Acceptance of Terms of Use

Please read these terms and conditions of use (“Terms of Use”) before using the happytravel.com website (“Website”). By accessing and using this Website you agree to be bound by the following Terms of Use and all terms and conditions contained and/or referenced herein or any additional terms and conditions set forth on this Website and all such terms shall be deemed accepted by you. (For purposes of these Terms of Use, “you”, “your” and “user” shall refer to the user utilising the Website).  You consent to these Terms of Use when you use this Website. If you do **NOT** agree to all these Terms of Use, you should **NOT** use this Website.

These Terms of Use may be amended by HappyTravelDotCom Travel and Tourism LLC (“Happy Travel” or “our”) at any time. Such amended Terms of Use shall be effective upon posting on this Website. Please check the Terms of Use published on this Website regularly to ensure that you are aware of all terms governing your use of this Website. Other additional specific terms and conditions may apply to specific content, products, materials, services or information contained on or available through this Website (the “Content”) or transactions concluded through this Website. Such specific terms may be in addition to these Terms of Use or, where inconsistent with these Terms of Use, only to the extent the content or intent of such specific terms is inconsistent with these Terms of Use, such specific terms will supersede these Terms of Use. In addition to the terms laid out herein, terms and conditions laid out in our Customer Agreements and/or Supplier Agreements shall apply to all customers and suppliers.

HappyTraveldotcom Travel and Tourism LLC reserves the right to make changes or updates with respect to or in the Content of the Website or the format thereof at any time without notice. Happy Travel reserves the right to terminate or restrict access to the Website for any reason whatsoever at its sole discretion.

Happy Travel is a trading name of HappyTravelDotCom Travel and Tourism LLC, a company registered in United Arab Emirates under License number 828719. Our registered address is B102, Saraya Avenue Building, Garhoud, Dubai, United Arab Emirates.

In particular, we wish to draw your attention to our policies relating to the terms of purchase within the Terms and Conditions and our Privacy Policy. We reserve the right to only accept orders from those over 18 however. If you do not agree to any change to the Terms and Condition then you must immediately stop using the Website. Any changes made after you have placed an order will not affect that order unless we are required to make the change by law.

* Any dispute or claim arising out of or in connection with this website shall be governed and construed in accordance with the laws of UAE.
* United Arab of Emirates is our country of domicile.
* Minors under the age of 18 shall are prohibited to register as a User of this website and are not allowed to transact or use the website.
* If you make a payment for our products or services on our website, the details you are asked to submit will be provided directly to our payment provider via a secured connection.
* The cardholder must retain a copy of transaction records and Merchant policies and rules.
* We accept payments online using Visa and MasterCard credit/debit card in AED and USD currency
* <https://happytravel.com/> will NOT deal or provide any services or products to any of OFAC sanctions countries in accordance with the law of UAE.
* Multiple bookings may result in multiple postings to the cardholder’s monthly statement.

Privacy policy outlining the use of personal data

This website is owned and run by HappyTravelDotCom Travel and Tourism LLC (Happy Travel). The term “our online services” refers to happytravel.com, our pages on third party social media platforms such as Instagram, Facebook, Twitter, and any other websites or apps we run. The term “our services” refers to our online services and any of our other products and services. If you use any of our services, we will refer to you using the terms “user”, “visitor”, “you”, “your”, “yours” in this policy.

We respect the privacy rights of our visitors and recognise the importance of protecting the information collected about them. This privacy policy is about how we collect, store, and use the personal information that you provide to us. As part of our commitment to your privacy rights and security.

