

## PAST PERFORMANCE & CLIENT EXPERIENCE

Company: Apex Strategic Solutions, LLC

Representative Projects:

1. Mountain West Health Network (2024)

Scope: Enterprise CRM Modernization

Result: 27% improvement in patient engagement metrics

2. Summit Federal Credit Union (2023)

Scope: Cybersecurity Risk Assessment

Result: Reduced critical vulnerabilities by 62%

3. Colorado State Services Agency (Ongoing)

Scope: IT Managed Services (400+ users)

SLA Compliance Rate: 99.4%

Client Satisfaction Score (2025 Survey): 4.8 / 5.0