E-GOVLINK

Action Line Enhancements

Good news! We've made some enhancements to the *E-Gov Link* Action Line. We've implemented some subtle updates to help keep the look and feel of our Action Line fresh and deliver continued efficiencies in helping you find the information you need quickly. Don't worry, the changes are subtle, and you'll be able to preview the updates before we plan to make them permanent, around July 2nd.

Here's what you need to know:

- Action line will now provide access to a "preview" button that can be toggled on and off to help you get used to the new look *(visual example on page 2)*.
- We've included a list of the enhancements along with screen shots for visual reference.
- The overall goal is to make the tool easier for you. We're confident these subtle changes will enhance the action line experience, but we need your feedback to be sure we're exceeding your expectations. Please send us your thoughts here:

Enhanced Action Line Feedback

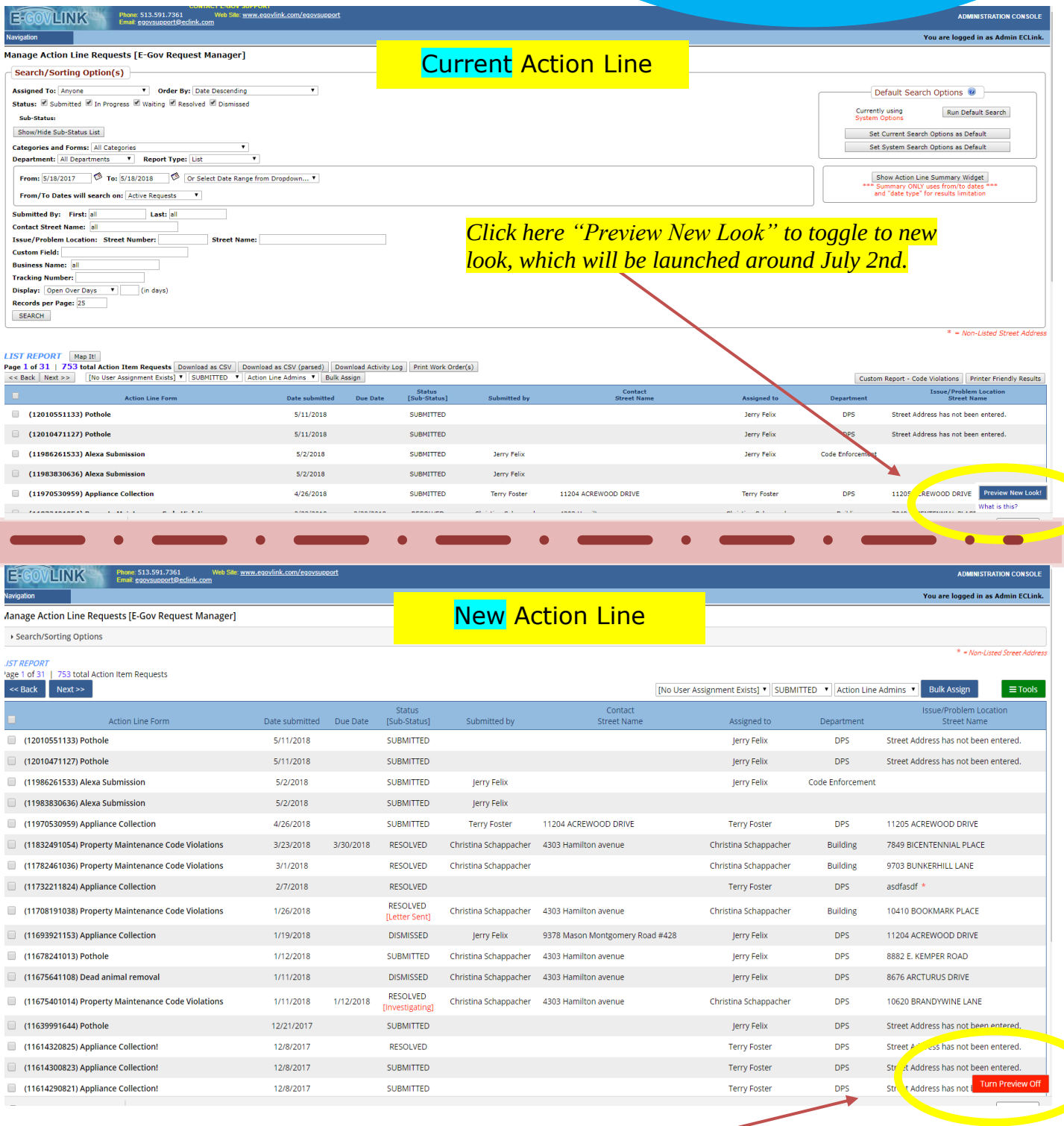
We Invite you to preview E-Gov Link Action Line Enhancements.

