



The background features a blue-toned bar chart with three bars showing values of 100, 110, and 120. A large purple arrow points upwards from the first bar towards the third. The overall theme is financial growth.

BPH STATISTICS MEI 2011



CUSTOMERS' FEEDBACK

Bahagian Pengurusan Hartanah

GRANITE DQ. FEEDBACK

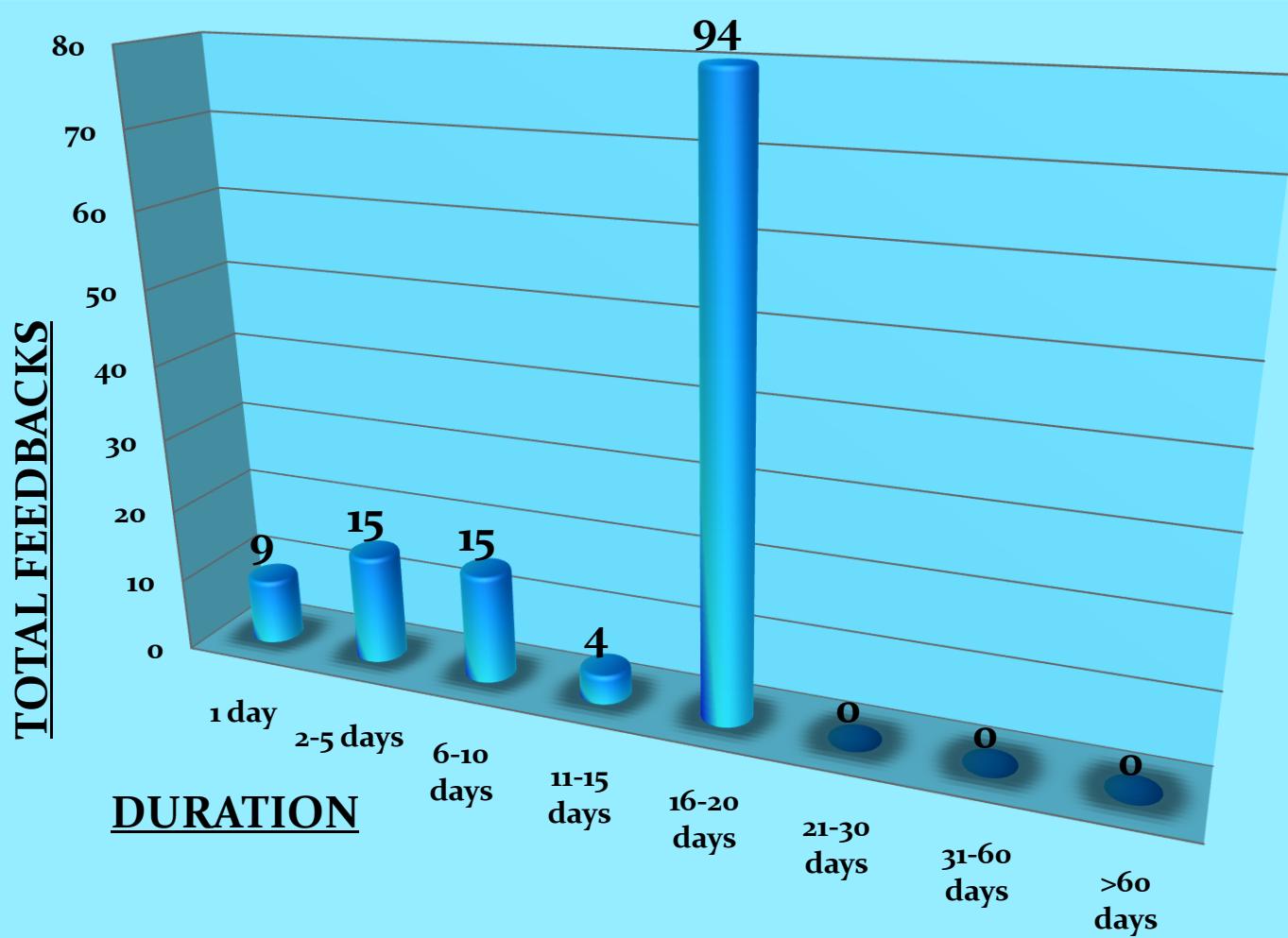
- * All 137 cases involved maintenance work that need more time to be resolved





RATE OF RESOLVING FEEDBACKS

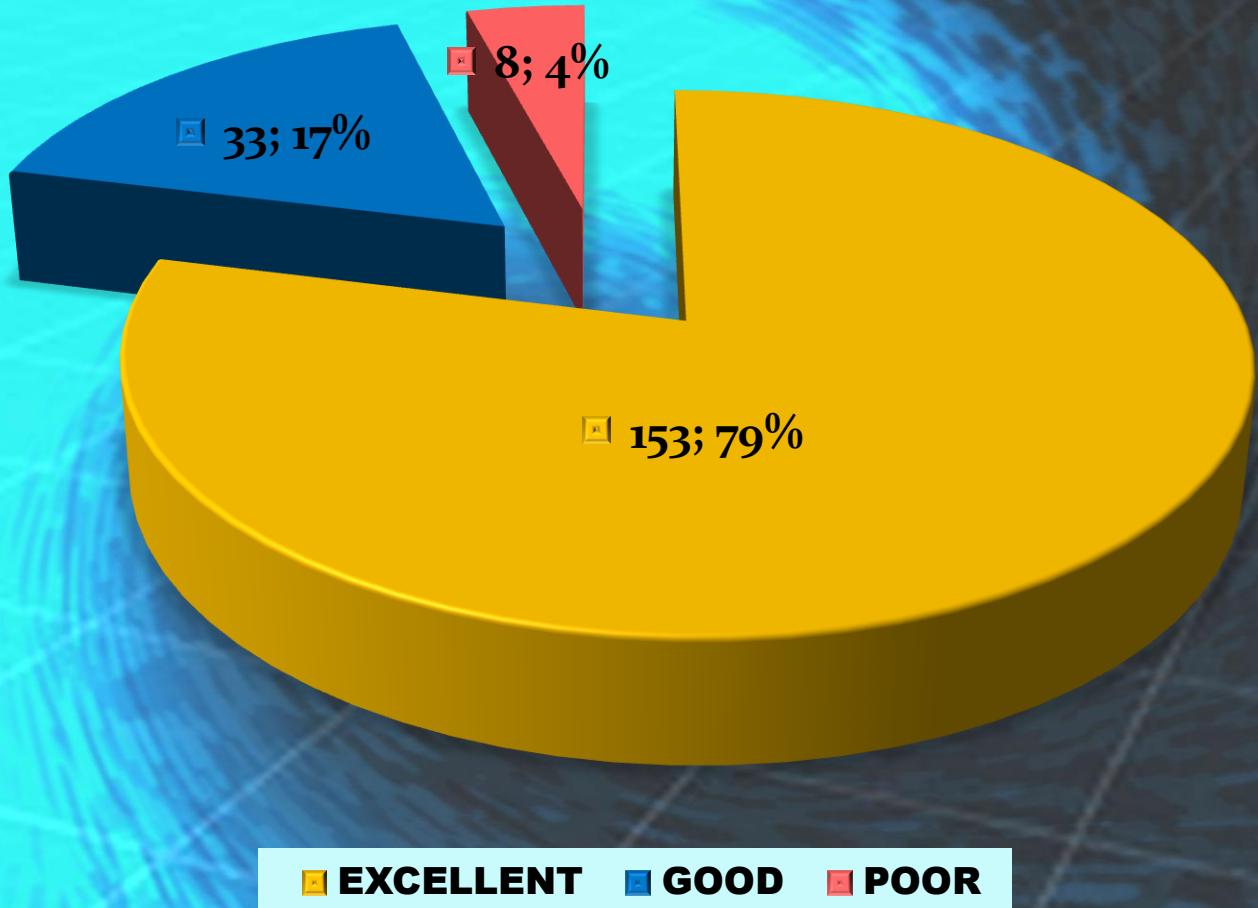
Bahagian Pengurusan Hartanah





eRATING FEEDBACKS (COUNTER SERVICES)

