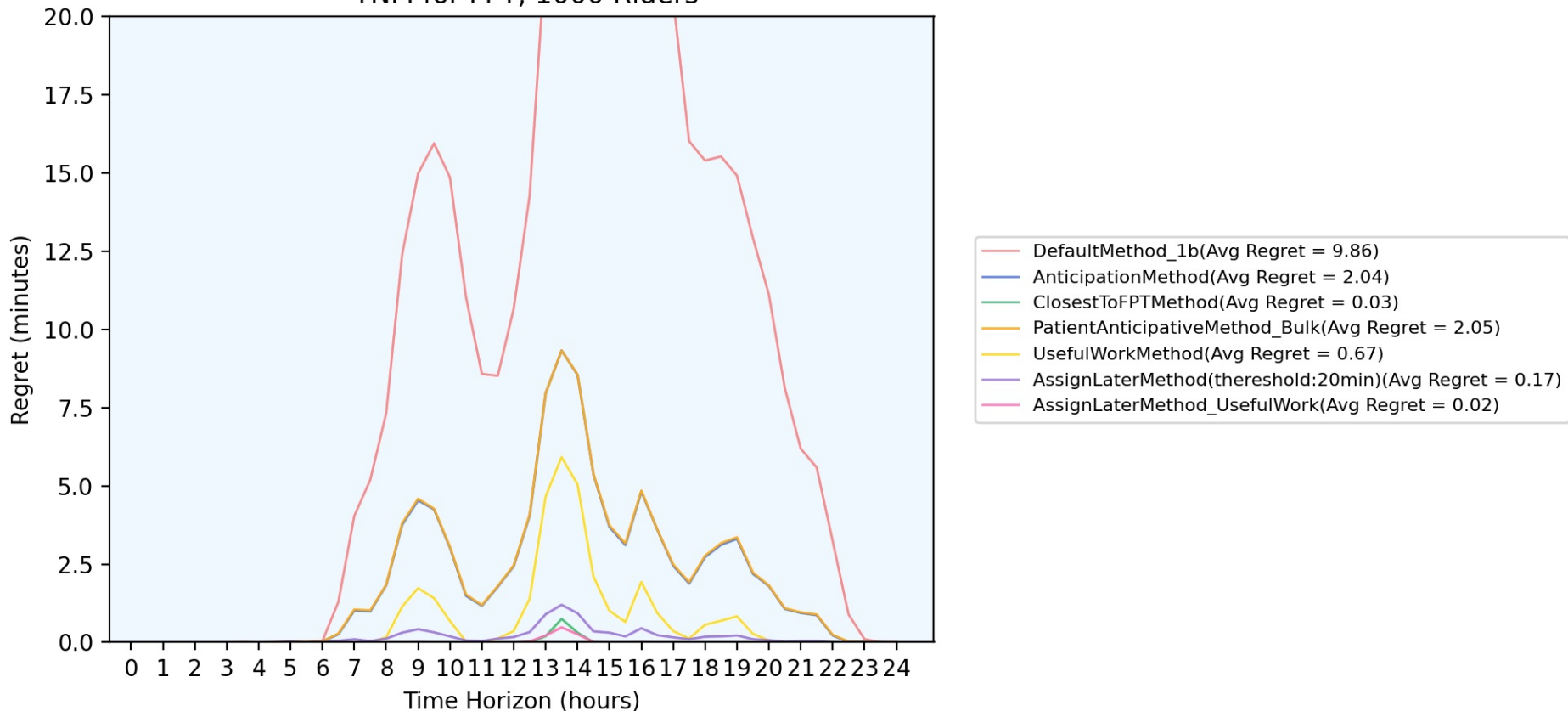


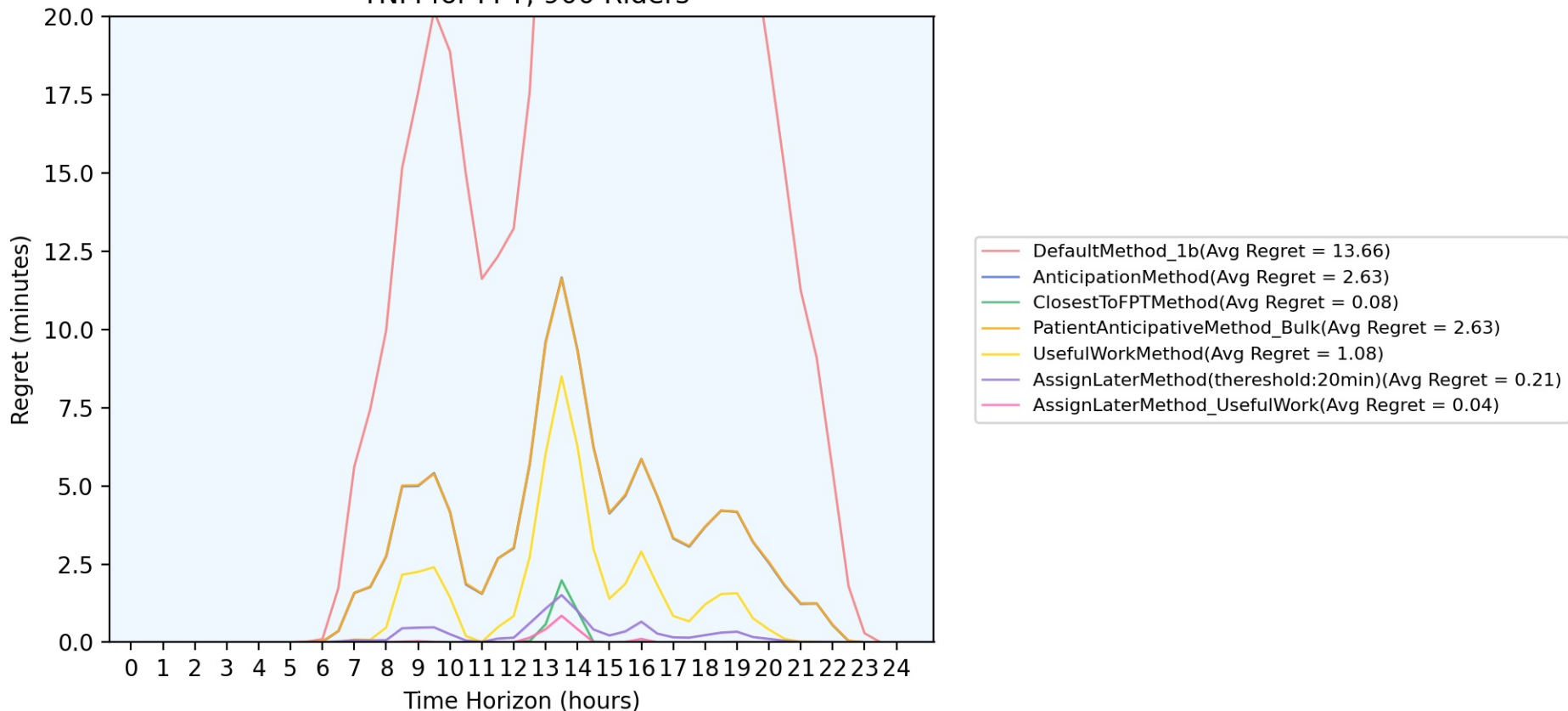
Regret of Customer's Wait Time (Interval Average)  
TNM for FPT, 1100 Riders



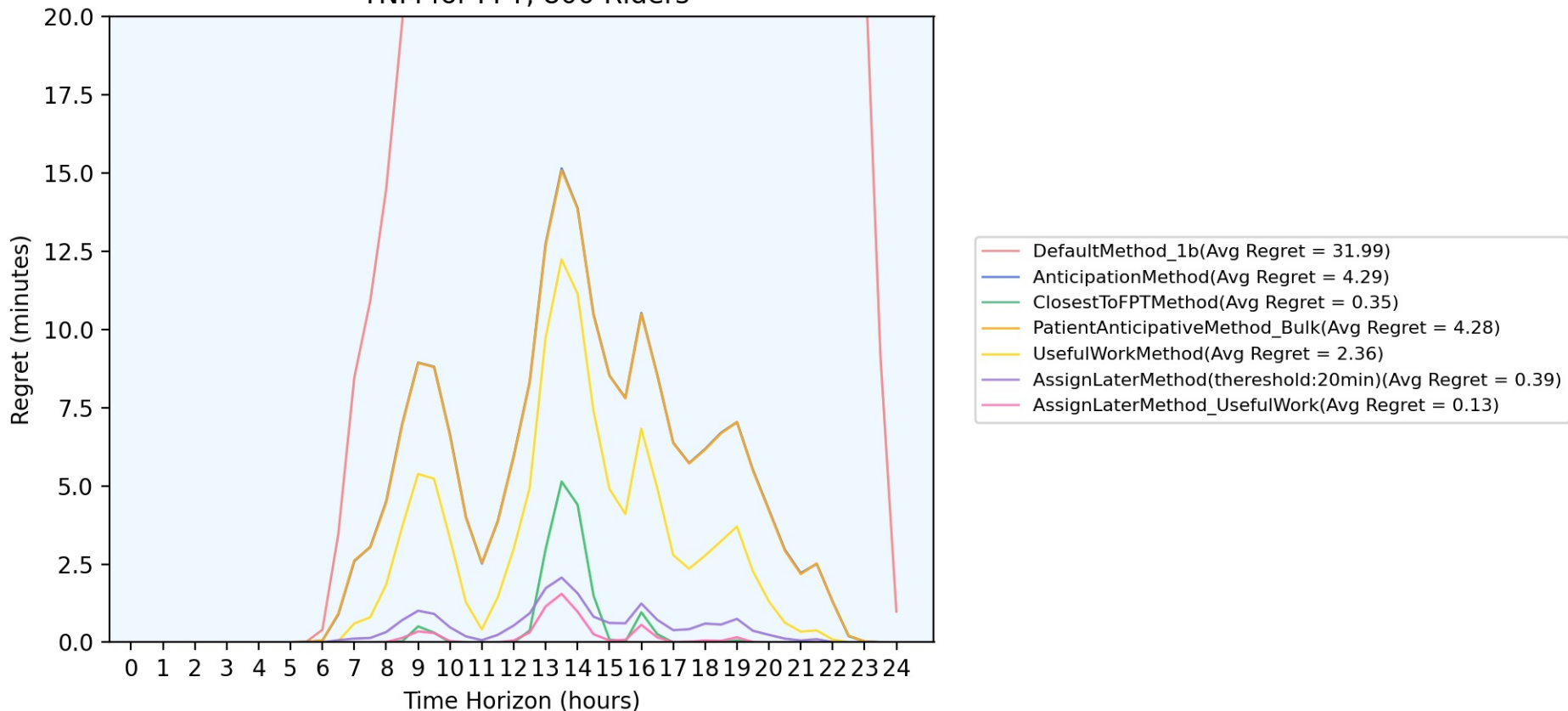
Regret of Customer's Wait Time (Interval Average)  
TNM for FPT, 1000 Riders



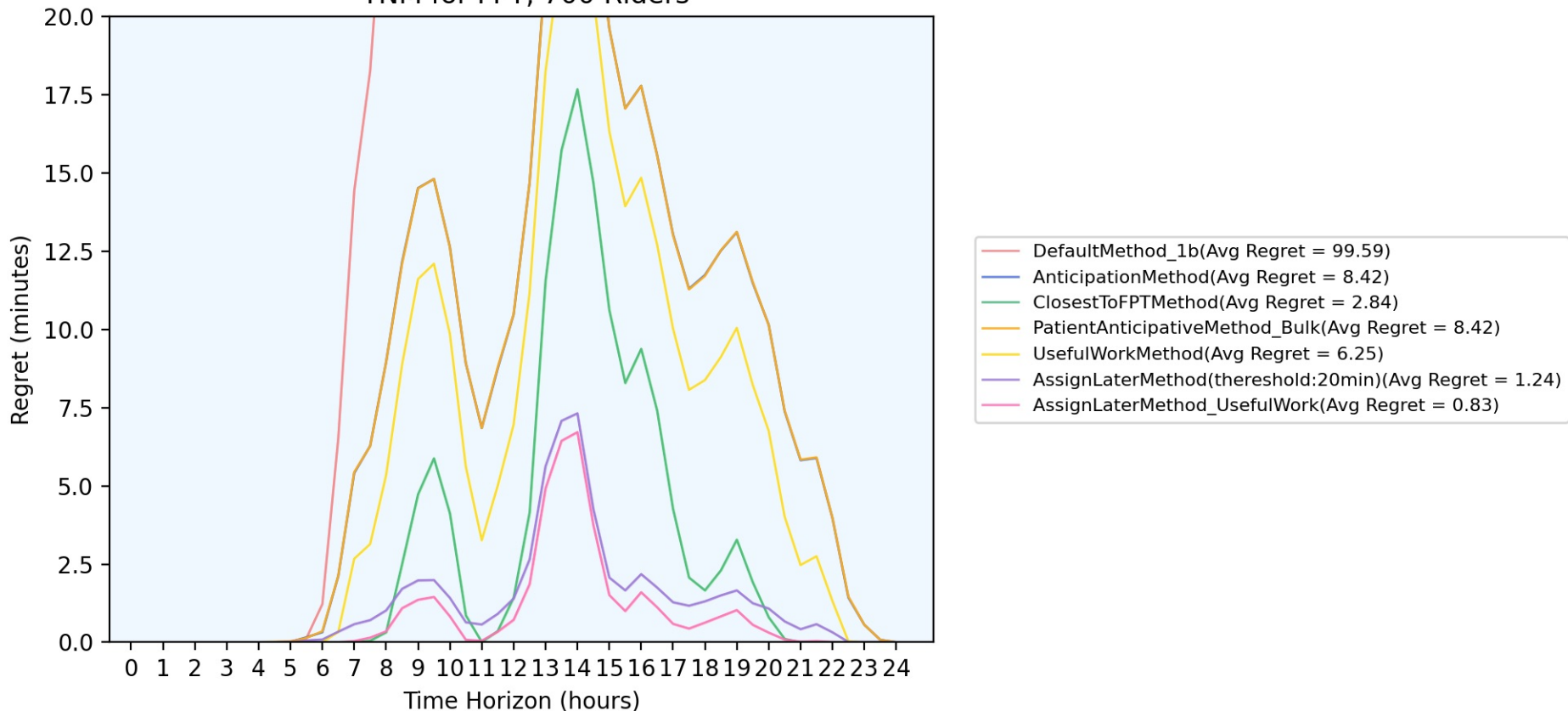
Regret of Customer's Wait Time (Interval Average)  
TNM for FPT, 900 Riders