Check it out and let us know your thoughts here:

Action Line Feedback

Action Line Enhancements

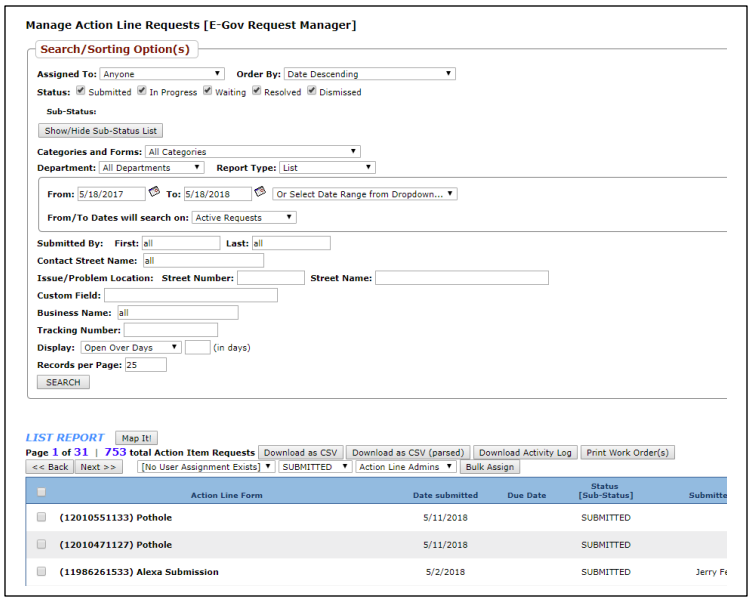
Recent Enhancements Improve the overall visual appeal and updates were made to make the tool easier to navigate.



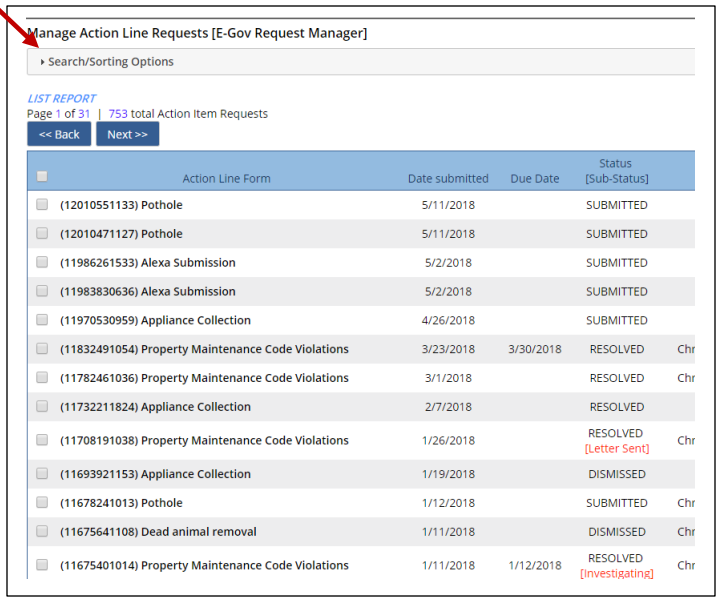
Action Line List Page

We're collapsing the search options to show you the list of Action Line items closer to the top of the page.

Current Action Line

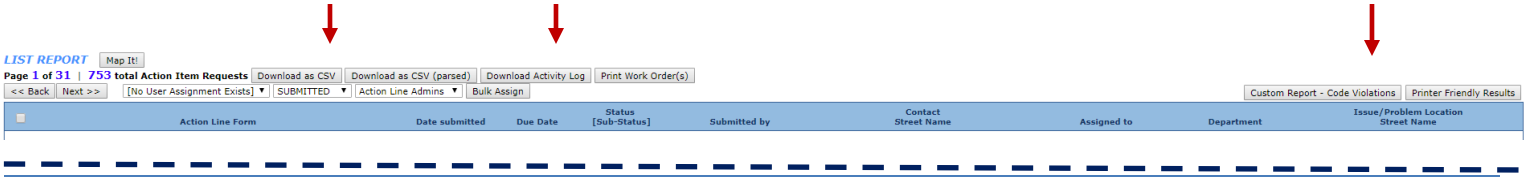


New Action Line

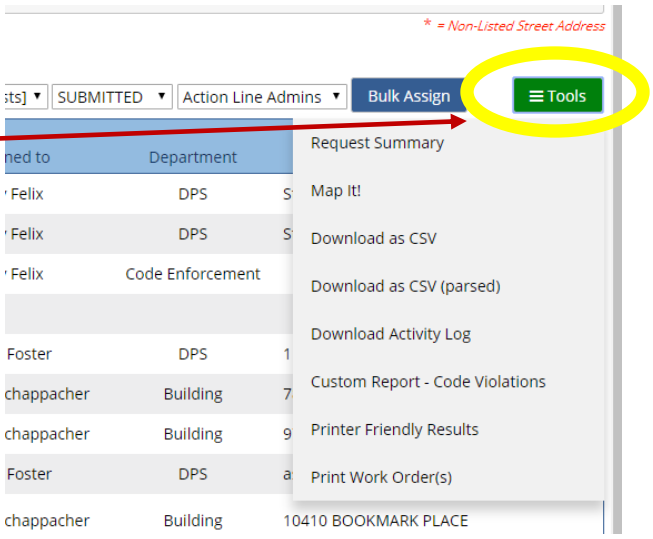


We've grouped many of the different tools into a "tools" menu

The current Action Line list tools across the width of the screen.