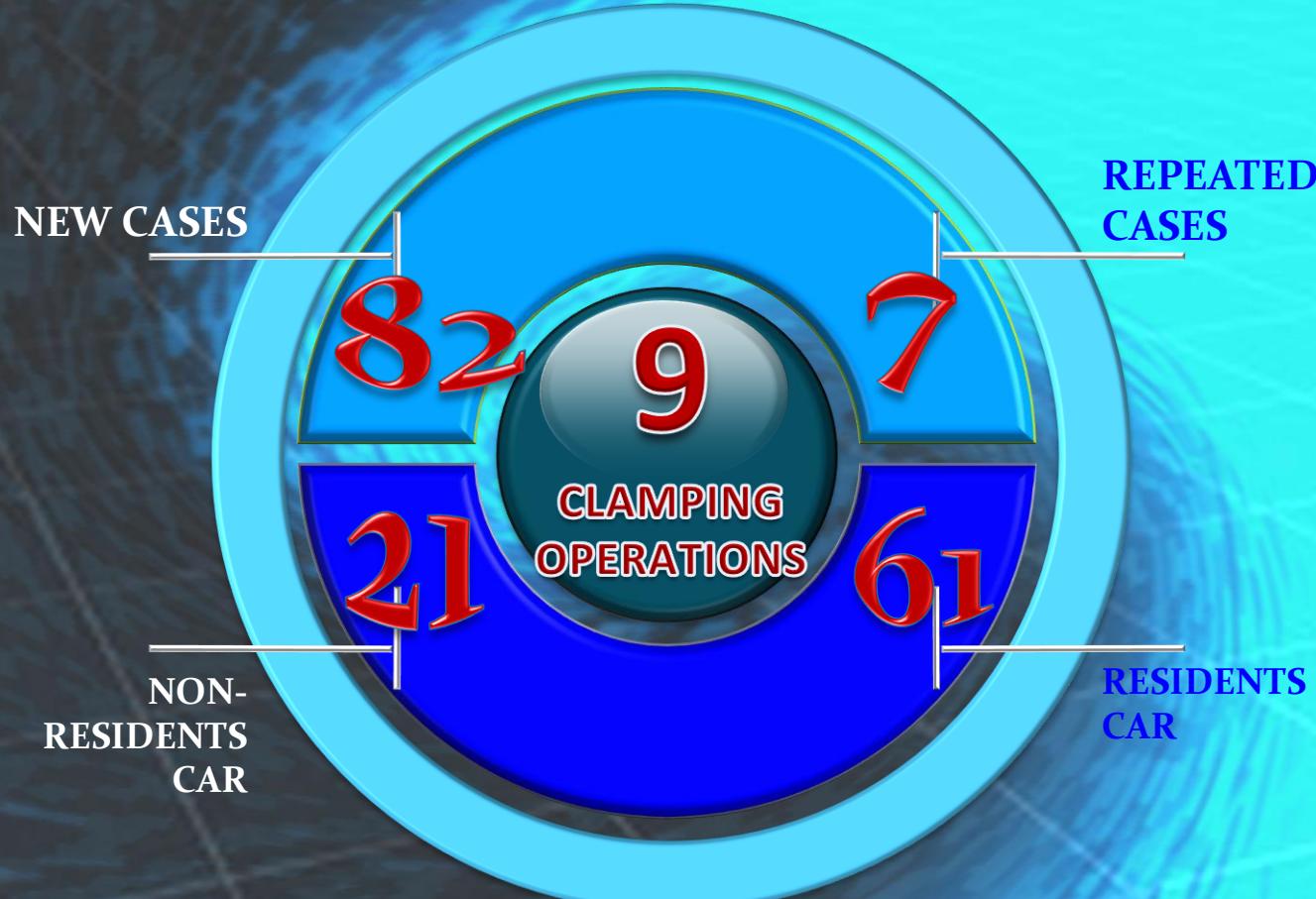
Bahagian Pengurusan Hartanah

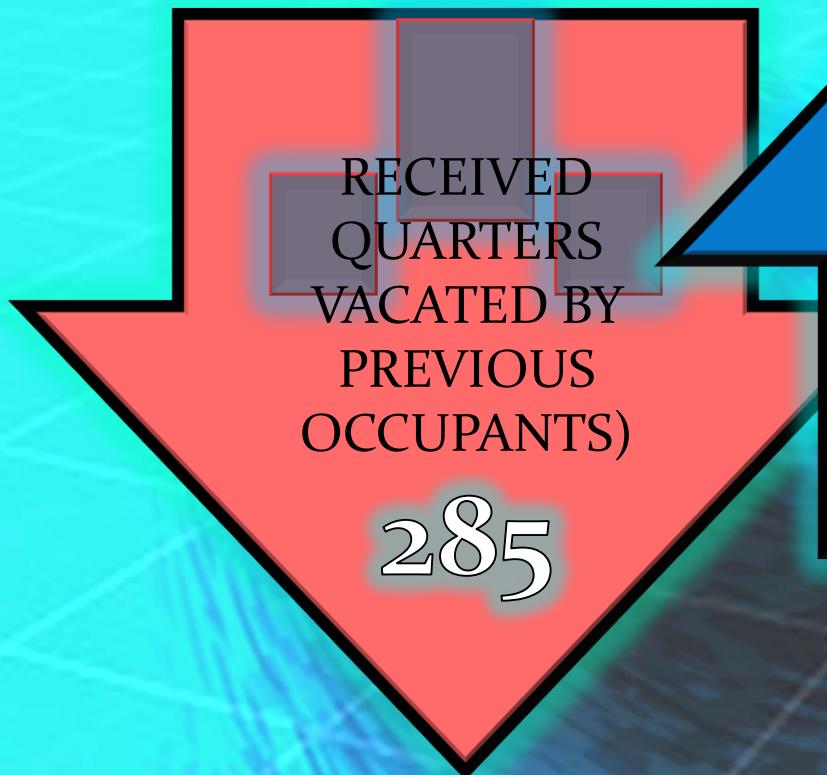




CLAMPING OPERATIONS

Bahagian Pengurusan Hartanah







MAINTAINANCE

Bahagian Pengurusan Hartanah

TOTAL OF QUARTERS REPAIRED

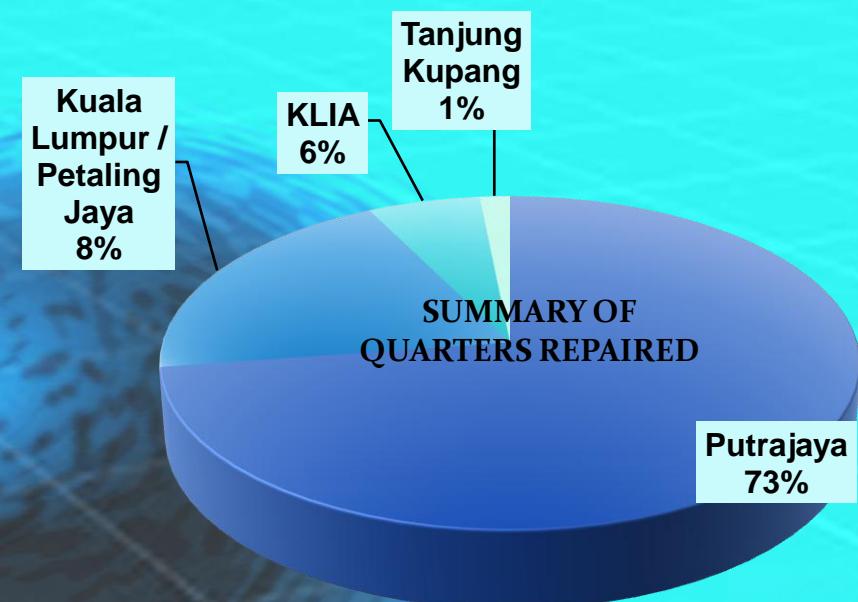
Putrajaya	186
Kuala Lumpur / Petaling Jaya	51
KLIA	15
Tanjung Kupang	4
JUMLAH	256

TOTAL OF FEEDBACK RECEIVED

Putrajaya	164
Kuala Lumpur / Petaling Jaya	33
KLIA	291
Tanjung Kupang	53
JUMLAH	541

TOTAL OF MAINTAINANCE EXPENDITURE

Putrajaya	871,696.01
Kuala Lumpur / Petaling Jaya	213,189.33
KLIA	126,991.62
Tanjung Kupang	-
Inden BPH	17

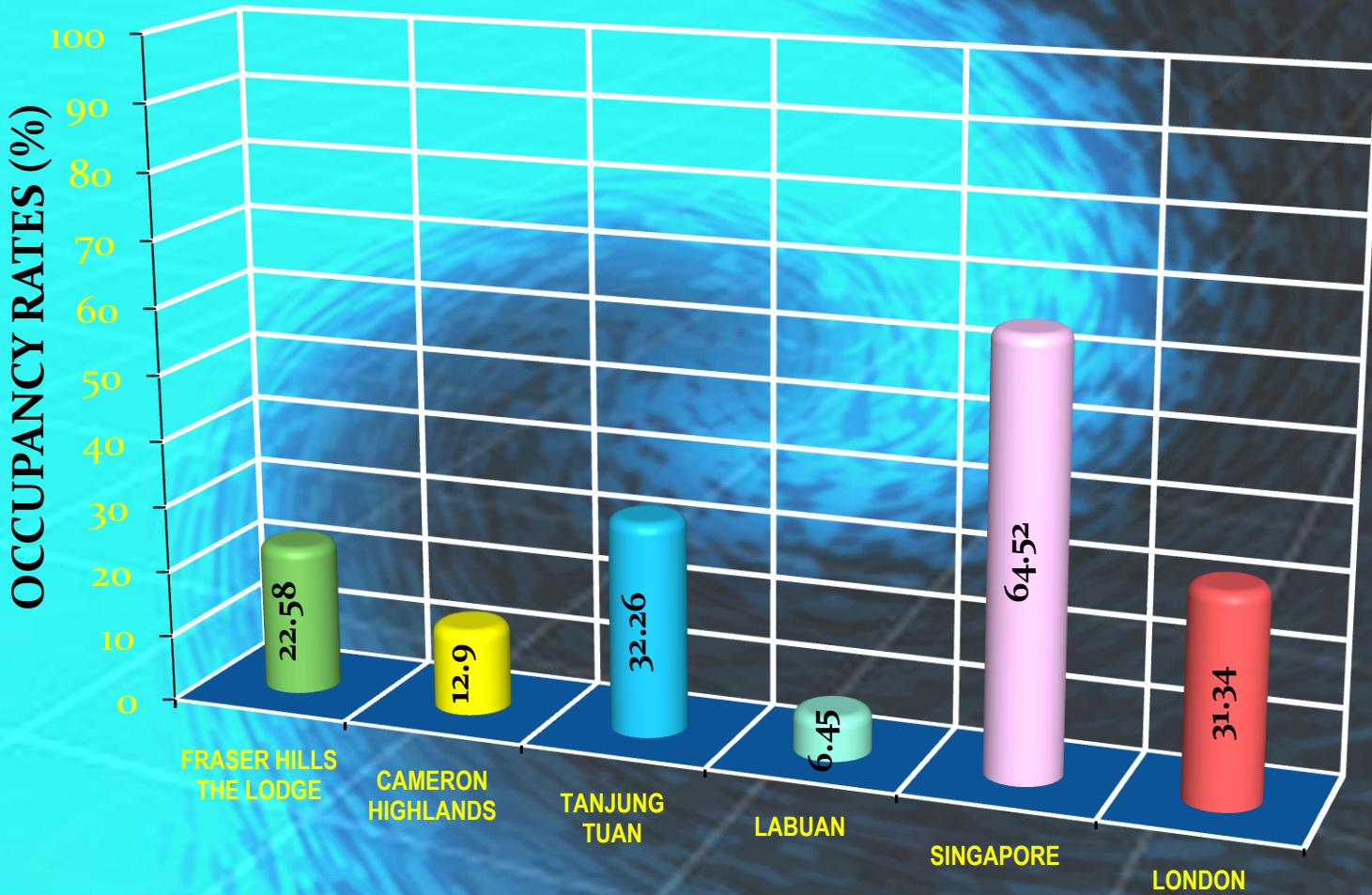




RUMAH PENGINAPAN PERSEKUTUAN

OCCUPANCY RATES

Bahagian Pengurusan Hartanah

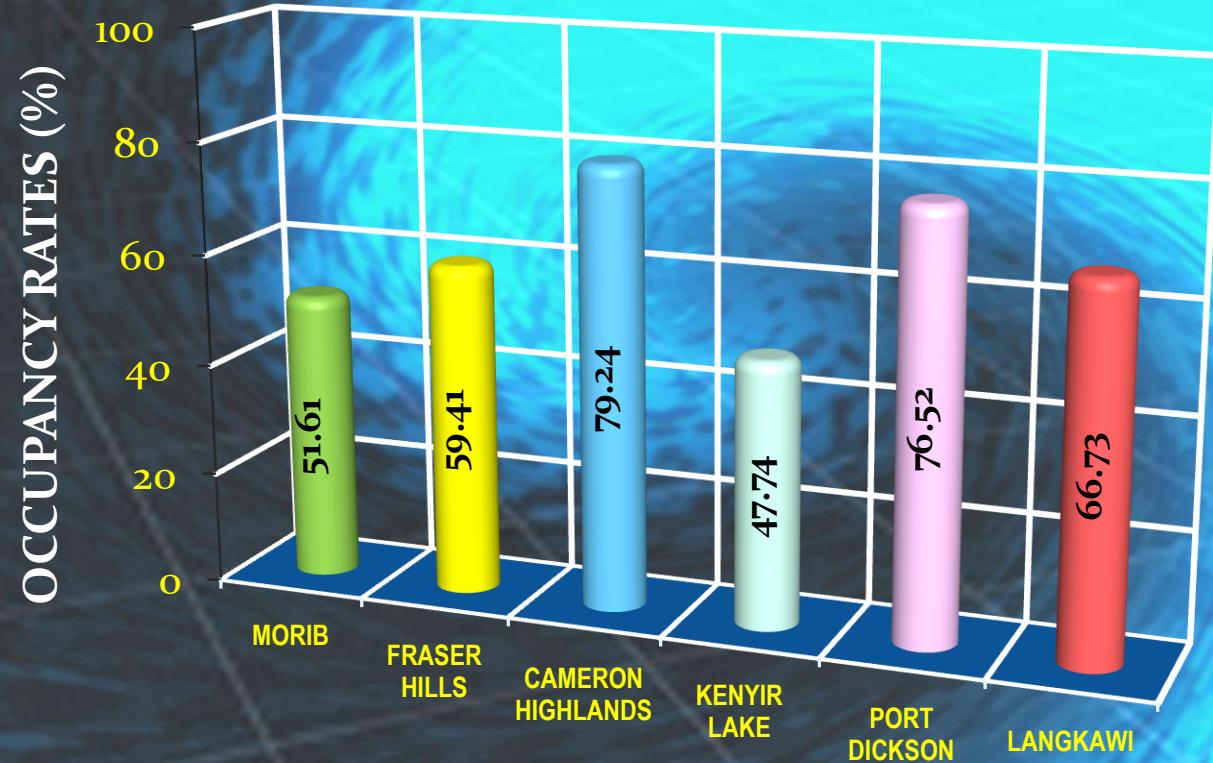