Regret of Customer's Wait Time (Interval Average)  
TNM for FPT, 800 Riders

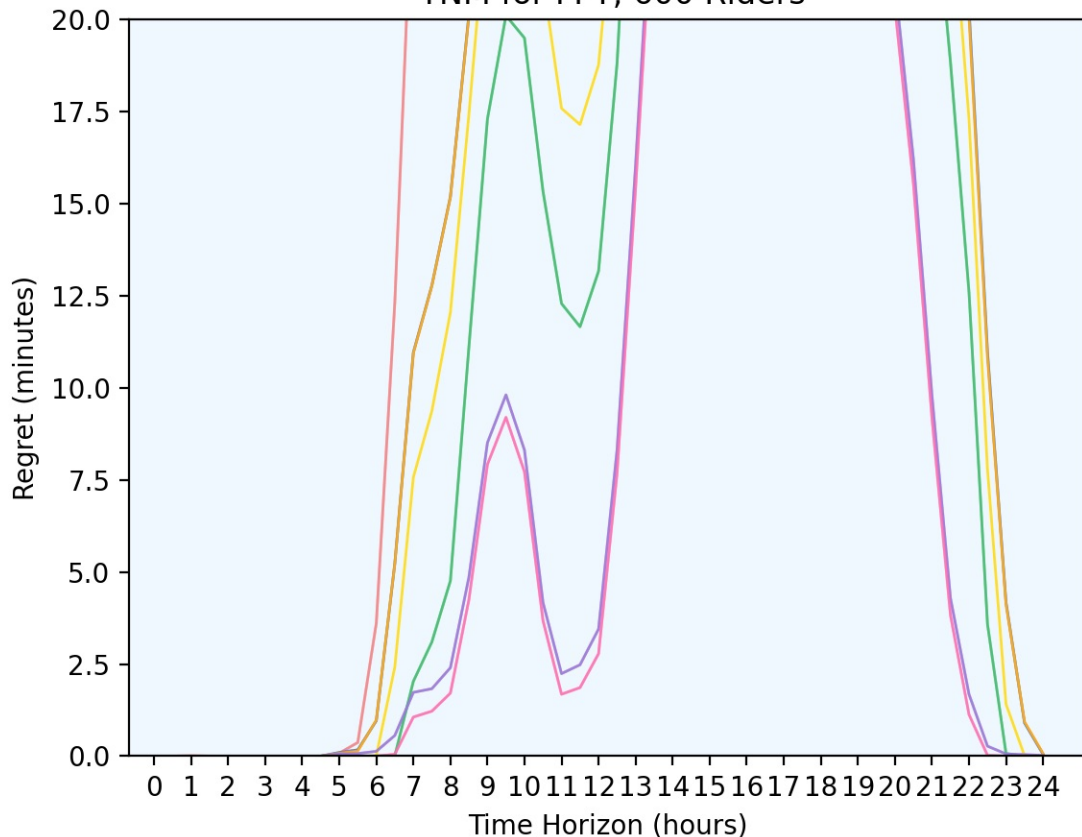


Regret of Customer's Wait Time (Interval Average)  
TNM for FPT, 700 Riders



# Regret of Customer's Wait Time (Interval Average)

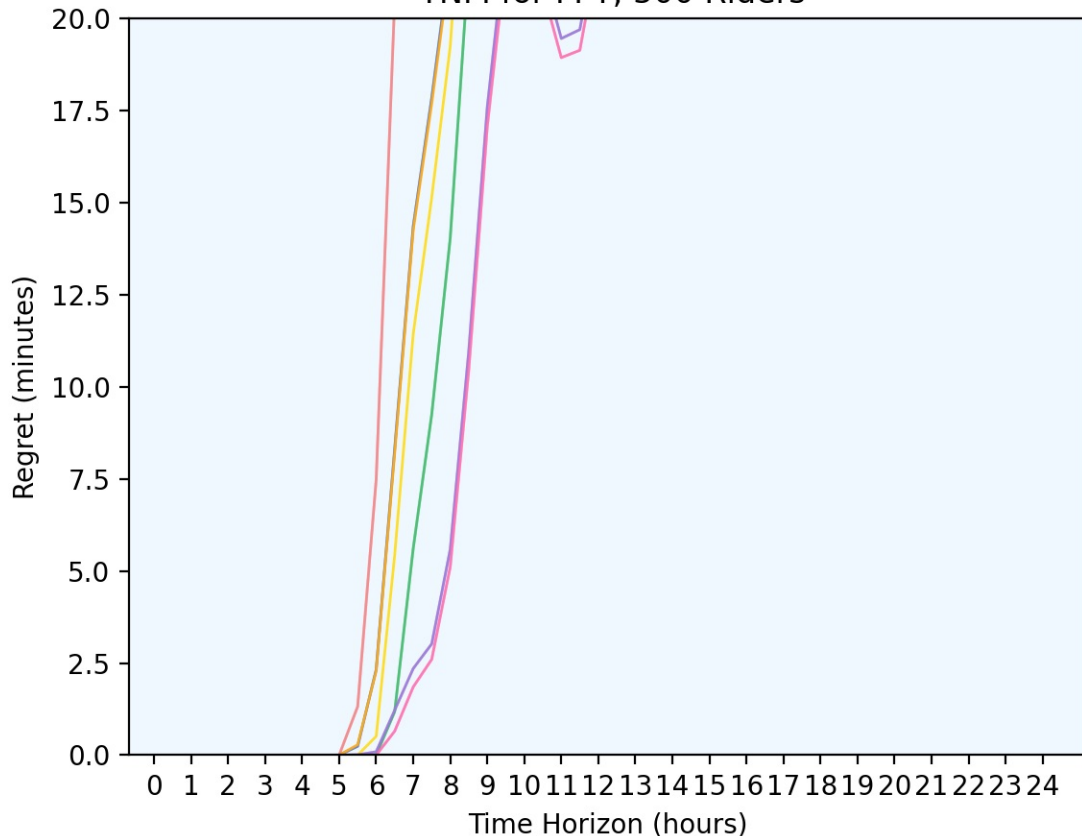
TNM for FPT, 600 Riders



- DefaultMethod\_1b(Avg Regret = 196.77)
- AnticipationMethod(Avg Regret = 23.85)
- ClosestToFPTMethod(Avg Regret = 18.04)
- PatientAnticipativeMethod\_Bulk(Avg Regret = 23.76)
- UsefulWorkMethod(Avg Regret = 21.7)
- AssignLaterMethod(threshold:20min)(Avg Regret = 10.73)
- AssignLaterMethod\_UsefulWork(Avg Regret = 10.29)

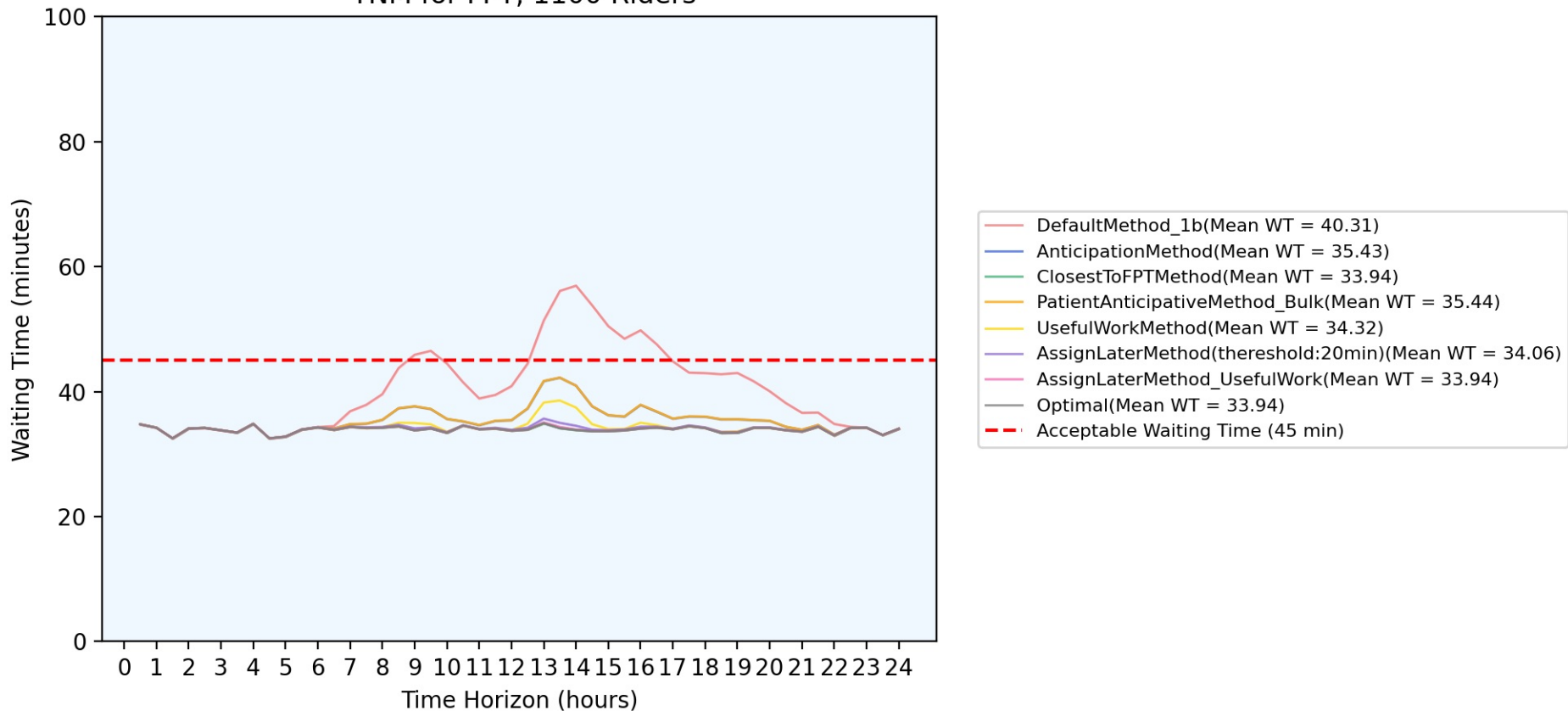
# Regret of Customer's Wait Time (Interval Average)