* All credit/debit cards details and personally identifiable information will NOT be stored, sold, shared, rented or leased to any third parties.
* The Website Policies and Terms & Conditions may be changed or updated occasionally to meet the requirements and standards. Therefore the Customers’ are encouraged to frequently visit these sections in order to be updated about the changes on the website. Modifications will be effective on the day they are posted.
* Some of the advertisements you see on the Site are selected and delivered by third parties, such as ad networks, advertising agencies, advertisers, and audience segment providers. These third parties may collect information about you and your online activities, either on the Site or on other websites, through cookies, web beacons, and other technologies in an effort to understand your interests and deliver to you advertisements that are tailored to your interests. Please remember that we do not have access to, or control over, the information these third parties may collect. The information practices of these third parties are not covered by this privacy policy.

Registration

To use some of the services or features made available to you on this website you will need to register. When you register, you must provide information about yourself that is true, accurate, current, and complete in all respects. Should any of your registration information change, please notify us immediately at the following e-mail address admin@happytravel.com. We may also change registration requirements from time to time.

The account password you provide should be unique and kept secure, and you must notify Happy Travel immediately of any breach of security or unauthorized use of your account.

What kind of personal information does Happy Travel collect?

When you make a reservation, you will be asked for your name, address, telephone number, email address, payment details, number of passengers and confirmation number for payment sent from Happy Travel team.

You cannot make a booking without registering an account. This allows you to save your personal settings, and manage future reservations.

**When you visit our website we will collect:**

* IP address
* Browser used
* Operating system of your computer
* Language
* Pages you have been visited

Happy Travel receives an information when you use social media services.

Does Happy Travel share your information with third-party?

*Competent Authorities:* We disclose personal data to law enforcement and other governmental authorities insofar as it is required by law or is strictly necessary for the prevention, detection or prosecution of criminal acts and fraud.

*Business Partners:* When you make a reservation on one of our business partners’ websites, certain personal data that you give them will be forwarded to Happy Travel. Certain business partners may receive your personal data from us if requested by you. When you make a reservation on a business partners’ website, read the privacy policies on these business partners’ websites for more information.

Booking acceptance:

Once you requested a service, your order has been placed; you will receive an email acknowledging the details of your order and confirmation number, which you will use for your online payment. This email is NOT an acceptance of your order, just a confirmation that we have received it.

We reserve the right not to accept your order in the event, for example, that we are unable to obtain authorization for payment

We may also refuse to process and therefore accept a transaction for any reason or refuse service to anyone at any time at our sole discretion.

Method of Payments and Security

We accept bank transfers, cash and credit card payments which are Visa, MasterCard, American Express and any other methods which may be clearly advertised on the Website from time to time.

Bank transfer

We accept only AED payments if you chose Bank Transfer payment mode. Payment will be debited and cleared from your account upon booking confirmation by Happy Travel team. The transaction will show as HappyTravelDotCom Travel and Tourism LLC on statement.

Credit Card Payment

Credit cards will be debited in the currency you have chosen to pay in.

If your credit/debit card is not denominated in one of the above currencies, the price will be calculated in accordance with the applicable exchange rate on the day your card issuer processes the transaction. The transaction will show as Happy Travel on your bank/credit card statements.

If you are not using your own credit/debit card, you must seek permission from the credit/debit holder before placing your subscription order.

Payment will be debited and cleared from your account upon booking confirmation by Happy Travel team. You confirm that the credit/debit card that is being used is yours or that you have been specifically authorised by the owner of the credit/debit card to use it. All credit/debit card holders are subject to validation checks and authorization by the card issuer. If the issuer of your payment card refuses to authorize payment to Happy Travel, we will non-delivery a service.

We take reasonable care to make our Website secure. All credit/debit card transactions on this site are processed using Payfort, a secure online payment gateway that encrypts your card details in a secure host environment. These details will be fully encrypted and only used to process card transactions which you have initiated.

Happy Travel strictly protects the security of your personal information and honours your choices for its intended use. We carefully protect your data from loss, misuse, unauthorized access or disclosure, alteration, or destruction.

Your personal information is never shared outside the company without your permission, except under conditions explained above. Inside the company, data is stored in password-controlled servers with limited access. Your information may be stored and processed in United Arab Emirates or any other country where Happy Travel, its subsidiaries, affiliates or agents are located.