RUMAH PERANGINAN PERSEKUTUAN

OCCUPANCY RATES

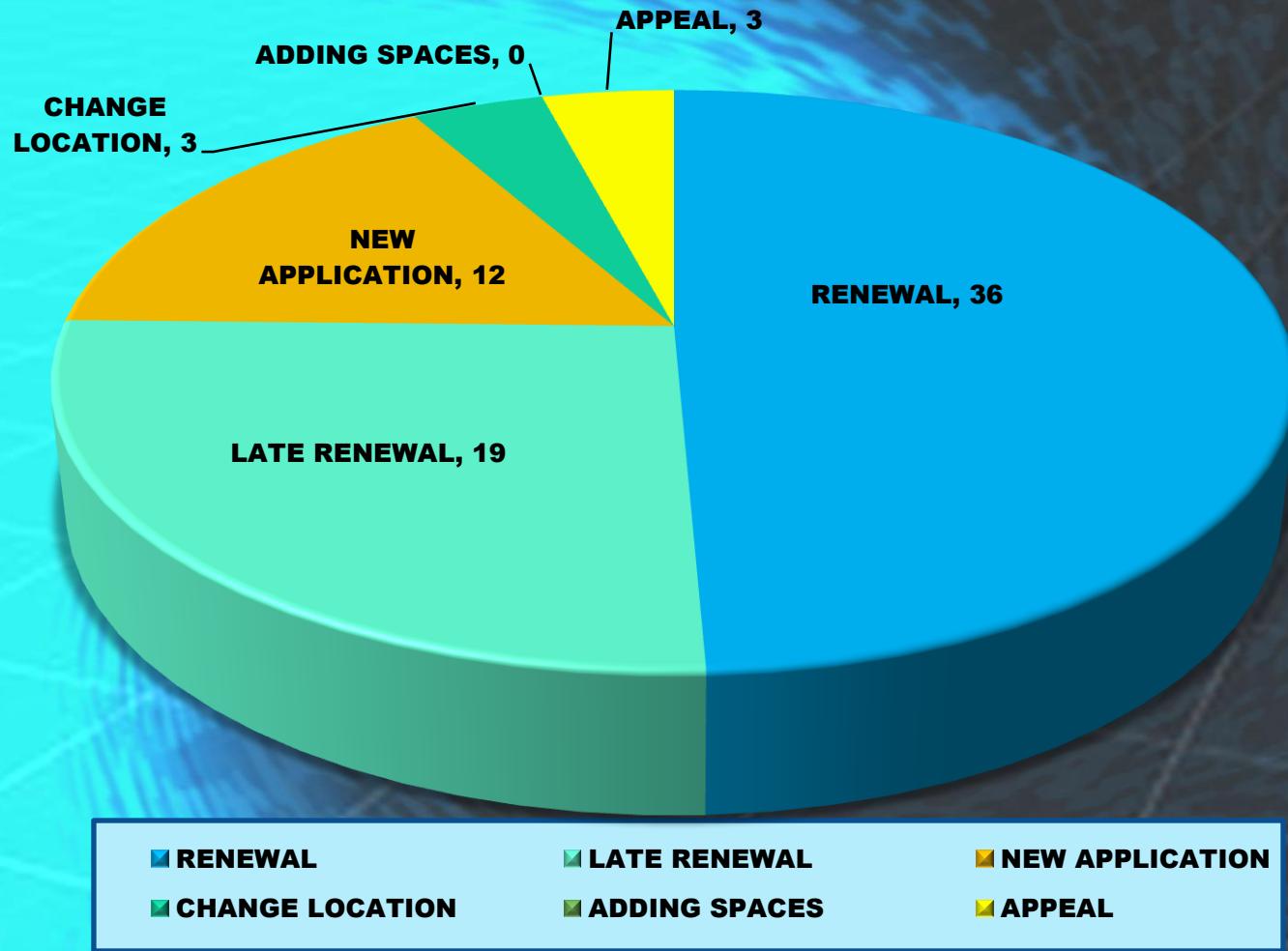
Bahagian Pengurusan Hartanah