TNM for FPT, 500 Riders



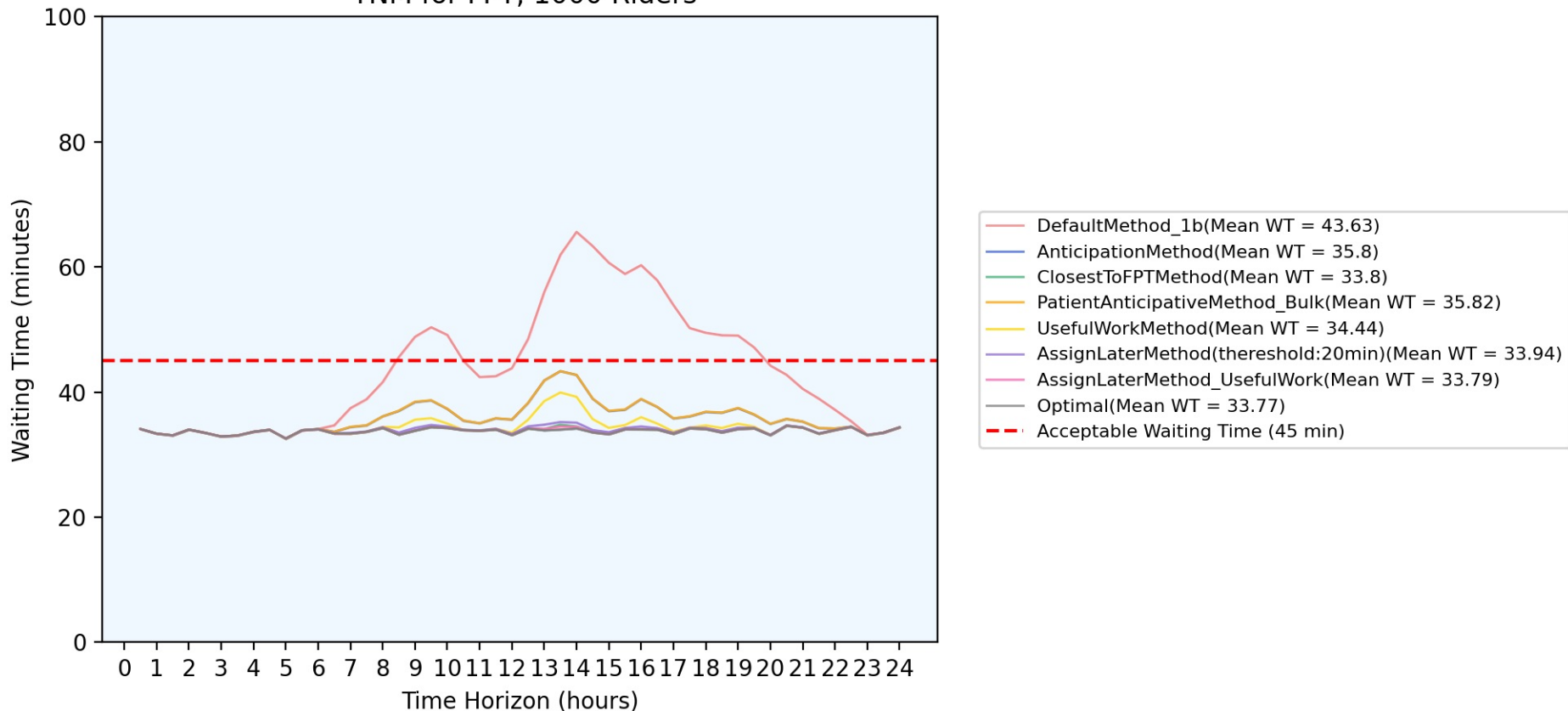
- DefaultMethod\_1b(Avg Regret = 307.29)
- AnticipationMethod(Avg Regret = 56.92)
- ClosestToFPTMethod(Avg Regret = 51.74)
- PatientAnticipativeMethod\_Bulk(Avg Regret = 56.16)
- UsefulWorkMethod(Avg Regret = 55.15)
- AssignLaterMethod(threshold:20min)(Avg Regret = 41.79)
- AssignLaterMethod\_UsefulWork(Avg Regret = 41.32)

