

Platforms

Mobile App

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Website

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Additional  
feature on TCoop  
website

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Digital Platform’s Features

Keeps track of  
open seats

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Shows the level  
of business on  
each floor

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Offers alternative  
places to study  
on campus

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Sends alerts for  
open study  
rooms

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Displays heat  
map of crowded  
areas

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Shows statistics  
of which floors  
are usually  
busiest

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Notifications  
when space  
becomes free

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Advertise the  
most unpopular  
study areas in  
case students  
don’t know about  
them

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Implementation

Use library card  
swipe-ins to track  
students

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Calculate level of  
businesses on  
each individual  
floor

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Trackers on  
chairs

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Other Solutions

Digital displays at  
library entrance  
of business

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Add more seating  
in underused  
areas

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Use unused  
classrooms  
during finals  
week for more  
study spots

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Automatic  
cancellation of  
unused reserved  
group study  
rooms

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Problems

Group study  
rooms always  
booked

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Hard to find open  
seats

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Wasted time  
walking around  
and riding on  
elevators

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Super crowded  
during finals and  
midterms

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