OFFICE PREMISES RENTAL

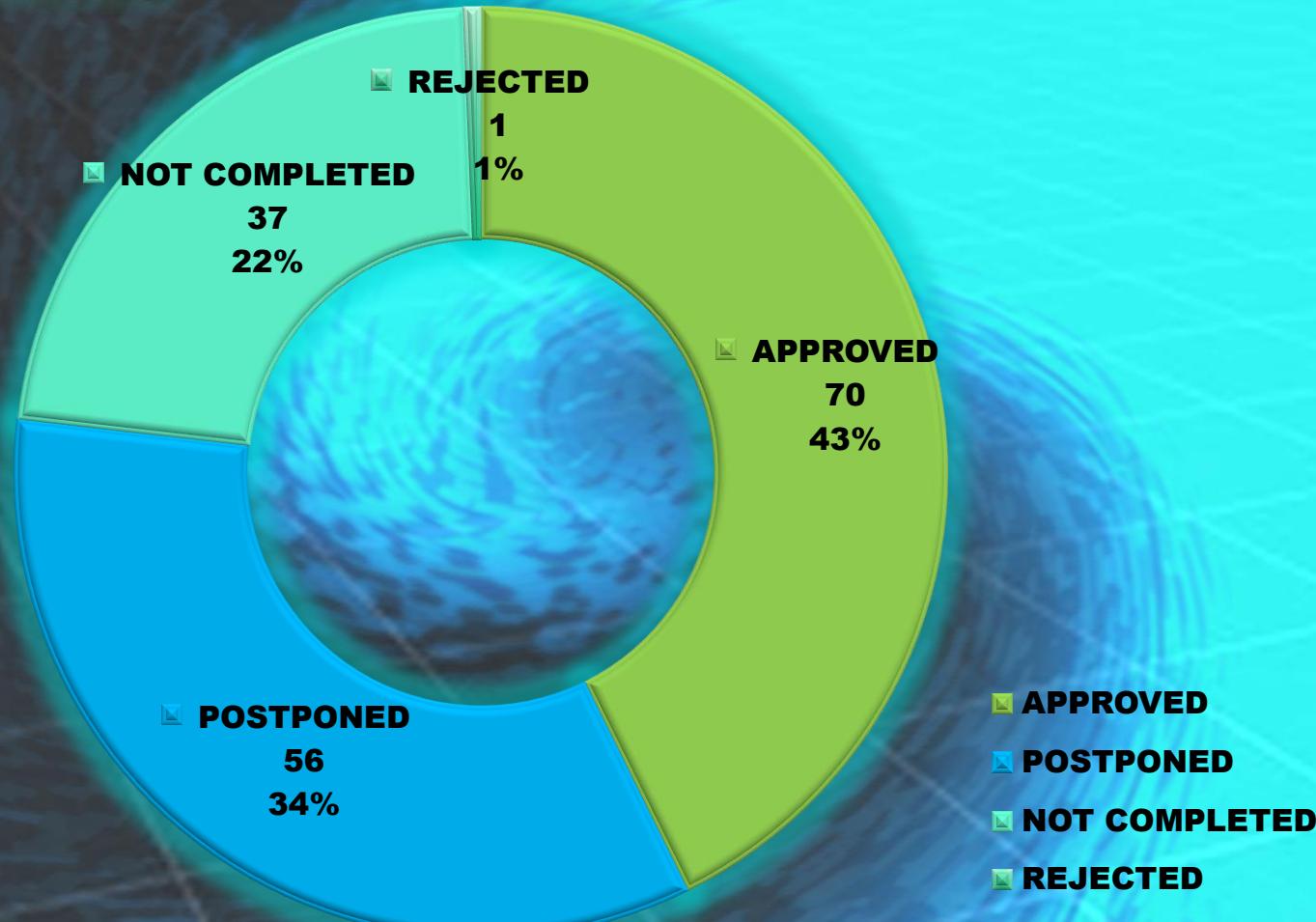
Bahagian Pengurusan Hartanah





OFFICE PREMISES APPLICATIONS STATUS