Customer's Wait Time (Interval Average)  
TNM for FPT, 1100 Riders





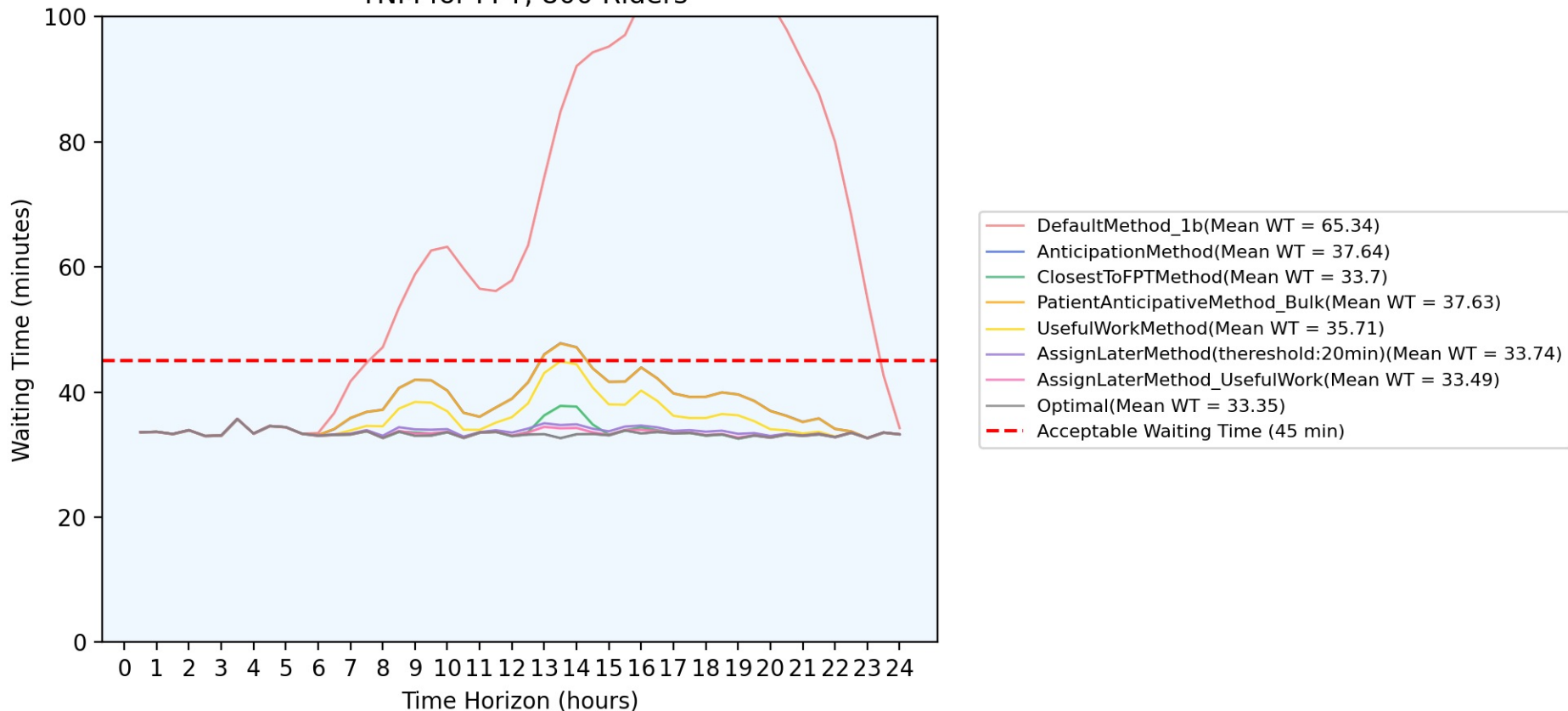
Customer's Wait Time (Interval Average)  
TNM for FPT, 1000 Riders