The new Action Line provides a drop-down menu towards the upper right-hand corner of the screen to access tools.

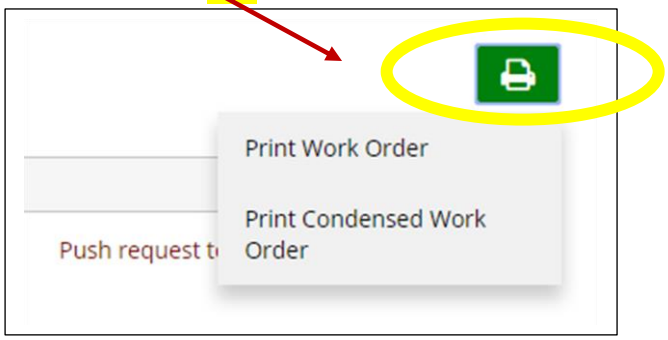


Action Line Response Page

We've grouped the print options into a print menu.

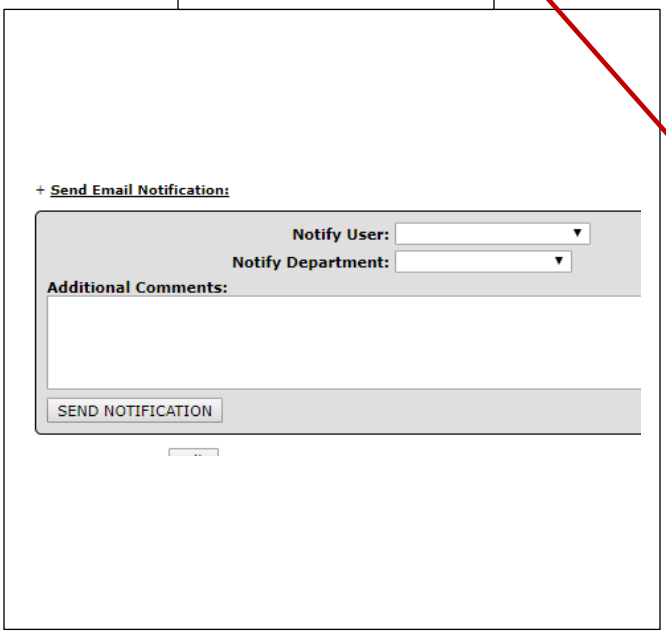
Current Action Line

New Action Line

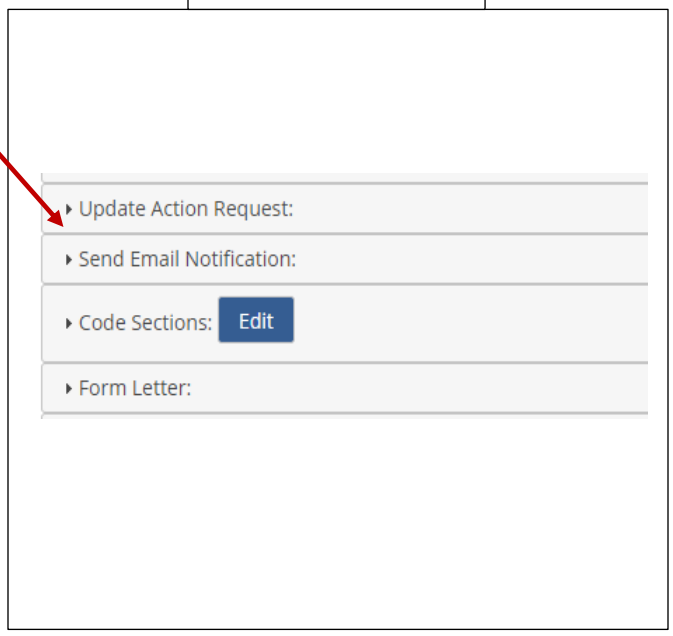


We've improved the appearance and readability by setting some of the menus to default to the collapsed mode until needed, for example refer to "Send Email Notifications".

Current Action Line



New Action Line



Action Line Enhancements

In summary, we have refreshed our Action Line pages to provide improved visual appeal and easier navigation. The preview buttons have been placed on the page to give users a chance be aware of the changes before they are put permanently in place, around July 2nd. As always, we love to hear your feedback! If you would like to comment on the updates, please let us know what you think here:

Enhanced Action Line Feedback.

Build a Stronger Link to Your Community with *E-Gov Link*!

Create **a more user-friendly experience**
Provide **residents more self-service options**
Save **staff time & increase productivity**

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