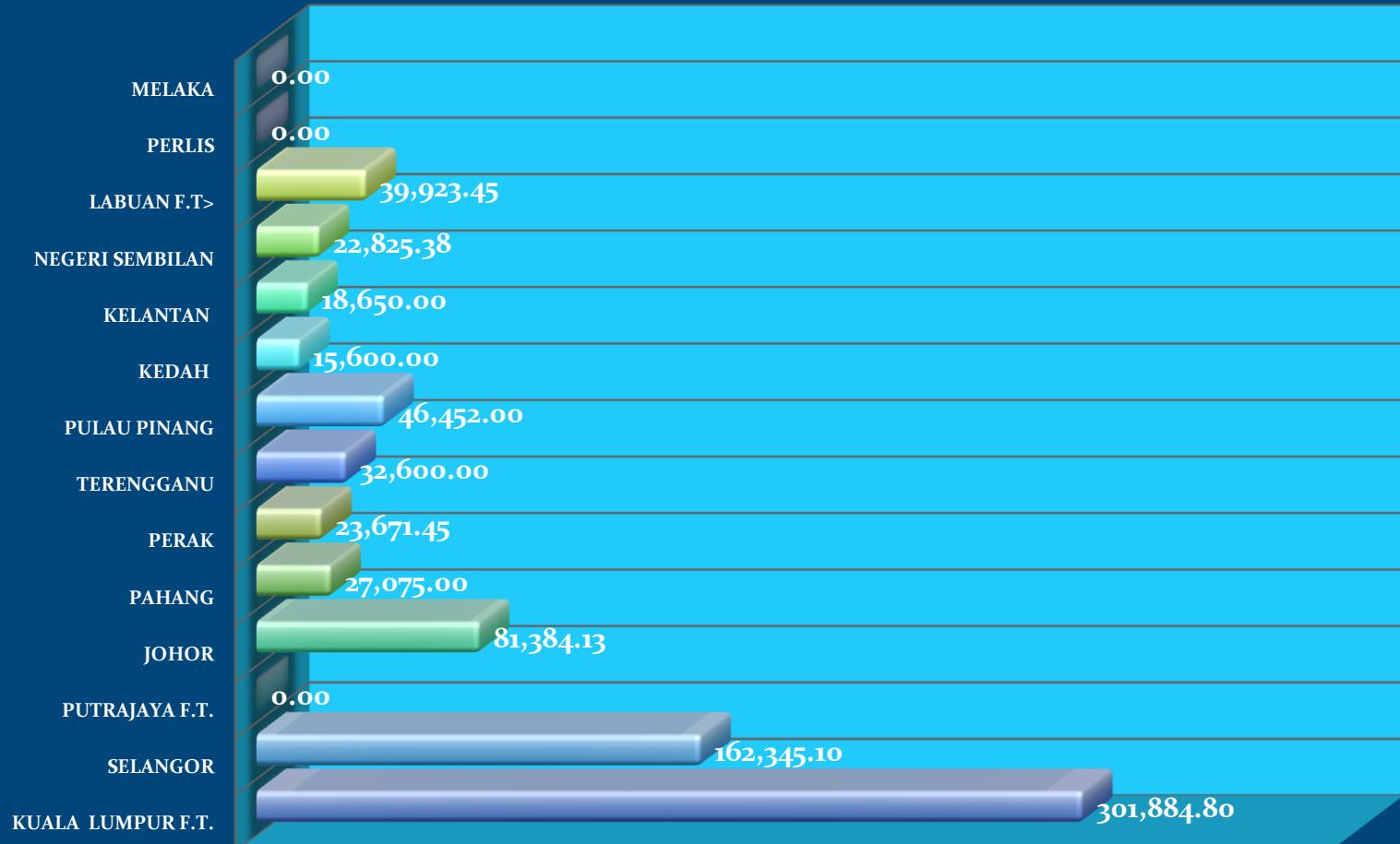
Bahagian Pengurusan Hartanah





OFFICE PREMISES RENTAL COLLECTIONS

Bahagian Pengurusan Hartanah



(RINGGIT MALAYSIA)