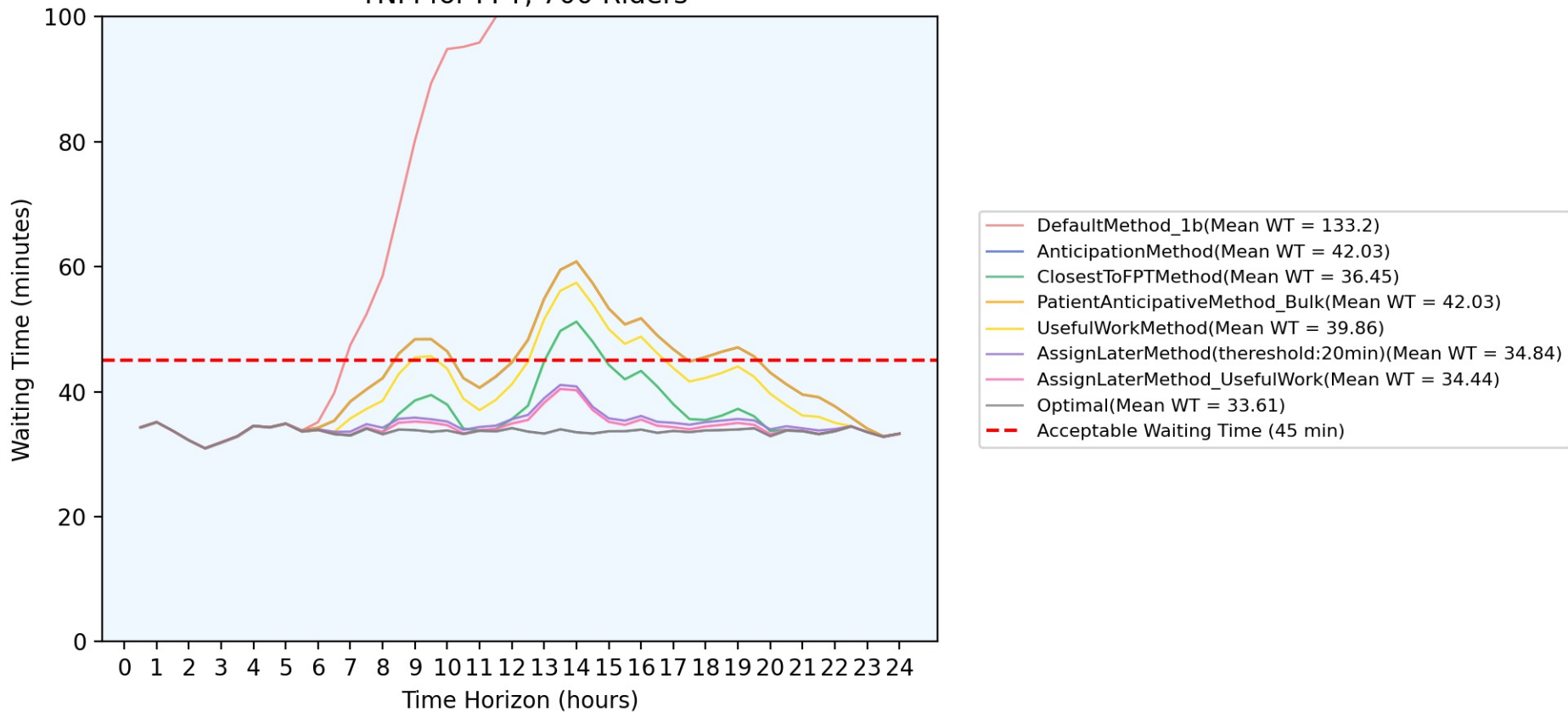
# TNM for FPT, 900 Riders



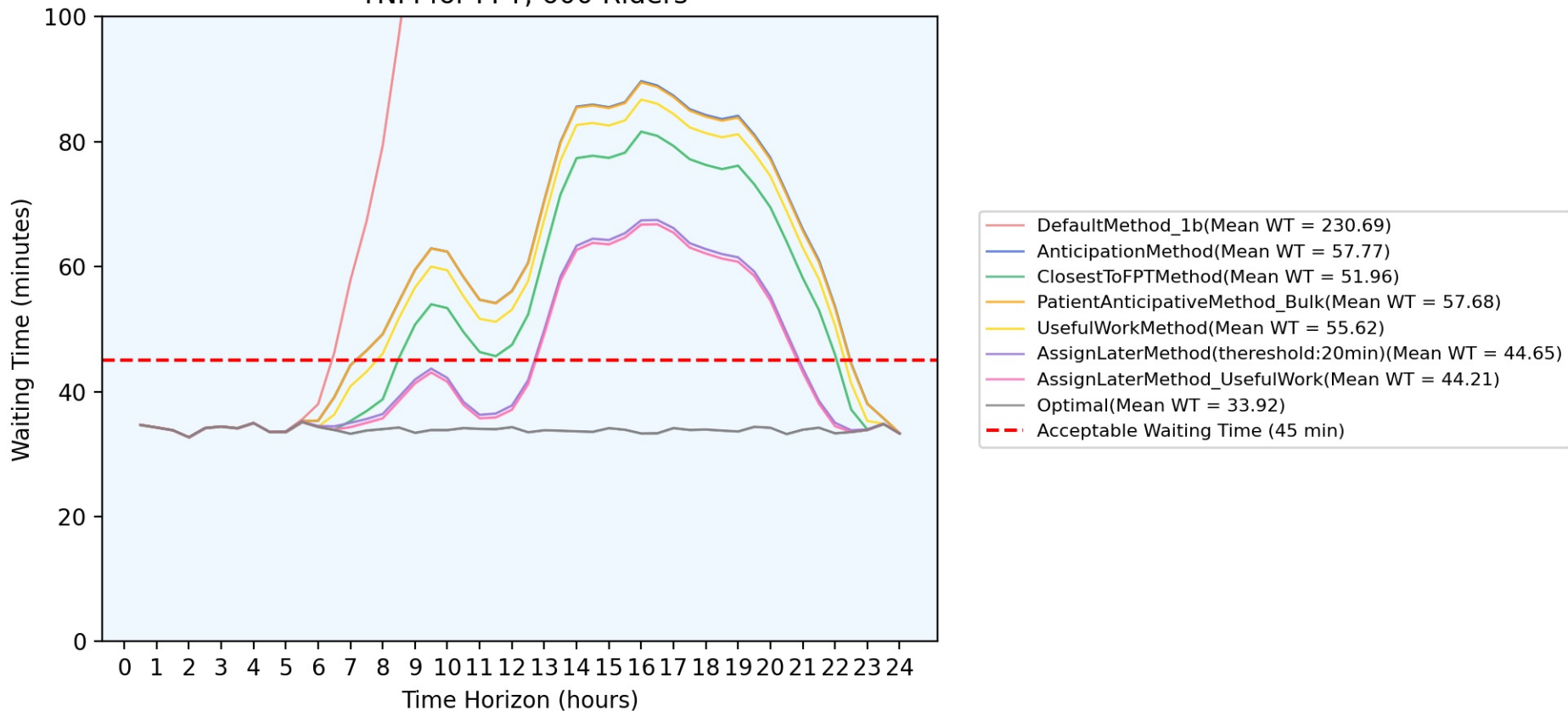
Customer's Wait Time (Interval Average)  
TNM for FPT, 800 Riders



Customer's Wait Time (Interval Average)  
TNM for FPT, 700 Riders



Customer's Wait Time (Interval Average)  
TNM for FPT, 600 Riders



Customer's Wait Time (Interval Average)  
TNM for FPT, 500 Riders