You also have a significant role in protecting your information. No one can see or edit your personal information without knowing your user name and password, so do not share these with others.

Cancellation, Amendments and No-show

By making a reservation with an accommodation provider, you accept and agree to the relevant cancellation and no-show policy. Please note that certain rates or special offers are not eligible for cancellation or change. Late payment, wrong bank, debit or credit card details, invalid credit/debit cards or insufficient funds are for your own risk and account and you shall not be entitled to any refund of any (non-refundable) prepaid amount. If you wish to review, adjust or cancel your reservation, please revert to the confirmation email and follow the instructions therein. Please note that you may be charged for your cancellation in accordance of booking conditions, (pre)payment and no-show policy or not be entitled to any repayment of any (pre)paid amount. The general cancellation and no-show policy of each service is made during the reservation procedure and in the confirmation email.

* “Refunds will be done only through the Original Mode of Payment”

Account termination

You agree that you will be personally responsible for your use of this Happy Travel Website and for all of your communication and activity on and pursuant to this Website. If we determine that you are or have been engaged in prohibited activities, were not respectful of others, or otherwise violated the Terms and Conditions, we may deny you access to this wesbite on a temporary or permanent basis.

License to use website

Unless otherwise stated, HappyTravelDotCom Travel and Tourism LLC and/or its licensors own the intellectual property rights in the website and material on the website.  Subject to the license below, all these intellectual property rights are reserved.

You may view, download for caching purposes only, and print pages from the website for your own personal use, subject to the restrictions set out below and elsewhere in these terms and conditions.

You must not:

* republish material from this website (including republication on another website);
* sell, rent or sub-license material from the website;
* show any material from the website in public;
* reproduce, duplicate, copy or otherwise exploit material on this website for a commercial purpose;
* edit or otherwise modify any material on the website;
* redistribute material from this website except for content specifically and expressly made available for redistribution.

Acceptable use

You must not use this website in any way that causes, or may cause, damage to the website or impairment of the availability or accessibility of the website; or in any way which is unlawful, illegal, fraudulent or harmful, or in connection with any unlawful, illegal, fraudulent or harmful purpose or activity.

You must not use this website to copy, store, host, transmit, send, use, publish or distribute any material which consists of (or is linked to) any spyware, computer virus, Trojan horse, worm, keystroke logger, rootkit or other malicious computer software.

You must not conduct any systematic or automated data collection activities (including without limitation scraping, data mining, data extraction and data harvesting) on or in relation to this website without [HappyTravelDotCom Travel and Tourism LLC express written consent.

You must not use this website to transmit or send unsolicited commercial communications.

You must not use this website for any purposes related to marketing without HappyTravelDotCom Travel and Tourism LLC express written consent.]

Restricted access

Happy Travel reserves the right to restrict access to areas of this website, or indeed this entire website, at Happy Travel discretion.

If Happy Travel provides you with a user ID and password to enable you to access restricted areas of this website or other content or services, you must ensure that the user ID and password are kept confidential.

Happy Travel may disable your user ID and password in Happy Travel’s sole discretion without notice or explanation.

Compensation

At our request, you agree to compensate us fully, defend us, and hold us Happy Travel harmless immediately on demand, its officers, agents, and suppliers, from and against all liabilities, claims, expenses, damages and losses, including legal fees, arising from any breach of the Terms and Conditions and Privacy Policy by you, including the use by any other persons accessing this website using your Internet account caused by your action or inaction.

Variation

Happy Travel may revise these terms and conditions from time-to-time.  Revised terms and conditions will apply to the use of this website from the date of the publication of the revised terms and conditions on this website.  Please check this page regularly to ensure you are familiar with the current version.

Entire agreement

These terms and conditions constitute the entire agreement between you and Happy Travel in relation to your use of this website, and supersede all previous agreements in respect of your use of this website.