

REQUEST FOR PROPOSAL (RFP)
IT Managed Services Provider

Issuing Organization: Colorado State Services Agency
RFP Number: CSSA-ITMS-2026-07

Purpose:

The Agency is seeking a vendor to provide comprehensive IT managed services for approximately 400 users across multiple locations.

GENERAL REQUIREMENTS

Vendor shall provide:

- Help Desk Support (Tier 1–3)
- Network Monitoring
- Cloud Infrastructure Management
- Security Monitoring and Incident Response

RESPONSE FORMAT

Company Information:

Corporate Structure:

Staffing Plan:

Financial Information:

Insurance Coverage:

Past Performance:
